1. Manual vs. Automated

- 75% of participants were inclined to switch to automated service
 - 42% of participants in favor of yard waste collection
 - Predominately city residents with limited access to yard disposal facilities
 - Resident in favour for comingled food and yard waste to reduce odour and maggots
 - 58% against yard waste collection
 - Predominately rural residents that either self-hauls to disposal facilities or backyard compost/backyard burn
 - Strata residents already pay for yard waste disposal through their strata fees and should have the ability to opt out of the yard waste collection
 - Wood chipping programs are offered at both City of Parksville (once per year) and Town of Qualicum Beach (twice per year) which are heavily utilized by residents
- 75% of participants were willing to pay additional cost to improve worker safety
 - Participants that were not willing to pay the additional cost associated to improve worker safety were of the opinion that it is the responsibility of the RDN, and residents should not be burdened with the added cost
- Consideration for lawn maintenance companies in the region that will be affected if yard collection is made available, especially for strata properties
- Unanimous support for updating the bylaw to mandate the use of rigid containers if the Board decides to stay with a manual collection system to minimize worker injury

2. Automated cart sizing

- Garbage
 - o The ideal cart size is either 80 or 100 L per household
 - Larger cart sizes will likely encourage more waste
 - There should be an option for residents to purchase larger carts to accommodate their household needs

Recycling

- o The ideal cart size should be 100 L per household
- o There should be an option for residents to opt for large carts at no charge

Organics

- The ideal cart size should be 80 L per household without yard waste collection, and 120 L per household with yard waste collection
- Participants noted residents will likely still put grass clippings in the organics cart even if they are not subscribed to the yard waste collection service, may require extra staffing for enforcement
- With the RDN/contractor taking ownership of the carts, residents taking ownership of a new property should have the opportunity to swap out cart sizes to best suit their household needs
- Participants noted the carts may pose a challenge for people with mobility issues but after testing out the wheeled carts, the general consensus is the wheeled carts (with sandbags to simulate filled carts) are easier to maneuver than lifting a container or bag.
- Bear proof kits should be an option, only on an as needed basis, as it is cost prohibitive for many at \$65 per kit