
TO: Oceanside Services Committee**MEETING:** May 16, 2019**FROM:** Dean Banman
Manager, Recreation Services**Subject:** Oceanside Recreation Services Update January 2019 - March 2019

RECOMMENDATION

That the Oceanside Recreation Services Update for January 2019 - March 2019 be received for information.

SUMMARY

This report provides a brief overview with detailed attachments on the first operating quarter of 2019 for Ravensong Aquatic Centre, Oceanside Place Arena and Oceanside Recreation Program Services (Northern Community Recreation Program Services).

Recreation staff began to work on the deliverables and projects identified in the 2019 Business, Financial and Operating Plans for Oceanside Place Arena, Northern Community Recreation Program Services and Ravensong Aquatic Centre.

BACKGROUND

In the three areas of Oceanside recreation services (recreation programs, arenas, aquatics) both daily operational and longer term strategic work continued from 2018 into 2019 and a number of new 2019 specific projects began; requests for contracted professional services and tenders were initiated that related to a number of 2019 projects; Age Friendly Communities grant, Ravensong Aquatic Centre landscaping, Jack Bagley field concept design, Oceanside Place energy upgrades and chiller replacement (\$380,920) and Ravensong Aquatic Centre mechanical replacement (\$699,250).

Higher than normal snowfall and lingering colder temperatures for the Oceanside area in February resulted in some challenges for facility operations and recreation programs provided by the Regional District of Nanaimo (RDN) around the community. For the safety of staff, the public and patrons, Ravensong Aquatic Centre was closed the better part of two days on February 10 and 11. Over these same days the majority of recreation programs offered by the RDN at various facilities in the community were cancelled as well.

Other than affects from weather related events, regular registered recreation programs, events, public sessions and facility rentals through all of Oceanside Recreation Services occurred as anticipated.

Recruitment for summer program staff progressed into interviews, selection and allocation of successful applicants into 17 summer leader positions. Sixty applications were received and 34 were interviewed.

Six Spring break camps were offered March 18 to 29. Registrations were oversubscribed with over 300 participants ages 6 to 16 attending a variety of programs.

In early March over 2,200 copies of the 2019 Spring/Summer Active Living Guide were distributed around the community. This guide contains close to 60 pages of programs and activities offered around Oceanside from March to the end of August.

On March 7 Oceanside Place and the RDN Recreation and Parks department hosted a workshop for arena programmers from across Vancouver Island in conjunction with a training session for Zamboni operators. Over 50 recreation staff from a variety of island communities attended.

Through January to March a variety of social media posts, radio advertisements, newspaper advertising and community posters were used in promoting department programs and events.

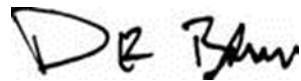
FINANCIAL IMPLICATIONS

The projects and operational activities provided in this report are consistent with 2019 financial budgets, RDN strategic plan and department business plans.

STRATEGIC PLAN IMPLICATIONS

Focus On Relationships- We Will Focus On Improved Two-Way Communication Within The Regional District And With Our Communities

Focus On Service And Organizational Excellence - As We Invest In Regional Services We Look At Both Costs And Benefits - The RDN Will Be Effective And Efficient



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April 30, 2019

Reviewed by:

- T. Osborne, General Manager, Recreation and Parks
- P. Carlyle, Chief Administrative Officer

Attachments

1. Oceanside Recreation Services Key Highlights January 2019 - March 2019
2. Oceanside Recreation Services Metrics January 2019 - March 2019