

## Water leak adjustment stats. Vancouver Island and Gulf Islands

Capitol Regional District. From CRD website. CRD.bc.ca Meter is read every 2 months.

Acknowledges first indication a customer realizes they have a leak is a high water bill.

For Service line leaks.

### Sooke and Western Communities ( CRD )

Residential Customer to pay **50% of the excess bill to a maximum of 1000 dollars.**

Only one leak adjustment per 24 month (2 year) period.

### Salt Spring Island, Gulf Islands, Port Renfrew and Wilderness Mountain. (CRD)

Customer to pay the same price as previous years billing period. Will consider adjusting 2 billing periods.

Only one leak adjustment per 12 month (1 year) period.

No secondary leak policy.

North Sannich

Residential Customer to pay **50% of the excess bill.**

Only one leak adjustment per 24 month (2 year) period.

City of Duncan appears to be removing tiered billing and using a water consumption charge of 1.24 per cubic meter. Billed 3 times a year to encourage conservation.

Cowichan Valley Regional District. Meter read every 4 months

**Bald Mountain Water System** 132 properties

A one time forgiveness for undetected leaks. \$1500 dollar cap for any subsequent leaks.

**Honeymoon Bay.**

Forgiveness once every 15 years. \$1500 dollar cap on any secondary leaks within 15 years.

**Youbou**

A one time forgiveness for undetected leaks. \$1500 dollar cap for any subsequent leaks.

Mesachie Lake is not metered.

North Cowichan Municipality – meter read every 4 months.

Flat rate to 126 cubic Meters a 4 month cycle. Excess charge over that . **up to 50% reduction** for leaks in service line. No time limit for forgiveness.

Ladysmith. Meter read every 3 months.

No time limit for leak adjustments which may include service lines and other leaks such as toilets. **\$3000 maximum adjustment plus a 10 percent administration fee to the amount credited.**

Nanaimo. Meter read every 3 months.

Base of \$0.90 day at 0.001 cents / gal up to 145 gallons. High of 0.009 cents a gallon for over 221 gallons.

No time limit for leak adjustments to ground water lines. No maximum amount of credit specified. 10 percent administration fee to the amount credited.

Parksville (6.13) meter read twice a year. (6 months?)

Water rates. Base of \$39.57. 5 tiers. Low Of 0.68 for 60 m3 to high of \$3.41 up to 400 m3. Then appears to drop to \$1.90 after 400 m3. (commercial?)

**! full leak adjustment every 5 years**

**A partial leak adjustment within the 5 year period. Charge 0.50 per m3 to a max of 300 dollars over regular bill. ( plus \$50. Fee)**

Qualicum Beach (Meter read monthly.)

Three tiers, low \$0.98 up to 15 m3 per month. High of \$1.70 for over 30 cubic meters month.

Person with water bill exceeding 300 dollars may apply for an adjustment (bylaw 753 2020.) No other details. No mention of time limit

Comox Water District - , bylaw 2866. (top tier \$1.05 M3. Minimum monthly charge of \$27.58)

oyster bay/ black creek bylaw 5 and Royston bylaw 111. Meter read every 3 months . top tiered rate \$2.16 per cubic meter. Some meters are read monthly

All leaks considered (Not just service line.) New meters to transmit in real time with customer access. (Daily)

Once every 2 years to a maximum leak related charge of 1000 dollars

Union Bay. Meter read every 3 months max tiered rate is 3.73 per m3. Minimum monthly fee is \$54.

Cambell River

Flat fee of 36 dollars a month. No leak fee.

Strathcona residents purchase bulk water from Campbell River. Read and billed every 3 months.

510 per year plus \$1.91 m3. If metered. No leak policy yet as meters are still being installed in the district.

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RDN Meter read 4 months in Summer and 8 months in winter.

6 tiers. Low of \$1.14 and high of \$3.93 for use over 3.5 m3 per day

5 year forgiveness. No secondary policy.