

REGIONAL DISTRICT OF NANAIMO
OCEANSIDE SERVICES COMMITTEE
AGENDA

Thursday, May 16, 2019

1:30 P.M.

Town of Qualicum Beach Council Chambers
201 - 660 Primrose Street

This meeting will be recorded

Pages

1. CALL TO ORDER

2. APPROVAL OF THE AGENDA

3. ADOPTION OF MINUTES

That the following minutes be adopted:

3.1 District 69 Recreation Commission Meeting - February 21, 2019 4

3.2 Northern Community Economic Development Select Committee Meeting -
February 21, 2019 9

3.3 District 69 Community Justice Select Committee Meeting - October 1, 2018 12

4. INVITED PRESENTATIONS

4.1 Sgt. Marc Pelletier, Oceanside Royal Canadian Mounted Police, re Oceanside
RCMP Update 14

5. DELEGATIONS

5.1 Town of Qualicum Beach, re Qualicum Beach Airport Parking & Signage

5.2 Kim Burden, Executive Director, Parksville & District Chamber of Commerce, re
Parksville Visitor Centre EV Charging Station

5.3 Jolynn Green, Executive Director, Community Futures Central Island, re LEAP:
Local Entrepreneurial Accelerator Program

5.4 Jennifer Bate, Executive Director, Oceanside Community Arts Council, re
McMillan Arts Centre Digital Media Art Gallery

- 5.5 Janet Thony, Coombs Farmers' Institute, re CFI 2019 Here We Grow School and Apple Pressing Event
- 5.6 Shannon Cowan, Qualicum Beach Multi-Use Cinema Society, re Feasibility Study for a Qualicum Beach Community Cinema
- 5.7 Jim Windsor, ECHO Players Society, re Curtain Motorization Project
- 5.8 Marg Albert and Ann McVey, Ravensong Action Group, re Community Concerns for an Upgraded Pool, Upgraded Track, and Plan for a Future Multiplex 15

6. CORRESPONDENCE

That the following correspondence be received for information:

- 6.1 Ravensong Waterdancers Synchro Club, re Future Plans of Ravensong Aquatic Centre 16
- 6.2 School District No. 69 (Qualicum), re District 69 Recreation Commission 18

7. REPORTS

- 7.1 NCED Northern Community Economic Development – Spring 2019 Proposals 19
That the Northern Community Economic Development Select Committee consider seven proposals for funding through the Spring 2019 intake.
- 7.2 Community Justice Funding 36
1. That the Board approve entering into a five-year agreement to formalize the yearly grant of \$30,000 to the Arrowsmith Community Justice Society.
2. That the Board approve entering into a five-year agreement to formalize the yearly grant of \$34,220 to the Oceanside Community Safety Volunteers.
- 7.3 Oceanside Recreation Services Update - October 2018 to December 2018 38
That the Oceanside Recreation Services Update for October 2018 to December 2018 be received for information.
- 7.4 Oceanside Recreation Services Update January 2019 - March 2019 48
That the Oceanside Recreation Services Update for January 2019 - March 2019 be received for information.
- 7.5 District 69 Arena and Aquatic Services Fees and Charges Bylaws 1704 and 1705 57
1. That the "District 69 Arena Services Fees and Charges Amendment Bylaw No. 1704.02, 2019" be introduced and read three times.

2. That the "District 69 Arena Services Fees and Charges Amendment Bylaw No. 1704.02, 2019" be adopted.

3. That the "District 69 Aquatic Services Fees and Charges Amendment Bylaw No. 1705.02, 2019" be introduced and read three times.

4. That the "District 69 Aquatic Services Fees and Charges Amendment Bylaw No. 1705.02, 2019" be adopted.

7.6 Oceanside Sport and Recreation Infrastructure Development Plan

80

1. That a concept design and project planning including community review, cost estimation and funding sources to expand Ravensong Aquatic Centre be completed and given priority in 2019.

2. That a concept design plan for a centralized indoor/outdoor sport and recreation complex for Oceanside begin in 2020.

8. IN CAMERA

9. BUSINESS ARISING FROM DELEGATIONS

10. MOTIONS FOR WHICH NOTICE HAS BEEN GIVEN

10.1 Qualicum Beach Airport

Director Westbroek provided notice of the following motion at the February 21, 2019 Northern Community Economic Development Select Committee meeting:

"To review the eligibility for grants based on the history provided on the Qualicum Beach Airport with regards to the Northern Community Economic Development Program."

11. NEW BUSINESS

12. ADJOURNMENT

REGIONAL DISTRICT OF NANAIMO
MINUTES OF THE DISTRICT 69 RECREATION COMMISSION MEETING

Thursday, February 21, 2019
2:00 P.M.
Oceanside Place

In Attendance:	Commissioner S. McLean	RDN Board
	Commissioner L. Krofta	Electoral Area E
	Commissioner R. Nosworthy	Electoral Area F
	Commissioner R. White	Electoral Area G
	Commissioner L. Bucke	Electoral Area H
	Commissioner M. Chandler	City of Parksville
	Commissioner E. Young	School District 69 Trustee
Regrets:	Commissioner R. Filmer	Town of Qualicum Beach
Also in Attendance:	Director B. Rogers	Electoral Area E Director
	Director C. Gourlay	Electoral Area G Director
	Director A. Fras	City of Parksville
	T. Osborne	Gen. Mgr. Recreation and Park Services
	D. Banman	Mgr. Recreation Services
	H. King	Superintendent, Recreation Services
	M. Chestnut	Superintendent, Aquatic Services
	J. Marcellus	Superintendent, Arena Services
	A. Harvey	Recording Secretary

CALL TO ORDER

D. Banman chaired the meeting until a Chair was elected.

D. Banman called the meeting to order and respectfully acknowledged the Coast Salish Nations on whose traditional territory the meeting took place.

APPROVAL OF THE AGENDA

It was moved and seconded that the agenda be approved as presented.

CARRIED UNANIMOUSLY

INTRODUCTIONS

Commissioner and staff introductions were made around the table for the newly appointed Commissioners.

ELECTION OF CHAIR & DEPUTY CHAIR

Commissioner Nosworthy nominated Commissioner Young for Chair. Commissioner Young declined the nomination.

Commissioner McLean nominated Commissioner Nosworthy for Chair. Commissioner Nosworthy declined the nomination.

Commissioner Young nominated Commissioner Chandler for Chair. Commissioner Chandler declined the nomination.

Commissioner Nosworthy nominated Commissioner McLean for Chair. Commissioner McLean accepted the nomination.

With no other nominations, Commissioner McLean was acclaimed Chair.

Commissioner Nosworthy nominated Commissioner Bucke for Deputy Chair. Commissioner Bucke accepted the nomination.

With no other nominations, Commissioner Bucke was acclaimed Deputy Chair.

DELEGATIONS

G. Bickerton, Oceanside Generals Junior B Society, re: Introduction between Oceanside Generals & RDN

G. Bickerton introduced himself and described some of the community initiatives the Oceanside Generals are a part of. He mentioned some possible future (team dressing room) projects with Oceanside Place.

Commissioner Chandler left the meeting - 2:25pm

ORIENTATION

D. Banman reviewed some orientation slides to summarize the Recreation and Parks Department as it pertains to the D69 Recreation Commission.

T. Osborne updated the Commission of the Board's resolution to receive the Oceanside Recreation and Sport Infrastructure Sub-Committee Report. The Commissioners had a discussion and it was suggested to bring the topic of the Infrastructure report to New Business for discussion so that the agenda could proceed.

INVITED PRESENTATIONS

D. Cooper, Physical Literacy and Play Oceanside Initiative Presentation

D. Cooper gave a presentation about Physical Literacy and Play Oceanside initiatives. He answered questions from the Commissioners.

ADOPTION OF MINUTES

District 69 Recreation Commission Meeting - October 18, 2018

It was moved and seconded that the minutes of the District 69 Recreation Commission meeting held October 18, 2018, be adopted.

CARRIED UNANIMOUSLY

ELECTION OF D69 GRANT SUB-COMMITTEE (3 members)

Commissioner Krofta nominated Commissioner Nosworthy for the D69 Recreation Commission Grant Sub-committee. Commissioner Nosworthy declined.

Commissioner Nosworthy nominated Commissioner Young for the D69 Recreation Commission Grant Sub-committee. Commissioner Young accepted.

Commissioner Young nominated Commissioner Bucke for the D69 Recreation Grant Commission Sub-committee. Commissioner Bucke accepted.

Commissioner Nosworthy nominated Commissioner Krofta for the D69 Recreation Commission Sub-committee. Commissioner Krofta accepted.

With no other nominations, Commissioners Young, Bucke and Krofta were acclaimed to the D69 Recreation Commission Grant Sub-Committee.

ELECTION OF D69 FEES & CHARGES SUB-COMMITTEE (3 members)

Commissioner Krofta nominated Commissioner White for the D69 Fees and Charges Sub-Committee. Commissioner White declined.

Commissioner Krofta nominated Commissioner McLean for the D69 Fees and Charges Sub-Committee. Commissioner McLean accepted.

Commissioner McLean nominated Commissioner Krofta for the D69 Fees and Charges Sub-Committee. Commissioner Krofta declined.

There were no other nominations or volunteers. Commissioner McLean was acclaimed to the Sub-Committee and Mr. Osborne suggested inviting the Commissioners who were unable to attend this meeting to express their interest in sitting on the D69 Fees and Charges Sub-Committee and staff will report back.

CORRESPONDENCE

It was moved and seconded that the following correspondence be received for information:

W. Veenhof, RDN Chair, re: Rx for Health Program Funding Request

I. Thorpe, RDN Chair, re: Letter of Support for Qualicum Beach Community Park Upgrade

CARRIED UNANIMOUSLY

COMMITTEE MINUTES AND RECOMMENDATIONS

District 69 Grants Sub-Committee Meeting - February 6, 2019

It was moved and seconded that the following District 69 Youth Recreation Grant applications be approved:

- Bowser Elementary School - spring field trip - \$2,500
- Arrowsmith Community Recreation Association - Youth Week events - \$461
- Mid-Island Distance Youth Running Club - equipment purchase - \$1,054
- Errington War Memorial Hall Association - World Music Youth Camp - \$1,000
- Oceanside Community Arts Council - summer school creative art supplies - \$1,000
- Ravensong Aquatic Club – equipment - \$1,275
- Errington Elementary School - field coach equipment - \$2,219

Total - \$9,509

CARRIED UNANIMOUSLY

It was moved and seconded that the following District 69 Community Recreation Grant applications be approved:

- Errington Elementary School - Grade 3 swim program - \$1,675
- Forward House Community Society - program costs - \$2,215
- Bow Horn Community Club – fall fair - \$2,500
- Qualicum Beach Weavers & Spinners Guild - materials, promotions, meeting space - \$2,000
- Parksville Golden Oldies Sports Association - meeting space - \$800
- Oceanside Building Learning Together Society - Dad's night out - \$650
- Town of Qualicum Beach - Beach Day event - \$1,000
- Bowser Tennis Club – repair court surface, purchase ball machine - \$2,253
- Arrowsmith Community Recreation Association - Country Picnic event supplies - \$1,250
- Parksville Curling Club- LED lighting upgrade project - \$2,000
- Canadian Paraplegic Association (BC) - Spinal Cord Injury BC event equipment rental - \$1,000

Total - \$17,343

CARRIED UNANIMOUSLY

REPORTS

Parks Update Report – October-December 2018

Mr. Osborne gave a summary of the Parks projects in the District 69 area for the Commission's information.

It was moved and seconded that the Parks Update Report – October-December 2018 be received as information.

CARRIED UNANIMOUSLY

NEW BUSINESS

BC Recreation and Parks Association Symposium - May 1-3, 2019

Mr. Banman told the Commission members about the BC Recreation and Parks Association Symposium and 2 members from the Commission are invited to attend. He requested that any Commissioners that are interested in attending May 1-3 to let staff know. Commissioner Bucke and Commissioner Krofta indicated their interest. An email to the members not in attendance will be sent and 2 attendees will be determined.

Recreation Infrastructure

It was moved and seconded that the Recreation Commission strongly recommend that the RDN Board reverse its decision to defer funding for the Multiplex, Ravensong Aquatic Centre and the Ballenas Track and ensure funding for those projects is re-established in the current budget.

This motion was withdrawn with the consent of the assembly.

It was moved and seconded that the Board proceed with the original recommendations of the Oceanside Recreation and Sport Infrastructure Sub-Committee Report without delay.

CARRIED UNANIMOUSLY

ADJOURNMENT

It was moved that the meeting be adjourned.

TIME: 4:05pm

CHAIR

REGIONAL DISTRICT OF NANAIMO
MINUTES OF THE NORTHERN COMMUNITY ECONOMIC DEVELOPMENT SELECT
COMMITTEE MEETING

Thursday, February 21, 2019
11:30 A.M.
Oceanside Place

In Attendance:	Director A. Fras	Chair
	Director B. Rogers	Electoral Area E
	Alternate	
	Director J. Fell	Electoral Area F
	Director C. Gourlay	Electoral Area G
	Director S. McLean	Electoral Area H
	Director T. Westbrook	Town of Qualicum Beach
Regrets:	Director L. Salter	Electoral Area F
Also in Attendance:	Director I. Thorpe	City of Nanaimo
	G. Garbutt	Gen. Mgr., Strategic & Community Development
	C. Simpson	A/Mgr., Long Range Planning
	S. Horsburgh	Sustainability Coordinator
	S. Syme	Recording Secretary

CALL TO ORDER

The Chair called the meeting to order and respectfully acknowledged the Coast Salish Nations on whose traditional territory the meeting took place.

APPROVAL OF THE AGENDA

It was moved and seconded that the agenda be approved as presented.

CARRIED UNANIMOUSLY

ADOPTION OF MINUTES

Northern Community Economic Development Select Committee Meeting - May 17, 2018

It was moved and seconded that the minutes of the Northern Community Economic Development Select Committee meeting held May 17, 2018, be adopted.

CARRIED UNANIMOUSLY

INVITED PRESENTATIONS

Pam Shaw, Executive Director, Mt Arrowsmith Biosphere Region - Mt Arrowsmith Biosphere Project (MABP)

Pam Shaw, Executive Director of Mt Arrowsmith Biosphere Region, gave a presentation on the success of the Mt. Arrowsmith Biosphere Project, funded in spring 2018 by the Regional District of Nanaimo's Northern Community Economic Development Select Committee program along with 2 other outside sources.

Kim Burden, Executive Director, Parksville & District Chamber of Commerce - Mid Island Tech Forum

Kim Burden, Executive Director of Parksville & District Chamber of Commerce, gave a presentation on the Mid Island Tech Forum Research funded in the spring of 2018 by the Regional District of Nanaimo's Northern Community Economic Development Select Committee along with other sources.

Brian Taylor, Vice President, Parksville & District Historical Society - Digital Heritage Exhibition

Brian Taylor, Former Vice President of the Parksville & District Historical Society, gave a presentation on the success of the Digital Heritage Exhibition for the Museum funded in the spring of 2018 by the Regional District of Nanaimo's Northern Community Economic Development Select Committee.

DELEGATIONS

Kim Burden, Parksville & District Chamber of Commerce

Kim Burden, Executive Director, Parksville & District Chamber of Commerce provided a presentation on the "Parksville Qualicum Beach Regional Labor Market Analysis and Strategy".

REPORTS

Regional Economic Development

Geoff Garbutt, Manager of Strategic and Community Development, spoke to the Regional Economic Development report for background and information purposes only.

NEW BUSINESS

Overview of Northern Community Economic Development Program, NCED Program Application Area of Focus 2019, and Northern Community Economic Development Committee Terms of Reference

Sharon Horsburgh, Sustainability Coordinator for the Regional District of Nanaimo, presented regarding the Overview of the Northern Community Economic Development Program, Northern Community Economic Development Program Application Area of Focus 2019 and the Northern Community Economic Development Committee Terms of Reference.

NCED Roundtable

Next Meeting (Verbal)

The next Northern Community Economic Development meeting will be scheduled for May 16, 2019.

Notice of Motion

Director Westbroek provided notice of the following motion to be considered at the next Northern Community Economic Development Select Meeting:

"To review the eligibility for grants based on the history provided on the Qualicum Beach Airport with regards to the Northern Community Economic Development Program."

ADJOURNMENT

It was moved and seconded that the meeting be adjourned.

TIME: 1:23 PM

CARRIED UNANIMOUSLY

CHAIR

REGIONAL DISTRICT OF NANAIMO**MINUTES OF THE DISTRICT 69 COMMUNITY JUSTICE SELECT COMMITTEE MEETING****Monday, October 1, 2018****2:00 P.M.****Oceanside Place**

In Attendance:	Director T. Westbroek	Town of Qualicum Beach
	Director B. Rogers	Electoral Area E
	Director J. Fell	Electoral Area F
	Director J. Stanhope	Electoral Area G
	Director B. Veenhof	Electoral Area H
	Director K. Oates	City of Parksville
Also in Attendance:	D. Pearce	Dir. of Transportation & Emergency Services
	C. Morrison	Mgr. Emergency Services
	Staff Sgt. Marc Pelletier	Oceanside RCMP Detachment
	M. Garland	Oceanside Community Safety
	N. Hewitt	Recording Secretary

CALL TO ORDER

The Chair called the meeting to order and respectfully acknowledged the Coast Salish Nations on whose traditional territory the meeting took place.

APPROVAL OF THE AGENDA

It was moved and seconded that the agenda be approved as presented.

CARRIED UNANIMOUSLY

ADOPTION OF MINUTES**District 69 Community Justice Select Committee Meeting -February 15, 2018**

It was moved and seconded that the minutes of the District 69 Community Justice Select Committee meeting held February 15, 2018, be adopted.

CARRIED UNANIMOUSLY

REPORTS

2019 D69 Community Justice Program

It was moved and seconded that a grant in the amount of \$2,000 for the Oceanside Community Safety Volunteers be approved.

CARRIED UNANIMOUSLY

It was moved and seconded that a grant in the amount of \$2,000 for the Haven Society be approved.

Opposed (1): Director Fell

CARRIED

It was moved and seconded that a grant in the amount of \$800 for the Corcan-Meadowood Residents Association be approved.

CARRIED UNANIMOUSLY

District 69 Police to Population Ratio

It was moved and seconded that the District 69 Police to Population Ratio report be received for information.

CARRIED UNANIMOUSLY

It was moved and seconded that the Board endorse a media campaign to reduce rural crime within District 69.

CARRIED UNANIMOUSLY

ADJOURNMENT

It was moved and seconded that the meeting be adjourned.

CARRIED UNANIMOUSLY

Time: 2:19 PM

CHAIR

Delegation: Sgt. Marc Pelletier, Oceanside Royal Canadian Mounted Police, re Oceanside RCMP Update

Summary: Presentation to the Oceanside Services Committee on Policing in Oceanside, including the most recent statistics and current issues.

Action Requested: N/A

Delegation: Marg Albert and Ann McVey, Ravensong Action Group, re Community concerns for an upgraded pool, upgraded track, and plan for a future multiplex (Look for and purchase property for the multiplex)

Summary: On September 4, 2018 the RDN Committee of the Whole received three motions meant to move forward for planning for the pool, a rubberized track, and that a centralized land purchase strategy be developed. These three motions were unanimously passed at that COW meeting.

Ravensong Action Group is particularly concerned with the expansion of Ravensong Pool. Overcrowding in the pool and in the change rooms is drastic at times and is leading to tension in the very place that should be free of that. The health benefits alone are huge.

We have presented to the Recreation Commission numerous times and received very positive feedback for what is needed for the pool. Attended the consultant sessions and passed along our needs to them and we finally had hope as of September that we were going to see progress and planning going forward.

We need the Oceanside Services Committee to go forward with preparing the concept plan to advance the addition of a 25 meter tank and expanded change rooms at the Ravensong Aquatic Centre. The ideas for how this can happen, that were brought forward, were mindful of the need to minimize closure of the existing pool. A lengthy closure would be a real problem for our community.

The changes needed now will only be a stop gap measure for a few years as the Oceanside Services Committee moves forward with a Multiplex to serve our growing community.

Action Requested: Our group is very specific about what we are requesting, the planning for pool expansion. We need planning for a 25 meter expansion to the existing Ravensong Pool in Qualicum Beach and we need change rooms upgraded and expanded. We need planning for the pool expansion immediately.



Ravensong Waterdancers Synchro Club

Box 498 Qualicum Beach, BC V9K 1T1

www.ravensongwaterdancers.com ~ ravensongsynchro@gmail.com

May 8, 2019

Oceanside Services Committee
c/o Regional District of Nanaimo
6300 Hammond Bay Road
Nanaimo, BC V9T 6N2

Dear Committee Members,

We are writing to inform you of the Ravensong Waterdancers Synchro Club's needs with regards to the future plans of Ravensong Aquatic Centre.

The Ravensong Waterdancers Synchronized Swimming Club was formed in 1997, currently has 36 athletes aged 7 years to adult. We offer recreation through provincial competitive programming for our athletes, as well have had athletes who are part of the BC Summer Games and Espoir National competition. We provide a unique, well-rounded activity to promote healthy living for youth and adults in our community.

The primary challenges for our club with the existing Ravensong Aquatic Centre are the limited pool times and lack of depth in the majority of the main pool. These two concerns directly affect our club's programming which consequently causes us to limit the number of teams, even though we have growth potential from within the community and surrounding areas.

The goal as a short-term, cost-saving solution our club supports, is the addition of a new 25 meter tank, although a 50 meter tank would benefit more community members and user groups. Ideally, the tank would be 8 lanes wide and a minimum of 4.5 meters deep for at least 15 meters, centered in the pool tank, in order to meet our programming needs.

Currently we have programs running in both the Qualicum Beach pool and Nanaimo Aquatic Centre (Competitive routine practices) as many of the routine synchro elements cannot physically and safely be performed in the Qualicum Beach facility.

As an added bonus, if there was enough deck space for multiple teams to utilize around the pool tank and a spectator viewing area, it would create the opportunity for a variety of swimming meets to be hosted, with an increase in revenue for the community. This is not only for the sport of synchro, but also speed swimming, as we are aware the Breakers Aquatic Swim Club do not host meets in Qualicum Beach for the same reasons we do not – lack of pool time rentals, deck space, spectator seating, depth of pool.

Having a second pool tank would also open the door to new programming the RDN could offer such as Diving, water polo, Aqua GO (similar to swimming lessons, geared towards synchro), etc. and new community clubs.

Our biggest concern with any proposed changes to the facility would be the closure period due to renovations. This could be detrimental to our club's existence, based on feedback we've received from the Nelson Reflections synchro club, whose facility was closed for a year, and after 4 years from the closure, are still working to build their membership back to previous levels.

Approved at March 2, 2015 Monthly Meeting



Ravensong Waterdancers Synchro Club

Box 498 Qualicum Beach, BC V9K 1T1

www.ravensongwaterdancers.com ~ ravensongsynchro@gmail.com

Our club's objective is to help ensure whatever solution the Oceanside Services Committee chooses, will benefit the majority of community members and the facility be more functional, with a new multi-purpose center still as the long term answer. We have many design ideas and are willing to provide feedback or input as the Committee continues to develop a plan.

The public consultation process has been clear over the past few years, a new rubberized track, second dive tank and the purchase of land for the long term goal of a multiplex in the Parksville area are what the people and user groups in the community want the committee to focus on. This was reinforced by the motions made at the RDN Directors meeting on September 4, 2018. The time for consultants and public input into what is needed is at a close, after discussing for many years (over 5) and various proposals presented, it is time for a plan of action to achieve these goals so that our kids, community members and clubs can start to reap the benefits. Let's get the public involved in new ways of excitement about ground breaking and opening ceremonies!

If there is anything you have questions about or would like further information, we would be more than happy to meet with you in person or over the phone.

Thank you for taking the time to hear our plea and share our ideas.

Regards,

Jessica Nemlander
President

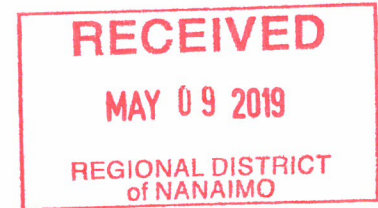
Heather Mahony
Director



SCHOOL DISTRICT No.69 (QUALICUM)

May 6, 2019

Board of Directors
Regional District of Nanaimo (RDN)
6300 Hammond Bay Road
Nanaimo BC V9T 6N2



Dear Board of Directors:

At the regular meeting of the Board of Education of School District 69 (Qualicum) held on April 23, 2019, the following motion was passed:

***THAT** the Chair of the Board of Education of School District 69 (Qualicum) write a letter to the Regional District of Nanaimo Board of Directors requesting that either they keep the Recreation Commission as a separate advisory commission with the representation of a school board trustee and community members, or that they place a school board trustee as well as community members as voting participants on their newly formed Oceanside Services Committee.*

While our Board recognizes that committee structures and appointees are the work of the RDN Board of Directors, we feel that the school district holds a unique vision of the recreational needs within our communities; for students, parents and over 700 employees. The school district also has considerable assets, both buildings and field/green space, some of which are already used by the RDN. We believe that input from school board trustees and community members would be valuable to the discussions regarding recreational needs for the Oceanside community.

We hope that further consideration be given to include school board trustee and community member appointees to the Oceanside Services Committee.

Sincerely,

Eve Flynn, Board Chair

c: SD69 Trustees
K. Elder, Interim Superintendent of Schools, SD69
R. Amos, Secretary Treasurer, SD69

File: 0530-01

TO: Oceanside Services Committee **MEETING:** May 16, 2019
FROM: Sharon Horsburgh
Sustainability Coordinator **FILE:** 6750-01
Subject: NCED Northern Community Economic Development – Spring 2019 Proposals

RECOMMENDATION

That the Northern Community Economic Development Select Committee consider seven proposals for funding through the Spring 2019 intake.

SUMMARY

Seven applications for Northern Community Economic Development (NCED) funding have been received for consideration at the NCED Select Committee Meeting scheduled for May 16, 2019:

Attachment 1: Town of Qualicum Beach – Airport Parking & Signage (\$50,000)

Attachment 2: Parksville and District Chamber of Commerce – Parksville Visitor Centre EV Charging Station (\$10,000)

Attachment 3: Community Futures Central Island – LEAP – Local Entrepreneurship Accelerator Program (\$10,000)

Attachment 4: Oceanside Community Arts Council – McMillan Arts Centre Digital Art Gallery (\$25,524)

Attachment 5: Coombs Farmers' Institute – CFI 2019 Here we Grow and Apple Pressing Event (\$4,560)

Attachment 6: Qualicum Beach Multi-Use Cinema Society – Feasibility Study for a Qualicum Beach Community Cinema (\$15,000)

Attachment 7: ECHO Players – Motorized Curtain Project (\$4,250)

The Regional District of Nanaimo (RDN) Board approved the 2019 Final Budget and funds totalling \$50,000 are available for disbursement from the NCED Program. For the NCED Spring intake, seven applications have been received for a total request of \$119,334. Staff have assessed the applications in accordance with the grant evaluation criteria.

NCED grants are provided to support local initiatives that enhance economic development in Electoral Areas 'E', 'F', 'G' and 'H', the City of Parksville and the Town of Qualicum Beach.

BACKGROUND

The NCED Program (the Program) has been offered to organizations and local governments in the Ocean Side area since 2012. In 2018, the NCED Select Committee reviewed the NCED service and agreed to continue the grant program with minor revisions to the Program Guide. Since inception, participation and awareness in the Program has grown, the range of activities are increasing. Historically, the grants typically assist with tourism, arts and culture, recreation activities and increasing business opportunities in the high tech sector.

FINANCIAL IMPLICATIONS

The RDN Board has approved \$50,000 for the NCED program to support economic development opportunities in accordance with the service priorities outlined above. The total funds requested from the Spring 2019 applications is \$119,334.

Table 1 lists the applicants, projects, total amounts requested for the Spring 2018 intake. In accordance with the Committee's direction at the February 15, 2018 meeting, the applications along with an assessment of the proposal is included in Attachments 1 through 7.

Table 1: NCED - Project Proposals (Spring 2018)

Proponent	Project Name	Amount Requested
Town of Qualicum Beach	Airport Parking & Signage	\$50,000
Parksville and District Chamber of Commerce	Parksville Visitor Centre EV Charging Station	\$10,000
Community Futures Central Island	LEAP – Local Entrepreneurship Accelerator Program	\$10,000
Oceanside Community Arts Council	McMillan Arts Centre Digital Art Gallery	\$25,524
Coombs Farmers' Institute	CFI 2019 Here we Grow and Apple Pressing Event	\$4,560
Qualicum Beach Multi-Use Cinema Society	Feasibility Study for a Qualicum Beach Community Cinema	\$15,000
ECHO Players	Motorized Curtain Project	\$4,250
Total Spring 2019 Funding Requested		\$119,334

STRATEGIC PLAN IMPLICATIONS

The Program supports the Board's 2016 – 2020 as well as the Draft Strategic Plan 2019 - 2022. The current strategic priority is to 'Focus On Economic Health' – We Will Support Our Traditional Industries: Forestry, Tourism, Manufacturing, Fishing, Knowledge Based and Technology Based Industries. The goal of the NCED Program is to build community based economic development and enhance local economic resilience.

The Draft Strategic Plan 2019 - 2022 goal is to set the table to enable diverse economic opportunities across the region. One of the key actions in the plan is to review the resources required in order to coordinate business development and retention throughout the region.

The Program is consistent with the Board's strategic priority as it focuses on relationships by enhancing collaboration and cooperation between municipalities and electoral areas, and uses a collaborative regional model for providing services.



Report Writer's Name
shorsburgh@rdn.bc.ca
May 6, 2019

Reviewed by:

- K. Fowler, Manager, Long Range Planning, Energy & Sustainability
- G. Garbutt, General Manager, Strategic & Community Development
- P. Carlyle, Chief Administrative Officer

Attachments:

Attachment 1: Town of Qualicum Beach – \$50,000
Attachment 2: Parksville and District Chamber of Commerce \$10,000
Attachment 3: Community Futures Central Island – \$10,000
Attachment 4: Oceanside Community Arts Council – \$25,524
Attachment 5: Coombs Farmers' Institute –\$4,560
Attachment 6: Qualicum Beach Multi-Use Cinema Society - \$15,000
Attachment 7: ECHO Players – Motorized Curtain Project \$4,250

NCED Summary Evaluation & Recommendation

Project Title: TQB Airport Signage
Proponent: Town of Qualicum Beach
Amount Requested: \$50,000.00

Summary: Town of Qualicum Beach is applying for the Northern Community Economic Development (NCED) Grant to help fund the expansion of the Qualicum Beach Airport facilities, specifically, the long-term parking, as well as the installation of signage at key locations.

Project Goals:

- 1) Funding the installation of a new long term parking lot and signage
- 2) Improvements to the parking lot are designed to provide airport patrons with a safe and secure parking area.
- 2) Improvements to the parking lot are designed to provide airport patrons with a safe and secure parking area.
- 3) Expansion of the parking facilities and installation of signage is being proposed to improve tourism. The airport is growing as an economic hub and is poised to be an important employer in the Region.

Eligibility: Town of Qualicum Beach Airport is an eligible organization.
 Eligible costs in the proposal include: Minor Capital and Information Technology.

Funding: Potential funding partnerships
 BC Air Access program, In-kind Support

Priority Areas: Employment and Skills Training
 Arts, Culture and Media
 Tourism and Recreation

Evaluation Criteria:

	Yes	No/ NA
<i>Project Viability:</i>		
Clear and well-defined project	✓	
Strong potential for success	✓	
Realistic goals	✓	
Sufficient information provided	✓	
<i>Financial and Administrative Feasibility:</i>	Yes	No/ NA
Realistic budget with clearly identified capacity to undertake work	✓	
Evidence that the funds will be well managed	✓	
Demonstration of other funding sources	✓	
<i>New and Unique:</i>	Yes	No/ NA
Unique component is evident in the project – the work is not already being attempted	✓	
The proposal does not replicate an existing event, program or project	✓	
Support will not compete with existing businesses or generate unfair competition for small or local businesses	✓	
<i>Economic Benefit:</i>	Yes	No/ NA
Demonstrates quantifiable economic benefits to the participating communities	✓	
Leads to increased economic activity or employment in the participating communities	✓	
Will attract business and investment to the Northern Communities of the RDN	✓	

Community Support:

Well-articulated community benefit

Yes

No/ NA

✓

Demonstrates partnership with the community or other organizations

✓

Addresses priorities identified in the context of a community vision (Official Community Plan, Regional Growth Strategy or Board Strategic Plan)

✓

Project Area:☒ PARKSVILLE☒ QB☒ EA 'E'☒ EA 'F'☒ EA 'G'☒ EA 'H'

Assessment	Paving is considered a Capital asset. Signage - road and branding
Recommendation	Partially fund – entrance sign

NCED Summary Evaluation & Recommendation

Project Title:	Parkville Visitor Centre Electric Vehicle (EV) Charging Station
Proponent:	Parkville & District Chamber of Commerce
Amount Requested:	\$10,000

Summary: The purpose of Parkville Visitor Centre EV Charging Station is to attract more visitors to the Tourism Centre in Parkville.

Project Goals:

- 1) To provide residents and tourists with EV charging opportunities. Increased options for visitors that come to the community based on ability to use EV travel.
- 2) To contribute to the community image of being an environmentally conscious community by supporting a strong zero emission vehicle culture.

Eligibility: Parkville & District Chamber of Commerce an eligible organization.
Eligible costs in the proposal include: Minor Capital and Information Technology.

Funding: Potential funding partnerships through In-kind Support and sponsorship

Priority Areas: Renewable Energy and the Green Economy
Tourism and Recreation

Evaluation Criteria:

	Yes	No/ NA
<i>Project Viability:</i>		
Clear and well-defined project	✓	
Strong potential for success	✓	
Realistic goals	✓	
Sufficient information provided	✓	
<i>Financial and Administrative Feasibility:</i>	Yes	No/ NA
Realistic budget with clearly identified capacity to undertake work	✓	
Evidence that the funds will be well managed	✓	
Demonstration of other funding sources	✓	
<i>New and Unique:</i>	Yes	No/ NA
Unique component is evident in the project – the work is not already being attempted	✓	
The proposal does not replicate an existing event, program or project	✓	
Support will not compete with existing businesses or generate unfair competition for small or local businesses	✓	
<i>Economic Benefit:</i>	Yes	No/ NA
Demonstrates quantifiable economic benefits to the participating communities	✓	
Leads to increased economic activity or employment in the participating communities	✓	
Will attract business and investment to the Northern Communities of the RDN	✓	
<i>Community Support:</i>	Yes	No/ NA
Well-articulated community benefit	✓	
Demonstrates partnership with the community or other organizations	✓	
Addresses priorities identified in the context of a community vision (Official Community Plan, Regional Growth Strategy or Board Strategic Plan)	✓	

Project Area: ☒ PARKVILLE ☒ QB ☒ EA 'E' ☒ EA 'F' ☒ EA 'G' ☒ EA 'H'

Assessment	<p>The Parksville & District Chamber of Commerce operate the Parksville Visitor Centre located at 1275 E Island Hwy, the surrounding municipalities, and Electoral Areas E, F & G.</p> <p>As the move to reduce Green House Gas Emissions accelerates, the operation of EV's becomes a more common occurrence than the rarity it was 5 years ago. In order to further support EV's in our community it is necessary to provide the infrastructure required to sustain and operate them.</p> <p>The Parksville Visitor Centre is on a transit route and it is our intention to make other active transportation systems available such as bicycles and allow EV travellers to move about the community. Increased EV charging capacity will provide opportunities for shopping and sightseeing that contribute to our economy.</p>
Recommendation	Fully Fund

NCED Summary Evaluation & Recommendation

Project Title: LEAP: 2019 Local Entrepreneurial Accelerator Program
Proponent: Community Futures Central Island
Amount Requested: \$10,000

Summary: The purpose of Local Entrepreneurial Accelerator Program (LEAP) is to focus and accelerate the start-up of new businesses, or a “pivot concept” of existing businesses, that contributing to a vibrant and inclusive economy in the Oceanside/Lighthouse Region. This project is based on the lean start up model and business canvas model. Participants test and pivot their business idea leading to their core value proposition.

Project Goals:

- 1) To determine whether a participant’s business idea is viable and to test their hypothesis. Feedback from community experts helps participants refine ideas.
- 2) To invigorate local entrepreneurial opportunities through LEAP’s partnerships with both Qualicum Beach and Parksville Chambers of Commerce and is delivered by Simon Fraser University Department of Community Economic Development.
- 3) To provide entrepreneurs with essential skills for the 21st Century workforce and to adapt to an ever changing marketplace. LEAP seeks to grow the entrepreneurial community and create a measurable impact on business start up’s and expansion.

Eligibility: Community Futures Central Island is an eligible organization.
 Eligible costs in the proposal include: Events; Plans and Studies.

Funding: Potential funding partnerships
 Local Credit Unions and local financial institutions, In-kind Support

Priority Areas: Employment and Skills Training
 Arts, Culture and Media
 Tourism and Recreation

Evaluation Criteria:

	Yes	No/ NA
<i>Project Viability:</i>		
Clear and well-defined project	✓	
Strong potential for success	✓	
Realistic goals	✓	
Sufficient information provided	✓	
<i>Financial and Administrative Feasibility:</i>	Yes	No/ NA
Realistic budget with clearly identified capacity to undertake work	✓	
Evidence that the funds will be well managed	✓	
Demonstration of other funding sources	✓	
<i>New and Unique:</i>	Yes	No/ NA
Unique component is evident in the project – the work is not already being attempted	✓	
The proposal does not replicate an existing event, program or project	✓	
Support will not compete with existing businesses or generate unfair competition for small or local businesses	✓	

Economic Benefit:	Yes	No/ NA
Demonstrates quantifiable economic benefits to the participating communities	✓	
Leads to increased economic activity or employment in the participating communities	✓	
Will attract business and investment to the Northern Communities of the RDN	✓	
Community Support:	Yes	No/ NA
Well-articulated community benefit;	✓	
Demonstrates partnership with the community or other organizations	✓	
Addresses priorities identified in the context of a community vision (Official Community Plan, Regional Growth Strategy or Board Strategic Plan)	✓	

Project Area: ☒ PARKSVILLE ☒ QB ☒ EA 'E' ☒ EA 'F' ☒ EA 'G' ☒ EA 'H'

Assessment	LEAP has the potential to provide economic development expertise to a number of new and emerging entrepreneurs in the Oceanside Area. This model is proven and supports small businesses in rural communities. Through collaboration with local Chamber of Commerce's this program has created positive employment opportunities for small businesses in other rural communities. As this model can be scaled to the District 69 entrepreneurial community, it can create measureable impact on business start-ups and expansion.
Recommendation	Fully Fund

NCED Summary Evaluation & Recommendation

Project Title:	Macmillan Arts Centre Digital Media Art Gallery
Proponent:	Oceanside Community Arts Council
Amount Requested:	\$25,524.00

Summary: This project supports the Innovation & Technology principles by creating a state-of-the art technical performing and exhibit space, unique to our area. It also supports the priority areas of Arts, Culture & Media, by supporting our community arts centre programs and cultural events as well as providing local digital artists and educators. This project is designed to create unique innovative arts and cultural experiences for our community and visitors, enhancing our local regional tourism industry.

Project Goals:

- 1) To offer artists an opportunity to explore their medium and share their innovative vision in this new art form.
- 2) To provide new experiences to attract more community and visitors to the arts centre
- 3) To generate direct economic benefit in the Oceanside area through sales of art, educational workshops, and performances.

Eligibility: Oceanside Community Arts Council is an eligible organization.

Eligible costs in the proposal will be used for Minor Capital and Information Technology.

Funding: Potential funding partners include Coastal Credit Union, and Parksville Qualicum Foundation.

Priority Areas: Arts, Culture and Media

Evaluation Criteria:

Project Viability:	Yes	No/ NA
Clear and well-defined project	✓	
Strong potential for success	✓	
Realistic goals	✓	
Sufficient information provided	✓	
Financial and Administrative Feasibility:	Yes	No/ NA
Realistic budget with clearly identified capacity to undertake work	✓	
Evidence that the funds will be well managed	✓	
Demonstration of other funding sources	✓	
New and Unique:	Yes	No/ NA
Unique component is evident in the project – the work is not already being attempted	✓	
The proposal does not replicate an existing event, program or project	✓	
Support will not compete with existing businesses or generate unfair competition for small or local businesses	✓	
Economic Benefit:	Yes	No/ NA
Demonstrates quantifiable economic benefits to the participating communities	✓	
Leads to increased economic activity or employment in the participating communities	✓	
Will attract business and investment to the Northern Communities of the RDN	✓	

Community Support:

Well-articulated community benefit;

Demonstrates partnership with the community or other organizations

Addresses priorities identified in the context of a community vision (Official

Community Plan, Regional Growth Strategy or Board Strategic Plan)

Yes

No/ NA

✓

✓

✓

Project Area:☒ PARKSVILLE☒ QB☒ EA 'E'☒ EA 'F'☒ EA 'G'☒ EA 'H'

Assessment	The Oceanside Community Arts Council serves the communities of the Town of Qualicum Beach, City of Parksville and Areas E, F, G & H. The McMillan Arts Centre (MAC) is a community artist hub supporting artists and educators from these areas and beyond. There are over 550 active members and subscribers. The MAC offers concerts, workshops and classes, community events, gallery exhibits and other celebrations throughout the year. Educational programming supports youth, students, seniors and emerging artists. Investment for the MAC LAB Creative Arts programs will be used to support the arts community in Oceanside and will provide new opportunities to host cultural and other events related to digital arts media.
Recommendation	Fully Fund

NCED Summary Evaluation & Recommendation

Project Title:	CFI 2019 Here we grow School and Apple Pressing Event
Proponent:	Coombs Farmers' Institute
Amount Requested:	\$4,560.00

Summary: This project's objective is to increase the ability of interested members of our community to grow some of their own food, and to recognize the importance of this enterprise, whether conducted by themselves or local farmers.

Project Goals:

- 1) To build self-reliance and raise awareness of current food supply issues and increase the perceived value of agriculture.
- 2) Provide support and education in food self-sufficiency, at no charge to the public.
- 3) Motivate and teach local residents to grow, prepare and preserve more food for consumption.
- 4) Support local farmers by providing opportunities for non-farmers to meet and share knowledge about food security and self-sufficiency. Participants will be made aware of the variety and quality of local products as well as facilitating food sourcing and establishing purchasing arrangements.

Eligibility: Coombs Farmers' Institute is an eligible organization.
Eligible costs in the proposal include: Events; Plans and Studies.

Funding: Potential funding partnerships:
-Coombs Farmers Institute
-Dolly's Home Hardware

Priority Areas: Events, Plans and Studies
Employment and Skills Training
Arts, Culture and Media
Tourism and Recreation

Evaluation Criteria:

	Yes	No/ NA
<i>Project Viability:</i>		
Clear and well-defined project	✓	
Strong potential for success	✓	
Realistic goals	✓	
Sufficient information provided	✓	
<i>Financial and Administrative Feasibility:</i>	Yes	No/ NA
Realistic budget with clearly identified capacity to undertake work	✓	
Evidence that the funds will be well managed	✓	
Demonstration of other funding sources	✓	
<i>New and Unique:</i>	Yes	No/ NA
Unique component is evident in the project – the work is not already being attempted	✓	
The proposal does not replicate an existing event, program or project	✓	
Support will not compete with existing businesses or generate unfair competition for small or local businesses	✓	
<i>Economic Benefit:</i>	Yes	No/ NA
Demonstrates quantifiable economic benefits to the participating communities	✓	
Leads to increased economic activity or employment in the participating communities	✓	

Will attract business and investment to the Northern Communities of the RDN	✓	
Community Support:	Yes	No/ NA
Well-articulated community benefit;	✓	
Demonstrates partnership with the community or other organizations	✓	
Addresses priorities identified in the context of a community vision (Official Community Plan, Regional Growth Strategy or Board Strategic Plan)	✓	

Project Area: ☒ PARKSVILLE ☒ QB ☒ EA 'E' ☒ EA 'F' ☒ EA 'G' ☒ EA 'H'

Assessment	<p>This project will strengthen the economic viability of agriculture in the Oceanside area as it is designed to:</p> <ul style="list-style-type: none"> • Provide education to the community about making more informed choices about food quality, safety and security of food supply; • Increase food production to meet new market demand from existing and new gardeners; • Will provide knowledge sharing events to strengthen community awareness about greater food supply security for all; • This project supports local agricultural activities that increase RDN long-term sustainability and resilience.
Recommendation	Fully Fund

NCED Summary Evaluation & Recommendation

Project Title:	Feasibility Study for Qualicum Beach Community Cinema
Proponent:	Qualicum Beach Multi-Use Cinema Society
Amount Requested:	\$15,000

Summary: The Qualicum Beach Multi-Use Cinema Society wishes to conduct a feasibility study examining the prospects, conditions, and models for a community-owned cinema in Qualicum Beach. The feasibility study will follow up on research performed by Society board members who have spoken with community cinema representatives across BC and in the UK. It will include a market assessment, a financial analysis, a comparison of available sites, and a look at operational considerations and competition.

Project Goals: To complete the feasibility study as it will be a requirement for applying for capital grants from federal and provincial government programs.

Eligibility: Community Futures Central Island is an eligible organization.
Eligible costs in the proposal include: Events; Plans and Studies.

Funding: Potential funding partnerships; Coastal Credit Union, Town of Qualicum Beach in kind donation from Town Planner and Cultural Spaces Fund.

Priority Areas: Events Plans and Studies
Arts, Culture and Media
Tourism and Recreation

Evaluation Criteria:

	Yes	No/ NA
<i>Project Viability:</i>		
Clear and well-defined project	✓	
Strong potential for success	✓	
Realistic goals	✓	
Sufficient information provided	✓	
<i>Financial and Administrative Feasibility:</i>	Yes	No/ NA
Realistic budget with clearly identified capacity to undertake work	✓	
Evidence that the funds will be well managed	✓	
Demonstration of other funding sources	✓	
<i>New and Unique:</i>	Yes	No/ NA
Unique component is evident in the project – the work is not already being attempted	✓	
The proposal does not replicate an existing event, program or project	✓	
Support will not compete with existing businesses or generate unfair competition for small or local businesses	✓	
<i>Economic Benefit:</i>	Yes	No/ NA
Demonstrates quantifiable economic benefits to the participating communities	✓	
Leads to increased economic activity or employment in the participating communities	✓	
Will attract business and investment to the Northern Communities of the RDN	✓	
<i>Community Support:</i>	Yes	No/ NA
Well-articulated community benefit;	✓	
Demonstrates partnership with the community or other organizations	✓	
Addresses priorities identified in the context of a community vision (Official Community Plan, Regional Growth Strategy or Board Strategic Plan)	✓	

Project Area:☒ PARKSVILLE☒ QB☒ EA 'E'☒ EA 'F'☒ EA 'G'☒ EA 'H'

Assessment	<p>Requested funds will be used to pay a portion of the cost for an independent consultant to conduct a feasibility study for a multi-use cinema in Qualicum Beach.</p> <p>Community cinemas are important cultural institutions that are growing in number and popularity across the Province. Measurable economic benefits from the cinema would include new jobs, better attraction and retention of residents and visitors, and increased evening revenue for downtown businesses. Benefits from the feasibility study directly include optimally positioning the multi-use cinema for success within the Oceanside area. A completed feasibility study is required to apply for Capital grants from Federal and Provincial government programs.</p>
Recommendation	Fully Fund

NCED Summary Evaluation & Recommendation

Project Title: Curtain Motorization Project
Proponent: ECHO Players Society
Amount Requested: \$4,250.00

Summary: The ECHO Players Curtain Motorization Project is being introduced primarily to reduce the physical requirements upon the mature volunteers that currently lift the curtain manually. In addition it will provide a benefit to tourism as the motorized curtain allows inter alia for a more rapid pace for a play and therefore a more enjoyable experience for the theatre patrons.

Project Goals:

- 1) To reduce the physical burden on theatre volunteers who are lifting the curtain during performances.
- 2) To make the theatre more attractive as a venue for rental by such groups as the Bard to Broadway Theatre Society, the Qualicum Beach School of Dance and the TV Show Chesapeake Shores.
- 3) To improve the overall theatre experience for patrons and volunteers.

Eligibility: ECHO Players Society is an eligible organization.
 Eligible costs include: Minor capital.

Priority Areas: Tourism, Arts and Culture

Funding: Potential funding is from the ECHO Arts Fund. NCED is being requested for 25% of the funds.

Evaluation Criteria:

	Yes	No/ NA
<i>Project Viability:</i>		
Clear and well-defined project	✓	
Strong potential for success	✓	
Realistic goals	✓	
Sufficient information provided	✓	
<i>Financial and Administrative Feasibility:</i>	Yes	No/ NA
Realistic budget with clearly identified capacity to undertake work	✓	
Evidence that the funds will be well managed	✓	
Demonstration of other funding sources	✓	
<i>New and Unique:</i>	Yes	No/ NA
Unique component is evident in the project – the work is not already being attempted	✓	
The proposal does not replicate an existing event, program or project	✓	
Support will not compete with existing businesses or generate unfair competition for small or local businesses	✓	
<i>Economic Benefit:</i>	Yes	No/ NA
Demonstrates quantifiable economic benefits to the participating communities	✓	
Leads to increased economic activity or employment in the participating communities	✓	
Will attract business and investment to the Northern Communities of the RDN	✓	
<i>Community Support:</i>	Yes	No/ NA
Well-articulated community benefit;	✓	

Demonstrates partnership with the community or other organizations	✓
Addresses priorities identified in the context of a community vision (Official Community Plan, Regional Growth Strategy or Board Strategic Plan)	✓

Project Area: ☒ PARKSVILLE ☒ QB ☒ EA 'E' ☒ EA 'F' ☒ EA 'G' ☒ EA 'H'

Assessment	<p>The ECHO Players Curtain Motorization Project is being introduced to primarily reduce the physical requirements upon the mature volunteers who currently lift the curtain manually.</p> <p>This project will provide a benefit to tourism as the motorized curtain will allow a more rapid pace in the main theatre and will create a more professional and enjoyable experience for the theatre patrons.</p> <p>The addition a motorized curtain allows for broader range of theatre rental opportunities and creates increased local business opportunities. It will also increase the enjoyment of the theatre experience that will attract tourists and the arts community. This improvement will benefit local business community.</p>
Recommendation	Fully Fund

TO: Oceanside Services Committee **MEETING:** May 16, 2019
FROM: Catherine Morrison
 Manager, Emergency Services **FILE:** 7500-20 RJ CP
SUBJECT: Community Justice Funding

RECOMMENDATION(S)

1. That the Board approve entering into a five-year agreement to formalize the yearly grant of \$30,000 to the Arrowsmith Community Justice Society.
2. That the Board approve entering into a five-year agreement to formalize the yearly grant of \$34,220 to the Oceanside Community Safety Volunteers.

SUMMARY

D69 Community Justice funding supports Restorative Justice, Victim Services and Community Policing in the Oceanside Communities. The Regional District of Nanaimo ("RDN") has been providing the Arrowsmith Community Justice Society ("ACJS") and the Oceanside Community Safety Volunteers ("OCSV") with yearly funding since the Crime Prevention and Community Justice Support Service was established in 2006. The agreements between the RDN and ACJS and the RDN and OCSV is to formalize this continued funding. The new changes to the GST regulations mean that ACJS and OCSV must have formal agreements indicating that the funding is being provided as a grant from the RDN.

Currently funds are distributed to OCSV and in turn OCSV provides ACJS with a cheque for \$30,000. In 2018, ACJS required documentation from the RDN confirming that the funds provided by OCSV were in fact from the RDN. The formal agreements will provide direct funding to each organization and satisfy the documentation needed for ACJS and OCSV when completing their income tax reporting.

BACKGROUND

The ACJS provides the Oceanside RCMP Restorative Justice services and has been in operation since 1999 after the City of Parksville, Town of Qualicum and the RDN collaborated with the RCMP and crown counsel to develop the program. The program was funded under individual grants from each of the above mentioned local governments.

The OCSV provides the Oceanside RCMP Community Policing services and is an amalgamation of the D69 Citizens on Patrol Society, Community Policing Offices of D69 and D69 Speed Watch programs. The founding organizations were established in the 1990s to engage residents and the Oceanside RCMP.

In 2006, the RDN established a service by Bylaw 1479 known as the Crime Prevention and Community Justice Support Service for the purpose of providing assistance to support crime

prevention and community justice service programs operating in the City of Parksville, the Town of Qualicum and Electoral Areas E, F, G and H.

Under Bylaw 1479, the RDN has been providing funding for three Oceanside RCMP programs. The three programs provide victim services, restorative justice and community policing. In 2018, the RDN entered into a five-year agreement with the Family Resource Association which provides the Oceanside RCMP Victim Services program. ACJS and OCSV are the remaining two organizations that require formal agreements.

The amalgamation of the D69 Community Justice Committee into the Oceanside Services Committee provides an opportunity for the RDN to formalize the agreements for the 2019 tax year with funding being distributed in August. This will alleviate the current challenges faced by ACJS and OCSV when reporting income. The agreements have been drafted modelling the recent victim services agreement and have been sent for a final legal review on April 16, 2019.

ALTERNATIVES

That the Board approve entering into a five-year agreement to formalize the yearly grant of \$30,000 to the Arrowsmith Community Justice Society.

That the Board approve entering into a five-year agreement to formalize the yearly grant of \$34,200 to the Oceanside Community Safety Volunteers.

FINANCIAL IMPLICATIONS

The funding of \$30,000 per year for the Oceanside RCMP Restorative Justice services operated by the ACJS and the funding of \$34,220 per year for the Oceanside RCMP Community Policing services operated by OCSV are regularly budgeted items and incorporated with the RDN's financial plan.

STRATEGIC PLAN IMPLICATIONS

Focus On Service And Organizational Excellence - We Will Ensure Our Processes Are As Easy To Work With As Possible



Catherine Morrison
cmorrison@rdn.bc.ca
April 25, 2019

Reviewed by:

- D. Pearce, Director of Transportation and Emergency Services
- P. Carlyle, Chief Administrative Officer

Attachments

1. 2019-2023 Arrowsmith Community Justice Society
2. 2019-2023 Oceanside Community Safety Volunteers

TO: Oceanside Services Committee **MEETING:** May 16, 2019

FROM: Dean Banman
Manager, Recreation Services

SUBJECT: Oceanside Recreation Services Update - October 2018 to December 2018

RECOMMENDATION

That the Oceanside Recreation Services Update for October 2018 to December 2018 be received for information.

SUMMARY

This report provides a brief overview with detailed attachments on the last operating quarter of 2018 for Ravensong Aquatic Centre, Oceanside Place Arena and Oceanside Recreation Program Services (Northern Community Recreation Program Services). Key highlights and performance metrics can found in Attachment I and Attachment II.

BACKGROUND

In the three areas of Oceanside Recreation Services (recreation programs, arenas, aquatics) both daily operational and longer term strategic work continued during October 2018 to December 2018.

Staff advanced work on the following key projects; design and feasibility of Meadowood Community Recreation Centre construction, 2019 - 2023 Financial Plan preparations, asset management development, research on potential grant funding opportunities and Oceanside Physical Literacy initiative (Play Oceanside). The Regional District of Nanaimo (RDN) was also successful in its Age Friendly Communities grant application and work began on an older adult recreation assessment project for the Oceanside area to be funded by this grant. Staff also attended a presentation by Island Health on the Oceanside Health Centre in conjunction with the Centre's 5th anniversary.

The safety orders issued by Technical Safety BC (TSBC) for Oceanside Place in late summer of 2018 have been completed. The final report from TSBC is expected in early 2019. WorkSafeBC did a follow-up visit related to their ammonia safety initiative and the facility is now compliant. District 69 Arena (Parksville Curling Club) has had similar inspections by both TSBC and WorkSafeBC. RDN staff have been working with club staff and their Executive and that facility is also now WorkSafeBC compliant and waiting for their final report from TSBC.

Adjusting lighting and mechanical equipment stop and start times of operating equipment (increasing energy efficiency programming) at Oceanside Place resulted in a decrease of \$25,000 in overall utility costs for the facility in 2018.

The Ravensong Aquatic Centre continued to see strong attendance throughout the last quarter of 2018. For the first time annual admissions exceeded 100,000. Swim lessons were also well attended and in several cases class wait lists were required.

Preventative maintenance regimens at both Ravensong Aquatic Centre and Oceanside Place helped ensure there were no major service disruptions in the last quarter of 2018.

Aquatic staffing levels fluctuated through the fall and the challenge of having enough available lifeguards and instructors continues to be an ongoing issue operationally. Anticipated cancellations to aquafit classes were avoided with a combination of newly trained staff and contracted instructors. The in-house aquafit training program developed by staff has gone very well and almost all lifeguard/instructor staff are now trained to teach aquafit. There will still be challenges with aquafit instructor availability however as many staff are students and not available for the bulk of classes that take place weekday mornings. Continued efforts will be made to recruit qualified applicants that are available during these times.

Financial assistance for participation in recreation programs in 2018 saw 170 households receive support totaling \$30,860. This amount is a slight decrease compared to 2017. Of the total number of households receiving assistance, 65 (38%) were new requests primarily from seniors and adults with disabilities. The majority of support was applied to public swimming admissions.

Power outages from the December windstorms that occurred in the Oceanside area impacted some facility sessions and rentals. Mechanically both Oceanside Place and Ravensong Aquatic Centre continued to operate with no concerns during these weather events.

Winter Wonderland is the single largest event at Oceanside Place based on attendance. This year's event included 5 sponsored skates, 12 Everyone Welcome skates, 13 school rentals (1,950 students) and 13 private rentals (922 attendance). A teen skate was also offered on Winter Wonderland this year that was attended by over 80 youth. December public session admissions reached 1,149 which is a 12.5% increase over December 2017 (1,022).

Close to 350 people attended the 2018 New Year's Eve celebration held at Oceanside Place December 31 from 5:00pm - 8:00pm. In 2017 400 people attended the event.

In 2018 forty - five recreation grants totaling \$67,488 were dispersed to thirty - four local non-profit groups providing recreation programs and events through Oceanside.

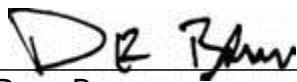
FINANCIAL IMPLICATIONS

The projects and operational activities provided in this report are consistent with 2018 financial budgets and business plans.

STRATEGIC PLAN IMPLICATIONS

Focus On Relationships- We Will Focus On Improved Two-Way Communication Within The Regional District And With Our Communities

Focus On Service And Organizational Excellence - As We Invest In Regional Services We Look At Both Costs And Benefits - The RDN Will Be Effective And Efficient



Dean Banman

dbanman@rdn.bc.ca

April 30, 2019

Reviewed by:

- T. Osborne, General Manager, Recreation and Parks
- P. Carlyle, Chief Administrative Officer

Attachments

1. Oceanside Recreation Services Key Highlights - October 2018 - December 2018
2. Oceanside Recreation Services Metrics - October 2018 - December 2018

ATTACHMENT I

OCEANSIDE RECREATION SERVICES

KEY HIGHLIGHTS OCTOBER - DECEMBER 2018

Northern Recreation Program Services - Key Highlights (chronological order)

There were three new parent participation preschool programs introduced in October with the addition of two new instructors. Bubbles and Parachutes is a movement-based program at Qualicum Commons. Family Music Time and Parent and Child Yoga are being held at Craig Street Commons. The bulk of other preschool programs are already underway for the fall season with the majority of them having good to excellent participation numbers.

The Parksville Curling Club and Qualicum Beach Curling Club collaborated with the Department to provide introductory curling to local youth. A variety of children's programs began in September including; Claytime Creations for Children, Mini Chefs, Kids in the Kitchen and Canvas Art for Kids.

Two youth leadership courses (Babysitter's Certification, Leaders in Training) were offered and both had good attendance. After School Drop In Gym, Pro D Camps and the Tinker Thinker Club in Bowser all had excellent participation.

The first YouthLink meeting for the new school year occurred in October. Nine people attended from; Society of Organized Services (SOS), Family Resource Society (FRA), RCMP, Parksville Child Youth Mental Health (CYMH), and Arrowsmith Community Recreation Association (ACRA).

A number of Parks related recreation programs occurred in the fall season. A geology tour in Nanoose Bay on October 9 was full with three waitlisted and included stops at Beachcomber Regional Park and Blueback Community Park. A Secrets of Salmon Nature Tour went on the trails around Big Qualicum River Regional Trail with good registration numbers.

The decision to offer a series of local hikes in the fall paid off due in part to warm fall weather. Similar hikes will again be offered in the fall of 2019 in addition to the established line up of spring/summer hikes. The completion of these hikes during the summer has proven to be challenging in recent years due to dry weather and wildfire closures.

A new afterschool gym program requested by the Nanoose Bay Elementary Principal and the school PAC called After School Active was offered in October and November. The program was offered on Fridays after school and averaged 13 participants.

Parent and Tot Gymnastics, Tiny Tot Gymnastics, Kinder Adaptive Gymnastics and Kindergymnastics classes all continue to be popular. Gymnastics for ages 5 to 12 continue to be popular as well.

Adult programming offered through the fall included; Chair Yoga, Gentle Fit, Minds in Motion, Gentle Cardio, Yoga, Strength and Stretch, 20-20-20, pottery and drop in pickleball.

The afterschool drop in gym program (Qualicum Commons and Craig Street Commons) saw a total of 491 attendees over the fall season. This is almost 100 more than expected.

December is typically a very quiet month for program offerings with the majority being one day programs. The focus in December shifts to seasonal events and spring program planning including Active Living Guide preparations.

Arena Services - Key Highlights (chronological order)

A four day hockey tournament was hosted by Oceanside Minor Hockey October 18 to 21 with teams (Atom, Pee Wee and Bantam) attending from across Vancouver Island.

Drop-in hockey for ages 55+ and 70+ players continued to have very strong attendance throughout October to December. The weekly sessions offered 2 to 3 times per week average 27 participates per session.

The Drop-in Parent and Child Hockey program averaged 26 participants per session with the ages ranging from 8-12 years. First Ice Steps, Home School Skate Lessons, and youth lessons were all offered on a weekly basis as well.

Oceanside Minor Hockey hosted a midget (ages 16-18) tournament November 10 - 12 with teams participating from the Lower Mainland and Vancouver Island.

Oceanside Place hosted three ice rentals for groups of international students. Each session had over 30 students attend.

The Ballenas and Kwalikum Secondary schools hockey academies finished their fall season midway through December. Both academies are now in their third season.

The reduction of early evening usage by minor hockey and the figure skating club during the week resulted in adult groups being able to book ice times earlier in the evenings. Bookings as a whole ended earlier in the evenings. Historically the majority of facility usage is done by 11:45pm. This fall the majority of usage was done by 10:00 and 10:30pm.

Aquatic Services - Key Highlights (chronological order)

The first set of fall swim lessons ended the first week of October with set two beginning the week of October 15.

Aquatic and facility staff and patrons participated in The Great British Columbia ShakeOut earthquake drill on October 18, 2018.

Attendance in November continued to see strong numbers for both public sessions and swim lessons. Two school Professional Development Day swims were well attended with a combined 256 patrons enjoying these mid-day swims.

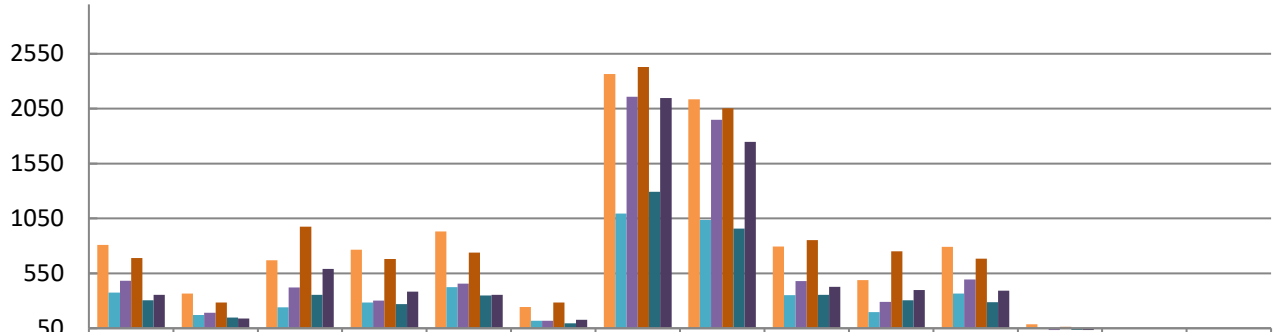
Ravensong hosted the annual Halloween Howl swim which 83 patrons participated in a variety of themed activities and games.

Staff continued to work with Rocky Point Engineering on the final design and equipment specifications for large capital upgrades scheduled for August 2019 at Ravensong. Included in the project are air handler replacements and recommissioning of operating system to improve mechanical efficiencies.

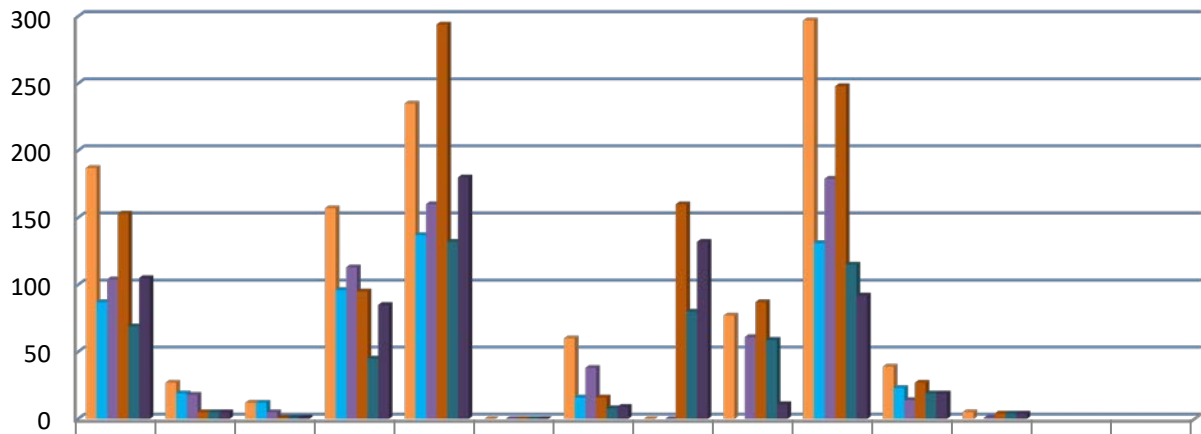
Ravensong Aquatic Centre switched focus from swim lessons to public swims and special events in December while maintaining regular adult programming and Aquafit classes.

ATTACHMENT II
Oceanside Recreation Services Performance Metrics
October 2018 – December 2018

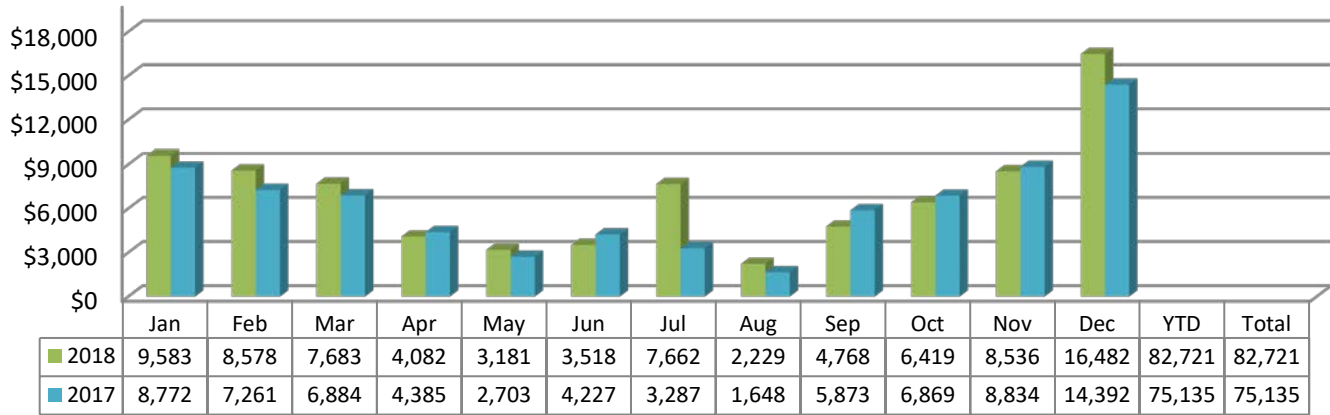
Northern Recreation Program Services - 2 Year Registration Comparison



Oceanside Place- 2 year Program Registrations Comparisons

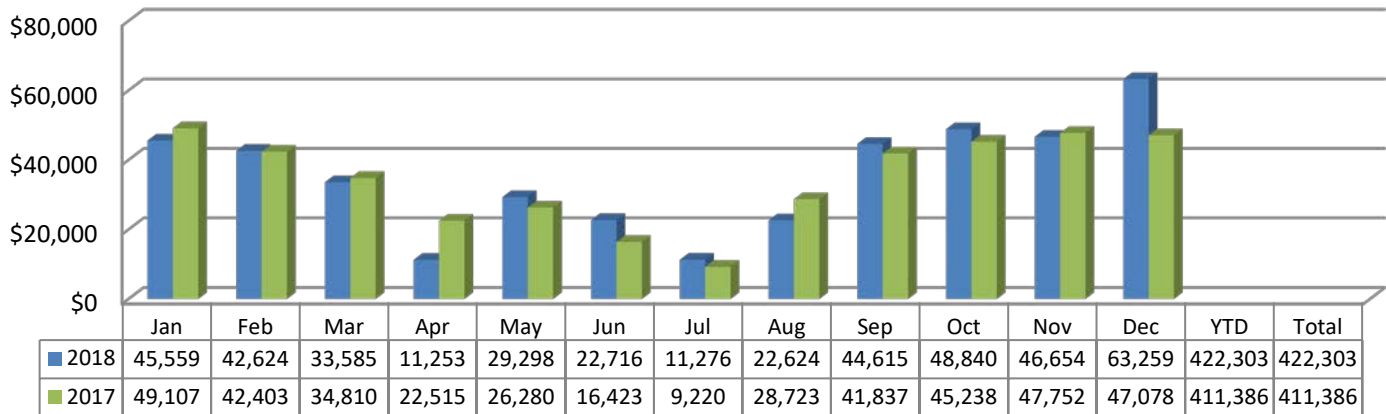
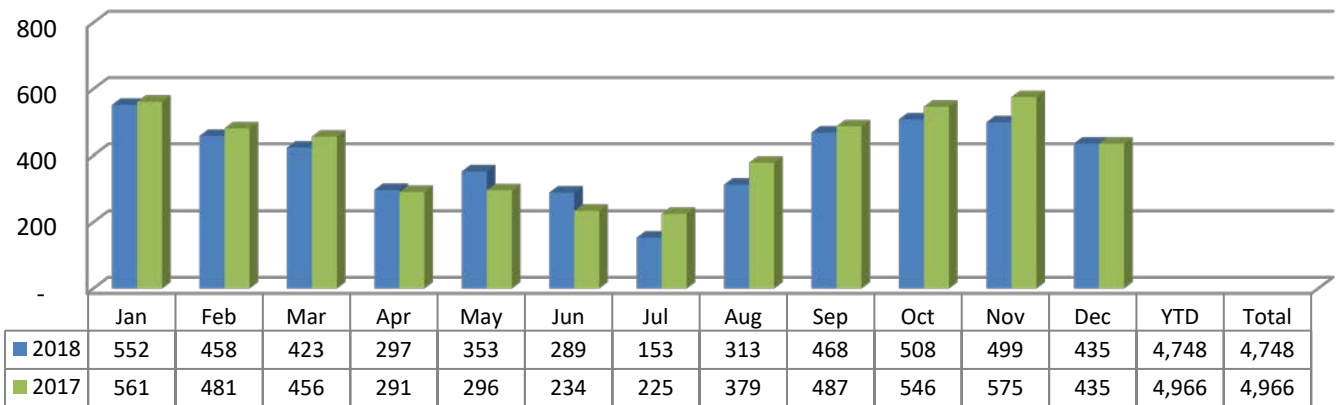
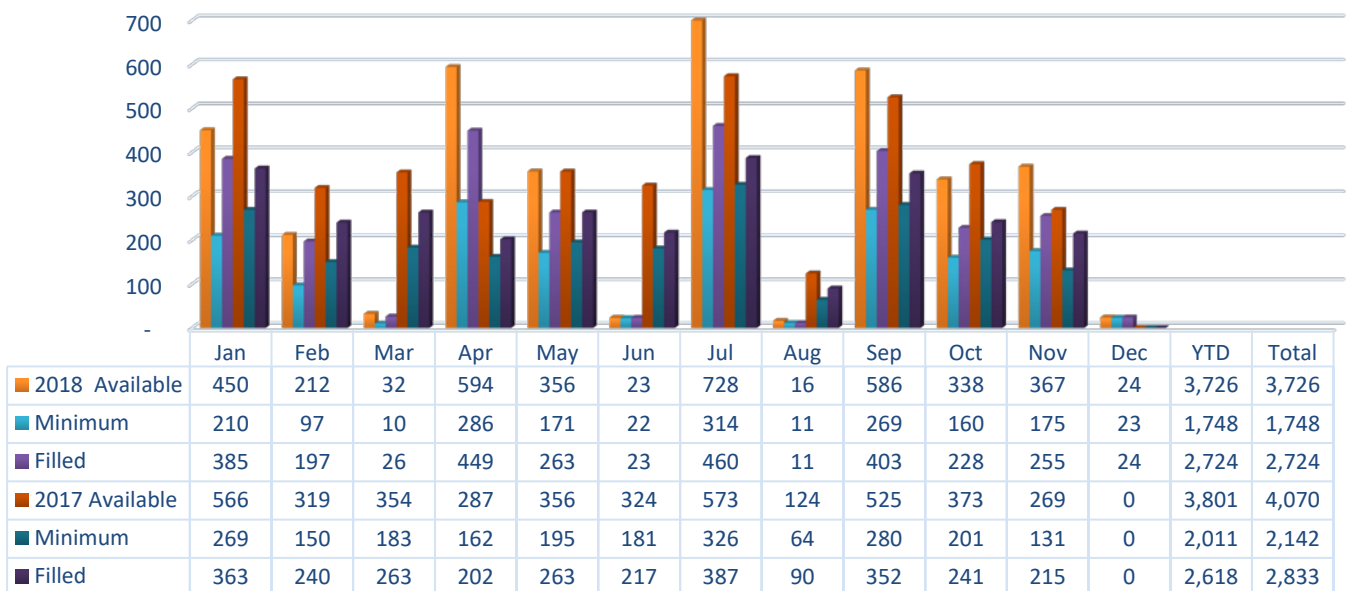


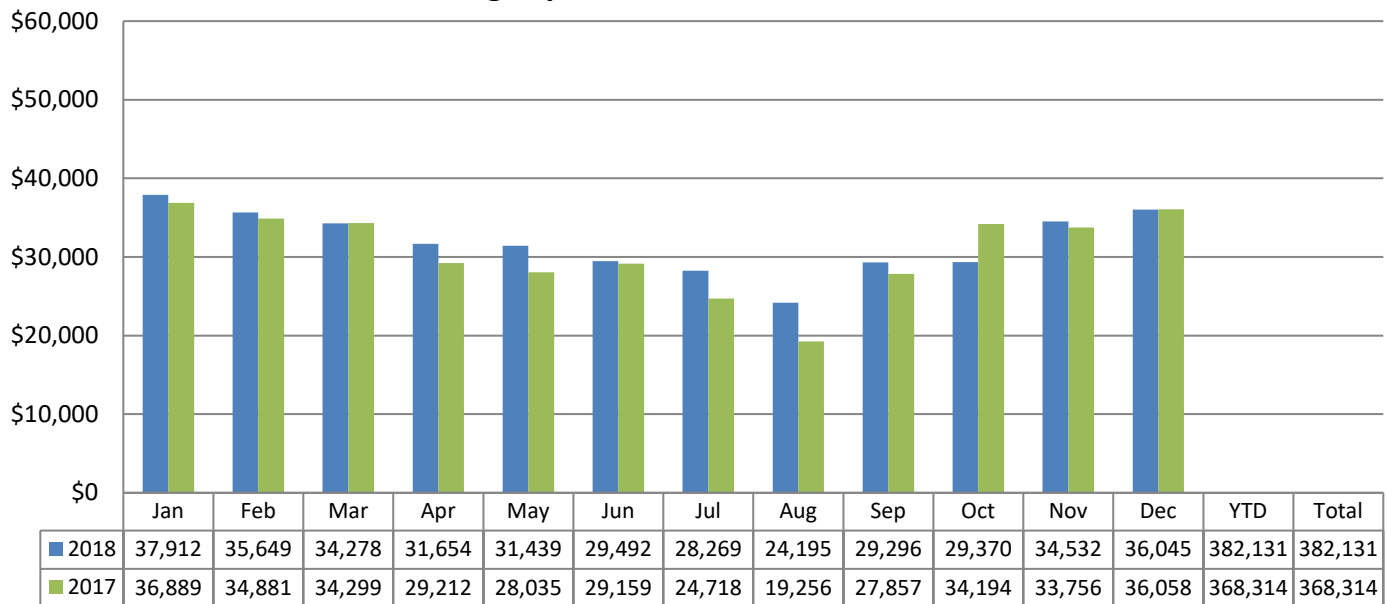
Oceanside Place - Admission Revenue



Oceanside Place Public Sessions Admissions

2018	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	Total
Admissions														
Tot	64	84	32	0	0	0	1	0	2	32	51	64	330	330
Child	419	431	344	27	9	0	63	53	49	351	458	525	2,729	2,729
Student	200	92	40	16	2	4	17	85	68	115	182	348	1,169	1,169
Adult	486	435	244	126	89	104	36	53	84	280	430	543	2,910	2,910
Senior	812	708	587	514	479	433	138	432	478	694	819	533	6,627	6,627
Golden	54	47	55	40	33	23	8	28	30	53	63	29	463	463
Family	950	555	288	0	0	0	36	56	72	446	1,087	2,100	5,590	5,590
Totals	2,985	2,352	1,590	723	612	564	299	707	783	1,971	3,090	4,142	19,818	19,818
2017	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	Total
Admissions														
Tot	70	43	45	0	0	0	0	1	3	23	73	77	335	335
Child	486	466	369	18	3	2	7	67	59	383	502	832	3,194	3,194
Student	141	132	52	12	6	12	6	56	27	154	228	335	1,161	1,161
Adult	500	372	273	188	278	225	20	92	164	285	462	977	3,836	3,836
Senior	712	664	600	579	619	471	85	294	437	647	664	564	6,336	6,336
Golden	24	36	0	25	19	19	4	12	19	35	42	14	249	249
Family	635	531	372	4	0	0	4	72	36	511	720	1,757	4,642	4,642
Totals	2,568	2,244	1,711	826	925	729	126	594	745	2,038	2,691	4,556	19,753	19,753

Oceanside Place - Rental Revenue**Oceanside Place - Hours of Use****Ravensong Aquatic Centre - 2 Year Program Registration Comparisons**

Ravensong Aquatic Centre - Admission Revenue**Ravensong Aquatic Centre Public Sessions Admissions**

2018	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	YTD	Total
Admissions														
Swim Sessions														
Tot	301	252	237	270	97	202	120	70	167	201	226	246	2,389	2,389
Child	705	554	596	429	279	435	917	564	355	491	549	544	6,418	6,418
Student	344	319	319	263	228	247	240	190	263	325	384	312	3,434	3,434
Adult	2,896	2,678	2,522	2,469	1,938	2,112	1,649	924	1,586	2,297	2,673	2,519	26,263	26,263
Senior	4,352	3,937	4,253	4,127	3,707	3,551	2,976	1,618	2,389	3,767	4,038	3,325	42,040	42,040
Family	1,564	1,102	1,298	920	543	769	1,180	668	868	731	861	1,376	11,880	11,880
Golden	691	670	715	659	728	682	651	385	483	739	723	523	7,649	7,649
Totals	10,853	9,512	9,940	9,137	7,520	7,998	7,733	4,419	6,111	8,551	9,454	8,845	100,073	100,073
2017	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	YTD	Total
Admissions														
Swim Sessions														
Tot	297	298	407	201	187	145	129	90	127	219	240	220	2,560	2,560
Child	580	512	758	438	330	340	881	655	280	437	415	395	6,021	6,021
Student	313	250	306	277	220	218	298	127	172	286	287	250	3,004	3,004
Adult	2,833	2,599	2,164	2,342	2,166	1,942	1,564	1,013	1,429	2,319	2,634	2,143	25,148	25,148
Senior	4,445	3,581	2,657	3,621	3,843	3,765	2,934	1,689	2,351	3,830	4,162	3,183	40,061	40,061
Family	1,013	1,482	1,516	871	561	491	1,056	938	519	883	936	1,027	11,293	11,293
Golden	719	614	513	641	741	717	669	398	493	705	735	530	7,475	7,475
Totals	10,200	9,336	8,321	8,391	8,048	7,618	7,531	4,910	5,371	8,679	9,409	7,748	95,562	95,562

TO: Oceanside Services Committee**MEETING:** May 16, 2019**FROM:** Dean Banman
Manager, Recreation Services**Subject:** Oceanside Recreation Services Update January 2019 - March 2019

RECOMMENDATION

That the Oceanside Recreation Services Update for January 2019 - March 2019 be received for information.

SUMMARY

This report provides a brief overview with detailed attachments on the first operating quarter of 2019 for Ravensong Aquatic Centre, Oceanside Place Arena and Oceanside Recreation Program Services (Northern Community Recreation Program Services).

Recreation staff began to work on the deliverables and projects identified in the 2019 Business, Financial and Operating Plans for Oceanside Place Arena, Northern Community Recreation Program Services and Ravensong Aquatic Centre.

BACKGROUND

In the three areas of Oceanside recreation services (recreation programs, arenas, aquatics) both daily operational and longer term strategic work continued from 2018 into 2019 and a number of new 2019 specific projects began; requests for contracted professional services and tenders were initiated that related to a number of 2019 projects; Age Friendly Communities grant, Ravensong Aquatic Centre landscaping, Jack Bagley field concept design, Oceanside Place energy upgrades and chiller replacement (\$380,920) and Ravensong Aquatic Centre mechanical replacement (\$699,250).

Higher than normal snowfall and lingering colder temperatures for the Oceanside area in February resulted in some challenges for facility operations and recreation programs provided by the Regional District of Nanaimo (RDN) around the community. For the safety of staff, the public and patrons, Ravensong Aquatic Centre was closed the better part of two days on February 10 and 11. Over these same days the majority of recreation programs offered by the RDN at various facilities in the community were cancelled as well.

Other than affects from weather related events, regular registered recreation programs, events, public sessions and facility rentals through all of Oceanside Recreation Services occurred as anticipated.

Recruitment for summer program staff progressed into interviews, selection and allocation of successful applicants into 17 summer leader positions. Sixty applications were received and 34 were interviewed.

Six Spring break camps were offered March 18 to 29. Registrations were oversubscribed with over 300 participants ages 6 to 16 attending a variety of programs.

In early March over 2,200 copies of the 2019 Spring/Summer Active Living Guide were distributed around the community. This guide contains close to 60 pages of programs and activities offered around Oceanside from March to the end of August.

On March 7 Oceanside Place and the RDN Recreation and Parks department hosted a workshop for arena programmers from across Vancouver Island in conjunction with a training session for Zamboni operators. Over 50 recreation staff from a variety of island communities attended.

Through January to March a variety of social media posts, radio advertisements, newspaper advertising and community posters were used in promoting department programs and events.

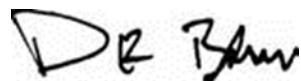
FINANCIAL IMPLICATIONS

The projects and operational activities provided in this report are consistent with 2019 financial budgets, RDN strategic plan and department business plans.

STRATEGIC PLAN IMPLICATIONS

Focus On Relationships- We Will Focus On Improved Two-Way Communication Within The Regional District And With Our Communities

Focus On Service And Organizational Excellence - As We Invest In Regional Services We Look At Both Costs And Benefits - The RDN Will Be Effective And Efficient



Dean Banman
dbanman@rdn.bc.ca
April 30, 2019

Reviewed by:

- T. Osborne, General Manager, Recreation and Parks
- P. Carlyle, Chief Administrative Officer

Attachments

1. Oceanside Recreation Services Key Highlights January 2019 - March 2019
2. Oceanside Recreation Services Metrics January 2019 - March 2019

ATTACHMENT I

OCEANSIDE RECREATION SERVICES KEY HIGHLIGHTS JANUARY 2019 - MARCH 2019

Northern Recreation Program Services - Key Highlights (chronological order)

Drop in after school gym programming at Craig Street Commons and Qualicum Street Commons for children and youth started again after the holiday season and attendance continues to be strong.

One youth leadership course (Babysitter's Certification) was offered in January and had excellence attendance.

The first YouthLink meeting for 2019 occurred in January. Seven members attended from; Town of Qualicum Beach, Ballenas Secondary School, Parksville Child Youth Mental Health (CYMH), Arrowsmith Community Recreation Association (ACRA), Vancouver Island Regional Library, Discovery Substance Use Services and the Career Centre.

Most preschool and children programs began new sessions in January. Registration has been very good overall for all programs. Parent and Tot Gymnastics, Tiny Tot Gymnastics, Kinder Adaptive Gymnastics and Kindergymnastics classes all continue to be popular. Gymnastics for ages 5 to 12 continue to be popular as well.

Two Parks related recreation programs were offered but were canceled due to low registrations. Both were snow related day trips (cross country skiing, snowshoeing).

Adult programming starting in January included; first aid training, strength and stretch, seated fitness, yoga, gentle fit, minds in motion, gentle cardio, introduction to pickleball and drop in pickleball.

Staff attended a number of community meetings and participated in local initiatives such as; Rx for Health, Seniors Round Table, OHWN and MS Society.

An introduction to trail running scheduled for the third week of February was postponed due to snow and rescheduled to April.

Over 90 hours of inclusion support over the two week Spring Break period was provided to three camp participants.

Arena Services - Key Highlights (chronological order)

A partnership with the Sandy Shores Skating Club saw 111 skaters register for CanSkate lessons beginning in January. The skating lessons take place twice a week over the course of nine weeks.

Compared to the same time period in 2018, overall arena programs have increased from being 55% filled to 79% filled.

Drop in hockey for ages 55+ and 70+ at Oceanside Place continues to be two of the more popular drop in programs with each averaging 23 players per session.

Oceanside Minor Hockey Association (OMHA) held a bantam (ages 13 - 15) tournament January 4th - 6th. Teams participating varied from around Vancouver Island. Overall the tournament was a successful event.

The Parksville Panthers Hockey Club held their annual Junket January 8th and 9th. Twelve teams in three age divisions (70+, 65+ and 60+) from around the island participated.

The Ballenas/KSS and Springwood hockey academies started up their 2019 winter season in January. These groups combined book a total of five ice times per week.

An invitation for tenders for "The Oceanside Place Energy Upgrades and Chiller Replacement Project" was issued on January 23rd and a site meeting was held January 29, 2019 at Oceanside Place. Closing date for the bids was February 19, 2019.

A B.C. Family Day free skate was held on February 18th and was provided from 1:00pm - 4:00pm. A total of 240 skaters took part in the event. A grant was obtained from the BC Recreation and Parks Association and CUPE 401 sponsored the event.

The Parksville Lions Club and Save on Foods hosted four free family skates throughout February. February 3rd and 10th were both affected by snowfall and winter conditions but still had 121 and 94 skaters respectively. The four sessions totaled 504 skaters with a high of 147 on February 24th. This continues to be a great partnership with both Save On Foods and the Parksville Lions Club.

The Oceanside Generals regular season concluded on February 22nd. The team earned a spot in the VIJHL Playoffs but lost in the first round to the Victoria Cougars.

Private birthday parties on Oceanside Pond saw a major increase in the month of February. There was a total of five bookings throughout the month of February in comparison to only one in January.

Winter conditions provided higher than normal snow and ice that required attention on a number of days to ensure the parking lot and sidewalks were kept clear. The facility remained open each day and evening with the exception of a power outage which occurred on Saturday, February 23rd. A special disco light skate and games for the Oceanside Recreational Hockey League were canceled due to this outage.

Oceanside Minor Hockey divisions Peewee, Atom, Novice and Initiation hosted four separate tournaments throughout the month of March. These tournaments brought in players and families from all over Vancouver Island and the Mainland. Two tournaments were held during the spring break period. Overall the tournaments were all successful and brought a large group of people into the facility and to the Oceanside community.

Aquatic Services - Key Highlights (chronological order)

Staff continued to work with Rocky Point Engineering on the final design and equipment specifications for the large capital upgrades scheduled from August 3, 2019 to September 8, 2019 at Ravensong. Included in the project is air handler replacements and recommissioning of operating system to improve mechanical efficiencies.

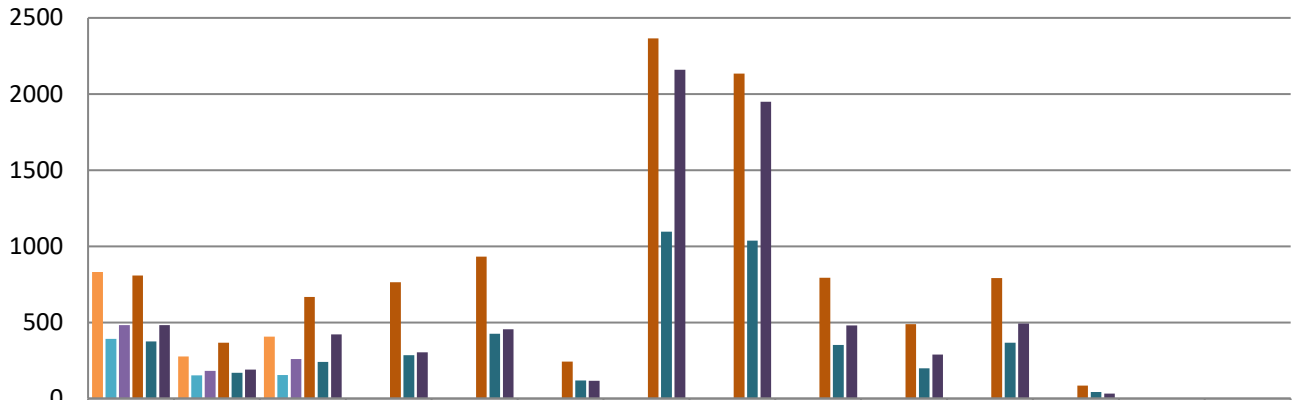
In February grade three students from Springwood Elementary, Errington Elementary and two classes from Arrowview Elementary started swim lessons.

A B.C. Family Day free swim was provided from 10:00am - 2:00pm. A total of 376 swimmers took part in the event. A grant was obtained from the BC Recreation and Parks Association and CUPE 401 sponsored the event.

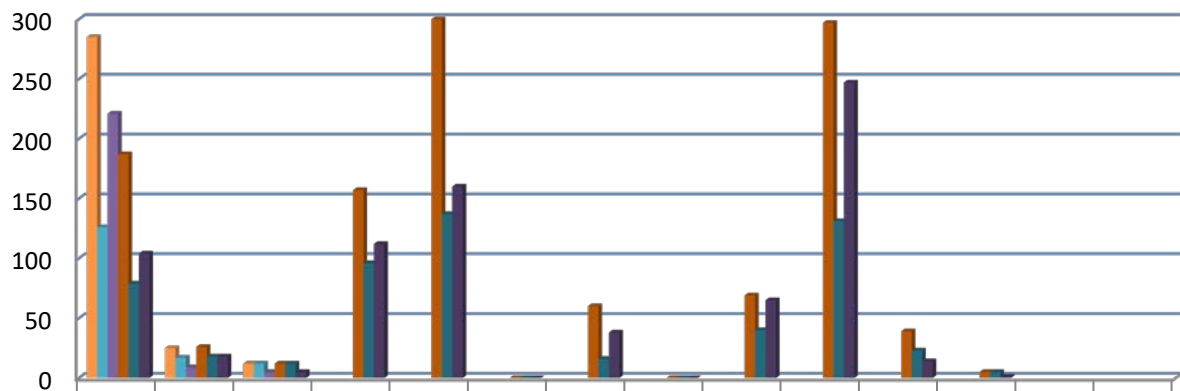
Through January to March 113 classes of swim instruction were scheduled with just over 620 participants registered.

ATTACHMENT II
Oceanside Recreation Services Performance Metrics
January 2019 – March 2019

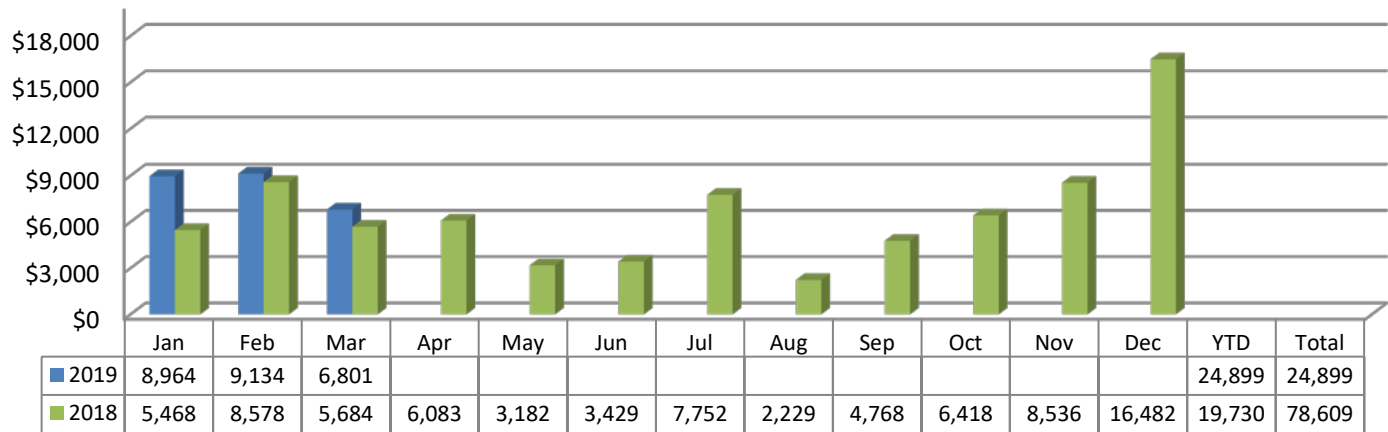
Northern Recreation Program Services - 2 Year Registration Comparison



Oceanside Place- 2 year Program Registrations Comparisons



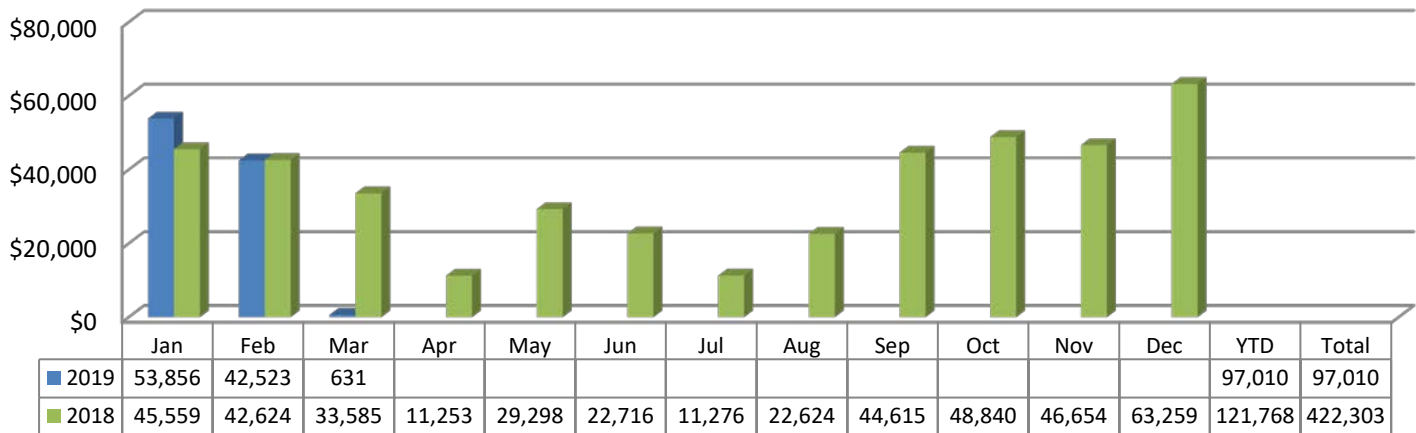
Oceanside Place - Admission Revenue



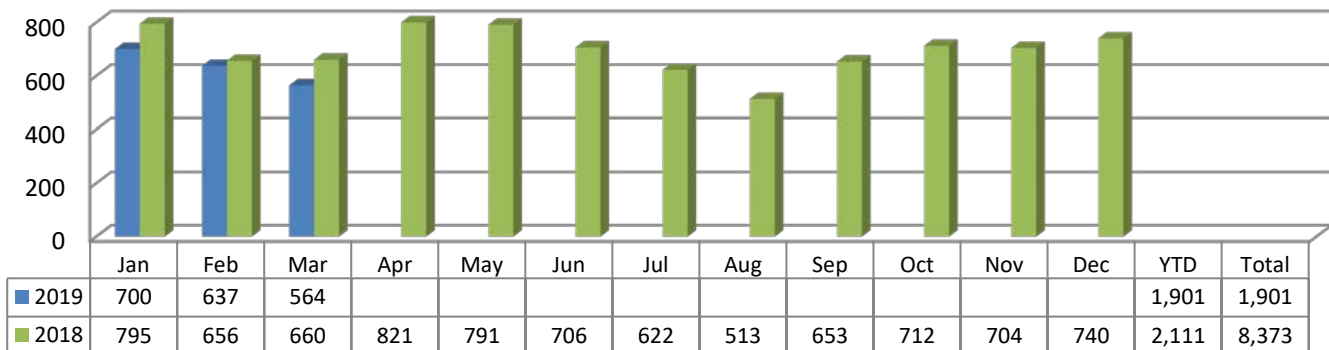
Oceanside Place Public Sessions Admissions

2019	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	Total
Admissions														
Tot	54	39	19										112	112
Child	464	334	270										1,068	1,068
Student	128	86	68										282	282
Adult	414	398	249										1,061	1,061
Senior	750	675	548										1,973	1,973
Golden	43	69	51										163	163
Family	907	911	461										2,279	2,279
Totals	2,760	2,512	1,666										6,938	6,938
2018	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD	Total
Admissions														
Tot	64	84	32	0	0	0	1	0	2	32	51	64	148	330
Child	419	431	344	27	9	0	63	53	49	351	458	525	1,194	2,729
Student	200	92	40	16	2	4	17	85	68	115	182	348	332	1,169
Adult	486	435	244	126	89	104	36	53	84	280	430	543	1,165	2,910
Senior	812	708	587	514	479	433	138	432	478	694	819	533	2,107	6,627
Golden	54	47	55	40	33	23	8	28	30	53	63	29	156	463
Family	950	555	288	0	0	0	36	56	72	446	1,087	2,100	1,793	5,590
Totals	2,985	2,352	1,590	723	612	564	299	707	783	1,971	3,090	4,142	6,927	19,818

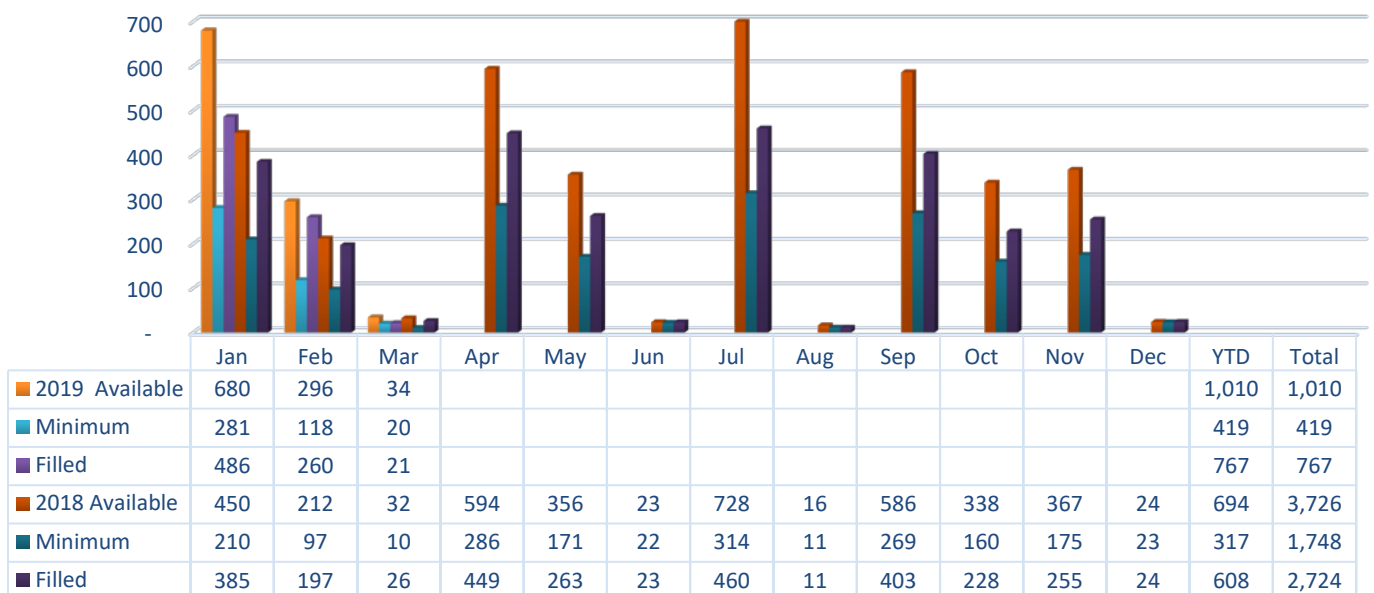
Oceanside Place - Rental Revenue



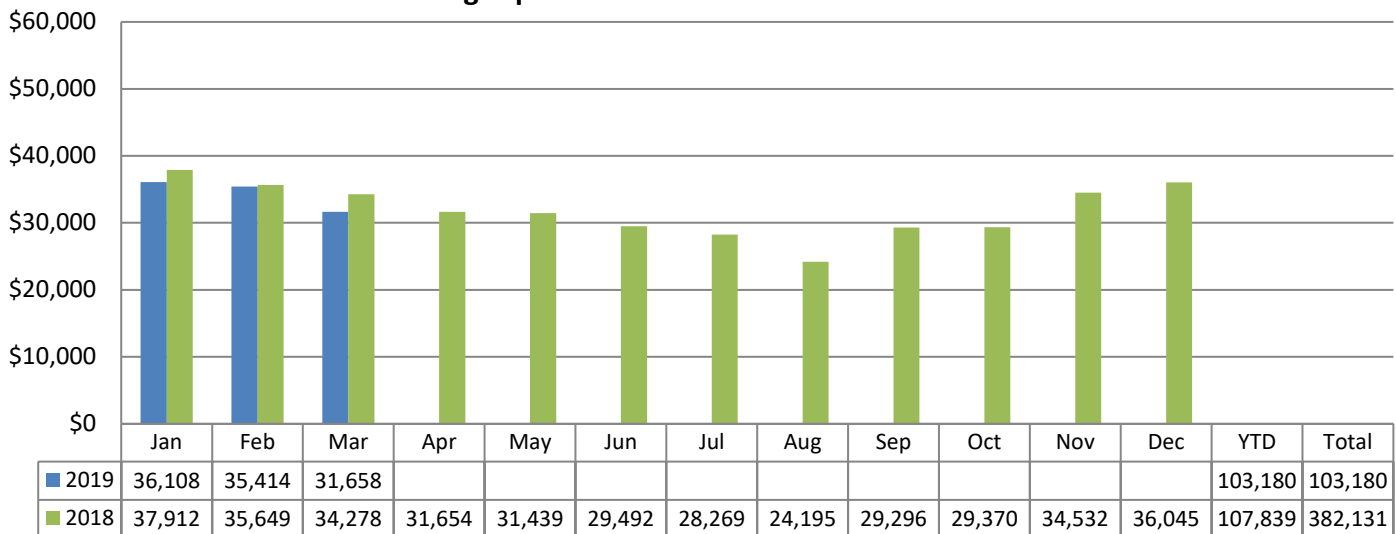
Oceanside Place - Hours of Use



Ravensong Aquatic Centre - 2 Year Program Registration Comparisons



Ravensong Aquatic Centre - Admission Revenue



Ravensong Aquatic Centre Public Sessions Admissions

2019	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	YTD	Total
Admissions														
Swim Sessions														
Tot	313	274	271										858	858
Child	586	397	717										1,700	1,700
Student	396	315	390										1,101	1,101
Adult	2,847	2,200	246										5,293	5,293
Senior	4,267	3,400	3,967										11,634	11,634
Family	1,198	1,288	1,231										3,717	3,717
Golden	700	485	704										1,889	1,889
Totals	10,307	8,359	7,526										26,192	26,192
2018	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	YTD	Total
Admissions														
Swim Sessions														
Tot	301	252	237	270	97	202	120	70	167	201	226	246	790	2,389
Child	705	554	596	429	279	435	917	564	355	491	549	544	1,855	6,418
Student	344	319	319	263	228	247	240	190	263	325	384	312	982	3,434
Adult	2,896	2,678	2,522	2,469	1,938	2,112	1,649	924	1,586	2,297	2,673	2,519	8,096	26,263
Senior	4,352	3,937	4,253	4,127	3,707	3,551	2,976	1,618	2,389	3,767	4,038	3,325	12,542	42,040
Family	1,564	1,102	1,298	920	543	769	1,180	668	868	731	861	1,376	3,964	11,880
Golden	691	670	715	659	728	682	651	385	483	739	723	523	2,076	7,649
Totals	10,853	9,512	9,940	9,137	7,520	7,998	7,733	4,419	6,111	8,551	9,454	8,845	30,305	100,073

TO: Oceanside Services Committee **MEETING:** May 16, 2019

FROM: Dean Banman
Manager, Recreation Services

Subject: District 69 Arena Services Fees and Charges Bylaw No. 1704, 2019 Amendment
District 69 Aquatic Services Fees and Charges Bylaw No. 1705, 2019 Amendment

RECOMMENDATIONS

1. That the “District 69 Arena Services Fees and Charges Amendment Bylaw No. 1704.02, 2019” be introduced and read three times.
2. That the “District 69 Arena Services Fees and Charges Amendment Bylaw No. 1704.02, 2019” be adopted.
3. That the “District 69 Aquatic Services Fees and Charges Amendment Bylaw No. 1705.02, 2019” be introduced and read three times.
4. That the “District 69 Aquatic Services Fees and Charges Amendment Bylaw No. 1705.02, 2019” be adopted.

SUMMARY

The fees and charges schedules for the Arena and Aquatic Services bylaws expire on August 31, 2019.

A name change from “District 69” to “Oceanside” is being proposed to both bylaws. If approved and once consolidated any reference to “District 69” will be removed and replaced with “Oceanside”. Changes are also being proposed to the fees to be charged for pool and arena admissions and rental rates.

A variety of factors have been considered in determining the proposed fees: financial impact on facility users, anticipated financial savings in annual operating expenses from completion of scheduled capital improvements, projected operational costs and revenue targets in the Five Year Financial Plan. In addition, a review was conducted of mid - Vancouver Island fees and charges from other local governments that provide similar public recreation services.

The bylaw updates are:

- 1) An increase of 2% for the period September 1, 2019 to August 31, 2020 for all categories except for;
 - a. No increase September 1, 2019 to August 31, 2020 - Minor Prime Dry Floor, Winter Minor Prime and Winter Adult Prime ice times;

- b. No increase September 1, 2019 to August 31, 2020 - Minor and Adult Aquatic per hour lane rental rates
- 2) An annual increase of 2% for the periods September 1, 2020 to August 31, 2021 and September 1, 2021 to August 31, 2022 for all rate categories.
- 3) A name change by deleting "District 69" and replacing it with "Oceanside" throughout both bylaws.

BACKGROUND

Over the years the Regional District of Nanaimo (RDN) has made efforts to keep fees and charges comparable with other mid-island communities. This review has been done by directly collecting relevant information from these communities as well as participating in an extensive annual fees and charges review that is completed by the Recreation Facilities Association of British Columbia.

ADMISSION FEES - SWIM AND SKATE SESSIONS

Table 1 compares both the current mid-island averages for admission fees as of January 2019. Comparison between community arenas within the mid-island is appropriate as most facilities have equivalent amenities, hours of availability and are similar in size. Aquatic facilities are somewhat more challenging as the spectrum of facility amenities, size and hours of availability vary.

Table 1 identifies that current RDN arena and aquatic facility admissions are higher than the mid-island average but below City of Nanaimo.

Table 1- 2019 Mid - Vancouver Island Arena and Aquatic Facility Admission Rates

All figures include GST	Child (4-12)	Student (13-18)	Adult (19-59)	Senior (60-79)	Family
RDN Admissions: current	\$3.35	\$4.47	\$6.39	\$5.00	\$12.98
Mid Island Average: current	\$3.14	\$4.18	\$6.02	\$4.76	\$12.59
RDN Admissions: proposed 2019 - 2020 2% increase	\$3.42	\$4.56	\$6.52	\$5.10	\$13.24
City of Nanaimo: current	\$3.75	\$5.25	\$7.00	\$5.30	\$13.05

Free Admissions to Tots (0-3 yrs.) and Golden (80 + yrs.)

In 2010 free admission to children three (3) and under and adults eighty (80) and older was established. The rationale at the time which continues today was to assist both groups to adapt to changing lifestyles. By eliminating the admission fees new financial challenges and changing lifestyle conditions such as isolation would aid new parents and older adults to establish or to continue patterns for healthy active lifestyles.

Special Rate Admissions

Special Rate admissions of \$2.00 for children and youth, and \$4.00 for the adult and senior rate categories are designed to meet the needs of patrons with limited or fixed incomes and to utilize facilities during non-peak times or times in a facilities schedule where there are “holes”. Times that are shorter than a typical public session or not appealing to rental groups.

If established admission rates are still not affordable then alternatives exist for deeper discounts through the Active Living Membership Card, the Grade Five Active Living Card, the Grade Six Active Pass and the RDN's Financial Assistance Program.

FACILITY RENTAL FEES AND CHARGES – OCEANSIDE PLACE

Factors affecting the rate applied to rentals are; time of year, time of day, main age group of participants utilizing the facility, frequency of use and whether use is for profit or non-profit purposes.

Table 2 provides a comparison between the most common arena facility rates with mid-island averages.

Table 2 - 2019 Mid - Vancouver Island Facility Rental Rates – Arena

COMMUNITY	MINOR GROUPS			ADULT GROUPS		
Arena - Ice and Dry Floor Rental Rates Per Hour (March 2019)	PRIMETIME 2018/19	NON-PRIME 2018/19	DRY FLOOR 2018/19	PRIME TIME 2018/19	NON-PRIME 2018/19	DRY FLOOR 2018/19
	GST INCLUDED					
Campbell River - Strathcona Gardens	74.35	63.54	48.67	160.87	122.48	48.67
Comox Valley Sports Centre (SC) Arenas	88.35	73.80	59.10*	170.94	126.84	59.10
Cowichan Arena	96.00*	69.50	47.00	160.75	115.50	63.75
Cowichan Lake Recreation - CLSA	85.69	43.29*	43.29	157.16	120.11	54.43
Fuller Lake	78.04	67.72	43.34	153.05	135.44	58.05
Gold River	60.32*	60.32	44.68	115.82	115.82	45.57*
Mill Bay	91.75	73.75	42.25*	165.75	136.50	57.25
Nanaimo	87.20	87.20*	49.34	174.41	141.13	81.46*
Port Hardy	69.75	69.75	45.30	114.40*	85.20*	59.60
Regional District of Nanaimo (current)	95.49	84.24	57.60	182.36*	146.88*	79.21
Adjusted Average*	82.16	68.34	45.95	157.34	126.73	57.26
Regional District of Nanaimo 2% Increase proposed (except for Winter Minor Prime, Winter Adult Prime Ice Times and Minor Prime Dry Floor. No increases for these categories until 2020/2021).	97.40	85.92	58.75	186.01	149.82	80.79
* numbers identified with an * are either highest or lowest in group and not included in calculating the average						

FACILITY RENTAL FEES AND CHARGES – RAVENSONG AQUATIC CENTRE

Table 3 provides a comparison between mid - island aquatic facility rates. As noted earlier, comparisons between aquatic facilities is challenging as pool amenities (slides, water features, steam rooms, saunas), tank size and hours of availability vary.

Table 3 - 2019 Mid - Vancouver Island Facility Rental Rates – Aquatic

COMMUNITY	MINOR GROUPS	ADULT GROUPS	MINOR GROUPS	ADULT GROUPS
Aquatic - March 2019	Lane Rental Rates Per Hour	Lane Rental Rates Per Hour	Full Pool Rental Rates Per Hour	Full Pool Rental Rates Per Hour
	2018/19	2018/19	2018/19	2018/19
GST INCLUDED				
Campbell River - Strathcona Gardens	10.50*	24.41*	161.70	161.70
Comox Valley Sports Centre (SC)	14.05	22.40	84.40	134.60
Comox Valley Aquatic Centre (AC)	14.05	22.40	112.50	179.45
Cowichan Aquatic Centre	14.96	19.95	116.34	155.12
Ladysmith	13.26	13.26*	121.04	121.04
Gold River	21.37*	21.37	129.89	129.89
Nanaimo Aquatic Centre	10.86	21.72	845.73*	845.73*
Nanaimo Beban Park	10.86	21.72	417.85	417.85
Port Hardy	19.15	19.15	81.95*	81.95*
Regional District of Nanaimo (current)	15.45	22.73	143.56	143.56
Adjusted Average*	14.08	21.43	160.91	180.40
Regional District of Nanaimo (2% increase proposed except for Minor Group Lane Rental and Adult Group Lane Rental. No increases for these categories until 2020/2021).	15.76	23.18	146.43	146.43
* numbers identified with an * are either highest or lowest in group and not included in calculating the average				

Additional Services - At Cost

User groups at both facilities are charged “at cost” for additional services and supplies that may be required for their event. A few examples of at cost charges are removal and reinstall of arena glass, arena floor, and electrical connection/disconnection charges are a few examples of at cost charges.

A complete breakdown of proposed fees and charges for all classifications can be found in Attachment 1 and 2.

ALTERNATIVES

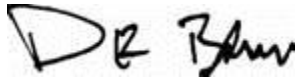
1. To introduce and read a first time, second time and read a third time and adopt the amended District 69 Arena Services Fees and Charges Bylaw No. 1704.02, 2019 and to introduce and read a first time, second time and read a third time and adopt the amended District 69 Aquatic Services Fees and Charges Bylaw No. 1705.02, 2019 thereby establishing the fee schedules for these bylaws for the years September 1, 2019 to August 31, 2022.
2. Not introduce or approve the bylaws as presented and provide staff with alternate direction.

FINANCIAL IMPLICATIONS

The current Five Year Financial Plan for both Oceanside Place and Ravensong Aquatic Centre have projected annual increases to facility fees and charges at 3%. The recommendations should not cause a material change to either the Plan or the budget targets, both can be met with the public usage of the two facilities increasing.

STRATEGIC PLAN IMPLICATIONS

Focus On Service And Organizational Excellence - As We Invest In Regional Services We Look At Both Costs And Benefits - The RDN Will Be Effective And Efficient



Dean Banman
dbanman@rdn.bc.ca
May 13, 2019

Reviewed by:

- J. Hill, Manager of Administrative Services
- J. Bradburne, Director of Finance
- T. Osborne, General Manager, Recreation and Parks
- P. Carlyle, Chief Administrative Officer

Attachments

1. District 69 Arena Services Fees and Charges Bylaw No. 1704.02, 2019
2. District 69 Aquatic Services Fees and Charges Bylaw No. 1705.02, 2019
3. District 69 Arena Services Fees and Charges Bylaw No. 1704, 2014
4. District 69 Aquatic Services Fees and Charges Bylaw No. 1705, 2014

REGIONAL DISTRICT OF NANAIMO**BYLAW NO. 1704.02****A BYLAW TO AMEND THE FEES AND CHARGES FOR
DISTRICT 69 ARENA SERVICES**

WHEREAS the Regional District of Nanaimo established arena services user fees and charges pursuant to Bylaw No. 1704 cited as “District 69 Arena Services Fees and Charges Bylaw No. 1704, 2014”;

AND WHEREAS the Board of the Regional District of Nanaimo wishes to revise the fees and charges to be effective September 1, 2019;

NOW THEREFORE the Board of the Regional District of Nanaimo, in open meeting assembled, enacts as follows:

1. Citation

This bylaw may be cited for all purposes as “District 69 Arena Services Fees and Charges Amendment Bylaw No. 1704.02, 2019”.

2. Amendment

“District 69 Arena Services Fees and Charges Bylaw No. 1704, 2014” is amended as follows:

- (a) By deleting Schedule ‘A’ and replacing it with Schedule ‘A’ attached to and forming part of this bylaw.
- (b) By deleting “District 69” and replacing it with “Oceanside” throughout the bylaw.

3. Effective Date

The effective date of this bylaw is September 1, 2019.

Introduced and read three times this xx day of xx, 2019.

Adopted this xx day of xx, 2019.

 CHAIR

 CORPORATE OFFICER

Schedule 'A' to accompany "District 69
Arena Services Fees and Charges
Amendment Bylaw No. 1704.02, 2019".

Chair

Corporate Officer

SCHEDULE 'A'

FEES & CHARGES SCHEDULE - OCEANSIDE PLACE ARENA 2019-2022

OCEANSIDE PLACE						
ADMISSIONS						
Category	2019/20	2019/20	2020/21	2020/21	2021/22	2021/22
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST
Tot (0-3)	Free	Free	Free	Free	Free	Free
Child (4-12)	3.25	3.41	3.32	3.49	3.39	3.56
Student (13-18 or Valid Student Card)	4.35	4.57	4.44	4.66	4.53	4.76
Adult (19-59)	6.21	6.52	6.33	6.65	6.46	6.78
Senior (60-79)	4.86	5.10	4.96	5.21	5.06	5.31
Golden (80+)	Free	Free	Free	Free	Free	Free
Family	12.61	13.24	12.86	13.50	13.12	13.78
Reduced Rate (Child/Student)	1.90	2.00	1.90	2.00	1.90	2.00
Reduced Rate (Adult/Senior)	3.81	4.00	3.81	4.00	3.81	4.00
<i>Oceanside Place Additional Admission categories:</i>						
Family w/ Skate Rental	16.89	17.73	17.23	18.09	17.57	18.45
Child / Student Skate Rental	1.56	1.64	1.59	1.67	1.62	1.70
Adult / Senior Skate Rental	3.09	3.24	3.15	3.31	3.21	3.37
Skate Sharpening (price incl. PST)	5.71	6.40	5.82	6.52	5.94	6.65
Membership Card Replacement Fee	5.98	6.28	6.10	6.41	6.22	6.53

Schedule 'A' Bylaw No.1704.02 2019 Oceanside Arena Services Fees and Charges

ACTIVE LIVING CARDS						
Category	2019/20	2019/20	2020/21	2020/21	2021/22	2021/22
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST
3 Month - Regular admission x twice wkly x 13 wks						
Child (4-12)	84.50	88.73	86.32	90.64	88.14	92.55
Student (13-18 or Valid Student Card)	113.10	118.76	115.44	121.21	117.78	123.67
Adult (19-59)	161.46	169.53	164.58	172.81	167.96	176.36
Senior (60-79)	126.36	132.68	128.96	135.41	131.56	138.14
Family	327.86	344.25	334.36	351.08	341.12	358.18
6 Month - Three month fee x 1.8						
Child (4-12)	152.10	159.71	155.38	163.15	158.65	166.58
Student (13-18 or Valid Student Card)	203.58	213.76	207.79	218.18	212.00	222.60
Adult (19-59)	290.63	305.16	296.24	311.05	302.33	317.45
Senior (60-79)	227.45	238.82	232.13	243.74	236.81	248.65
Family	590.15	619.66	601.85	631.94	614.02	644.72
12 Month - Six month fee x 1.5						
Child (4-12)	228.15	239.56	233.07	244.72	237.98	249.88
Student (13-18 or Valid Student Card)	305.37	320.64	311.69	327.27	318.00	333.90
Adult (19-59)	435.95	457.75	444.36	466.58	453.50	476.18
Senior (60-79)	341.18	358.24	348.20	365.61	355.22	372.98
Family	885.23	929.49	902.78	947.92	921.03	967.08
10X Active Passes Regular admission X 9						
Child (4-12)	29.25	30.71	29.88	31.37	30.51	32.04
Student (13-18 or Valid Student Card)	39.15	41.11	39.96	41.96	40.77	42.81
Adult (19-59)	55.89	58.68	56.97	59.82	58.14	61.05
Senior (60-79)	43.74	45.93	44.64	46.87	45.54	47.82
Family	113.49	119.16	115.74	121.53	118.08	123.98
Child (4-12) w/skate rentals - Two passes sold 10X plus skate rental						
Student (13-18) w/skate rentals - Two passes sold 10X plus skate rental						
Adult (19-59) w/skate rentals - Two passes sold 10X plus skate rental						
Senior (60-79) w/skate rentals - Two passes sold 10X plus skate rental						
Family w/skate rentals	152.01	159.61	155.07	162.82	158.13	166.04
Child/Student skate rentals	14.04	14.74	14.31	15.03	14.58	15.31
Adult/Senior skate rentals	27.81	29.20	28.35	29.77	28.89	30.33
Skate Sharpening (price incl. PST)	51.39	57.56	52.38	58.67	53.46	59.88

Schedule 'A' Bylaw No.1704.02 2019 Oceanside Arena Services Fees and Charges

OCEANSIDE PLACE RENTALS						
Category	2019/20	2019/20	2020/21	2020/21	2021/22	2021/22
Note: Commercial Events Daily Rate = hourly rate x 10 or 15% of gross revenue. Portable floor cost = staff cost for install, cleaning and removal. Non Profit events will be charged applicable hourly rate as defined by demographic of group and time of day.						
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST
Tournament Rates						
Minor Tournament	80.29	84.30	81.90	86.00	83.54	87.72
Adult Tournament	134.58	141.31	137.27	144.13	140.01	147.01
Senior Tournament	131.08	137.63	133.70	140.39	136.37	143.19
Commercial Events Prime - No Maximum	185.28	194.54	188.99	198.44	192.77	202.41
Commercial Events Non Prime - No Maximum	157.86	165.75	161.02	169.07	164.24	172.45
Winter Rates (September 1 - March 31)						
Minor Prime 2019/20 0% increase	90.94	95.49	92.76	97.40	94.62	99.35
Minor Non Prime	81.83	85.92	83.47	87.64	85.14	89.40
Adult Prime - 2019/20 0% increase	173.68	182.36	177.15	186.01	180.69	189.72
Adult Non Prime	142.69	149.82	145.54	152.82	148.45	155.87
Senior Prime	169.53	178.01	172.92	181.57	176.38	185.20
Senior Non Prime	132.35	138.97	135.00	141.75	137.70	144.59
Hockey / Skating Schools	174.61	183.34	178.10	187.01	181.66	190.74
Commercial Events Prime - Maximum of 10 hrs	276.48	290.30	282.01	296.11	287.65	302.03
Commercial Events Non Prime - Maximum of 10 hrs	218.25	229.16	222.62	233.75	227.07	238.42
Set Up / Tear Down	81.83	85.92	83.47	87.64	85.14	89.40
Shoulder Season Rates (April 1 - August 31)						
Minor Prime	79.62	83.60	81.21	85.27	82.83	86.97
Minor Non Prime	68.22	71.63	69.58	73.06	70.97	74.52
Adult Prime	146.99	154.34	149.93	157.43	152.93	160.58
Adult Non Prime	120.11	126.12	122.51	128.64	124.96	131.21
Senior Prime	142.70	149.84	145.55	152.83	148.46	155.88
Senior Non Prime	115.67	121.45	117.98	123.88	120.34	126.36
Hockey / Skating Schools	127.20	133.56	129.74	136.23	132.33	138.95
Commercial Events Prime - Maximum of 10 hrs	252.21	264.82	257.25	270.11	262.40	275.52
Commercial Events Non Prime - Maximum of 10 hrs	144.11	151.32	146.99	154.34	149.93	157.43
Set Up / Tear Down	68.22	71.63	69.58	73.06	70.97	74.52

Schedule 'A' Bylaw No.1704.02 2019 Oceanside Arena Services Fees and Charges

OCEANSIDE PLACE RENTALS						
Category	2019/20	2019/20	2020/21	2020/21	2021/22	2021/22
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST
Dry Floor						
Minor prime 2019/20 0% increase	54.86	57.60	55.96	58.76	57.08	59.93
Minor Non Prime	48.97	51.42	49.95	52.45	50.95	53.50
Adult Prime	76.95	80.80	78.49	82.41	80.06	84.06
Adult Non Prime	62.95	66.10	64.21	67.42	65.49	68.76
Senior Prime	76.95	80.80	78.49	82.41	80.06	84.06
Senior Non Prime	57.64	60.52	58.79	61.73	59.97	62.97
Hockey / Skating Schools	86.46	90.78	88.19	92.60	89.95	94.45
Commercial Events Prime - Maximum of 10 hours	252.21	264.82	257.25	270.11	262.40	275.52
Commercial Events Non Prime - Maximum of 10 hours	144.11	151.32	146.99	154.34	149.93	157.43
Set Up / Tear Down	50.44	52.96	51.45	54.02	52.48	55.10
Other Amenities						
The Pond (Leisure Ice)						
Ice In Prime	54.77	57.51	55.87	58.66	56.99	59.84
Ice In Non Prime	46.95	49.30	47.89	50.28	48.85	51.29
Ice In in conjunction with full sheet	23.46	24.63	23.93	25.13	24.41	25.63
Ice Out Prime	39.11	41.07	39.89	41.88	40.69	42.72
Ice Out Non Prime	31.28	32.84	31.91	33.51	32.55	34.18
Ice Out In Conjunction with full sheet	23.46	24.63	23.93	25.13	24.41	25.63
Multipurpose Room						
Full Room	43.24	45.40	44.10	46.31	44.98	47.23
Half Room	21.62	22.70	22.05	23.15	22.49	23.61
Commercial Full Room	50.44	52.96	51.45	54.02	52.48	55.10
Commercial Half Room	28.82	30.26	29.40	30.87	29.99	31.49
Full Room w/ Ice/Floor Rental	28.82	30.26	29.40	30.87	29.99	31.49
Half Room w/ Ice/Floor Rental	14.41	15.13	14.70	15.44	14.99	15.74
Day Rate (Full Room)	254.32	267.04	259.41	272.38	264.60	277.83
Day Rate (Half Room)	127.14	133.50	129.68	136.16	132.27	138.88
Meeting Room						
Meeting Room	6.87	7.21	7.01	7.36	7.15	7.51
Meeting Room w/ Ice / Floor rental	6.87	7.21	7.01	7.36	7.15	7.51

Schedule 'A' Bylaw No.1704.02 2019 Oceanside Arena Services Fees and Charges

OCEANSIDE PLACE RENTALS						
Category	2019/20	2019/20	2020/21	2020/21	2021/22	2021/22
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST
Facility Rental Packages						
Winter Wonderland Ice Rentals						
Under 50 people - 1 hour	198.23	208.14	202.19	212.30	206.23	216.54
50 -100 people - 1 hour	256.99	269.84	262.13	275.24	267.37	280.74
100-200 people - 1 hour	315.74	331.53	322.05	338.15	328.49	344.91
Under 50 people - 1.5 hours	244.17	256.38	249.05	261.50	254.03	266.73
50 -100 people - 1.5 hours	302.93	318.08	308.99	324.44	315.17	330.93
100-200 people - 1.5 hours	361.67	379.75	368.90	387.35	376.28	395.09
Under 50 people - 2 hours	313.94	329.64	320.22	336.23	326.62	342.95
50 -100 people - 2 hours	372.69	391.32	380.14	399.15	387.74	407.13
100-200 people - 2 hours	431.44	453.01	440.07	462.07	448.87	471.31
Private Ice Rentals - The Pond						
Up to 30 people - 1 hour	102.39	107.51	104.44	109.66	106.53	111.86
Up to 30 people - 1.5 hours	129.75	136.24	132.35	138.97	135.00	141.75
Up to 30 people - 2 hours	180.97	190.02	184.59	193.82	188.28	197.69
Private Ice Rentals - HMA / VKA - Winter						
Under 75 people - 1 hour	139.47	146.44	142.26	149.37	145.11	152.37
Under 75 people - 1.5 hours	185.43	194.70	189.14	198.60	192.92	202.57
Under 75 people - 2 hours	255.16	267.92	260.26	273.27	265.47	278.74
75-200 people - 1 hour	187.08	196.43	190.82	200.36	194.64	204.37
75-200 people - 1.5 hours	233.01	244.66	237.67	249.55	242.42	254.54
75-200 people - 2 hours	326.59	342.92	333.12	349.78	339.78	356.77
Private Ice Rentals - HMA / VKA - Shoulder						
Under 75 people - 1 hour	127.22	133.58	129.76	136.25	132.36	138.98
Under 75 people - 1.5 hours	167.05	175.40	170.39	178.91	173.80	182.49
Under 75 people - 2 hours	230.68	242.21	235.29	247.05	240.00	252.00
75-200 people - 1 hour	174.83	183.57	178.33	187.25	181.90	191.00
75-200 people - 1.5 hours	214.63	225.36	218.92	229.87	223.30	234.47
75-200 people - 2 hours	302.09	317.19	308.13	323.54	314.29	330.00

REGIONAL DISTRICT OF NANAIMO**BYLAW NO. 1705.02****A BYLAW TO AMEND THE FEES AND CHARGES FOR
DISTRICT 69 AQUATIC SERVICES**

WHEREAS the Regional District of Nanaimo established aquatic services user fees and charges pursuant to Bylaw No. 1705 cited as “District 69 Aquatic Services Fees and Charges Bylaw No. 1705, 2014”;

AND WHEREAS the Board of the Regional District of Nanaimo wishes to revise the fees and charges to be effective September 1, 2019;

NOW THEREFORE the Board of the Regional District of Nanaimo, in open meeting assembled, enacts as follows:

1. Citation

This bylaw may be cited for all purposes as “District 69 Aquatic Services Fees and Charges Amendment Bylaw No. 1705.02, 2019”.

2. Amendment

“District 69 Aquatic Services Fees and Charges Bylaw No. 1705, 2014” is amended as follows:

- (a) By deleting Schedule ‘A’ and replacing it with Schedule ‘A’ attached to and forming part of this bylaw.
- (b) By deleting “District 69” and replacing it with “Oceanside” throughout the bylaw.

3. Effective Date

The effective date of this bylaw is September 1, 2019.

Introduced and read three times this xx day of xx, 2019.

Adopted this xx day of xx, 2019.

 CHAIR

 CORPORATE OFFICER

Schedule 'A' to accompany "District 69
Aquatic Services Fees and Charges
Amendment Bylaw No. 1705.02, 2019".

Chair

Corporate Officer

SCHEDULE 'A'

FEES & CHARGES SCHEDULE - RAVENSONG AQUATIC CENTRE 2019-2022						
RAVENSONG AQUATIC CENTRE						
ADMISSIONS						
Category	2019/20	2019/20	2020/21	2020/21	2021/22	2021/22
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST
Tot (0-3)	Free	Free	Free	Free	Free	Free
Child (4-12)	3.25	3.41	3.32	3.49	3.39	3.56
Student (13-18 or Valid Student Card)	4.35	4.57	4.44	4.66	4.53	4.76
Adult (19-59)	6.21	6.52	6.33	6.65	6.46	6.78
Senior (60-79)	4.86	5.10	4.96	5.21	5.06	5.31
Golden (80+)	Free	Free	Free	Free	Free	Free
Family	12.61	13.24	12.86	13.50	13.12	13.78
Reduced Rate (Child/Student)	1.90	2.00	1.90	2.00	1.90	2.00
Reduced Rate (Adult/Senior)	3.81	4.00	3.81	4.00	3.81	4.00
Membership Card Replacement Fee	5.98	6.28	6.10	6.41	6.22	6.53

Schedule 'A' Bylaw No. 1705.02 2019 Oceanside Aquatic Services Fees and Charges

ACTIVE LIVING CARDS						
Category	2019/20	2019/20	2020/21	2020/21	2021/22	2021/22
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST
3 Month - Regular admission x twice wkly x 13 wks						
Child (4-12)	84.50	88.73	86.32	90.64	88.14	92.55
Student (13-18 or Valid Student Card)	113.10	118.76	115.44	121.21	117.78	123.67
Adult (19-59)	161.46	169.53	164.58	172.81	167.96	176.36
Senior (60-79)	126.36	132.68	128.96	135.41	131.56	138.14
Family	327.86	344.25	334.36	351.08	341.12	358.18
6 Month - Three month fee x 1.8						
Child (4-12)	152.10	159.71	155.38	163.15	158.65	166.58
Student (13-18 or Valid Student Card)	203.58	213.76	207.79	218.18	212.00	222.60
Adult (19-59)	290.63	305.16	296.24	311.05	302.33	317.45
Senior (60-79)	227.45	238.82	232.13	243.74	236.81	248.65
Family	590.15	619.66	601.85	631.94	614.02	644.72
12 Month - Six month fee x 1.5						
Child (4-12)	228.15	239.56	233.07	244.72	237.98	249.88
Student (13-18 or Valid Student Card)	305.37	320.64	311.69	327.27	318.00	333.90
Adult (19-59)	435.95	457.75	444.36	466.58	453.50	476.18
Senior (60-79)	341.18	358.24	348.20	365.61	355.22	372.98
Family	885.23	929.49	902.78	947.92	921.03	967.08
10X Active Passes Regular admission X 9						
Child (4-12)	29.25	30.71	29.88	31.37	30.51	32.04
Student (13-18 or Valid Student Card)	39.15	41.11	39.96	41.96	40.77	42.81
Adult (19-59)	55.89	58.68	56.97	59.82	58.14	61.05
Senior (60-79)	43.74	45.93	44.64	46.87	45.54	47.82
Family	113.49	119.16	115.74	121.53	118.08	123.98

Schedule 'A' Bylaw No. 1705.02 2019 Oceanside Aquatic Services Fees and Charges

RAVENSONG AQUATIC CENTRE RENTALS						
Category	2019/20	2019/20	2020/21	2020/21	2021/22	2021/22
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST
Minor Community Groups (0-18 yrs)						
Main Pool	92.80	97.44	94.66	99.39	96.55	101.38
Whirl-Leisure Pool	46.43	48.75	47.36	49.73	48.31	50.73
Per Lane 2019/20 0% increase	14.71	15.45	15.00	15.75	15.30	16.07
Pool All	139.26	146.22	142.05	149.15	144.89	152.13
Special Olympics Swim Club - From 2012 on, use Minor or Adult rate depending on average age of swimmers.						
Main Pool						
Whirl-Leisure Pool						
Per Lane						
Pool All						
Adult Community Groups						
Main Pool	138.37	145.29	141.14	148.20	143.96	151.16
Whirl-Leisure Pool	69.17	72.63	70.55	74.08	71.96	75.56
Per Lane 2019/20 0% increase	21.65	22.73	22.08	23.18	22.52	23.65
Pool All	207.56	217.94	211.71	222.30	215.94	226.74
Commercial						
Main Pool	231.31	242.88	235.94	247.74	240.66	252.69
Whirl-Leisure Pool	115.67	121.45	117.98	123.88	120.34	126.36
Per Lane 2013/14 0% increase	36.71	38.55	37.44	39.31	38.19	40.10
Pool All	371.27	389.83	378.70	397.64	386.27	405.58
Guards						
Additional Guard per 1 hour session	43.82	46.01	44.70	46.94	45.59	47.87
Private Swim Instruction						
Individual						
Up to 4 lessons @ 30 minutes each	29.42	30.89	30.01	31.51	30.61	32.14
5 or more Lessons @ 30 minutes each	26.86	28.20	27.40	28.77	27.95	29.35
Group (up to max. 4 people)						
Up to 4 lessons @ 30 minutes each - 2 person charge	42.65	44.78	43.50	45.68	44.37	46.59
additional person charge	14.89	15.63	15.19	15.95	15.49	16.26
Physiotherapy Rates per client (same % increase as admissions)						
Private Plan (BC MSP or direct payment)	9.60	10.08	9.79	10.28	9.99	10.49
Group Plan (ICBC, WCB, RCMP, etc.)	12.26	12.87	12.51	13.14	12.76	13.40

REGIONAL DISTRICT OF NANAIMO

BYLAW NO. 1704

A BYLAW TO ESTABLISH FEES AND CHARGES FOR DISTRICT 69 ARENA SERVICES

WHEREAS pursuant to section 363 of the *Local Government Act*, a regional district may, by bylaw, impose a fee or charge in respect of services provided and the use of regional district property;

NOW THEREFORE, the Board of the Regional District of Nanaimo in open meeting assembled enacts as follows:

1. CITATION

This bylaw may be cited for all purposes as "District 69 Arena Services Fees and Charges Bylaw No. 1704, 2014".

2. FEES AND CHARGES

There are hereby levied fees and charges for District 69 Arena Services as set out in Schedule 'A' attached to and forming part of this bylaw.

3. EFFECTIVE DATE

This Bylaw comes into effect on September 1, 2014.

Introduced and read three times this 24th day of June, 2014.

Adopted this 24th day of June, 2014.


CHAIRPERSON


CORPORATE OFFICER

Disitric 69 Arena Services Fees and Charges Bylaw No. 1704, 2014- SCHEDULE A						
OCEANSIDE PLACE						
ADMISSIONS						
Category	2013/14	2013/14	2014/15	2014/15	2015/16	2015/16
Calculation Admissions & Rentals: Take base rate from previous year and add rate increase, then multiply new base rate by 1.05 for total inc. tax.						
	Base Rate	Total inc. 5% GST	Base Rate 3% increase	Total inc. 5% GST	Base Rate 3% increase	Total inc. 5% GST
Tot (0-3)	Free	Free	Free	Free	Free	Free
Child (4-12)	2.84	2.98	2.93	3.07	3.01	3.16
Student (13-18 or Valid Student Card)	3.79	3.98	3.90	4.10	4.02	4.22
Adult (19-59)	5.41	5.68	5.57	5.85	5.74	6.03
Senior (60-79)	4.23	4.44	4.36	4.57	4.49	4.71
Golden (80+)	Free	Free	Free	Free	Free	Free
Family	10.98	11.53	11.31	11.87	11.65	12.23
Special Rate (Child/Youth)	1.34	1.50	2.00	2.00	2.00	2.00
Special Rate (Adult/Senior)	2.68	3.00	4.00	4.00	4.00	4.00
Oceanside Place Additional Admission categories:						
Family w/ Skate Rental	14.72	15.46	15.16	15.92	16.09	16.89
Child / Youth Skate Rental	1.36	1.43	1.40	1.47	1.48	1.55
Adult / Senior Skate Rental	2.70	2.84	2.78	2.92	2.95	3.10
Skate Sharpening (price incl. PST)	4.98	5.58	5.13	5.74	5.44	6.09
Membership Card Replacement Fee	5.20	5.46	5.00	5.25	5.15	5.41
ACTIVE LIVING CARDS (OP and RAC)						
Category	2013/14	2013/14	2014/15	2014/15	2015/16	2015/16
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate 3% increase	Total inc. 5% GST
3 Month - Regular admission x twice wkly x 13 wks						
Child (4-12)	73.84	77.53	76.06	79.86	78.34	82.25
Student (13-18 or Valid Student Card)	98.54	103.47	101.50	106.57	104.54	109.77
Adult (19-59)	140.66	147.69	144.88	152.12	149.23	156.69
Senior (60-79)	109.98	115.48	113.28	118.94	116.68	122.51
Family	285.48	299.75	294.04	308.75	302.87	318.01
6 Month - Three month fee x 1.8						
Child (4-12)	132.91	139.56	136.90	143.74	141.01	148.06
Student (13-18 or Valid Student Card)	177.37	186.24	182.69	191.83	188.17	197.58
Adult (19-59)	253.19	265.85	260.78	273.82	268.61	282.04
Senior (60-79)	197.96	207.86	203.90	214.10	210.02	220.52
Family	513.86	539.55	529.28	555.74	545.16	572.42
12 Month - Six month fee x 1.5						
Child (4-12)	199.37	209.34	205.35	215.62	211.51	222.08
Student (13-18 or Valid Student Card)	266.06	279.36	274.04	287.74	282.26	296.37
Adult (19-59)	379.79	398.78	391.18	410.73	402.91	423.06
Senior (60-79)	296.94	311.79	305.85	321.15	315.03	330.78
Family	770.79	809.33	793.92	833.62	817.74	858.62
10X Active Passes (OP & RAC) Regular admission (x 9 - 10) x10 for base rate.						
Note: We enter the regular admission x 9 - 10 into Class.						
Child (4-12)	25.60	26.88	26.33	27.64	27.12	28.47
Student (13-18 or Valid Student Card)	34.10	35.81	35.13	36.89	36.19	38.00
Adult (19-59)	48.70	51.14	50.15	52.66	51.66	54.24
Senior (60-79)	38.10	40.01	39.21	41.17	40.39	42.41
Family	98.80	103.74	101.78	106.87	104.84	110.08
Child (4-12) w/skate rentals	37.80	39.69	38.93	40.88	40.44	42.46
Student (13-18) w/skate rentals	46.30	48.62	47.74	50.13	49.51	51.98
Adult (19-59) w/skate rentals	73.00	76.65	75.18	78.94	78.21	82.12
Senior (60-79) w/skate rentals	62.40	65.52	64.24	67.45	66.94	70.29
Family w/skate rentals	132.50	139.13	136.45	143.28	144.81	152.05
Child/Student skate rentals	12.20	12.81	12.61	13.24	13.32	13.99
Adult/Senior skate rentals	24.30	25.52	25.03	26.28	26.55	27.88
Skate Sharpening (price incl. PST)	44.80	50.18	46.16	51.70	48.96	54.84

OCEANSIDE PLACE RENTALS						
Category	2013/14	2013/14	2014/15	2014/15	2015/16	2015/16
Note: Commercial Events Daily Rate = hourly rate x 10 or 15% of gross revenue. Portable floor cost = staff cost for install, cleaning and removal. Non Profit events will be charged applicable hourly rate as defined by demographic of group and time of day.	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate 3% increase	Total inc. 5% GST
Tournament Rates						
Minor Tournament	69.94	73.44	72.04	75.64	74.20	77.91
Adult Tournament	117.23	123.09	120.75	126.78	124.37	130.59
Senior Tournament	114.18	119.89	117.61	123.49	121.13	127.19
Commercial Events Prime - No Maximum	161.39	169.46	166.23	174.54	171.22	179.78
Commercial Events Non Prime - No Maximum	137.50	144.38	141.63	148.71	145.87	153.17
Winter Rates (September 1 - March 31)						
Minor Prime	80.80	84.84	83.22	87.39	85.72	90.01
Minor Non Prime - increase of 1.04 for 3 years 2011,12,13	71.28	74.84	73.42	77.09	75.62	79.40
Adult Prime - increase of 1.045 for 1 year 2011 & 1.04 for 2012, 2013	154.32	162.04	158.95	166.90	163.72	171.90
Adult Non Prime - increase of 1.04 for 2012	124.29	130.50	128.02	134.42	131.86	138.45
Senior Prime - increase of 1.04 for 2012	147.67	155.05	152.10	159.71	156.66	164.50
Senior Non Prime - increase of 1.04 for 2012	115.28	121.04	118.74	124.68	122.30	128.42
Hockey / Skating Schools - increase of 1.04 for 2012	152.10	159.71	156.66	164.50	161.36	169.43
Commercial Events Prime - increase of 1.04 for 2012 - Maximum of 10 hrs	240.83	252.87	248.05	260.46	255.50	268.27
Commercial Events Non Prime - increase of 1.04 for 2012 - Maximum of 10 hrs	190.11	199.62	195.81	205.60	201.69	211.77
Set Up / Tear Down - increase of 1.04 for 3 years 2011,12,13	71.28	74.84	73.42	77.09	75.62	79.40
Shoulder Season Rates (April 1 - August 31)						
Minor Prime	69.36	72.83	71.44	75.01	73.58	77.26
Minor Non Prime	59.42	62.39	61.20	64.26	63.04	66.19
Adult Prime	128.04	134.44	131.88	138.48	135.84	142.63
Adult Non Prime	104.62	109.85	107.76	113.15	110.99	116.54
Senior Prime	124.30	130.52	128.03	134.43	131.87	138.46
Senior Non Prime	100.75	105.79	103.77	108.96	106.89	112.23
Hockey / Skating Schools	110.80	116.34	114.12	119.83	117.55	123.43
Commercial Events Prime - Maximum of 10 hrs	219.69	230.67	226.28	237.59	233.07	244.72
Commercial Events Non Prime - Maximum of 10 hrs	125.53	131.81	129.30	135.76	133.17	139.83
Set Up / Tear Down	59.42	62.39	61.20	64.26	63.04	66.19
OCEANSIDE PLACE RENTALS						
Category	2013/14	2013/14	2014/15	2014/15	2015/16	2015/16
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate 3% increase	Total inc. 5% GST
Dry Floor						
Minor prime	48.75	51.19	50.21	52.72	51.72	54.30
Minor Non Prime	42.65	44.78	43.93	46.13	45.25	47.51
Adult Prime	67.03	70.38	69.04	72.49	71.11	74.67
Adult Non Prime	54.84	57.58	56.49	59.31	58.18	61.09
Senior Prime	67.03	70.38	69.04	72.49	71.11	74.67
Senior Non Prime	50.21	52.72	51.72	54.30	53.27	55.93
Hockey / Skating Schools	75.30	79.07	77.56	81.44	79.89	83.88
Commercial Events Prime - Maximum of 10 hours	219.69	230.67	226.28	237.59	233.07	244.72
Commercial Events Non Prime - Maximum of 10 hours	125.53	131.81	129.30	135.76	133.17	139.83
Set Up / Tear Down	43.93	46.13	45.25	47.51	46.61	48.94
Other Amenities						
The Pond (Leisure Ice)						
Ice In Prime	47.71	50.10	49.14	51.60	50.62	53.15
Ice In Non Prime	40.90	42.95	42.13	44.23	43.39	45.56
Ice In in conjunction with full sheet	20.43	21.45	21.04	22.10	21.67	22.76
Ice Out Prime	34.07	35.77	35.09	36.85	36.14	37.95
Ice Out Non Prime	27.25	28.61	28.07	29.47	28.91	30.36
Ice Out In Conjunction with full sheet	20.43	21.45	21.04	22.10	21.67	22.76
Multipurpose Room						
Full Room	37.67	39.55	38.80	40.74	39.96	41.96
Half Room	18.83	19.77	19.39	20.36	19.98	20.98
Commercial Full Room	43.93	46.13	45.25	47.51	46.61	48.94
Commercial Half Room	25.10	26.36	25.85	27.15	26.63	27.96
Full Room w/ Ice/Floor Rental	25.10	26.36	25.85	27.15	26.63	27.96
Half Room w/ Ice/Floor Rental	12.56	13.19	12.94	13.58	13.32	13.99
Day Rate (Full Room)	221.53	232.61	228.18	239.58	235.02	246.77
Day Rate (Half Room)	110.75	116.29	114.07	119.78	117.49	123.37
Meeting Room						
Meeting Room	5.99	6.29	6.17	6.48	6.35	6.67
Meeting Room w/ Ice / Floor rental	5.99	6.29	6.17	6.48	6.35	6.67

OCEANSIDE PLACE RENTALS						
Category	2013/14	2013/14	2014/15	2014/15	2015/16	2015/16
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate 3% increase	Total inc. 5% GST
Facility Rental Packages						
Winter Wonderland Ice Rentals						
Under 50 people - 1 hour	172.67	181.30	177.85	186.74	183.19	192.34
50 -100 people - 1 hour	223.85	235.04	230.57	242.09	237.48	249.36
100-200 people - 1 hour	275.03	288.78	283.28	297.44	291.78	306.37
Under 50 people - 1.5 hours	212.69	223.32	219.07	230.02	225.64	236.92
50 -100 people - 1.5 hours	263.87	277.06	271.79	285.38	279.94	293.94
100-200 people - 1.5 hours	315.04	330.79	324.49	340.72	334.23	350.94
Under 50 people - 2 hours	273.46	287.13	281.66	295.75	290.11	304.62
50 -100 people - 2 hours	324.64	340.87	334.38	351.10	344.41	361.63
100-200 people - 2 hours	375.81	394.60	387.08	406.44	398.70	418.63
Private Ice Rentals - The Pond						
Up to 30 people - 1 hour	89.19	93.65	91.87	96.46	94.62	99.35
Up to 30 people - 1.5 hours	113.03	118.68	116.42	122.24	119.91	125.91
Up to 30 people - 2 hours	157.64	165.52	162.37	170.49	167.24	175.60
Private Ice Rentals - HMA / VKA - Winter						
Under 75 people - 1 hour	121.49	127.56	125.13	131.39	128.89	135.33
Under 75 people - 1.5 hours	161.52	169.60	166.37	174.68	171.36	179.92
Under 75 people - 2 hours	222.26	233.37	228.93	240.37	235.80	247.59
75-200 people - 1 hour	162.95	171.10	167.84	176.23	172.87	181.52
75-200 people - 1.5 hours	202.97	213.12	209.06	219.51	215.33	226.10
75-200 people - 2 hours	284.48	298.70	293.01	307.67	301.80	316.90
Private Ice Rentals - HMA / VKA - Shoulder						
Under 75 people - 1 hour	110.82	116.36	114.14	119.85	117.57	123.45
Under 75 people - 1.5 hours	145.51	152.79	149.88	157.37	154.37	162.09
Under 75 people - 2 hours	200.94	210.99	206.97	217.32	213.18	223.84
75-200 people - 1 hour	152.29	159.90	156.86	164.70	161.56	169.64
75-200 people - 1.5 hours	186.96	196.31	192.57	202.20	198.35	208.26
75-200 people - 2 hours	263.15	276.31	271.04	284.60	279.18	293.13
Additional Services	At Cost		At Cost		At Cost	
User groups at both facilities are charged "at cost" for additional services and supplies that may be required for event. Removal and reinstall of arena glass, arena floor, and electrical connection/disconnection charges, etc.						

REGIONAL DISTRICT OF NANAIMO

BYLAW NO. 1705

A BYLAW TO ESTABLISH FEES AND CHARGES FOR DISTRICT 69 AQUATIC SERVICES

WHEREAS pursuant to section 363 of the *Local Government Act*, a regional district may, by bylaw, impose a fee or charge in respect of services provided and the use of regional district property;

NOW THEREFORE, the Board of the Regional District of Nanaimo in open meeting assembled enacts as follows:

1. CITATION

This bylaw may be cited for all purposes as "District 69 Aquatic Services Fees and Charges Bylaw No. 1705, 2014".

2. FEES AND CHARGES

There are hereby levied fees and charges for District 69 Aquatic Services as set out in Schedule 'A' attached to and forming part of this bylaw.

3. EFFECTIVE DATE

This Bylaw comes into effect on September 1, 2014.

Introduced and read three times this 24th day of June, 2014.

Adopted this 24th day of June, 2014.


CHAIRPERSON


CORPORATE OFFICER

District 69 Aquatic Services Fees and Charges Bylaw No. 1705, 2014- SCHEDULE A						
RAVENSONG AQUATIC CENTRE						
ADMISSIONS						
Category	2013/14	2013/14	2014/15	2014/15	2015/16	2015/16
Calculation Admissions & Rentals: Take base rate from previous year and add rate increase, then multiply new base rate by 1.05 for total inc. tax.						
	Base Rate	Total inc. 5% GST	Base Rate 3% increase	Total inc. 5% GST	Base Rate 3% increase	Total inc. 5% GST
Tot (0-3)	Free	Free	Free	Free	Free	Free
Child (4-12)	2.84	2.98	2.93	3.07	3.01	3.16
Student (13-18 or Valid Student Card)	3.79	3.98	3.90	4.10	4.02	4.22
Adult (19-59)	5.41	5.68	5.57	5.85	5.74	6.03
Senior (60-79)	4.23	4.44	4.36	4.57	4.49	4.71
Golden (80+)	Free	Free	Free	Free	Free	Free
Family	10.98	11.53	11.31	11.87	11.65	12.23
Special Rate (Child/Youth)	1.34	1.50	2.00	2.00	2.00	2.00
Special Rate (Adult/Senior)	2.68	3.00	4.00	4.00	4.00	4.00
Membership Card Replacement Fee	5.20	5.46	5.00	5.25	5.15	5.41
ACTIVE LIVING CARDS (OP and RAC)						
Category	2013/14	2013/14	2014/15	2014/15	2015/16	2015/16
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate 3% increase	Total inc. 5% GST
3 Month - Regular admission x twice wkly x 13 wks						
Child (4-12)	73.84	77.53	76.06	79.86	78.34	82.25
Student (13-18 or Valid Student Card)	98.54	103.47	101.50	106.57	104.54	109.77
Adult (19-59)	140.66	147.69	144.68	152.12	149.23	156.69
Senior (60-79)	109.98	115.48	113.28	118.94	116.68	122.51
Family	285.48	299.75	294.04	308.75	302.87	318.01
6 Month - Three month fee x 1.8						
Child (4-12)	132.91	139.56	136.90	143.74	141.01	148.08
Student (13-18 or Valid Student Card)	177.37	186.24	182.69	191.83	188.17	197.58
Adult (19-59)	253.19	265.85	260.78	273.82	268.61	282.04
Senior (60-79)	197.96	207.86	203.90	214.10	210.02	220.52
Family	513.86	539.55	529.26	555.74	545.16	572.42
12 Month - Six month fee x 1.5						
Child (4-12)	199.37	209.34	205.35	215.62	211.51	222.08
Student (13-18 or Valid Student Card)	266.06	279.36	274.04	287.74	282.26	296.37
Adult (19-59)	379.79	398.78	391.18	410.73	402.91	423.06
Senior (60-79)	296.94	311.79	305.85	321.15	315.03	330.78
Family	770.79	809.33	793.92	833.62	817.74	858.62
10X Active Passes (OP & RAC) Regular admission (x 9-10) x10 for base rate.						
Note: No swim for regular admission for 18 into Class.						
Child (4-12)	25.60	26.88	26.33	27.64	27.12	28.47
Student (13-18 or Valid Student Card)	34.10	35.81	35.13	36.89	36.19	38.00
Adult (19-59)	48.70	51.14	50.15	52.66	51.66	54.24
Senior (60-79)	38.10	40.01	39.21	41.17	40.39	42.41
Family	98.80	103.74	101.78	106.87	104.84	110.08
RAVENSONG AQUATIC CENTRE RENTALS						
Category	2013/14	2013/14	2014/15	2014/15	2015/16	2015/16
	Base Rate	Total inc. 5% GST	Base Rate	Total inc. 5% GST	Base Rate 3% increase	Total inc. 5% GST
Minor Community Groups (0-18 yrs)						
Main Pool	80.84	84.88	83.27	87.43	85.76	90.05
Whirl-Leisure Pool	40.45	42.47	41.66	43.75	42.91	45.06
Per Lane 2013/14 0% increase	13.07	13.72	13.46	14.14	13.87	14.56
Pool All	121.30	127.37	124.94	131.19	128.69	135.12
Adult Community Groups						
Main Pool	120.53	126.56	124.15	130.35	127.87	134.26
Whirl-Leisure Pool	60.25	63.26	62.06	65.16	63.92	67.12
Per Lane 2013/14 0% increase	19.24	20.20	19.82	20.81	20.41	21.43
Pool All	180.80	189.84	186.22	195.54	191.81	201.40
Commercial						
Main Pool	201.48	211.55	207.52	217.90	213.75	224.44
Whirl-Leisure Pool	100.75	105.79	103.77	108.96	106.89	112.23
Per Lane	31.98	33.58	32.94	34.59	33.93	35.62
	323.40	339.57	333.10	349.76	343.10	360.25
Guards						
Additional Guard per 1 hour session	38.17	40.08	39.32	41.28	40.49	42.52
Private Swim Instruction						
Individual						
Up to 4 lessons @ 30 minutes each	25.62	26.90	26.39	27.71	27.18	28.54
5 or more Lessons @ 30 minutes each	23.39	24.56	24.09	25.30	24.81	26.06
Group (up to max. 4 people)						
Up to 4 lessons @ 30 minutes each - 2 person charge	37.15	39.01	38.26	40.18	39.41	41.38
additional person charge	12.98	13.63	12.73	13.37	12.73	13.37
Physiotherapy Rates per client						
Private Plan (BC MSP or direct payment)	8.44	8.86	8.69	9.13	8.95	9.40
Group Plan (ICBC, WCB, RCMP, etc.)	10.78	11.32	11.10	11.66	11.44	12.01
Additional Services						
User groups at both facilities are charged "at cost" for additional services and supplies that may be required for event.	At Cost		At Cost		At Cost	

TO: Oceanside Services Committee **MEETING:** May 16, 2019

FROM: Dean Banman
Manager, Recreation Services

Subject: Oceanside Sport and Recreation Infrastructure Development Plan

RECOMMENDATION(S)

1. That a concept design and project planning including community review, cost estimation and funding sources to expand Ravensong Aquatic Centre be completed and given priority in 2019.
2. That a concept design plan for a centralized indoor/outdoor sport and recreation complex for Oceanside begin in 2020.

SUMMARY

This report provides updated recommendations to the Oceanside Services Committee and Regional District of Nanaimo (RDN) Board on concept design planning and development of sport and recreation infrastructure for Oceanside.

Based on current needs and assessments undertaken, the advancement of the provision of additional aquatic space is the top priority for the Oceanside area. Preparation of design plan for a centralized indoor / outdoor recreation complex can be undertaken in 2020.

BACKGROUND

In May of 2018 the RDN Board approved the 2019 - 2029 Recreation Services Master Plan for District 69 - Oceanside to be used as a guiding document as follows:

18-192

That the Recreation Services Master Plan for District 69 (Oceanside) 2019 - 2029 be approved as a guiding document.

The Master Plan provides guidance in areas such as the RDN's role and responsibilities in recreation services and identifies potential opportunities and strategic approaches to recreation infrastructure. Included as Attachment 1 is the Executive Summary of the Master Plan.

When reviewing outcomes of the Master Plan further in September 2018, the Board approved recommendations from the District 69 Recreation Commission which included;

18-381 Rubberized Track

That staff move forward with discussions with School District 69 (Qualicum), City of Parksville and Town of Qualicum Beach for a rubberized track, up to 8 lanes, to bring

back for further review and consideration by the District 69 Recreation Commission and RDN Board.

18-382 Ravensong Pool Expansion

That staff proceed to prepare a concept plan to advance the addition of a second 25m tank and expanded change rooms at the Ravensong Aquatic Centre.

18-383 Confirmation of Multiplex Vision

That a centralized land acquisition strategy be developed and implemented for a future indoor/outdoor sport and recreation facility complex for the Oceanside area.

In February 2019 staff provided recommendations to advance recreation infrastructure projects identified within the Master Plan and given earlier priority by the Board in 2018. The Board received this report as information.

The prioritization of the projects in both this report and the February 2019 staff report are based on the findings and recommendations found within the Master Plan (Attachment 2) and its two main supporting documents; *State of Recreation In District 69 (Oceanside) Research Report* (Attachment 3) and *Public Draft Master Plan Review "What We Heard"* (Attachment 4).

Of note and captured in the Master Plan is a consensus of the need to increase the number of sport and recreation amenities but varying points of view on how best to achieve this. Specifically around how best to increase the capacity for indoor aquatics. Although expansion to Ravensong Aquatic Centre is the existing recommended option both from staff and within the Master Plan, some feedback has been received from the community who favour construction of larger or a second aquatic facility in the Parksville area.

The recommendations on increasing aquatics found in the Master Plan specifically speak to the challenges a larger 50 metre pool and/or operating a second aquatic facility in a community the size of Oceanside present. Typically 50 metre pools require a population base of 100,000 residents to sustain the operational subsidy these large facilities require. Economies of scale in operating a "right sized" facility are lost when services are spread over more than one facility and do not significantly increase usage.

Beginning a concept design plan in 2020 for a centralized indoor/outdoor sport and recreation complex for Oceanside serves two main purposes. Not only would it identify and further refine with detail future regional sport and recreation infrastructure and land requirements but also the feasibility of developing such infrastructure in a central location to maximize economies of scale and synergies for hosting large events.

While no longer identified as a separate priority project, review and consideration of a rubberized track would be included in the concept design plan for a centralized indoor/outdoor sport and recreation complex for Oceanside. The outcome of this design plan may place a rubberized track as an early priority to be completed within the sport and recreation complex. As identified under Financial Implications, funding up to \$100,000 is included in the 2019 financial plan should the Board wish to focus on a rubberized track as a separate project. Discussions with School District 69 (Qualicum), City of Parksville and Town of Qualicum Beach regarding an athletics track could continue.

If approved, the report's recommendations would use the funds currently available within the existing 2019 - 2023 financial plan to obtain the professional services necessary to complete

design and development plans for the two prioritized sport and recreation infrastructure projects. These plans would include broad community engagement and input from user groups. Also to be included would be possible project timelines that would factor in referendum considerations as well as preliminary estimates for both capital and annual operating budgets.

ALTERNATIVES

1. That design and project planning for an expansion to Ravensong Aquatic Centre be given priority and commence in 2019.
2. That concept design planning and development of centralized indoor/outdoor sport and recreation complex for Oceanside begin in 2020.
3. That alternate direction be provided on the planning and development of sport and recreation infrastructure projects for Oceanside.

FINANCIAL IMPLICATIONS

The 2019 Budget and approved 2019 - 2023 RDN Five Year Financial Plan include service level increases to provide funding support to advance prioritized sport and recreation infrastructure projects. The service level change summary for priorities as presented to the RDN Board at the December 4, 2018 Special Committee of the Whole Meeting are included as Attachment 5.

On January 22, 2019 the Board made an amendment to the proposed 2019 Budget prior to final adoption. This amendment reduced the contribution to reserve amount for the Indoor/Outdoor Sport and Recreation Complex from \$200,000 to \$0 in 2019 and is noted in the table below.

2019 Service Level Changes Related to Sport and Recreation Infrastructure Projects

Area	New Service	2019 Budget	2020 - 2023 Budget
Ravensong Aquatic Centre	Pool Expansion Planning, Design, Referendum	\$290,000	To be determined subject to further analysis
Northern Community Recreation	Contribution to Reserves Indoor/Outdoor Sport and Recreation Complex	\$0	\$200,000 x 4 years
Northern Community Recreation	Professional Fees - Track Design and Planning, Other Oceanside Recreation Master Plan Initiatives	\$100,000	\$100,000 x 2 years

Funding associated with developing a concept design plan for a centralized indoor/outdoor sport and recreation complex for Oceanside could be moved to 2020 from the \$100,000 listed in the table above under Northern Community Recreation. Should an opportunity arise in 2019 to advance planning for a rubberized athletics track, or another Master Plan project yet to be prioritized or identified, funding for either could come from money remaining in this \$100,000 service increase.

As each of the two priority projects progress through their planning, separate reports and recommendations to the Oceanside Services Committee and Board are anticipated. However, as the financial implications of each project have a collective impact on most¹ of the Oceanside communities, these projects will continue to be linked and presented collectively when required.

Future RDN Financial Plans will be further refined and presented for consideration as additional information is known, such as the scope of the projects, costing and timing.

RDN Board Prioritized Recreation Capital Infrastructure Projects (September 2018)

Project	Priority	Potential Development Timing & Costs* (2019, \$M)			
		Immediate (1 – 2 Years)	Short Term (2 – 5 Years)	Medium to Long Term (5 – 10 Years)	Undetermined
Ravensong Aquatic Centre expansion. (Master Plan Recommendation #18)	1	\$8.6M – 10.9M ^A			
Rubberized athletics track of up to 8 lanes (Master Plan Recommendation #24)	2	\$0.5 – \$1M ^A			
New indoor/outdoor sport and recreation complex (Master Plan Recommendations #24, #26, #29, #23)	3				\$10M – \$30M ^A

A = Timing to be clarified through further planning and resourcing discussions.

** Capital cost escalation in B.C. is anticipated to range between 8 – 10% annually between 2018 – 2020. As such, these figures presented will require updating as future project planning occurs.*

** Capital costs are based on preliminary estimates developed during the Master Plan process and require further detail depending on the scope of the project.*

STRATEGIC PLAN IMPLICATIONS

Focus On Service And Organizational Excellence - We Recognize Community Mobility And Recreational Amenities As Core Services

Focus On Service And Organizational Excellence - We Will Fund Infrastructure In Support Of Our Core Services Employing An Asset Management Focus

¹Electoral Area E does not participate in the Ravensong Aquatic Centre Service Function



Dean Banman
dbanman@rdn.bc.ca
April 30, 2019

Reviewed by:

- T. Osborne, General Manager, Recreation and Parks
- P. Carlyle, Chief Administrative Officer

Attachments

1. Executive Summary - District 69 (Oceanside) Recreation Services Master Plan 2019 - 2029
2. District 69 (Oceanside) Recreation Services Master Plan 2019 - 2029
3. *State of Recreation In District 69 (Oceanside) Research Report*
4. *Public Draft Master Plan Review "What We Heard"*
5. Budget Project Sheets

REGIONAL DISTRICT OF NANAIMO DISTRICT 69 (OCEANSIDE)

RECREATION SERVICES MASTER PLAN

APRIL 2018 FINAL

DOCUMENT #2 OF 2 (THE STATE OF RECREATION IN DISTRICT 69 RESEARCH REPORT HAS BEEN PUBLISHED AS A SEPARATE DOCUMENT.)





ACKNOWLEDGMENTS

The development of the Recreation Services Master Plan would not have been possible without the contributions of a number of individuals.

Project Steering Committee

Julian Fell, District 69 Recreation Commission Chair, EA 'F' RDN Director

Neil Horner, District 69 Recreation Commissioner, Town of Qualicum Beach Representative

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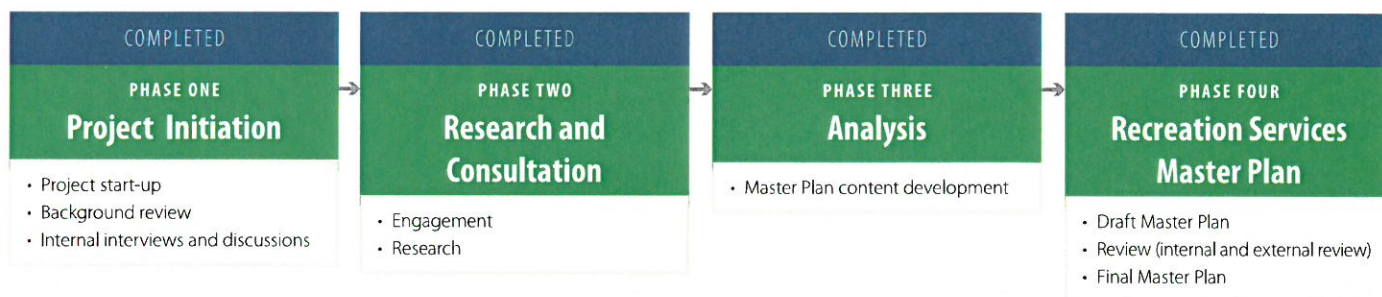
And most importantly all residents, community groups and stakeholders in District 69 that provided input during the project!

EXECUTIVE SUMMARY

OVERVIEW AND METHODOLOGY

The Regional District of Nanaimo has developed a new Recreation Services Master Plan to guide the future provision of recreation and related services in District 69 for the next 10 years. District 69 encompasses the City of Parksville, Town of Qualicum Beach and Electoral Areas E, F, G, and H. The last Recreation Services Master Plan was completed in 2006.

The project included four phases as illustrated by the graphic below.



Public and stakeholder input was a critical aspect of the Master Plan. The following chart outlines the broad array of methods used to collect this input.

Consultation Mechanism	Responses/ Participants
Resident Survey	1,687
Community Group Questionnaire	60
Stakeholder Interviews/Discussions	29 <i>(interviews/discussion sessions)</i>



EXECUTIVE SUMMARY

KEY ENGAGEMENT AND RESEARCH FINDINGS

The findings emerging from the engagement and other forms of research conducted (including trends and leading practices, analysis of utilization and financial data, population and demographics, and a review of current services) were used to develop the Master Plan. Identified below are key findings from the project engagement and research.

- There are generally high levels of satisfaction among residents with current recreation services and facilities (80% of households are satisfied with RDN provided recreation services and facilities; 28% are “very satisfied”).
- Recreational opportunities are highly valued and important to residents (97% of households indicated that recreation opportunities are important to their quality of life; 99% of households indicated that recreation opportunities are important to their community).
- Among **residents** in District 69 there is some demand for new or enhanced facilities to be developed (51% of households would like to see new or enhanced indoor facilities; 49% of households would like to see new or enhanced outdoor facilities and spaces).
 - » Top indoor priorities: indoor swimming pools; health and fitness centre; and a multi-purpose recreation centre.
 - » Top outdoor priorities: trails; natural parks and protected areas; picnic areas and passive parks.
- **User groups** identified some facility priorities, most often pertaining to their activity type. These priorities included enhanced outdoor sport fields (e.g. premium natural surface and artificial turf), track and field facilities and a new or enhanced aquatics facility.
- **Stakeholders** generally identified that the Ravensong Aquatics Centre is deficient and at capacity (which is supported by an analysis of available utilization data). However various perspectives exist on the best future course of action for indoor aquatics in District 69.
- Varying perspectives exist among stakeholders on whether future recreation amenities should be centralized or geographically balanced/dispersed.
- A number of community organizations expressed that a lack of youth “critical mass” is a barrier for some groups to growing programs.
- District 69 has an older population than provincial averages. However the region has diverse population and demographic characteristics.
- The impact and reach of RDN provided recreational programming continues to grow. In 2017, the RDN had over 7,000 program registrations and attendance exceeding 32,000. These figures have continued to increase over the past 4 – 5 years.
- An analysis of current recreation programming indicates that current offerings are well balanced (diverse offerings).
- While operational and day to day roles and responsibilities are well understood (among RDN and partners); less clarity exists around roles and responsibilities related to future facility planning and potential new development.
- Key trends in recreation: multi-use facilities, physical literacy, evolving nature of volunteerism, importance of partnerships, and social inclusion.



EXECUTIVE SUMMARY

MASTER PLAN RECOMMENDATIONS

The Master Plan provides thirty-four recommendations which have been organized into two areas:

Service Delivery and Programming (Section 4): The overall structure for delivering recreation opportunities and potential areas of service enhancement.

Infrastructure (Section 5): Strategies and priorities for the places and spaces that facilitate recreation activities.

The recommendations address both specific issues that were identified in the project Terms of Reference as well as others that emerged through the project research and engagement. Summarized as follows is an overview of the Master Plan recommendations contained herein.

Service Delivery and Programming Recommendations

The following seventeen Service Delivery and Programming Recommendations (Section 4: Recommendations 1 – 17) have been developed to provide strategic guidance for how recreation services are delivered in District 69. In some instances these recommendations suggest new initiatives or a shift in how services are delivered, while others are intended to re-embed or refresh practices that work well.

- **Recommendation #1:** The RDN should undertake a governance review for recreation service provision in District 69. This review should focus on: opportunities to maximize overall efficiency; establishing a refreshed mandate for all entities and bodies; and clarifying decision making roles and responsibilities.
- **Recommendation #2:** The RDN should sustain the current organizational model and delivery model for recreation services in District 69.
- **Recommendation #3:** RDN Recreation Services should continue delivering recreation opportunities using a combination of direct and indirect delivery methods and maintain the current balance of the two delivery methods. An updated Recreation Program Rationale Checklist has been developed to help evaluate specific program opportunities and identify potential delivery methods.
- **Recommendations #4 and 5:** Continue to place a priority on cross-sectoral collaborations and invest additional resources in this area.
- **Recommendation #6:** Work with local municipalities and School District 69 to clarify roles and responsibilities pertaining to future recreation planning and capital development.
- **Recommendation #7:** Allocate additional resources to community group capacity building.



EXECUTIVE SUMMARY

- **Recommendation #8:** Develop and implement a more specific engagement framework (to help guide future projects).
- **Recommendation #9:** Continue to strategically utilize project/initiative focused groups such as steering committees and “task forces” on an ad-hoc basis.
- **Recommendation #10:** Continue to prioritize diversity and balance in RDN provided recreation programming in District 69.
- **Recommendations #11, 12, and 13:** RDN provided recreation programming should continue to: prioritize diversity and balance of opportunities; focus on key areas including nature interaction and outdoor skill development for children and youth, activity camps for children/youth/teens, fitness and wellness programming for adults and seniors; continue to offer arts and culture as part of the program mix; and (where possible) leverage the expertise of local arts and cultural groups.
- **Recommendations #14 and 15:** Ensuring accessibility to recreation programming should continue to be a priority for the RDN. Suggested initiatives include: sustaining the Financial Assistance Program and Inclusion Support Program; increased focused on generating awareness of existing accessibility programs; and supporting the start-up of a KidSport chapter.
- **Recommendation #16:** Continue to place a priority on the marketing of recreation programs and opportunities in District 69. Suggested tactics include sustaining the dedicated staff position; development of a more consistent brand; and promoting both specific opportunities as well as the overall benefits of participation.
- **Recommendation #17:** Suggested strategic initiatives: Community Events Support Strategy; Older Adults/ Age Friendly; and Youth Recreation Strategic Plan.

Infrastructure Recommendations

The seventeen Infrastructure Recommendations (Section 5: Recommendations 18 – 34) are intended to both suggest approaches and priorities for future capital projects and identify opportunities to make the most optimal use of existing facilities and spaces. Provided as follows is a summary of the infrastructure recommendations.

Potential Capital Projects

The following chart summarizes the potential capital facility projects that may be pursued in future years. While potential development timing and prioritization has been identified, it is important to note that additional planning and refinement of these potential projects will be required before development process.

EXECUTIVE SUMMARY

Potential Capital Projects (Continued)

The prioritization and timing for the potential projects should also be considered approximate and will be subject to partner/stakeholder discussions, resourcing factors and opportunities, market dynamics (e.g. trends) and broader strategic priorities of the RDN and partner organizations.

Please Note: Immediate and short term planning steps (i.e. land acquisition, partner /stakeholder discussion, feasibility analysis, etc.) have been identified for all of the projects, including those which are considered medium to longer term. Please see Section 6 for further detail on the pre-requisite planning and action steps that are required for each project before development can occur.

Project	Priority	Potential Development Timing & Costs (2018, \$M)			
		Immediate (1 – 2 Years)	Short Term (2 – 5 Years)	Medium to Long Term (5 – 10 Year)	Undetermined
Future curling facility options. (Recommendations #20, 21)	1		\$1M ^A		\$4M – \$9M
Upgrades to the track at Ballenas Secondary School. (Recommendation #24)	2	\$0.5M – \$1M			
Ravensong Aquatic Centre expansion. (Recommendation #18—Option 1)	T3 ^B	\$8.6M ^C			
Ravensong Aquatic Centre expansion with 2 lanes added to main existing tank. (Recommendation #18—Option 2)	T3 ^B	\$10.9M ^C			
Consider a retrofit to an existing natural surface field to artificial turf. (Recommendation #24)	T3 ^B		\$1.5M – \$3M		
Leisure ice repurposing at Oceanside Place (only if deemed necessary). (Recommendation #30) ^D	T3 ^B				\$0.100M – \$1M
New indoor recreation and fitness space. (Recommendations #26, 29)	T4 ^B				\$10M – \$20M
Outdoor multi-use sport complex. (Recommendation #23)	T4 ^B				\$5M – \$10M

A Estimated cost to demolish the existing facility if required.

B The letter “T” in the priority column indicates a tied priority.

C Timing to be clarified through further planning and resourcing discussions.

D Only required if utilization can’t be increased in the existing configuration/use.



EXECUTIVE SUMMARY

Additional Infrastructure Recommendations

Summarized as follows are the infrastructure recommendations that are intended to optimize current facilities and spaces, further explore/clarify the previously identified capital projects, or undertake other initiatives that do not have a direct or known capital cost.

- Work collaboratively with the City of Parksville and Town of Qualicum to determine the best long term course of action for curling infrastructure in District 69. (Recommendation #21)
- Work with partners in District 69 (City of Parksville, Town of Qualicum Beach, School District 69, and community sport organizations) to make better use of underutilized field spaces. (Recommendation #22)
- Identify opportunities to retrofit or upgrade existing outdoor facilities. (Recommendation #24)
 - * Upgrades to the track at Ballenas Secondary School and the potential repurposing of a natural surface field to artificial turf are identified in the previous capital project chart.
- Identify opportunities to integrate a dedicated medium scale (3,000 ft² to 5,000 ft²) fitness and wellness space into an existing facility. (Recommendation #25)
 - * Potentially to occur as part of a Ravensong Aquatic Centre expansion or retrofit of another facility space.
- Continue to place a priority on maximizing the use of current community facilities and spaces and ensuring that recreational opportunities are geographically well balanced. (Recommendation #27)
- Should expansion or the re-purposing of spaces occur at the Ravensong Aquatic Centre and/or Oceanside Place, opportunities to increase the programming capability and capacity of these facilities should be pursued. (Recommendation #28)
- Place a priority on maximizing the use of the leisure ice surface space based on highest and best use considerations. (Recommendation #30)
 - * As per the previous capital project chart, re-purposing may be considered if utilization cannot be increased.
- RDN Recreation Services should continue to be involved as a key stakeholder in future parks, trails, and open space planning. (Recommendation #31)
- Develop a sponsorship and naming policy and strategy. (Recommendation #32)
- Conduct a Recreation Facility Needs Assessment every 5 years and use the information collected to update the Recreation Services Master Plan and other pertinent strategic documentation. (Recommendation #33)
- Develop and implement a Facility Project Development Framework to outline a transparent and standardized process for evaluating major facility projects and initiatives. (Recommendation #34)

Suggested implementation timing and resource requirements are also identified in Section 6 for the above noted recommendations.

REGIONAL DISTRICT OF NANAIMO DISTRICT 69 (OCEANSIDE)

RECREATION SERVICES MASTER PLAN

APRIL 2018 FINAL

DOCUMENT #2 OF 2 (THE STATE OF RECREATION IN DISTRICT 69 RESEARCH REPORT HAS BEEN PUBLISHED AS A SEPARATE DOCUMENT.)







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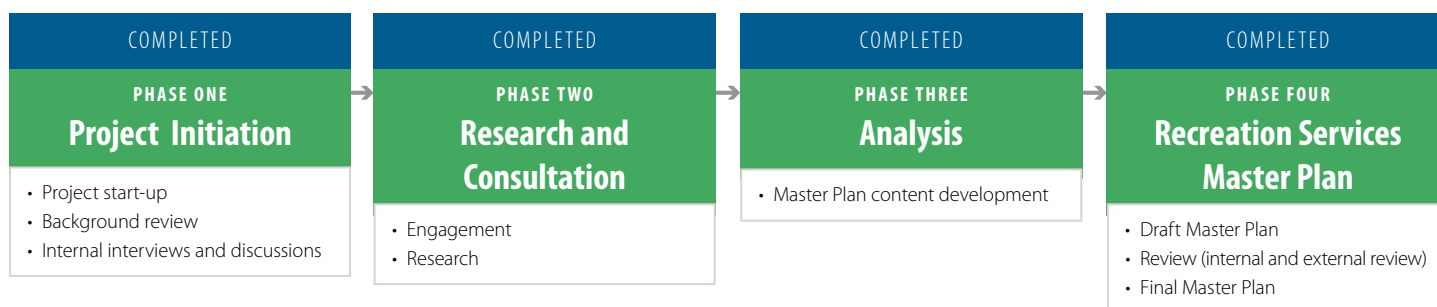
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EXECUTIVE SUMMARY

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- **Recommendations #4 and 5:** Continue to place a priority on cross-sectoral collaborations and invest additional resources in this area.
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EXECUTIVE SUMMARY

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Infrastructure Recommendations

The seventeen Infrastructure Recommendations (Section 5: Recommendations 18 – 34) are intended to both suggest approaches and priorities for future capital projects and identify opportunities to make the most optimal use of existing facilities and spaces. Provided as follows is a summary of the infrastructure recommendations.

Potential Capital Projects

The following chart summarizes the potential capital facility projects that may be pursued in future years. While potential development timing and prioritization has been identified, it is important to note that additional planning and refinement of these potential projects will be required before development process.

EXECUTIVE SUMMARY

Potential Capital Projects (Continued)

The prioritization and timing for the potential projects should also be considered approximate and will be subject to partner/stakeholder discussions, resourcing factors and opportunities, market dynamics (e.g. trends) and broader strategic priorities of the RDN and partner organizations.

Please Note: Immediate and short term planning steps (i.e. land acquisition, partner /stakeholder discussion, feasibility analysis, etc.) have been identified for all of the projects, including those which are considered medium to longer term. Please see Section 6 for further detail on the pre-requisite planning and action steps that are required for each project before development can occur.

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New indoor recreation and fitness space. (Recommendations #26, 29)	T4 ^B				\$10M – \$20M
Outdoor multi-use sport complex. (Recommendation #23)	T4 ^B				\$5M – \$10M

A Estimated cost to demolish the existing facility if required.

B The letter “T” in the priority column indicates a tied priority.

C Timing to be clarified through further planning and resourcing discussions.

D Only required if utilization can’t be increased in the existing configuration/use.



EXECUTIVE SUMMARY

Additional Infrastructure Recommendations

Summarized as follows are the infrastructure recommendations that are intended to optimize current facilities and spaces, further explore/clarify the previously identified capital projects, or undertake other initiatives that do not have a direct or known capital cost.

- Work collaboratively with the City of Parksville and Town of Qualicum to determine the best long term course of action for curling infrastructure in District 69. (Recommendation #21)
- Work with partners in District 69 (City of Parksville, Town of Qualicum Beach, School District 69, and community sport organizations) to make better use of underutilized field spaces. (Recommendation #22)
- Identify opportunities to retrofit or upgrade existing outdoor facilities. (Recommendation #24)
 - * Upgrades to the track at Ballenas Secondary School and the potential repurposing of a natural surface field to artificial turf are identified in the previous capital project chart.
- Identify opportunities to integrate a dedicated medium scale (3,000 ft² to 5,000 ft²) fitness and wellness space into an existing facility. (Recommendation #25)
 - * Potentially to occur as part of a Ravensong Aquatic Centre expansion or retrofit of another facility space.
- Continue to place a priority on maximizing the use of current community facilities and spaces and ensuring that recreational opportunities are geographically well balanced. (Recommendation #27)
- Should expansion or the re-purposing of spaces occur at the Ravensong Aquatic Centre and/or Oceanside Place, opportunities to increase the programming capability and capacity of these facilities should be pursued. (Recommendation #28)
- Place a priority on maximizing the use of the leisure ice surface space based on highest and best use considerations. (Recommendation #30)
 - * As per the previous capital project chart, re-purposing may be considered if utilization cannot be increased.
- RDN Recreation Services should continue to be involved as a key stakeholder in future parks, trails, and open space planning. (Recommendation #31)
- Develop a sponsorship and naming policy and strategy. (Recommendation #32)
- Conduct a Recreation Facility Needs Assessment every 5 years and use the information collected to update the Recreation Services Master Plan and other pertinent strategic documentation. (Recommendation #33)
- Develop and implement a Facility Project Development Framework to outline a transparent and standardized process for evaluating major facility projects and initiatives. (Recommendation #34)

Suggested implementation timing and resource requirements are also identified in Section 6 for the above noted recommendations.



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ONE

INTRODUCTION AND CONTEXT

INCLUDED IN THIS SECTION:

- Project purpose and process.
- Overview of the Master Plan structure and key questions.
- Summary of the project research and how it informed the Master Plan.

PROJECT OVERVIEW

The Regional District of Nanaimo has commissioned this Recreation Services Master Plan document to provide a renewed strategic roadmap for the future provision of recreation and related services in District 69 (commonly referred to as Oceanside). The Regional District of Nanaimo (RDN) has delivered recreation services in District 69 since 1984. District 69 encompasses the City of Parksville, Town of Qualicum Beach and Electoral Areas E, F, G, and H. Guidance and recommendations are provided by the District 69 Recreation Commission which advises the RDN Board of Directors. The following chart summarizes areas of responsibility for RDN recreation provision in District 69.

Function	Description
Major Facility Operations	Operation of Oceanside Place (includes 2 arenas, leisure ice, and program rooms) and the Ravensong Aquatic Centre.
Direct Recreation Programming	Provision of numerous recreation programs for children, youth, adults, and seniors in District 69 (under the Northern Community Recreation Program Services). This programming currently utilizes a variety of community facilities which includes RDN operated facilities, decommissioned school buildings (Craig Street Commons, Qualicum Commons) and not-for-profit operated facilities.
Sports Field Bookings and Allocations	The bookings and allocations of sport fields in Parksville and Qualicum Beach. <i>* The City of Parksville, Town of Qualicum Beach, and School District 69 are responsible for maintenance.</i>
Facilitation and In-Direct Provision	The RDN also facilitates recreation opportunities in a number of other ways, which include: <ul style="list-style-type: none">• Agreements with community organizations to provide programming in their communities.• Grants for community projects and initiatives• Provision of subsidized facility time to community organizations and sports associations for programming and events (e.g. ice at Oceanside Place, pool time at the Ravensong Aquatic Centre)• Allocation of resources (staff and financial) to support programming offered by organizations (e.g. RDN staff fulfilling bookings and scheduling functions on behalf of community groups)• Ongoing facility lease arrangements with community organizations (Parksville Curling Club)

While the RDN plays a leading role in the provision of recreation services in District 69 (including major facility operations, programming and other aspects as reflected in the previous chart), it is important to note that municipalities (City of Parksville and the Town of Qualicum Beach), School District 69 and numerous other community organizations also play an important role. **Recreational and leisure amenities such as sport courts (e.g. tennis, pickleball, lacrosse), community parks and playgrounds, and sport field operations (excluding bookings) are examples of spaces that are not currently within the primary scope of RDN Recreation Services.**

The previous Recreation Services Master Plan was completed in 2006. The development of this updated Master Plan included a review of the previous plan (as provided in the State of Recreation in District 69 Research Report). The overall intent of the updated Master Plan is to refresh priorities and provide strategic guidance across a number of functions and recreation service areas. The project terms of reference were approved by the RDN Board in June 2016 and made available in the Request for Proposal document. Key project deliverables outlined in the terms of reference are identified below.

- Future roles and responsibilities for the provision of recreation (and related) opportunities in District 69.
- The future role of partnerships and collaborations in recreation provision.
- Programming focus areas and tactics for addressing new and emerging trends.
- Opportunities to optimize efficiency and the overall use of existing facilities.
- Strategies to address key infrastructure issues, including:
 - » Ravensong Aquatic Centre Expansion: demand and feasibility analysis
 - » Outdoor Multi-Sport Complex: demand and feasibility analysis
 - » Future of the District 69 Community Arena (curling facility)

The Master Plan project was initiated in the fall of 2016 and has consisted of four phases, leading to the development of this Master Plan document. The adjacent graphic illustrates the approach used to develop the Master Plan.



UNDERSTANDING THE MASTER PLAN

The content provided in this Master Plan document has been organized into six (6) sections. The following chart provides an overview of the content in each section of this Master Plan document.

Section	Section Purpose
Section 1: Introduction	<ul style="list-style-type: none"> • Overview of the project purpose. • Study process and methodology. • Background and overview on the State of Recreation in District 69 Research Report (engagement and research findings that informed the Master Plan).
Section 2: The Benefits of Recreation	<ul style="list-style-type: none"> • A rationale for investment in recreation services and opportunities. • Overview of the National Benefits HUB (and supporting research). • The value of recreation to District 69 residents (with supporting engagement findings).
Section 3: A Vision and Goals for Recreation Services in District 69	<ul style="list-style-type: none"> • A Vision and Goals for RDN Recreation Services in District 69. • Alignment with A Framework for Recreation in Canada 2015: Pathways to Wellbeing.
Section 4: Service Delivery and Programming Recommendations	<ul style="list-style-type: none"> • Recommendations pertaining to: <ul style="list-style-type: none"> » Roles and responsibilities for recreation provision in District 69. » Current recreation delivery models/approaches. » Suggested initiatives and focus areas.
Section 5: Infrastructure Recommendations	<ul style="list-style-type: none"> • Recommendations pertaining to: <ul style="list-style-type: none"> » Key infrastructure issues/questions (indoor aquatics, District 69 Arena, sports fields, outdoor multi-sport complex, fitness and wellness spaces). » Optimizing existing infrastructure assets. » Enhancement opportunities (revenue generation, sport tourism, and event hosting). » Need identification, prioritization and decision making.
Section 6: Summary and Implementation	<ul style="list-style-type: none"> • Implementation timing for the Master Plan. • Resource requirements.



PROJECT RESEARCH: INFORMING THE MASTER PLAN

The strategic directions and recommendations outlined in this document are the product of significant research that has been conducted as part of the Master Plan project. A critical aspect of this project research was consultation with District 69 residents, organizations and recreation stakeholders. The following chart provides an overview of the project consultation.

Consultation Mechanism	Responses/ Participants
Resident Survey	1,687
Community Group Questionnaire	60
Stakeholder Interviews/Discussions	29 (interviews/discussion sessions)

In addition to the consultation mechanisms identified in the above chart, other forms of research undertaken included a review of previous planning and strategic documentation, population and demographics analysis, review of trends and leading practices, and an analysis of current facility utilization and financial data.

The complete research and consultation findings have been published under separate cover in *the State of Recreation in District 69 Research Report* (also available in the appendices of this Master Plan document). Selected research findings are also provided throughout this Master Plan document as pertinent to the section and to support specific recommendations provided.



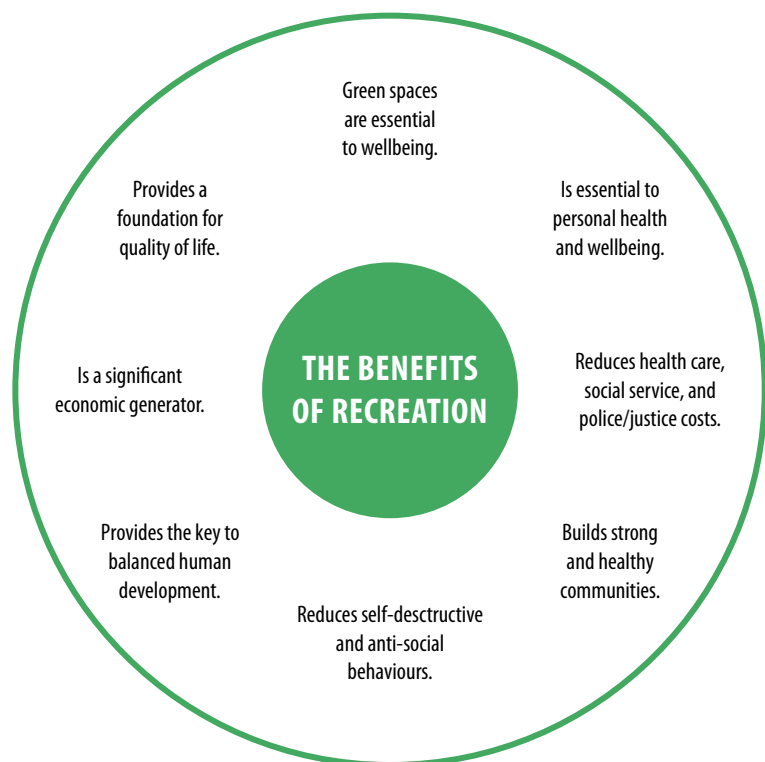
TWO

THE BENEFITS OF RECREATION

INCLUDED IN THIS SECTION:

- Supporting research for an ongoing investment in recreation services (National Benefits HUB).
- District 69 residents' perspectives on the importance of recreation.

Numerous research sources support the benefits that result due to an investment in quality and accessible recreation opportunities. Furthermore, the benefits accrued through the provision of recreation programs and facilities are wide ranging and positively impact individuals, communities and society as a whole. The National Benefits HUB is a Canadian research database which provides access to numerous resources that identify the positive impacts of recreation and related activities (e.g. sport, fitness, arts/culture, heritage, and parks). Identified on the following two pages are the eight key messages from the National Benefits HUB¹, with corresponding evidence related to how recreation and culture can positively impact a community and its residents.



¹ For more information on the National Benefits Hub visit: www.benefitshub.ca

Please see the appendices for a list of the research sources referenced in this section.

Recreation is essential to personal health and wellbeing

- Increased leisure time and physical activity improves life expectancy.²
- Physical activity contributes to improved mental health and reduced rates of depression.³
- Participation in physical activity can reduce workplace related stress.⁴
- The provision of green spaces has been linked with a number of health and wellbeing benefits including; increased physical activity, reduced risk of obesity, minimized utilization of the healthcare system, and stress reduction.⁵

LOCAL ALIGNMENT WITH THE BENEFIT

The top three reasons the RDN residents participate in recreation activities are physical health/exercise, fun/entertainment and to relax/unwind (2017 Resident Survey). District 69 facilities provide crucial space for activities that achieve these benefits.

Recreation provides the key to balanced human development

- Regular physical activity is likely to provide children with the optimum physiological condition for maximizing learning.⁶
- Low income students who are involved in arts activities have higher academic achievement and are more likely to go to college.⁷
- The arts and other forms of creativity can have profound individual social outcomes and generate a deeper sense of place and local community.⁸
- Individuals that participate in physical activity in a social setting have improved psychological and social health, and often also benefit from increased self-awareness and personal growth.⁹

LOCAL ALIGNMENT WITH THE BENEFIT

The RDN and its partner organizations offer numerous programs that teach physical literacy skills, cognitive skills and engage children and youth in nature. Examples include the Claytime Creations program which teaches introductory arts to children ages 5 to 11 year olds, interpretive walks through local parks with naturalists, and an overall focus on physical literacy in youth recreation programming.

Recreation provides a foundation for quality of life

- High quality public spaces can enhance the sense of community in new neighbourhoods.¹⁰
- Community sport facilities have positive benefits related to increased accessibility, exposure, participation, perceptions of success, and improved sport experiences.¹¹

Recreation reduces self-destructive and anti-social behavior

- Youth participation in recreational activities such as camps increases leadership and social capacities.¹²
- Participation in recreation and leisure related activities by low income and other at risk children and youth populations can result in decreased behavioural/emotional problems, decreased use of emergency services, and enhanced physical and psycho-social health of families.¹³
- Teen athletes are less likely to use illicit drugs, smoke, or to be suicidal.¹⁴

Recreation builds strong families and healthy communities

- People with an active interest in the arts contribute more to society than those with little or no such interest.¹⁵
- Evidence indicates that adults who attend art museums, art galleries, or live arts performances are far more likely than non-attendees to vote, volunteer, or take part in community events.¹⁶
- Structured sport and recreational activities can help foster a stronger sense of community among children and youth.¹⁷

LOCAL ALIGNMENT WITH THE BENEFIT

99% of the RDN residents believe that recreation is important to the community in which they live (2017 Resident Survey). The RDN Board's Strategic Plan 2016 – 2020 also recognizes recreation as a core service. The continued investment into recreation opportunities by the RDN and its partners in District 69 contribute to both community and family wellbeing.

Please see the appendices for a list of the research sources referenced in this section.

Recreation reduces health care, social service and police/justice costs

- Physical inactivity has a number of direct and indirect financial impacts on all levels of government.¹⁸
- Parks and recreation programming during non-school hours can reduce costs associated with juvenile delinquency and obesity.¹⁹
- Increased fitness leads to lowered risk factors for substance abuse among youth populations.²⁰

LOCAL ALIGNMENT WITH THE BENEFIT

RDN Recreation Services staff continues to place a priority on developing cross-sectoral relationships with the health, education and protective services sector. RDN recreation offerings in District 69 also consist of programs that are “preventative” in nature and have positive downstream impacts on other sectors. Examples include the mini chef/kids in the kitchen program for ages 5 to 12 which teaches healthy food preparation and seniors programming that focuses on active aging and helps reduce chronic preventable diseases.

Recreation is a significant economic generator

- Recent Canadian research indicated that cultural activities have the potential to be significant drivers of economic outputs and employment.²¹
- Evidence suggests that creative activity shapes the competitive character of a city by enhancing both its innovative capacity and the quality of place so crucial to attracting and retaining skilled workers.²²

Green spaces are essential to environmental and ecological wellbeing

- Sustainable public green spaces provide crucial areas for residents of all demographics to be physically and socially active.²³
- Increasing green spaces in urban centres has a number of positive environmental outcomes which can increase sustainability and lower long term infrastructure costs.²⁴
- When children and youth have positive experiences with parks and green spaces, they are more likely to have stronger attitudes towards conservation and preservation of the environment as adults.²⁵



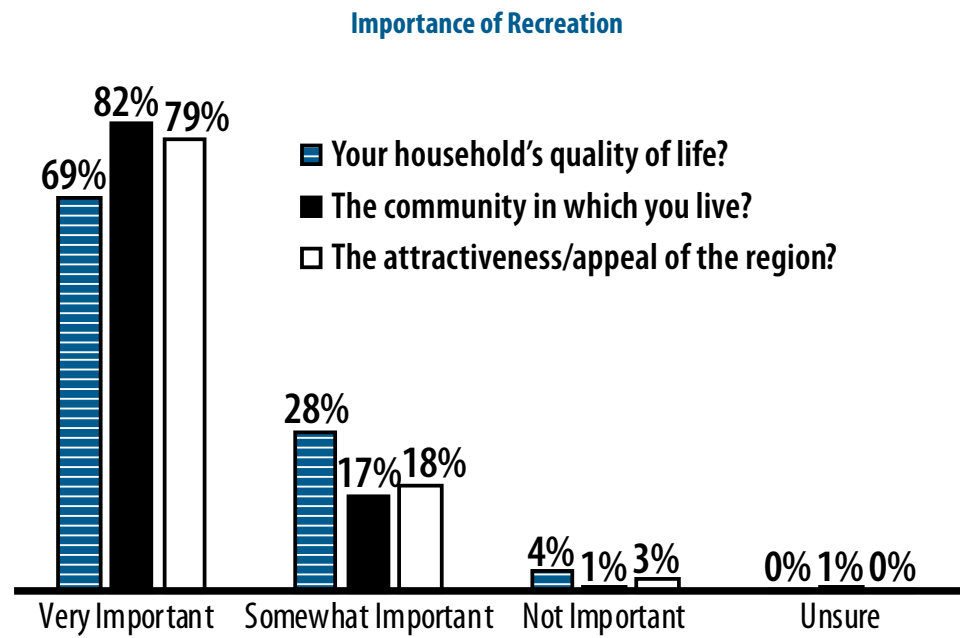
THE VALUE OF RECREATION TO DISTRICT 69 RESIDENTS

Findings from the resident survey also reflect that District 69 residents place a high value on recreation opportunities and recognize the benefits that recreation has on their community and the overall region. This recognition suggests that residents view recreation as an important service and understand that the benefits of recreation are broad based and diverse.

QUESTION:

Overall, how important are recreation opportunities (facilities and programs) to:

- Your household's quality of life?
- The community in which you live?
- The attractiveness/appeal of the region?





THREE

A VISION AND GOALS FOR RECREATION SERVICES IN DISTRICT 69

INCLUDED IN THIS SECTION:

- A future Vision for RDN Recreation Services in District 69.
- Goals for future RDN Recreation Services in District 69.
- Alignment with A Framework for Recreation in Canada 2015: Pathways to Wellbeing.
- An introduction to the Master Plan recommendations.

Presented on this page is a new Vision and Goals for Recreation Services in District 69. The Vision and Goals have been aligned with overarching RDN strategic planning (including the RDN Board Strategic Plan 2016 – 2020) and are ultimately intended to provide a philosophical foundation for the future delivery of recreation services. The Vision and Goals additionally reflect key resident and stakeholder values related to recreation opportunities and the benefits provided by these services.

A VISION FOR RECREATION SERVICES IN DISTRICT 69

Residents in District 69 are engaged in quality, diverse, and accessible recreational programs and facilities.

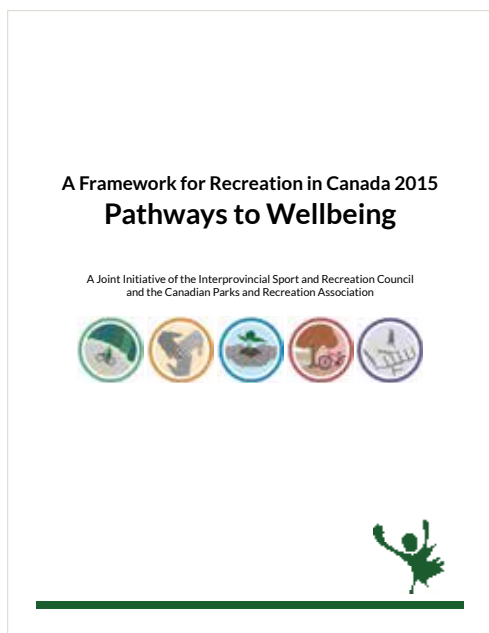
GOALS FOR RECREATION SERVICES IN DISTRICT 69

Recreation services in District 69...

1. ... Contribute to personal health and wellbeing.
2. ... Help build strong, vibrant, and attractive communities.
3. ... Provide an array of active living opportunities for residents of all ages and ability levels.
4. ... Ensure access to facilities and spaces that are safe, inclusive, and welcoming.
5. ... Provide access to facilities and spaces that support event/competition hosting and attract visitors to the Oceanside area.
6. ... Reflect the diversity of the region.
7. ... Are financial sustainable.
8. ... Are adaptable to change and aligned with community needs.
9. ... Are collaborative and focused on relationship building.
10. ... Are transparent and accountable to residents and recreation stakeholders.

It is also suggested that recreation service provision in District 69 align with key provincial and national frameworks, policies and strategies, including: A Framework for Recreation in Canada 2015: Pathways to Wellbeing; Active People, Active Place—BC Physical Activity Strategy (2015); The Way Forward—A Strategic Plan for the Parks, Recreation, and Culture Sector of BC; and Canadian Sport for Life (CS4L). Doing so reflects and understanding of leading practices in recreation provision and could potentially position the RDN and its partners in a more optimal situation should grant funding become available from senior levels of government.

The forthcoming recommendations provided in this Master Plan are built upon the new Vision and Goals for Recreation Services in District 69 and, where applicable, align with the identified provincial and national documents.



lin.ca/resources/framework-recreation-canada-2015-pathways-wellbeing-final



www.health.gov.bc.ca/library/publications/year/2015/active-people-active-places-web-2015.pdf



sportforlife.ca



www.bcrpa.bc.ca/about_bcrpa/documents/StrategicPlan_complete.pdf



FOUR

SERVICE DELIVERY AND PROGRAMMING RECOMMENDATIONS

INCLUDED IN THIS SECTION:

- Overview of the current service delivery and programming model.
- Recommendations to guide future service delivery and program provision.

MASTER PLAN TOPICS AND RECOMMENDATIONS

Provided in the following two sections are 34 recommendations that are intended to guide the future of RDN provided recreation services in District 69 over the next decade. These recommendations provide guidance in the following overall areas of responsibility for the RDN recreation services in District 69:

- Service Delivery and Programming
- Infrastructure

The recommendations provided have been organized into a number of Topic areas. These Topic areas reflect key issues, opportunities, and questions that the Master Plan has been tasked with providing direction in (as outlined in the Request for Proposal document and identified through the project engagement and research).

It is important to note that while some of the recommendations suggest changes to current practices, others are simply intended to further embed those practices and methods that work well. Pertinent research and engagement findings from the State of Recreation in District 69 Research Report are provided for each recommendation along with suggested implementation tactics and tools (where applicable). Rationale (reasoning and benefits) for the recommendations is also provided in order to provide additional context of each recommendation and reflect the enhancements that would be accrued through successful implementation. Some of the recommendations will require additional resources (funding and/or staff time) to be procured. The implementation charts provided in Section 6 outline potential sources of funding for the recommendations provided.

OVERVIEW OF SERVICE DELIVERY AND PROGRAMMING

The RDN's provision of recreation opportunities in District 69 utilizes a combination of direct and indirect provision methods. RDN staff **directly** delivers programming and other activities (e.g. events) in District 69 through its service area called Northern Community Recreation Program Services. In 2017, Northern Community Recreation Program Services provided organized programming for 7,081 individuals, totalling 32,572 overall program attendances. As reflected in the chart below, program registrations and attendance have experienced strong annual growth over the past 4 – 5 years. The RDN also ensures financial accessibility to programming through a Financial Assistance Program and physically accessibility through the Inclusion Support Program.

SUMMARY: Northern Community Recreation Program Services	2013	2014	2015	2016	2017
Program Registrants	3,800	2,841	6,444	5,782	7,081
Total Program Attendance	14,300	16,776	17,000	27,016	32,572
Households supported by the Financial Assistance Program	180	125	116	234	191

The RDN **indirectly** provides recreational opportunities for residents in a number of ways, which include:

- Grants and funding support to community organizations.
- Facility leases to community organizations (e.g. District 69 Arena lease to the Parksville Curling Club).
- Allocation of resources (staff and financial) to support programming offered by organizations (e.g. RDN staff fulfilling bookings and scheduling functions on behalf of community groups).
- Providing subsidized facility time to local sport organizations at Oceanside Place and the Ravensong Aquatic Centre.
- Funding agreements with community based providers (Arrowsmith Community Recreation Association).
- Responsibility for sport fields bookings (as per agreement with the Town of Qualicum Beach, City of Parksville and the School District 69).

Programming offered by Northern Community Recreation Program Services operates within an annual budget of approximately \$1.8M. Approximately 23% of this figure (\$300,000 – \$400,000) is recovered from users through program fees. As such, a subsidy of \$1.4M – \$1.5M is required annually to sustain these programming services. Current budget projections anticipate that in coming years operating expenditures will require an annual increase to keep up with inflation and population growth. Including the operations of Oceanside Place and the Ravensong Aquatic Centre, the total budget for RDN Recreation Services in District 69 was \$7.150 M in 2017. Approximately \$5.347M of this figure (74%) was required through a tax requisition. **Note: Additional financial information can be found in the State of Recreation in District 69 Research Report and the Appendices.**

The following recommendations are intended to guide future service delivery and programming by the RDN in District 69. It is important to note that while some of the recommendations provided suggest changes to current delivery methods, others are simply intended to further embed and leverage practices that work well. Pertinent research and engagement findings from the State of Recreation in District 69 Research Report are provided for each recommendation along with suggested implementation tactics and tools (where applicable).



TOPIC: OVERALL STRUCTURE FOR DISTRICT 69 RECREATION SERVICES

Current Situation

The RDN is currently the primary delivery agent for recreation programming in District 69 and is responsible for the operation of major indoor infrastructure (Oceanside Place and the Ravensong Aquatic Centre). The District 69 Recreation Commission consists of representation from the City of Parksville, Town of Qualicum Beach, School District 69, and Electoral Areas E,F,G, and H. The Commission acts as a committee of the RDN Board and provides recommendations to the Board for consideration. The RDN Board is responsible for the final approval of all District 69 recreation facility and programming budgets.

The Recreation and Parks Department is overseen by a General Manager who provides direction to two Manager positions (Manager, Recreation Services and Manager, Parks Services). Under the Manager of Recreation Services are three Superintendent positions in the functional areas of Arena Services, Aquatics Services and Recreation Program Services. Each Superintendent directs a staff unit which include full time, part-time and seasonal positions. *Note: The Parks functions of the department operate in a similar manner with a Parks Manager overseeing a staff group that includes a superintendent, coordinators, technicians, and planners.*

RDN RECREATION SERVICES IN DISTRICT 69: ROLE AND RESPONSIBILITIES

As outlined on pages 1 and 2 of this Master Plan document the RDN plays a leading role in the provision of recreation services in District 69 (including major facility operations, programming and other aspects as reflected in the previous chart). However it is important to note that municipalities (City of Parksville and the Town of Qualicum Beach), School District 69 and numerous other community organizations also play an important role. **Recreational and leisure amenities such as sport courts (e.g. tennis, pickleball, lacrosse), community parks and playgrounds, and sport field operations (excluding bookings) are examples of spaces that are not currently within the primary scope of RDN Recreation Services.**

Research Considerations (from the State of Recreation in District 69 Research Report)

- The majority (80%) of District 69 households expressed satisfaction with recreation services. This figure represents a 13% improvement from 2006.
- Operational roles and responsibilities between the RDN, municipalities within District 69, and community partner organizations are generally well understood and seamless; however, roles and responsibilities related to future joint initiatives and capital projects have less clarity.
- The governance and delivery model for recreation in District 69 has complexities and includes a number of entities and organizations with diverse interests and perspectives.
- A review of current operations indicates that recreation programs and opportunities are well balanced.



RECOMMENDATION #1

The RDN should undertake a governance review for recreation service provision in District 69. The review should focus on:

- Opportunities to maximize overall efficiency.
- Establishing a refreshed mandate for all involved entities (i.e. Reviewing terms of references for commission/committees, advisory groups, project working groups, etc.).
- Clarifying decision making responsibilities.

This recommendation is not intended to suggest that the current governance system is flawed or required substantial changes. Rather, undertaking a governance review every ten years simply helps ensure that efficiency is maximized within the system and that decision making structures and protocols evolve in lockstep with the continually changing nature of the area and resident demands for recreation services. The provision of recreation services through the regional district entity has been successful in Oceanside (as reflected through the level of resident satisfaction). However the complexity of this system requires that the governance model remains strong with a clear understanding of roles and responsibilities.

RECOMMENDATION #2

The RDN should sustain the current organizational model and delivery model for recreation services in District 69.

Resident satisfaction and an analysis of current practices reflect that the current model is successful and well balanced. As such, there is no evidence that a change in the current organizational model is needed. ***Note: However, should the governance review outlined in Recommendation #1 suggest changes to the governance model or other approaches to how recreation is delivered in District 69 there may be a need to adjust staffing levels and/or roles in order to support these functions.***

Reasoning and Benefits

- Research and engagement findings support that the existing staffing structure and model is working well.
- The provision of recreation services in District 69 involves a number of organizations and entities (internal and external to the RDN). Ensuring continued efficiency and clarity is important.

Suggested Implementation Tactics and Strategies

- Review structure every ten years (during Master Plan update) or as required should circumstances change.
- Integrate new positions within the current structure as required (several recommendations that follow may require incremental staff resources).



TOPIC: DETERMINING WHEN TO USE DIRECT OR INDIRECT DELIVERY METHODS TO PROVIDE RECREATION OPPORTUNITIES

Current Situation

The RDN current uses a combination of direct and indirect delivery methods to provide recreation opportunities. In 2017, the RDN directly provided recreation programming to 7,081 residents utilizing a combination of both RDN operated facilities and rented/leased spaces operated by other community organizations. The RDN also indirectly provides recreation and related opportunities through a number of means (e.g. subsidized facility time at Oceanside Place at the Ravensong Aquatics Centre and agreements with community organizations to provide local programming).

In 2013, a Recreation Program Rationale Checklist was developed to help with the evaluation of potential recreation programming. The Checklist identifies a number of considerations and is intended to help staff determine if a program should be offered directly by the RDN.

Research Considerations (from the State of Recreation in District 69 Research Report)

- An analysis of current RDN programming indicates that the current “mix” of offerings is generally well balanced and extensive.
- Overall, 57% of residents expressed satisfaction with programming offered by the RDN. Only 10% of residents are dissatisfied and 32% are unsure/have no opinion. These levels of satisfaction are similar to the survey fielded for the Master Plan in 2006 and the 2014 RDN Citizen Satisfaction Survey fielded in 2014.
- Trends and leading practices in recreation provision suggest that partnerships and collaborations will continue to be important and can help make optimal use of available resources.
- Recent (2016) Census data reflects that the Oceanside area is continuing to experience modest population growth.

RECOMMENDATION #3

RDN Recreation Services should continue delivering recreation opportunities using a combination of direct and indirect delivery methods and maintain the current balance of the two delivery methods.

An updated Recreation Program Rationale Checklist has been developed (see the top of the next page) and should be used to:

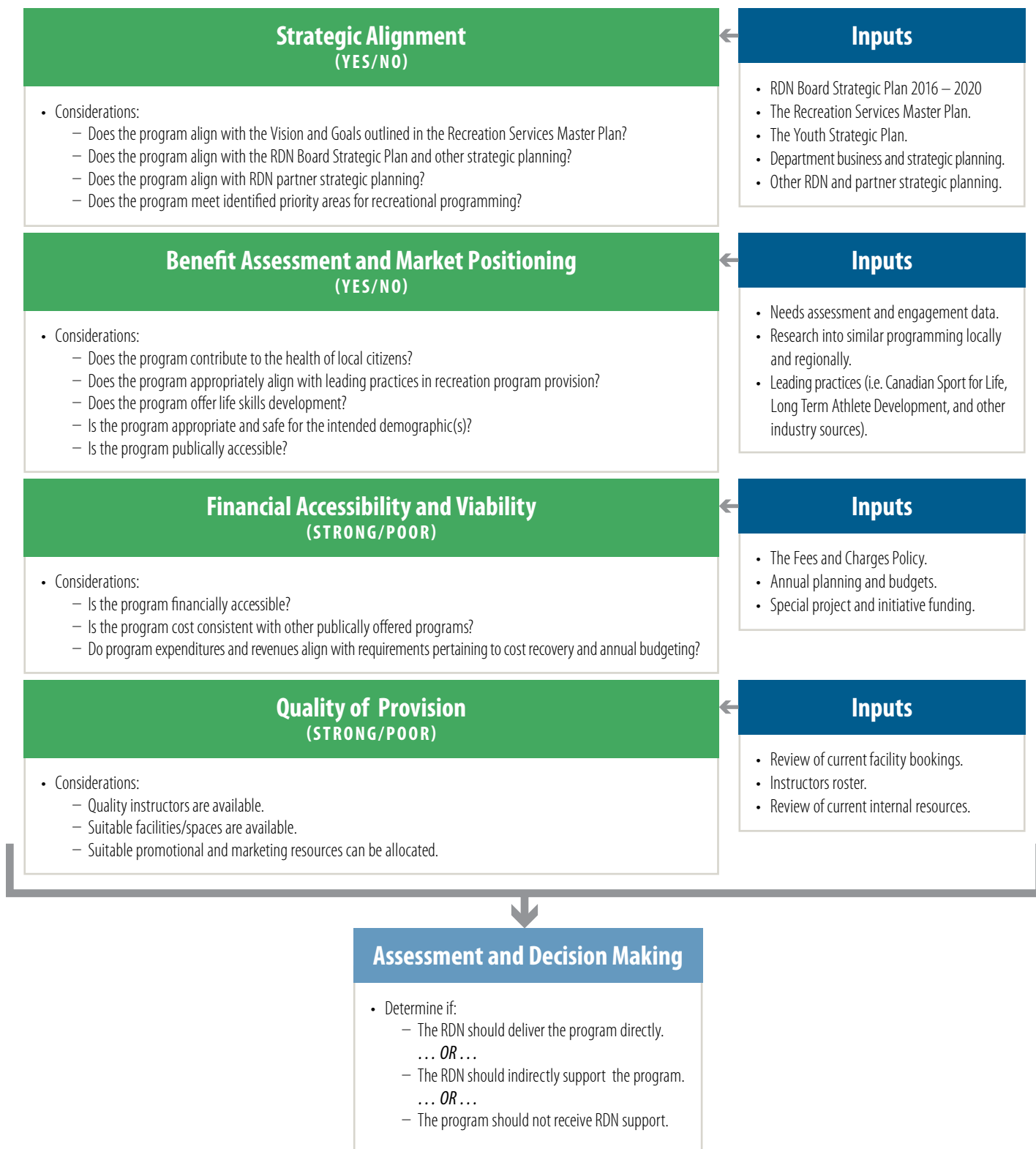
- Evaluate specific recreation program opportunities.
- Evaluate categories or types of recreation programming to determine the suitability/appropriateness for the RDN to deliver of support.
- Determine the best delivery method to provide the opportunity (direct or indirect delivery).

Reasoning and Benefits

- Helps identify the most appropriate form of provision for recreation programs and opportunities.
- Ensures that decisions are made in a logical and informed manner.
- Aligns decision making with key strategic and practical considerations.
- Continued population growth is likely to result in an incremental demand for new/expanded programming opportunities. The RDN will need to determine how to best use and align both existing resources and plan for additional resources if required.

Suggested Implementation Tactics and Strategies

The following graphic illustrates the updated **Recreation Program Rationale Checklist**. The considerations identified in each area are intended to inform the decision making process but may be more pertinent in some instances than others and have varying levels of subjectivity. A future step for refining the Checklist could include the development of a scoring metric for each consideration or area.



TOPIC: CROSS-SECTORAL COLLABORATIONS

Current Situation

RDN staff currently engages in a number of collaborations with various agencies and service providers in District 69. The majority of these relationships are related to recreation programming, awareness and advocacy and are informal in nature.

Research Considerations (from the State of Recreation in District 69 Research Report)

- Stakeholder interview findings and a review of background documentation indicate that the RDN has successful and beneficial relationships with a number of agencies and service providers in the Oceanside area.
- Leading practices and trends indicate that the recreation sector is becoming increasingly aware of issues such as social inclusion, mental health and accessibility issues. As such, cross-sectoral collaborations are becoming increasingly important for most public sector recreation delivery agencies.
- Trends research indicates that overall physical activity and wellness levels remain concerning, especially among children, youth and seniors age cohorts.
- Population and demographic indicators indicate that District 69 has a higher proportion of seniors than provincial averages. The region is also experiencing continued population growth.

RECOMMENDATION #4

RDN Recreation Services should continue to place a priority on developing cross-sectoral collaborations and partnerships with a focus on the public health, social service and education sectors.

RECOMMENDATION #5

It is also recommended that the RDN allocate additional resources to the implementation and promotion of cross-sectoral partnerships and collaborations undertaken by the RDN in District 69. Doing so will help further highlight the valuable connection between recreation and the public health, social service and education sectors.

Reasoning and Benefits

- Opportunity to continue building on successful cross-sectoral collaborations and partnerships.
- Identification and implementation of innovative approaches to addressing issues and increasing resident health and wellness.
- May present future grant funding opportunities from senior levels of governments and/or the private sector.

Suggested Implementation Tactics and Strategies

- Continued mandate for staff to develop and foster cross-sectoral partnerships and collaborations.
- Ensure that sufficient financial and staff resources are allocated to the development and promotion of cross-sectoral partnerships and collaborations.

TOPIC: FUTURE RESPONSIBILITIES

Current Situation

The following chart summarizes the current RDN areas of responsibility for recreation service provision in District 69.

Function	Description
Major Facility Operations	Operation of Oceanside Place (includes 2 arenas, leisure ice, and program rooms) and the Ravensong Aquatic Centre.
Direct Recreation Programming	Provision of numerous recreation programs for children, youth, adults, and seniors in District 69 (under the Northern Community Recreation Program Services). This programming currently utilizes a variety of community facilities which includes RDN operated facilities, decommissioned school buildings (Craig Street Commons, Qualicum Commons) and not-for-profit operated facilities.
Sports Field Bookings and Allocations	The bookings and allocations of sport fields in Parksville and Qualicum Beach. <i>* The City of Parksville, Town of Qualicum Beach, and School District 69 are responsible for maintenance.</i>
Facilitation and In-Direct Provision	The RDN also facilitates recreation opportunities in a number of other ways, which include: <ul style="list-style-type: none"> • Agreements with community organizations to provide programming in their communities. • Grants for community projects and initiatives • Provision of subsidized facility time to community organizations and sports associations for programming and events (e.g. ice at Oceanside Place, pool time at the Ravensong Aquatic Centre) • Allocation of resources (staff and financial) to support programming offered by organizations (e.g. RDN staff fulfilling bookings and scheduling functions on behalf of community groups) • Ongoing facility lease arrangements with community organizations (Parksville Curling Club)

Research Considerations (from the State of Recreation in District 69 Research Report)

- While current operational roles and responsibilities between the RDN, municipalities within District 69, and community partner organizations are generally well understood; less clarity exists pertaining to future responsibilities for planning and capital development.
- There exists demand for new and/or enhanced infrastructure to be developed in District 69 (51% of residents believe there is a need for new or enhanced indoor facilities; 49% believe there is a need for new or enhanced outdoor spaces).
- Trends and stakeholder engagement findings suggest that there continues to be a demand for new types of recreation facilities, amenities and programming in the future.



RECOMMENDATION #6

It is recommended that RDN Recreation Services work with local municipalities and School District 69 to further clarify roles and responsibilities relating to future recreation planning and capital development. Specifically, this collaborative planning should seek to further clarify:

- Responsibilities for providing new types of recreation facilities and amenities that could be considered in the future.
- Responsibilities for future planning initiatives (e.g. Role of each partner in future studies and project planning).
- Funding framework(s) for potential or anticipated recreation facility projects.

While final decision making may not be possible for some of the above items, initiating these discussions can help improve overall regional planning and provide clarity in some key areas that may be beneficial as future projects and initiatives are being considered.

Reasoning and Benefits

- Suggests a proactive collaborative approach to future planning.
- Increases clarity and understanding of partner responsibilities.
- May help determine the viability of potential projects.

Suggested Implementation Tactics and Strategies

- It is suggested that RDN staff be tasked with undertaking these discussions in consultation with the District 69 Recreation Commission.
- The end product of these discussions could range from an informal understanding of future responsibilities to the development of a formalized agreement (e.g. memorandum of understanding) with each partner.



TOPIC: COMMUNITY ORGANIZATION CAPACITY BUILDING

Current Situation

Community organizations play a significant role in providing recreation and related opportunities for residents in District 69. Currently, hundreds of groups and organizations operate in the Oceanside area ranging from highly structured and mature organizations to informal and less structured groups of enthusiasts.

The RDN currently supports many groups through the Recreation Grants Program, which includes two funding categories: Community Grants and Youth Grants. Maximum funding amounts per application are typically \$2,500 (larger amounts are available at the discretion of the Commission). The funds dispersed through the grant program help support programming, special events or projects. RDN Recreation Services has conducted some training and volunteer development on a limited scale.

Research Considerations (from the State of Recreation in District 69 Research Report)

- During the stakeholder interviews, some group representatives expressed that their organizations would benefit from increased support in areas such as grant writing, volunteer recruitment, and promotions and marketing.
- A number of stakeholder interview participants indicated that RDN Recreation Services are ideally positioned to play an increased role in the facilitation of community group and volunteer training opportunities.
- Challenges identified by Community Group Survey respondents included: Generating awareness of programs and activities and lack of human resources (staff and volunteers).
- Trends indicate that the nature of volunteerism is evolving and has required many service providers to play an increased role in providing training and other supports.

RECOMMENDATION #7

The RDN should allocate additional resources to community group capacity building. Outlined as follows is a suggested approach to expanding the focus on community group capacity building:

- **Immediate Term (1 – 3 Years)**
 - » Organize regular community group training and success sharing sessions. Potential content areas could include: volunteer recruitment and retention; grant writing; sponsorship; social media; and strategic planning.
 - » Specifically identify that existing Recreation Grants Program can be used for volunteer/community group development initiatives or develop a new grant program specifically branded for this purpose.
- **Short Term (3 – 5 Years)**
 - » Develop a new “Community Group Liaison” position with a primary focus on supporting community organizations with strategic planning, grant writing and identification, promotions and marketing and volunteer recruitment.

Reasoning and Benefits

- Helps sustain and grow community organizations that provide valuable recreation opportunities for residents.
- Investment in community group capacity building is likely to reduce the risk of groups needing emergency support or folding in the future.
- Increases overall recreation capacity and expertise in District 69.

Suggested Implementation Tactics and Strategies

It is suggested that the RDN work with groups to identify areas of need and priorities for future training and capacity building activities. Doing so will position this initiative for success and ensure that resources are properly focused. Over the next 1 – 2 years it is recommended that the RDN:

- Consult with groups to identify the greatest areas of need/support.
- Work with groups to develop a 3 year action plan.

TOPIC: OVERALL ENGAGEMENT PRACTICES AND PROTOCOLS

Current Situation

The RDN has undertaken numerous studies and planning projects to measure recreation services, projects and initiatives in District 69. A number of these projects have included engagement with the public and recreation stakeholders. RDN engagement practices are currently guided by the document “A Coordinated Public Consultation/Communication Framework (2008)”. While this Framework provides general parameters for engagement activities, a structured approach for collecting engagement findings and data specific to recreation services does not currently exist.

Research Considerations (from the State of Recreation in District 69 Research Report)

- RDN planning and engagement initiatives including the previous two Recreation Services Master Plan projects along with the RDN Citizen Satisfaction Survey and District 69 Facility Use Analysis Study have allowed for some local trending to be conducted.
- Consultation findings indicate that RDN Recreation Services have a strong community presence.
- Previous engagement conducted for RDN Recreation Services initiatives in District 69 have successfully garnered public and stakeholder participation; further reflecting strong levels of community interest and engagement.

RECOMMENDATION #8

It is recommended that RDN Recreation Services develop and implement a more specific engagement framework. Key elements of the Framework should include:

- Engagement requirements and expectations for future planning projects (outline the level of engagement required for each type of planning project).
- Strategies for reporting to the public and stakeholders annually on the state of recreation services (successes, challenges, initiatives, etc.).
- Mechanisms for ongoing data collection and feedback (i.e. annual community group survey, biennial resident web survey).
- Future use of project/initiative specific groups such as steering committees or “task forces”. The engagement framework could include a terms of reference template that outlines roles and expectations for these types of groups.
- The identification of key stakeholder groups that should be more actively engaged with on an ongoing basis regarding recreation and related programs and services in District 69. These groups should include local First Nations communities, the arts and cultural community and other groups/organizations that may not have been traditionally engaged in recreation in District 69.

Reasoning and Benefits

- Clarifies internal and external expectations for public and stakeholder engagement on a regular and project-specific basis.
- Ensures a consistent approach to undertaking engagement and tracking trends and issues.

Suggested Implementation Tactics and Strategies

- Allocate appropriate resources to develop the Framework.

TOPIC: STAKEHOLDER ENGAGEMENT IN RECREATION PROJECTS AND INITIATIVES

Current Situation

The RDN utilizes a number of both standing and temporary committees to provide guidance across a variety of service areas, including recreation and parks. Strategic planning, such as the RDN Board Strategic Plan 2016 – 2020, furthermore reflects the importance of involving stakeholders in the decision making process.

RDN Recreation Services in District 69 have also successfully used project and initiative focused groups before. One such example is the project steering committee that guided the development of the Youth Recreation Strategic Plan.

Research Considerations (from the State of Recreation in District 69 Research Report)

- Engagement with stakeholders revealed that overall, relationships between the RDN and community organizations are positive.
- A number of citizen advocacy groups currently exist in District 69 around key issues such as the Ravensong Aquatic Centre.

RECOMMENDATION #9

RDN Recreation Services should continue to strategically utilize project/initiative focused groups such as steering committees and “task forces” on an ad-hoc basis. The role of these groups should be focused and could include:

- Providing stakeholder and/or public perspectives on key issues and opportunities.
- Assisting with public engagement and project awareness.
- Providing input into project planning phases as appropriate and required.

The expectations and roles of these groups should be clearly defined (as indicated in Recommendation #8). It is also important to note that the suggested role for these type of groups is not to be responsible for final decision making, but rather provide a stakeholder and public “lens” that can offer valuable input and create an additional point of contact between the RDN, stakeholders, and the community.

Reasoning and Benefits

- Builds on the successes of previous advisory groups (e.g. Youth Recreation Advisors).
- May help formalize existing citizen and stakeholder advocacy groups and provide a more effective mechanism for their input to be integrated into ongoing planning.
- Creates an additional point of contact between RDN Recreation Services (including staff and the Commission) and key stakeholder groups.

Suggested Implementation Tactics and Strategies

- It is suggested that RDN Recreation Services staff undertake an assessment of current project and service areas and determine where the formation of additional project/initiative committees or “task forces” may be beneficial.
- Develop a terms of reference template as suggested in Recommendation #8.

TOPIC: PROGRAMMING FOCUS AREAS

Current Situation

RDN programming offered in District 69 through Northern Community Recreation Program Services is diverse and includes a variety of program types, levels and locations. Current decision making on the programming mix offered is based on the availability of instructors, facilities and takes into account the considerations outlined in the Recreation Program Rationale Checklist.

Research Considerations (from the State of Recreation in District 69 Research Report)

- Nature interaction and activity camps were the top two resident priorities for child (0-5 years) programming. These were also identified as high priorities among households that reported having children.
- Outdoor skill development and activity camps were the top two resident priorities for youth (6-12 years) and teen (13 to 18 years) programming. These were also identified as the top two priorities among households that reported having children.
- Wellness and fitness programming were identified as high priorities among adult age cohorts.
- Trend indicators suggest that children and youth are increasingly disconnected from nature and that outdoor education programming should be a focus to combat “nature deficit disorder”.
- Physical activity levels remain concerning for many age and demographic cohorts.



RECOMMENDATION #10

RDN Recreation Services should continue to prioritize diversity and balance in its program offerings. Outlined as follows are key principles that should drive RDN provided recreation programming in District 69.

- Ensure that opportunities exist for all ages and ability levels.
- Ensure that programming is financially and physically accessible.
- Focus on physical literacy and fundamental skill development (ensure residents have the necessary skills to be active and healthy throughout their lives).
- Provide a balance of programming that includes various levels of commitment and structure.
- Prioritize making use of existing facilities, amenities and spaces.

RECOMMENDATION #11

In the short term, it is also suggested that the RDN identify opportunities to expand programming in the following areas:

- Nature interaction and outdoor skill development for children, youth and teens.
- Activity camps for children, youth and teens.
- Fitness and wellness programming for adults and seniors (“active aging” focus).

The priority areas identified above have been identified based on the engagement and research findings (as presented in the State of Recreation in District 69 Research Report). However it is important to note that recreation programming needs and priorities are constantly evolving, and are likely to do so numerous times within the lifespan of this Master Plan document. As such, the RDN will need to continue monitoring trends and local demands in order to set ongoing program priorities and focus areas.

Reasoning and Benefits

- The overall mix of programming offered in District 69 is diverse; sustaining the current mix while focusing on expanded programming in some key areas will help sustain an enhance a model that is successful.
- Expanded programming in these areas will help address identified demands.
- Numerous opportunities exist to utilize the regions abundant outdoor assets to provide expanded nature and outdoor programming.

Suggested Implementation Tactics and Strategies

- Continue to sustain the current mix while focusing on expanded programming in the identified areas.
- Identify opportunities to utilize parks, trails and open spaces for nature and outdoor education programming.
- Identify specific gaps pertaining to fitness and wellness programming and identify opportunities to further provide programming in those areas.
- Continue to monitor trends and local programming demands.

TOPIC: ROLE OF RDN RECREATION SERVICES IN PROVIDING ARTS AND CULTURAL OPPORTUNITIES

Current Situation

RDN Recreation Services provides arts and cultural opportunities at locations throughout District 69. These opportunities are promoted in the Active Living Guide and on the RDN website. Similar to recreation programming, decision making on the program types offered are based on the availability of instructors, facilities and takes into account the considerations outlined in the Recreation Program Rationale Checklist.

The Town of Qualicum Beach and City of Parksville have also undertaken initiatives to explore arts and cultural needs and priorities in their communities. Through this planning, both municipalities have identified the arts and cultural sectors are being important to resident quality of life and community vibrancy.

Research Considerations (from the State of Recreation in District 69 Research Report)

- Trends and leading practices reflect that there is increased collaboration between the recreation and cultural sectors (culture is recognized as a recreation pursuit in the refreshed National Recreation Framework).
- The RDN has successfully offered introductory arts and cultural programming in District 69.
- There exists numerous arts and cultural organizations in District 69.

RECOMMENDATION #12

RDN Recreation Services should continue to offer arts and cultural opportunities as part of its programming mix. Arts and cultural programming offered by the RDN should be primarily introductory level and focused on skill development and building arts and cultural capacity in Oceanside.

RECOMMENDATION #13

Wherever possible, it is suggested that the RDN leverage the expertise of existing arts and cultural resources in the community and create alignment between RDN programming and community organization programming. It is also suggested that the RDN further engage with the Town of Qualicum Beach and City of Parksville to gain a further understanding of the previous planning that both municipalities have undertaken related to arts and culture.

Reasoning and Benefits

- Sustains a valuable program offering.
- Ensures that diversity of programming exists in the region.
- Fosters cultural capacity.
- Leverages existing skills sets and passions.
- Creates increased alignment between all arts and cultural providers in the Oceanside area.

Suggested Implementation Tactics and Strategies

- Continue to offer arts and cultural programming as part of the District 69 Recreation Services programming mix.
- Engage with the Town of Qualicum Beach, City of Parksville and arts and cultural groups to gain a better understanding of previous programming and overall needs and gaps in the area.

TOPIC: REDUCING BARRIERS TO PARTICIPATION

Current Situation

RDN Recreation Services currently provides access to recreation programs for individuals facing financial barriers through a Financial Assistance Program offered in collaboration with the Society of Organized Services (S.O.S). The RDN also helps promote KidSport, a not for profit program available to children and youth 18 and under.

The Inclusive Support Program is available to individuals facing physical and/or cognitive barriers to participation. Support workers are available to assist individuals with swimming and skating at no charge. The RDN also has relationships with numerous organizations and agencies in District 69 that provide services to individuals facing physical, social or cognitive barriers to participation.

Research Considerations (from the State of Recreation in District 69 Research Report)

- Age/health issues and cost of programs were both identified as barriers to participation by approximately one-quarter of District 69 households.
- Northern Community Recreation Services assisted 234 households in 2016 through the Fee Assistance Program. This figure was higher than in previous years.
- Trends and leading practices reflect that service providers are placing an increased emphasis on reducing financial barriers and social inclusion.



RECOMMENDATION #14

RDN Recreation Services should sustain the Financial Assistance Program and Inclusion Support Program. Where possible, further engagement should be undertaken with community partners and other organizations to increase the awareness of these support programs.

RECOMMENDATION #15

Consider supporting the start-up of a local KidSport chapter.

KidSport is an established and respected organization with brand awareness and a successful model for facilitating participating in sport programs for youth facing financial barriers. The success of a local chapter will be dependent upon support and involvement from the local community, including sport organizations. The RDN is ideally suited to play a key role in the start-up of a local chapter, which could include the following roles:

- Recruitment of chapter committee members.
- Seed funding.
- Capacity building (e.g. providing training and other supports).
- Promotions and awareness (e.g. signage, brochures and application forms in facilities and on the RDN website).
- Administrative support (e.g. assistance with processing application forms).

Should it be determined that the start-up of a local chapter is not currently viable, an alternative could be to provide funding to the KidSport B.C. provincial fund. Doing so would potentially allow for increased promotion of the provincial fund locally in Oceanside.

Reasoning and Benefits

- Sustains existing supports that provide recreation opportunities for residents facing barriers to participation.
- An increased focus on promotion can help expand the reach and benefits of existing support programs.
- The start-up of a KidSport chapter would provide a locally based organization that can more effectively facilitate sport participation for youth facing financial barriers.

Suggested Implementation Tactics and Strategies

- Sustain existing programs.
- Collaborate with content experts (local agencies and service providers) to identify opportunities and methods to enhance awareness and promotions.
- Continue to monitor program uptake for the Financial Assistance and Inclusion Support programs and be prepared to increase funding amounts as awareness of the programs expands.
- Investigate the start-up of a local KidSport chapter.



TOPIC: MARKETING AND AWARENESS

Current Situation

Programming and events offered by the RDN are currently promoted in the Active Living Guide (published twice annually) as well as local media (newspapers, radio) and the RDN website. Promotional materials such as posters and brochures are also developed and posted in RDN and partner facilities. RDN Recreation Services has a dedicated part-time marketing position that develops these materials and plays an important role in the creation of the Active Living Guide.

Research Considerations (from the State of Recreation in District 69 Research Report)

- 56% of households in District 69 are satisfied with the overall promotions and marketing of RDN Recreation Services.
- 70% of households in District 69 are satisfied with the Active Living Guide.
- The top two ways that households in District 69 prefer to get information about recreation opportunities are local newspapers (67%) and the Active Living Guide (54%).

RECOMMENDATION #16

RDN Recreation Services should continue to place a priority on the marketing of recreation programs and opportunities in District 69.

Key marketing tactics and approaches that should be sustained or prioritized are outlined as follows:

- Continue to sustain a dedicated marketing position for District 69 recreation.
- Development of more consistent branding materials and messaging that communicate both specific opportunities (programs and events) and the overall benefits of participating.

Reasoning and Benefits

- Successful marketing and promotions of recreation opportunities is a critical given the dynamics of the region.
- There is a high level of satisfaction with current marketing and promotions methods; sustaining these methods while integrating new methods will continue to maximize awareness of recreational opportunities.

Suggested Implementation Tactics and Strategies

- Balance traditional methods that remain popular (Active Living Guide and local newspapers) with new media/ social media.
- Continue to utilize engagement and research data when developing marketing campaigns and materials.

TOPIC: FUTURE STRATEGIC INITIATIVES

Current Situation

RDN Recreation Services has a strong track record of undertaking planning exercises and executing on the strategies and recommendations provided. The Youth Strategic Plan is an example of a planning exercise focused on a specific demographic subset of the population that has helped drive actions and priorities for RDN staff. The RDN has also developed a Recreation Services Master Plan approximately every ten years which provides overarching strategic level guidance for the provision of recreation opportunities in District 69. The RDN does not currently have specific strategic planning pertaining to older adult recreation and community events in District 69.

Research Considerations (from the State of Recreation in District 69 Research Report)

- The RDN developed a Youth Recreation Strategic Plan in 2011 through a process that involved input from youth stakeholders, community organizations and RDN staff.
- Some asset mapping for sport tourism has been conducted.
- Findings from the household survey indicate that demand for a youth centre decreased significantly from 2006 to 2017 (40% to 23%).
- Community and social events were identified by households as a top five programming priority for all age groups.
- District 69 has an older population in comparison to provincial averages and senior's recreational opportunities are a key appeal of the region.



RECOMMENDATION #17

It is recommended that RDN Recreation Services undertake the following strategic planning initiatives in the next 2 –5 years:

Recommended Strategic Planning Initiative	Potential Topics to Explore
Development of a Community Events Support Strategy	<ul style="list-style-type: none"> • Opportunities to expand the awareness of existing events. • Issues and challenges facing existing events (and the groups that organize them). • Event gaps and emerging demand. • Opportunities for expanded partnerships and collaborations. • Sport tourism approaches and opportunities.
Development of an Older Adults/Age Friendly Strategy	<ul style="list-style-type: none"> • Specific program and activity needs and demands. • Barriers to participation and ways to mitigate them. • Key considerations and factors that influence participation.
Update of the Youth Recreation Strategic Plan	<ul style="list-style-type: none"> • Revisit and refresh priorities from the previous Plan. • Identify trends and changes over the past five years. • Identify implementation successes from the previous plan. • Further explore related Master Plan research and engagement findings (e.g. why has demand for a youth centre decreased?).
Continue to Conduct Regular Fees and Charges Reviews	<ul style="list-style-type: none"> • Appropriate balance between cost recovery and affordability. • Refresh (as/if necessary) how fees and charges are determined.

Reasoning and Benefits

- Will provide specific and strategic guidance in important areas that may also help inform future initiatives and projects.
- Provides the opportunity to further explore specific key areas of recreation service provision.
- Provides the opportunity to engage stakeholders in a focused conversation around issues and opportunities.
- Likely to identify increased opportunities for collaboration among stakeholder groups and the RDN.

Suggested Implementation Tactics and Strategies

- Allocate the required financial and staff resources to undertake the suggested planning.
- Ensure that the Engagement Framework (see Recommendation #8) is integrated into the project terms of reference.



FIVE

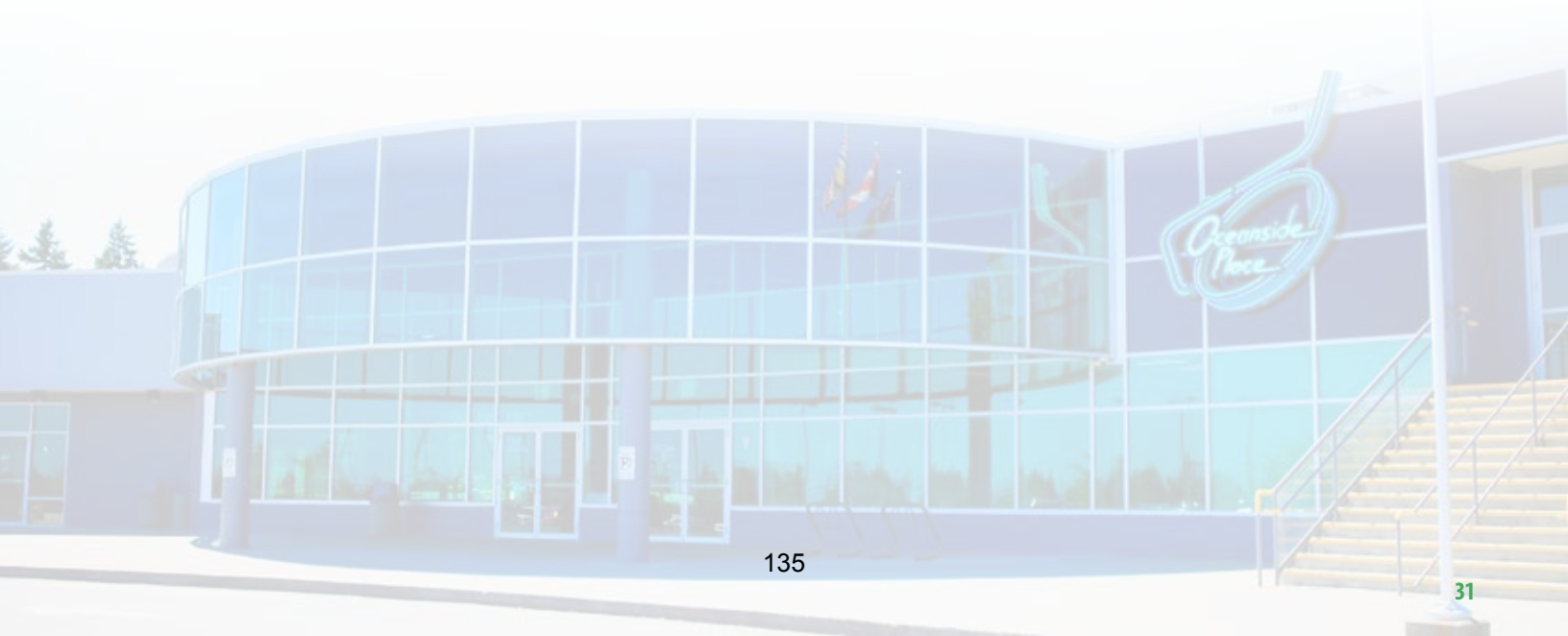
INFRASTRUCTURE RECOMMENDATIONS

INCLUDED IN THIS SECTION:

- Overview of current infrastructure provision and identified issues that require guidance.
- Recommendations pertaining to future infrastructure priorities and planning.

OVERVIEW

RDN Recreation Services are responsible for the operations of Oceanside Place (Parksville) and the Ravensong Aquatic Centre (Qualicum Beach). Excluding tax support (annual subsidy), revenues from Oceanside Place in 2017 were \$639,000 (28% cost recovery). Revenues for the Ravensong Aquatic Centre were \$667,370 in 2017 (25% cost recovery). Budget projections indicate that cost recovery will increase slightly in coming years.



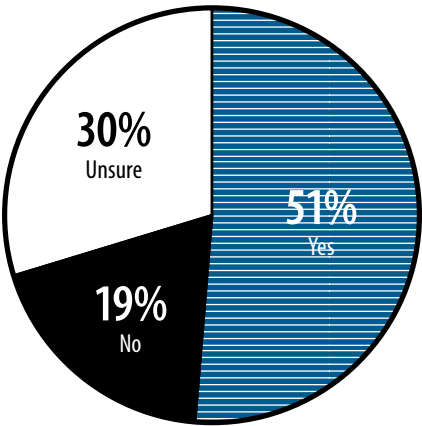
Northern Community Recreation Services also utilizes a number of community spaces for the direct delivery of recreation programs and activities. Two of these spaces, Craig Street Commons (formerly the Parksville Elementary School) and Qualicum Commons, are decommissioned school buildings where the RDN leases space from the School District 69. In addition to these spaces, Northern Community Recreation Services rents community spaces as required at facilities throughout District 69.

A number of facility initiatives have been identified in District 69 as potential future projects. These initiatives include the expansion of the Ravensong Aquatic Centre and the development of an outdoor multi-sport facility. In coming years, a decision will also need to be made on the future of the District 69 Arena (curling facility). As illustrated by the graphs below, the Resident Survey confirmed that there is demand for new or enhanced facility development in District 69 (approximately half of households believe development is needed).

QUESTION:

Do you or members of your household feel that new or enhanced indoor recreation facilities are needed in District 69 (Oceanside)?

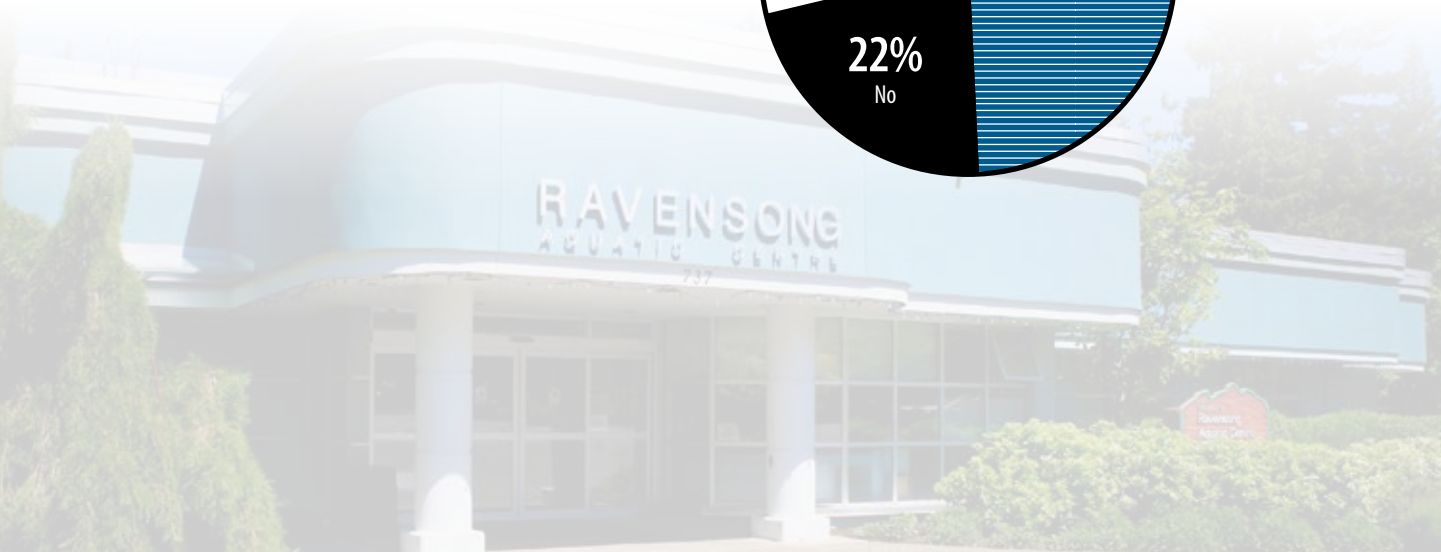
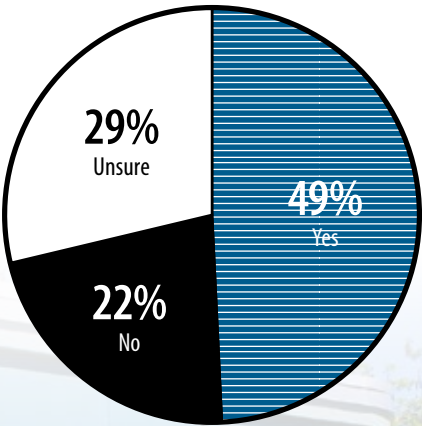
Need for New/Enhanced Indoor Recreation Spaces



QUESTION:

Do you or members of your household feel that new or enhanced parks and outdoor recreation facilities are needed in District 69 (Oceanside)?

Need for New/Enhanced Parks and Outdoor Recreation Spaces



Provided as follows in this section are recommendations pertaining to the specific infrastructure issues identified for the Master Plan project as well as additional issues and opportunities that have emerged through the research.

The recommendations have been based on the engagement and research findings and present a suggested approach to addressing the future provision of recreation facilities. **Provided in Section 6 is an implementation framework which provides additional detail and requirements pertaining to timing, next steps, and required resources. Estimated capital and operating cost impacts are also identified in Section 6 to help guide future actions and planning.**

Resident Priorities from the Resident Survey

Indoor Facility Priorities			
#	Type	Want New	Want Existing Enhanced
1	Indoor Swimming Pool	39%	26%
2	Health and Wellness/Fitness Centre	35%	19%
3	Multi-purpose Recreation Facility	33%	14%
4	Performing Arts Centre	18%	16%
5	Teen/Youth Centre	22%	11%
6	Seniors Centre	14%	18%
7	Ice Arena	2%	17%

Outdoor Facility Priorities			
#	Type	Want New	Want Existing Enhanced
1	Walking/Hiking Trails	45%	39%
2	Natural Parks and Protected Areas	36%	32%
3	Picnic Areas and Passive Parks	27%	30%
4	Bicycle/Roller Blade Paths	31%	20%
5	Playgrounds	14%	20%
6	Track and Field Facility	13%	13%
7	Sport Fields	8%	15%



TOPIC: RAVENSONG AQUATIC CENTRE—FUTURE EXPANSION

FEASIBILITY ANALYSIS

Historical Context and Current Situation

The Ravensong Aquatic Centre was constructed in 1995. The original debenture debt associated with constructing the facility was paid off in 2015. In 2010, approximately \$4.8M in remediation work was completed to the facility. The debt required to conduct this work was paid off in 2016. The 2010 remediation work did not increase the programming space or amenities at the facility and was simply required to address structural and mechanical issues.

A study was commissioned in 2009 to explore options for expanding the facility. Two options were identified for expansion of the facility with an estimated capital cost at the time of \$6.4M and \$7.1M. **The floor plans (test fit concept plans) for these two options are provided in Appendix B of this document.** The costs associated with both options were updated in 2013 and again in 2016. The following chart provides an overview of the anticipated capital cost escalation for the two options that were identified in the original study and subsequent updates.

Estimated Cost of Expansion: Ravensong Aquatic Centre			
Year	Cost Estimate (\$)	Change (\$)	Change (%)*
2010	\$6,400,000 – \$7,100,000	N/A	N/A
2013	\$7,200,000 – \$7,900,000	\$752,000 – \$785,000	12% (average)
2017	\$7,850,000 – \$8,360,000	\$630,000 – \$534,600	8%
2018	\$8,635,000 – \$9,196,000	\$785,000 – \$836,000	10%
2019	\$9,498,500 – \$10,115,600	\$863,500 – \$919,600	10%
2020	\$10,448,350 – \$11,127,160	\$949,850 – \$1,011,560	10%
Total Cost Escalation (2010 to 2020)		\$4,048,350 – \$4,027,160	~40%

* Recent cost analysis undertaken by the RDN and other public sector entities across B.C. suggests that annual escalation for major infrastructure projects could range between 8 – 10% from 2018 and 2020.

As part of the study update in 2013, David Hewko Planning and Project Management was also retained to further explore the operating implications of the potential expansion project. This sub-study identified a number of operational implications that should be taken into account if an expanded Ravensong Aquatic Centre is pursued, including:

- Leisure aquatics will experience a higher density of use, consequently increasing the revenue generated per square foot of water surface area. However the leisure aquatics marketplace and level of utilization is less predictable than for traditional 25 metre program tanks.
- Despite an increase of 80% in built space and 60% in water area, the operating deficit should only increase by 25% – 50% annually.

Currently, the facility remains the most used indoor recreation facility in District 69. As reflected in the following chart, swim visits and program attendance have continued to increase over the past five years of operation. It can be reasonably stated that the facility is at capacity during many peak operating hours.

Ravensong Aquatic Centre	2012	2013	2014	2015	2016	2017
Percentage of Hours Used	98%	93%	93%	93%	95%	95%
Program Registrants	2,412	2,700	2,539	2,539	2,550	2,833
Total Program Attendance	23,242	22,650	21,427	21,427	25,500	28,330
Total Public Swim Admissions	89,713	88,803	90,578	93,724	98,993	95,562

Research Considerations (from the State of Recreation in District 69 Research Report)

- Consultation findings show that improved indoor aquatics provision is a high priority for residents and user groups. However varying viewpoints exist on the best way to move forward.
- Current operations for the Ravensong Aquatics Centre require an annual subsidy of approximately \$1.9M (~25% cost recovery).
- Trends in recreation support a continue preference for spontaneous recreation opportunities, such as leisure aquatics and lane swimming.
- Sub segment analysis of the resident survey findings indicate that residents in the Qualicum Beach and surrounding areas prefer to see the existing facility sustained, while residents in other areas of District 69 prefer that a new facility be constructed.
- Fifty-three percent (53%) of households would support an annual increase in taxation in order to provide new or improved services. Regular users of the Ravensong Aquatic Centre are more likely to support an increase as opposed to non-users.
- District 69 is experiencing moderate levels of growth. Population projections indicate that in 2026 the population of District 69 could be between 51,536 and 55,767 residents.



Potential Options

Outlined in the following chart are three potential approaches to enhance the provision of indoor aquatics in District 69. These three approaches reflect a change of potential options and investment levels that could be considered and used to inform future decision making. All three options reflect a significant capital investment into the enhanced provision of aquatics in District 69. Capital funding will need to be procured before this investment can occur and is likely to require funds from a combination of sources including the RDN (through an increased tax requisition) and grants from senior levels of government. **It is important to note that the dollar figures presented in the following chart reflect estimated 2018 costs. As reflected on page 34, it is anticipated that annual cost escalation could range between 8 – 10%. Should this occur, Option 1 could escalate to ~\$9.6M by 2020/2021; Option 2 could escalate to ~\$12.02M by 2020/2021; and Option 3 could escalate to ~\$22.03M by 2020/2021.**

Option	Description	Capital Cost (2018, \$M) ^A
Option 1: Aquatics Expansion and Wellness Centre Addition	<p><i>* Reflects the optimal option as identified in the 2010 expansion study (Approach #2).</i></p> <p>Expansion of the building envelop resulting in a new aquatics space. Primary elements of this space will include:</p> <ul style="list-style-type: none"> • A leisure aquatics focused area (example amenities could include a shallow depth entry, lazy river, slide(s), play features, etc.). • Small lap pool (2 – 3 lane capacity, depth to allow for program use). <p><i>** Specific amenities and features to be further refined through detailed design if the project moves forward to that stage of planning.</i></p> <p>In addition to the aquatics enhancements, a key component to this option is the development of a medium scale fitness/wellness facility (~400 m²). Upgrades will also occur to enhance support spaces in the facility (change rooms, flow spaces, and washrooms).</p>	\$8,676,752
Option 2: Option 1 With the Addition of Two (2) Lanes to the Existing Program Tank	<p>Same enhancements as Option 1 plus the addition of 2 lanes to the existing main tank.</p> <p><i>* The addition of two lanes will require the removal of the existing shallow tank and relocation of the hot pool.</i></p>	\$10,931,002
Option 3: Replacement New Facility Development	<p>A replacement new facility would be constructed using the general parameters outlined in Option 2, including:</p> <ul style="list-style-type: none"> • 8 lane x 25 metre program tank • Dedicated leisure aquatics area • ~4,500 ft² fitness/wellness facility • Multi-purpose room 	\$20,030,124 (excluding site purchase and costs)

A Additional detail (cost charts) for each option is provided in Appendix C.

The chart below identifies the incremental space added by each of the renovation options outlined above (Option 1 and 2).

Component	Existing Area (ft ²)	Additional Area: Option 1 (ft ²)	Additional Area: Option 2 (ft ²)	Total Area: Option 1 (ft ²)	Total Area: Option 2 (ft ²)
Wet Areas					
Natatorium (Leisure aquatics areas and small lap pool)	9,042	5,597	6,781	14,639	15,823
Change Rooms (320 m ² – 80 m ² to be converted to office space)	2,583	1,722	1,722	4,305	4,305
Pool Mechanical and Storage	2,799	753	753	3,552	3,552
Total Wet Areas	14,423	8,072	9,256	22,496	23,680
Dry Areas					
Administration and Reception	861	0	0	861	861
Administration (Repurposed from family change)	861	0	0	861	861
Lobby/WC	1,722	430	430	2,153	2,153
Wellness Centre	0	4,305	4,305	4,305	4,305
Multipurpose Room	0	1,076	1,076	1,076	1,076
Total Dry Areas	3,444	5,811	5,811	9,256	9,256
Facility Totals	17,867	13,883	15,067	31,752	32,936

Options Context and Considerations

The provision of aquatics opportunities (operations of the Ravensong Aquatic Centre) is the single largest operational aspect of recreation service provision by the RDN in District 69 (subsidy of approximately \$1.9M annually). All three of the potential options presented on page 36 will require a significant and ongoing financial investment. While the facility is well utilized and the benefits of providing aquatics opportunities are undeniable, it is important that future investment be “right sized” to the market area. Identified below are a number of additional considerations that were taken into account in the identification of the three potential options.

- In British Columbia, the provision ratio for 50 metre pools is approximately 150,000 – 200,000 residents per facility. While a few exceptions exist, typically only communities exceeding 100,000 residents are in a position to provide a 50 metre pool facility. This level of provision can generally be attributed to a number of limiting factors, including:
 - » The operational cost associated with a 50 metre pool;
 - » The lifecycle replacement cost required to sustain a 50 metre pool; and
 - » Market demand (i.e. sport tourism potential, swim club size and needs, etc.).
- 50 metre pool facilities present a number of programming and functional challenges. These include:
 - » Large quantity of buffer space is required between leisure aquatics spaces and 50 metre pool tanks to manage different uses and tank capacities;
 - » Bulkhead systems, while able to divide the tank, have some access limitations and potential hazards for stationary types of aquatics programming (e.g. aquasize); and
 - » The depth required for 50 metre tanks to accommodate sport based swimming often limits the ability to create access points for individuals with physical or skill limitations (e.g. zero depth entry points, shallow swimming areas and progressive levels of pool depth).
- The current Ravensong Aquatic Centre site is constricted and the expansion potential is likely limited to what is proposed in Options 1 and 2.
- The development of a new facility on a new site would require significant financial resources and the acquisition of a major land parcel. The cost outlined for Option 3 (~\$20M) does not include land and servicing costs and only reflects a facility of the same scale as outlined in Option 2.
 - » The costs associated with developing a larger scale aquatics centre (e.g. 50 metre pool and large scale leisure aquatics area) is estimated in the magnitude of \$60M – \$90M and could require an operational subsidy that is double what is currently required.
- Finding qualified lifeguards is currently a challenge for the RDN. An expanded facility will require additional guards and could limit operational hours and programming opportunities.



Options Analysis

The following chart provides a high level analysis of the strengths and challenges of each potential option.

Option	Strengths	Challenges
Option 1: Aquatics Expansion and Wellness Centre Addition	<ul style="list-style-type: none"> • Meets needs for expanded leisure aquatics and enhanced amenity spaces and at the lowest investment level of the options identified. • Least potential for impact on existing facility operations during renovation and expansion. • Expanded leisure aquatics area would take some pressure off of the existing program tank. • Sustains the existing small leisure pool area. 	<ul style="list-style-type: none"> • Does not fully address capacity issues with the existing program tank. • The renovation and expansion of an older facility could bring about unknown challenges or potential costs (however the probability of these challenges is believed to be minimal).
Option 2: Option 1 With the Addition of Two (2) Lanes to the Existing Program Tank	<ul style="list-style-type: none"> • Fully addresses capacity issues with the existing program tank along with the enhancements identified in Option 1. • Better positions the facility to meet both program and competition hosting needs. • Opportunity to refresh deck space as part of the renovation. 	<ul style="list-style-type: none"> • Would require the removal of the existing small leisure pool area. • Likely to require complete facility shutdown during renovations. • Incremental investment required to add two lanes of program tank capacity is ~\$2.3M. • The renovation and expansion of an older facility could bring about unknown challenges or potential costs (however the probability of these challenges is believed to be minimal).
Option 3: Replacement New Facility Development	<ul style="list-style-type: none"> • A “from scratch” approach would create optimal design and functionality for the program tank and leisure aquatics. • A new facility would be unlikely to require capital upgrades for a number of years. 	<ul style="list-style-type: none"> • Highest cost option (approximately double the cost of Option 2). • District 69 would be challenged financially to sustain two indoor aquatics facilities; re-purposing or decommissioning of the Ravensong Aquatic Centre would likely be required at an additional cost.

Given the program similarities, it can be reasonably assumed that the operating impacts and assumptions outlined in the 2013 report developed by David Hewko Planning & Program Management would remain valid for all three options.



Options Scoring

The three potential approaches have been scored using the following considerations and criteria. As reflected in the chart, Options 1 and 2 tied for the highest score.

Consideration	Scoring Criteria	Options Scoring			Scoring Rationale
		Option 1	Option 2	Option 3	
Project Capital Cost	2 Points: The capital cost of the project is <\$10M. 1 Point: The capital cost of the project is between \$10 – \$15M. 0 Points: The capital cost of the project >\$15M.	2	1	0	As per the projected capital costs outlined in the options chart on the previous page.
Operating Costs	2 Points: Cost recovery may improve (potentially requiring less of a requisition than current). 1 Points: Cost recovery would likely remain the same or have a small incremental increase (requiring a similar or moderately higher requisition than current). 0 Points: Cost recovery is likely to worsen significantly (requiring a higher requisition than current).	1	1	0	The addition of a fitness/wellness facility and leisure aquatics are likely to enhance revenues, but would be offset by the need for additional staffing and the expanded spatial areas of the building.
Leisure Aquatics Impact	2 Points: The option would significantly enhance leisure aquatics opportunities for residents. 1 Point: The option would moderately enhance leisure aquatics opportunities for residents. 0 Points: Leisure aquatics opportunities would not be enhanced.	2	2	2	All options would significantly increase access to leisure aquatics amenities in District 69.
Sport and Lane Swimming Impact	2 Points: The option would significantly expand lane swimming capacity. 1 Point: The option would moderately expand lane swimming capacity. 0 Points: The option does not expand lane swimming capacity.	1	2	2	The addition of a new, dedicated leisure aquatics area would reduce some of the pressure on the existing lane swimming tank in Option 1 (by creating another area that can be used for some swimming lessons and programs) but would not physically add increased lane capacity. Options 2 and 3 would add additional lane capacity.
Programming Impact	2 Points: The option would add significant incremental programming capacity. 1 Point: The option would add modest incremental programming capacity. 0 Points: The option would add no incremental programming capacity.	1	2	2	The addition of a new dedicated leisure aquatics area would include a small program space and alleviate some pressure from the existing main tank. As such, Option 1 receives 1 point. Option 2 would additionally expand the main tank and create significantly more program space and is awarded 2 points.
Impacts on Existing Infrastructure	2 Points: The option sustains and enhances existing RDN recreation infrastructure. 0 Points: The option could require the RDN to decommission or retrofit of an existing facility (likely to have additional cost implications).	2	2	0	Options 1 and 2 would sustain and enhance the existing Ravensong Aquatic Centre. As two aquatics facilities may not be feasible, Option 3 may require the RDN to incur costs associated with the retrofit or decommissioning of the Ravensong Aquatic Centre.
Other Recreation Opportunities and Synergies	2 Points: The option would provide opportunities to meet other community recreation needs (e.g. program spaces, fitness/wellness rooms). 0 Points: The option would not include any other recreational spaces.	2	2	2	All options would provide additional space that could be used for fitness/wellness/dryland programming.
Impact on Operations During Construction	2 Points: The current aquatics facility could remain open during construction with minimal disruption. 1 Point: The current aquatics facility could remain open during part of the construction period, with some level of disruption and/or patron convenience. 0 Points: The current aquatics facility would need to be closed during most of the construction period.	1	0	2	Option 1 does not involve any direct work to the program tank and thus could potentially remain open during some of the construction period. However, construction on amenity areas and building systems would likely result in some disruption or closure. Option 2 is likely to require closure during most of the construction period due to the expansion of the existing program tank and amenity area renovations. Option 3 would not impact operations at the Ravensong Aquatic Centre.
Total Points		12	12	10	—
Rank		1	1	3	—

Note: Other considerations that could be added to the metric and scored for each option include: project time frames and the expected incremental annual tax requisition required. However, in order to accurately score these considerations additional information is required.

Option 1: Aquatics Expansion and Wellness Centre Addition

HCM

November 7 2017

Ravensong Aquatic Centre Expansion
Concept Study

01



Option 1

KEY

- Lobby & Washrooms - Existing with Renovations
- Lobby - Expansion
- Reception & Admin - Existing with Renovations
- Reception & Admin - Expansion
- Wellness Centre - Expansion
- Multipurpose Room - Expansion
- Change Rooms - Existing
- Universal Change Room - Expansion
- Natatorium - Existing
- Natatorium - Expansion
- Mechanical & Storage - Expansion
- Qualicum Beach Civic Centre - Existing
- Pedestrian Sidewalk
- Landscaping
- Extent of Existing Building
- Entrance

Lobby & Washrooms - Existing with Renovations

Lobby - Expansion

Reception & Admin - Existing with Renovations

Reception & Admin - Expansion

Wellness Centre - Expansion

Multipurpose Room - Expansion

Change Rooms - Existing

Universal Change Room - Expansion

Natatorium - Existing

Natatorium - Expansion

Mechanical & Storage - Expansion

Qualicum Beach Civic Centre - Existing

Pedestrian Sidewalk

Landscaping

Extent of Existing Building

Entrance

Option 2: Option 1 With the Addition of Two (2) Lanes to the Existing Program Tank

HCM

November 7 2017

Ravensong Aquatic Centre Expansion
Concept Study

02

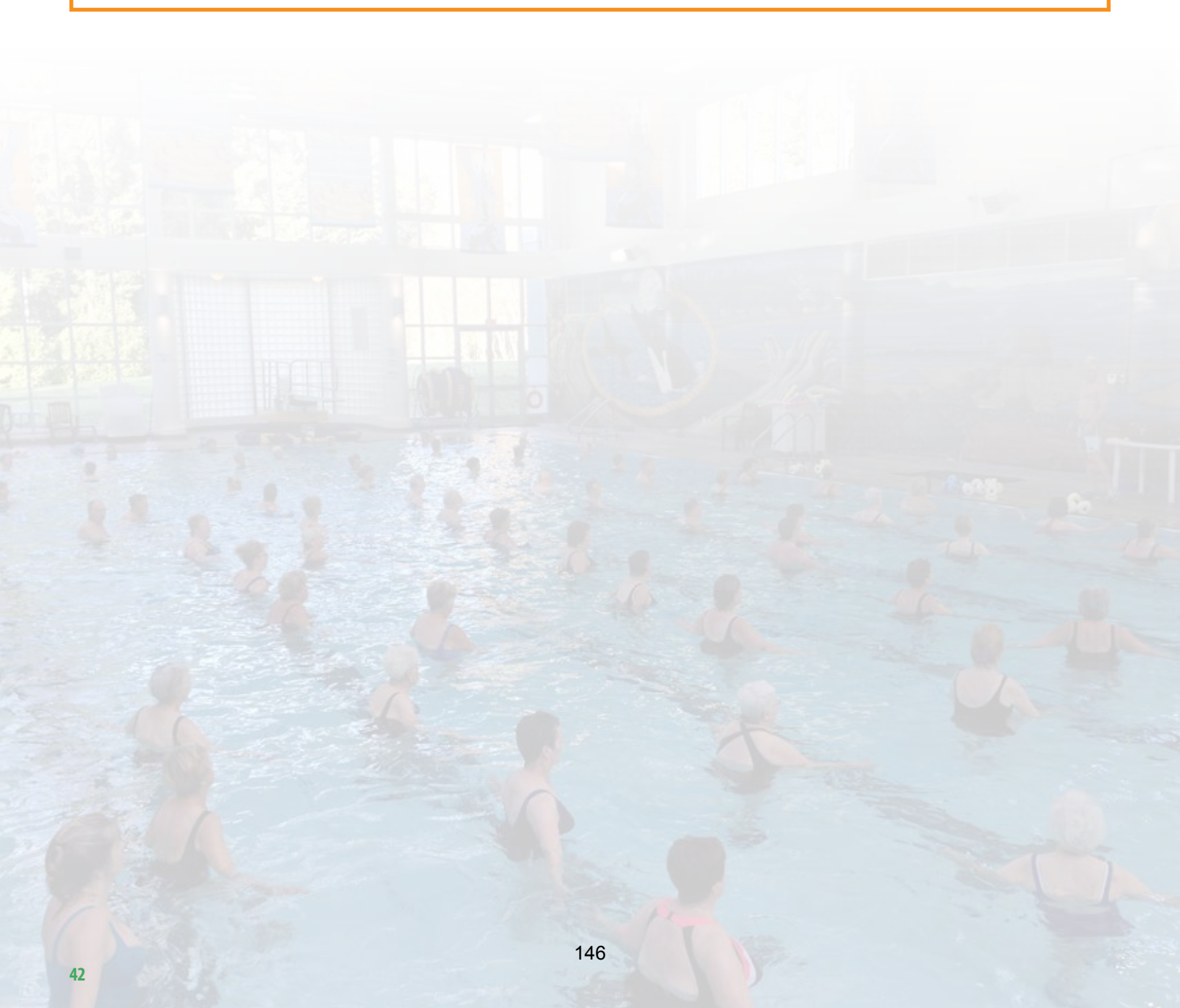


RECOMMENDATION #18

Should the RDN move forward with a major expansion of the Ravensong Aquatics Centre, it is recommended that either Option 1 or 2 be pursued (renovation of the Ravensong Aquatics Centre). The development of a new facility is not recommended at this time.

RECOMMENDATION #19

Based on current population and demand indicators, it is recommended that the RDN maintain the provision level of one indoor aquatics facility in District 69. The investigation of a second indoor aquatics facility is not likely warranted until the population of District 69 is nearing or exceeds at least 60,000 – 70,000 residents. Based on current population growth projections, it is not anticipated that District 69 will reach this population level until at least 2030.



TOPIC: CURLING DEMAND AND FUTURE OPTIONS

Historical Context and Current Situation

When Oceanside Place was opened in 2003, the District 69 Arena was retrofitted into a 5 sheet curling facility to provide a home for the new Parksville Curling Club. The Club has continued to experience growth and has a current membership in excess of 600 participants. As one of a small number of facilities in the region and province with “arena ice”, the facility has developed a niche as a desired training location for a number of high level teams.

The Qualicum and District Curling Club operates a 4 sheet facility and has approximately 250 members. Overall, membership has experienced some levels of decline in recent years. The facility is owned by the Town of Qualicum Beach and operated by the Club. The facility also requires short term upgrades to building systems and structural components.

The District 69 Arena is owned by the RDN and located on the Parksville Community Park site. The land on which the facility is located is owned by the City of Parksville and leased to the RDN at no cost. The RDN sub-leases the facility to the Parksville Curling Club. Of significance, the lease agreement between the City and the RDN expired in March of 2018 and was renewed for another five year term. The City is currently undertaking a planning project to create a future vision and long term plan for the park site. The results of this planning project are currently unknown and may impact the future of the facility.

An assessment of the facility (completed in 2014) identified that upgrades in the range of \$350,000 to \$500,000 were required within five years (by 2020) to sustain the facilities mechanical systems and key structural components. Over \$1M of work is likely required in the next five to ten years to sustain the facility for the long term. The procurement of these funds is the responsibility of the Curling Club and will likely be raised through a combination of public and private sources. Should demolition of the facility occur in the future it is estimated that approximately \$1M would be required to remove the facility and properly remediate the land. These costs are the responsibility of the RDN.

Financial Considerations

The exploration of potential options for the District 69 Arena needs to take into account a variety of potential cost implications and regional curling facility needs in the context of other recreation facility priorities. The following chart summarizes a range of potential curling facility options and associated costs.

Potential Option	Estimated Cost (2018 Dollars)
Sustaining the existing District 69 Arena as a curling facility (for 10+)	\$350,000 – \$500,000 (within 5 years) \$1,000,000+ (5 to 10 years)
Demolition	~\$1,000,000
New Local Curling Facility (4 – 5 sheets)	\$4,000,000 – \$6,000,000
New Regional Curling Facility (6 – 8 sheets)	\$7,000,000 – \$9,000,000

Research Considerations (from the State of Recreation in District 69 Research Report)

- There are currently 9 sheets of curling ice in District 69.
- The Parksville Curling Club is experiencing growth while the Qualicum and District Curling Club has experienced slight decline.
- There are approximately 800-900 registered curlers in District 69.
- Demographics in the region suggest that curling participation levels may be sustainable.
- There is a need for multi-purpose recreation program space in District 69 (the District 69 Arena has been used for some programming during non-operational seasons).
- Despite the stability of curling activity in the local area, curling provincially and nationally is in decline. There are currently many fewer curling rinks in BC than existed 20 years ago.

RECOMMENDATION #20

It is recommended that District 69 Arena continue to operate as a curling facility for as long as the facility is available. The growth of the Parksville Curling Club and popularity of the sport in District 69 indicates that the facility provides the greatest benefit in its current use.

RECOMMENDATION #21

The RDN should work collaboratively with the City of Parksville, the Town of Qualicum Beach, and curling stakeholders to determine the best long term course of action for curling infrastructure in District 69.

As indicated on the previous page, the City is currently developing a master plan for the Parksville Community Park site which may provide further clarity on the future of the District 69 Arena site (the RDN's lease of the Arena site expires in March 2018). The future state of the curling facility in Qualicum Beach will also impact the curling landscape and needs in District 69. Ongoing communication between all stakeholders (City, Town, RDN and curling clubs) should occur to determine the most suitable future approach.

Suggested Implementation Tactics and Strategies

- Continue to support the use of the facility in its current use.
- If possible, provide input into the City of Parksville's Community Park master plan process. Remain current on the status of the project and potential impacts.
- Collaborate with curling stakeholders to determine long term options and associated costs to sustain sufficient curling opportunities in District 69.
- Work with the local curling clubs to identify and pursue provincial and national grant funding for major facility renovations and capital improvements.



TOPIC: OUTDOOR SPORT FIELD AND SPORT SURFACES

Current Situation

Sport field user groups in District 69 currently have access to three main outdoor sport field sites located at the Parksville Community Park, Qualicum Beach Community Park, and Springwood Park. An additional 13 school sites of varying quality and amenities are available in District 69.

Facility/Amenity Type	Location(s)	# of Facility/Amenity Type in District 69
Sports Field Sites (playfields and ball diamonds)	<ul style="list-style-type: none"> • Parksville (Community Park, Springwood Park, Ballenas Secondary, Craig Street Commons, Winchelsea Elementary) • Qualicum Beach (Community Park, Kwalikum Secondary, Arrowview Elementary, Qualicum Beach Elementary) • Area E (Jack Bagley Field) • Area F (Errington Elementary, Former French Creek Community School) • Area G (Oceanside Elementary School) • Area H (Bowser Elementary) 	16 total sites: 3 major/multi-field sport field sites (Parksville Community Park, Qualicum Beach Community Park, Springwood Park) 13 school sites with sport fields (including the Jack Bagley Field) ^B
Lacrosse Boxes	• Parksville (Community Park)	1
Skateboard Parks	<ul style="list-style-type: none"> • Parksville (Community Park) • Qualicum Beach (Community Park) 	2
Tennis Courts	<ul style="list-style-type: none"> • Parksville (Springwood Park: 6 courts; Community Park: 2 courts)^C • Qualicum Beach (3 courts) • Area H (Bowser: 4 courts) 	14
Track and Field Spaces	• Parksville (Ballenas Secondary School)	1 ^D

Note: The Lacrosse Box in the Parksville Community Park is used for pickleball and a number of the tennis court sites identified in the chart above now have pickleball lines on selected courts.

B School fields have varying levels of public use due to size of field, condition or lack of amenities.

C The court spaces at Ballenas Secondary School have been re-surfaced for multi-use and are no longer available for tennis (lines and nets have been removed).

D While included in the inventory, it is notable that the track is not rubberized or of regulation size.

In recent years, an indoor turf field facility has become available at Arbutus Meadows for community groups to rent time during the winter months. The facility is privately operated and consists of two field surfaces. The nearest outdoor artificial turf field is located in the City of Nanaimo.

There is not currently a rubberized outdoor running track available in District 69. The school field at Ballenas Secondary School in Parksville has a dirt track that is not regulation sized.

Research Considerations (from the State of Recreation in District 69 Research Report)

Smaller non-regionally significant outdoor play fields and sport surfaces that are of a magnitude that can be accommodated both in size and cost (capital and operating) in local smaller community areas of both electoral areas and municipalities should continue to be considered. Enhancements to community park areas or improvements to existing play fields and sport courts (tennis, pickleball, basketball court, etc.) provide valuable local recreation amenities to neighborhood areas.

- Although overall resident demand for a multi-purpose outdoor sport complex (e.g. rubberized track, artificial turf field) is lower than some other facility/amenity types, demand for this type of facility among potential primary user groups is high.
- Stakeholders indicated that benefits of a multi-purpose outdoor sport complex could include expanded seasons of outdoor play, enhanced ability to host tournaments and provincial competition and improved user experience.
- Organized sport field use is concentrated at a few major sites.

RECOMMENDATION #22

It is recommended that the RDN work with its partners in District 69 (City of Parksville, Town of Qualicum Beach, School District 69, and community sport organizations) to make better use of underutilized field spaces.

Currently, organized groups are primarily using major sport field sites (Parksville Community Park, Qualicum Beach Community Park, Springwood Park). Use of fields at school sites during evenings and weekends is minimal. In order to make these sites suitable for sport organization bookings, the following actions may be required:

- Field assessments (to determine those fields that are of a high enough quality to support more structured and regular use)
- Enhanced maintenance
- Amenity additions
- Assessment of impact of existing uses/functions (e.g. ensure that an adequate supply of spontaneous use fields exist)

RECOMMENDATION #23

The development of a full scale outdoor multi-use sport complex should be revisited in the medium term (~5 years). While this type of facility would benefit user groups and enhance the sport tourism capacity of the area, further public need and financial viability will need to be demonstrated in order to justify moving forward with the development of a full scale outdoor multi-use sport complex in the near term. However, while this recommendation suggests that the development of a facility of this scale is a medium to long term priority, the RDN should begin to explore potential future partnerships and identify land requirements (see Rationale and Next Steps on the next page).

** A full scale outdoor multi-sport complex as referred to here could include amenities such as a synthetic turf field with event capable spectator seating (e.g. ~2,000 capacity) and support amenities, a regulation running/walking track, track and field amenities, and a field house building (i.e. change facilities, concession, etc.).*

RECOMMENDATION #24

To meet short to medium terms needs of outdoor sport groups, the RDN should work with partner organizations to explore the following potential initiatives:

- Upgrades to the existing track at Ballenas Secondary School.
- Potential retrofit of an existing natural surface field to artificial turf.

However, before these initiatives proceed it is recommended that the RDN further clarify:

- The capital and operating costs associated with each of the potential initiatives.
- Potential funding partnerships and grant opportunities.
- Ability of the user groups to pay for access to the upgraded spaces.
- The future status of Arbutus Meadows (privately operated facility).
- The impacts and benefits of each of the potential initiatives (i.e. further quantify the impacts on capacity, seasons of play, sport tourism, etc.).
- The future status of current private sector synthetic turf facilities (Arbutus Meadows).
- Other potential synthetic turf field initiatives in the region (private and public sector).
- The extent to which the development of a synthetic turf field would extend seasons of play and the overall user experience (further quantify and qualify the benefits of a synthetic turf field).
- Impacts on RDN programming capacity and opportunities.

Rationale and Suggested Next Steps

While a new outdoor multi-sport outdoor complex would benefit a number of sport field and athletics user groups, the RDN is faced with a number of infrastructure priorities over the next five years in District 69. The capital cost associated with the development of a full scale outdoor multi-use sport complex consisting of a synthetic turf field, rubberized track and support amenities could range between \$5M and \$10M. Annual operating expenditures for this type of facility typically range between \$75,000 – \$200,000 depending on factors such as the amount of on-site staff needed, lighting requirements, support amenities and the level of user group involvement in facility operations. In most like-sized markets, \$100 to \$150 per hour is generally required in revenues during prime hours of use to achieve cost recovery (break-even).

Although the recommendations provided for sport fields (and related outdoor sport facilities) suggest that major capital development should be a medium to long term priority, there are a number of steps that the RDN can undertake in the short term to prepare for future development. These steps include:

- Investigate opportunities to acquire the land required for a major outdoor multi-use sport complex. Ideally this land parcel would also be sufficient to accommodate future indoor facility development (as outlined in Recommendation #26).
- Work with sport field user groups, local governments and other stakeholders to identify potential sources of capital and operating funding which could include grants from senior levels of government, user group fundraising/contributions and user fees.
- Identify opportunities to enhance the quality of existing spaces.
- Continue to monitor trends and leading practices.
- Identify other revenue generating opportunities such as Development Cost Charges (DCC) for sport and play field development



TOPIC: FITNESS AND WELLNESS FACILITY

Current Situation

Currently, there are private fitness and wellness gyms and studios located in District 69. RDN Recreation Services in District 69 offer registered and drop-in programming but do not operate a fitness facility with equipment or dedicated studio space. Previous expansion studies developed for the Ravensong Aquatic Centre have identified options for the inclusion of a fitness and wellness space that would encompass approximately 4,500 ft² of usable fitness space.

Research Considerations (from the State of Recreation in District 69 Research Report)

- Over one-third (35%) of residents identified that they would like to see a new health and wellness centre/fitness centre in District 69 (second highest priority for new or enhanced indoor facility development).
- Trends support an increased demand for spontaneous fitness and wellness opportunities.
- Physical health/exercise was identified as the most prevalent motivating factor for participation in recreation and related opportunities.

RECOMMENDATION #25

The RDN should identify opportunities to integrate a dedicated medium scale (3,000 ft² to 5,000 ft²) fitness and wellness space into an existing facility. This space should include a mix of equipment and program space. Preliminary options to explore should include:

- As part of a potential expansion to the Ravensong Aquatic Centre (see Recommendation #18).
- Re-purposing of the leisure ice surface at Oceanside Place if required (see Recommendation #30).

RECOMMENDATION #26

The development of a larger scale fitness and wellness space (>5,000 ft²) should be revisited and further analyzed in 5 – 10 years. This facility would ideally be developed as part of a new multi-purpose recreation facility project or major expansion in order to capitalize on development and operational synergies and efficiencies.

While this recommendation suggests that a major new indoor facility in a longer term priority, the RDN should continue to identify opportunities to acquire appropriately sized land parcels for future development. As suggested on the previous page (Sport Field recommendations) it would be ideal for this type of facility to be developed in conjunction with an outdoor sport complex. Doing so provides the opportunity to achieve operational efficiencies and create a destination sport and recreation complex that can be used during all seasons

Rationale and Suggested Next Steps

There is a clear demand for increased fitness and wellness opportunities in District 69. As a key provider of registered and drop-in programming, RDN Recreation Services are ideally positioned to meet this need due to an in-depth understanding of the physical activity wellness marketplace in the District 69.

Offering a fitness facility also can provide a number of financial and operational benefits and synergies, including:

- Cross promotion with existing programs fitness classes and programs
- Ability to capitalize on the sale of fitness memberships.
- Ability to offset facility costs through the addition of a fitness/wellness facility component.
- Increases the variety of recreational opportunities at existing facilities.

The intent of providing fitness opportunities would not be to undermine or negatively impact private fitness operators. An RDN provided fitness and wellness facility in District 69 would instead largely target a different customer base, ensure public access and increase the overall number of fitness and wellness facility users in the area. The existence of a public facility is likely to have a positive downstream impact on private fitness providers.

As indicated in Recommendations #25 and #26, it is suggested that the RDN explore opportunities to integrate a medium scale fitness/wellness facility into an existing facility (as part of a retrofit or expansion). The exploration of larger scale facility should be revisited in ten years. It is also suggested that the RDN continue to work with its partners and stakeholders to monitor potential funding opportunities such as grants from seniors levels of government and land acquisition opportunities.



TOPIC: COMMUNITY PROGRAMMING SPACE REQUIREMENTS

Current Situation

RDN programming offered through Northern Community Recreation Program Services utilizes a number of community spaces for its program offerings. Included among these spaces are Craig Street Commons (formerly the Parksville Elementary School) and Qualicum Commons; both decommissioned school buildings that the RDN leases space at from the District 69 School Division. The RDN also rents space at a variety of community halls and facilities throughout District 69.

Research Considerations (from the State of Recreation in District 69 Research Report)

- There are relatively high levels of satisfaction with current programming and recreational opportunities.
- While consultation findings revealed that there is a demand for a “hub” facility, residents and stakeholders also value opportunities to access programs and activities in their local communities.
- Financial accessibility and transportation limitations are barriers to participation for some residents.

RECOMMENDATION #27

The RDN should continue to place a priority on maximizing the use of current facilities and spaces and ensuring that recreational opportunities are geographically well balanced.

RECOMMENDATION #28

Should expansion or the re-purposing of spaces occur at the Ravensong Aquatic Centre and/or Oceanside Place, opportunities to increase the programming capability and capacity of these facilities should be pursued.

RECOMMENDATION #29

The development of a new indoor multi-purpose recreation facility for recreation programming should be revisited in 5 – 10 years. As suggested in the previous two recommendations, the RDN should first look to maximize the use of existing facilities and spaces in District 69 before contemplating the significant capital expenditure associated with developing a new indoor multi-purpose facility.

However the RDN may need to revisit the need for indoor programming space within an earlier time frame should supply or demand circumstances change in the future (i.e. inability to renew lease agreements for Craig Street Commons and/or Qualicum Commons, population growth, spike in program participation, etc.). If the development of new indoor multi-purpose recreation facility is pursued in the future, the appropriate scale of the facility should likely be in the range of 25,000 ft² to 35,000 ft² of usable space and include amenities such as gymnasium space, multi-purpose program rooms, a fitness centre and specialized program spaces (i.e. arts and cultural spaces, workshop space, youth/senior rooms, child play areas, etc.). As previously suggested for Recommendations 23 and 26 it is suggested that the RDN continue to investigate opportunities to acquire land parcels to accommodate a major recreation development in the future that could include a mix of indoor and outdoor components.

Rationale and Suggested Next Steps

While some limitations exist with community spaces used by Northern Community Recreation Program Services, these spaces remain cost effective and generally are sufficient for the majority of programming offerings. Should expansion of the Ravensong Aquatic Centre or other potential facility initiatives proceed it is also likely that new multi-purpose spaces will become available for programming.

However, current programming offered by the RDN through Northern Community Recreation Program Services is highly reliant on the availability of space at Craig Street Commons and Qualicum Commons and the future of these spaces is dependent upon the renewal of lease agreements between the RDN and the School District 69. The lease agreement for Qualicum Commons was initiated in January 2015 with a term of 5 years (ending in December 2020). The lease agreement for use of Craig Street Commons was renewed in January 2017 for a term of 12 months. Both agreements provide an option for renewal subject to agreement from both parties. RDN Recreation Services will need to continue communicating on a regular basis with the School District 69 to stay current on future plans for both buildings.



TOPIC: OPTIMIZING THE LEISURE ICE SPACE AT OCEANSIDE PLACE

Current Situation

The leisure ice surface at Oceanside Place (also referred to as the Oceanside Pond) sits in a prime location in the facility near the main entrance. The space is circular in shape with high ceilings and is glassed in, making it viewable from the facility lobby. Currently, the ice is left in from September through April and the facility is converted to multi-purpose dry floor space from May to August.

While the space is valued by many users in its primary use as a leisure ice facility, the full potential of the amenity has not been fully realized and ice utilization does not approach capacity. As demand for other types or program space continue to emerge, it will be incumbent upon RDN Recreation Services to ensure that available spaces are maximized.

Research Considerations (from the State of Recreation in District 69 Research Report)

- Consultation findings reflect high levels of demand for fitness, wellness and multi-purpose programming space while also suggesting that indoor ice is suitably provided.
- On average, Oceanside Place accommodates over 20,000 public skate visits annually. The majority of public skating occurs on the boarded ice surfaces.
- The percentage of ice booked on the boarded surfaces has ranged from 62% to 85% since 2012.

RECOMMENDATION #30

Given its primary location in Oceanside Place, RDN Recreation Services should place a priority on maximizing the use of the leisure ice surface space based on highest and best use considerations. Re-purposing of the space to meet other recreation needs may be warranted if utilization of the space cannot be increased.

Potential Course of Action

The following course of action is suggested to help identify the best long term use for the space:

Step 1: Attempt to increase utilization within the current nature of use (winter ice, summer dry floor space).

- Place an increased focus on the development of programming geared towards using the leisure ice surface during “ice-in” months.
- Work with ice user groups to increase utilization of the space during community offered programming.
- Further promote rental and group use opportunities.
- Prioritize using the space for fitness classes during “ice out” months. * May require an investment in facility equipment or some minor aesthetic enhancements to the space.

If Step 1 initiatives prove successful, maintain the current nature of use. If Step 1 initiatives are not successful after a reasonable period of time (2 – 3 years), it is suggested that the RDN explore alternative uses of the space. These uses could include:

- Dedicated fitness and wellness facility (e.g. combination of equipment and studio space)
- Year-round multi-purpose program space
- Suitable space to meet needs for new or emerging activities

It is important to note that potential re-purposing options for the space will be dependent upon other factors including the potential expansion of the Ravensong Aquatic Centre, the availability of current programming spaces used by the RDN and other market conditions.

Final decision making on re-purposing the leisure ice or any other space should also follow the Facility Project Development Framework outlined in Recommendation #35.

TOPIC: TRAILS, PARKS, AND OPEN SPACE AS IMPORTANT RECREATION AMENITIES

Current Situation

The RDN Recreation and Parks Department branches off into two areas of focus: Recreation Services and Parks Services. Parks Services is responsible for the planning, development and maintenance of trails, parks and open space in District 69.

Research Considerations (from the State of Recreation in District 69 Research Report)

- The top 9 most participated in recreation activities take place outdoors.
- Parks, trails/pathways, and open spaces were the most utilized recreation amenities in all communities and Electoral Areas within in District 69.
- The top five resident priorities for new or enhanced outdoor recreation facilities on District 69 are: walking/hiking trails, natural parks and protected areas, bicycle/roller blade paths, picnic areas and passive parks, and playground (track and field facility and sports fields were #6 and #7).
- Outdoor skill development and nature education for children, youth and teens were identified by residents as priority areas for enhanced recreation programming.

RECOMMENDATION #31

RDN Recreation Services should continued to be involved as a key stakeholder in future parks, trails and open space planning wherever possible to provide a recreation “lens” to decision making and identify synergies with recreation facilities and programming.

Reasoning and Benefits

- Ensures that active and passive recreation is considered in the planning of parks, trails and open spaces.
- Reflects the importance of outdoor spaces as valued recreation assets.
- Identifies opportunities for integration between indoor and outdoor spaces and amenities.
- Further embeds strong internal collaboration within the Recreation and Parks department.

TOPIC: FUNDING SOURCES AND OPPORTUNITIES

Current Situation

The funding of RDN provided recreation services in District 69 is relies heavily on an annual tax requisition to support both programming and facility operations. Current RDN operated recreation facilities in District 69 have limited sponsorship and corporate branding associated with major components and amenities. As increased demand for new recreation amenities and facilities arises, it will be incumbent upon the RDN and its partner organizations to explore all revenue sources.

Research Considerations (from the State of Recreation in District 69 Research Report)

- Fifty-three percent (53%) of respondent households would support an annual increase in taxation in order to provide new or improved services
- Cost recovery for the Ravensong Aquatic Centre and Oceanside Pace is less than 30% when factoring out the current tax subsidy.
- Affordability of access to recreation programs and spaces are barriers for some residents in District 69.

RECOMMENDATION #32

RDN Recreation Services should develop a sponsorship and naming policy and strategy. This planning and policy development exercise should:

- Outline a clear philosophic approach to sponsorship and naming (e.g. what types of facilities and amenities are appropriate/suitable for naming and which are not).
- Inventory all existing sponsorship assets and assign an estimated value.
- Inventory all future/planned potential sponsorship assets and assign an estimated value
- Outline clear roles and responsibilities for sponsorship recruitment and retention.
- Identify incremental resources that may be required to maximize sponsorship potential.

Reasoning and Benefits

- Identifies opportunities to maximize revenues and thus make the best use of available public funds.
- Provides information on potential future revenue sources that can inform future facility planning and initiatives.

Suggested Implementation Tactics and Strategies

- Allocate adequate staff and financial resources to the development of the sponsorship and naming strategy.

TOPIC: FACILITY NEED IDENTIFICATION AND PLANNING UPDATES

Current Situation

The RDN currently refreshes its Recreation Services Master Plan for District 69 approximately every ten years. RDN Recreation Services also conducts project specific planning, utilization analysis studies and other strategies as required and as resources warrant.

Research Considerations (from the State of Recreation in District 69 Research Report)

- The Ravensong Aquatic Centre expansion study was originally updated in 2009/10 and updated in 2013 and 2016.
- Similar survey methodology used for the 2006 and 2017 Recreation Services Master Plan resident surveys has allowed for some local trending or participation patterns and facility priorities.

RECOMMENDATION #33

It is recommended that RDN Recreation Services conduct a Recreation Facility Needs Assessment every 5 years and use the information collected to update the Recreation Services Master Plan and other pertinent strategic documentation.

The intent of this recommendation is not to replace or require a significant overhaul the standing Master Plan, but rather ensure that the Master Plan remains current and useful for RDN staff, elected officials, and community partners and stakeholders. The research and engagement methodology used to develop the “State of Recreation in District 69 Research Report” (developed for this 2017 Recreation Services Master Plan) could be efficiently replicated and used to update key areas of the Master Plan.

Reasoning and Benefits

- Maximizes the lifespan and relevancy of the Recreation Services Master Plan.
- Provides updated data that can inform project and facility specific planning.
- May result in future cost savings by creating a structure that allows for the internal updating of some strategic planning documents.
- Provides data that can further enhance the ability to analyze local trends.

Suggested Implementation Tactics and Strategies

- Plan to conduct a Recreation Facility Needs Assessment in 2022.
- Replicate the survey methodology and format of the State of Recreation in District 69 Research Report to allow for local trending and the ability to efficiently update the Master Plan using similar research and engagement inputs.

TOPIC: FACILITY PLANNING PROCESS AND DECISION MAKING

Current Situation

Ultimate decision making related to capital investment in recreation infrastructure involves the RDN Board of Directors, District 69 Recreation Commission and may be subject to a referendum process for major capital projects. These decisions are most often informed by project specific studies and overarching strategic planning, including the Recreation Services Master Plan. In the future, finite resources will require the RDN to make difficult decisions and prioritize a number of worthwhile projects and initiatives.

Research Considerations (from the State of Recreation in District 69 Research Report)

- Over half of residents in District 69 (51%) would like to see the development of new or enhanced facilities.
- Trends and leading practices reinforce the importance of partnerships and collaborations in the provision of recreation opportunities (including infrastructure).

RECOMMENDATION #34

RDN Recreation Services should develop and implement a **Facility Project Development Framework** to outline a transparent and standardized process for evaluating major facility projects and initiatives.

Potential projects that be explored using aspects of this Framework include:

- Pickleball facility needs;
- Future needs for sport courts and multi-purpose sport surfaces;
- Major enhancement/renovation projects for existing facilities; and
- Other projects and initiatives brought forth by community organizations.

It is also suggested that the RDN utilize the Framework when undertaking further analysis of the capital projects identified in the aforementioned Infrastructure recommendations.

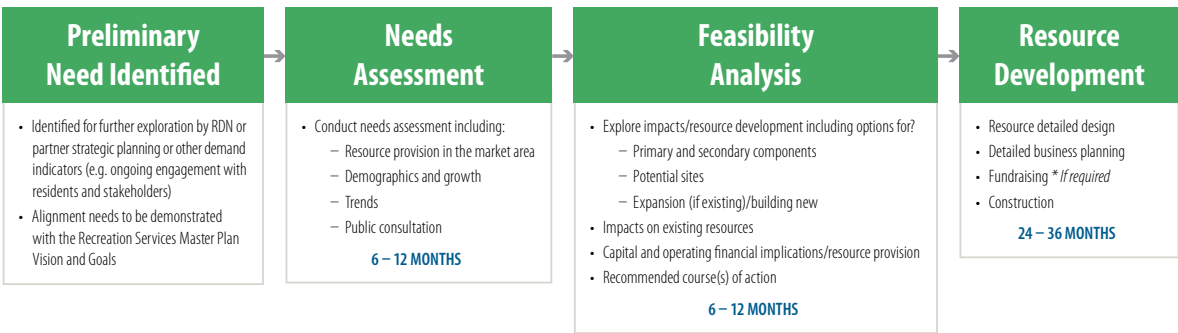
** See Implementation Tactics and Strategies below for an example of a potential Framework process*

Reasoning and Benefits

- Outlines a standardized planning process to follow when evaluating potential major investment in recreation infrastructure.
- Increases transparency and clarifies the pre-requisites that are required before decision making can occur.
- Identifies the inputs needed to inform each stage of facility planning.

Suggested Implementation Tactics and Strategies

Example Facility Project Development Framework





SIX

MASTER PLAN IMPLEMENTATION

INCLUDED IN THIS SECTION:

- Recommendations timing and resourcing.
- Example Infrastructure Prioritization Framework.

SERVICE DELIVERY AND PROGRAMMING RECOMMENDATIONS

CHART TERMS AND REFERENCES

Recommended Timeframe

- **Immediate:** 1 – 2 years.
- **Short Term:** 2 – 5 years.
- **Medium to Long Term:** 5 – 10 years.
- **Undetermined:** Not defined due to unknowns or the expectation that project/initiative is likely to occur beyond the timeframe of 10 years.
- **Ongoing:** No defined term.

Financial Requirements

- **Operating:** Incremental (beyond existing) funds required to implement the project/initiative
- **Project Based:** One time funds required to implement the project/initiative
- **Staff:** Will require use of RDN staff time.

Funding Sources

- Potential sources of funding for the recommendation.

Parties Involved

- Identification of the internal (RDN) and external parties required to implement the recommendation.

SERVICE DELIVERY AND PROGRAMMING RECOMMENDATIONS (CONTINUED)

Recommendation (Summarized*) <i>* See recommendations in Sections 4 and 5 for full text/description.</i>	Timing	Resource Requirements				Funding Sources (Anticipated or Required)	Parties Involved
		Operating (Annual)	Project Based (Estimated "One-Time" \$)	Staffing Resources	Assumption		
Undertake a governance review for recreation service provision in District 69. (Recommendation #1)	Short Term (2 – 5 Years)		\$10,000	Y (existing staff levels)	May require external expertise to facilitate discussions and undertake research (benchmarking, trends, etc.).	RDN	RDN Board Required RDN committees and advisory groups RDN staff
Sustain the current organizational model and delivery model for recreation services in District 69. (Recommendation #2)	Ongoing	As per the 5 Year Financial Plan		Y (existing staff levels)		RDN	RDN Staff District 69 Recreation Commission RDN Board
Continue delivering recreation opportunities using a combination of direct and indirect delivery methods and maintain the current balance of the two delivery methods (and use the recommended Recreation Program Rationale Checklist). (Recommendation #3)	Ongoing	Varies depending on service function as per 5 Year Financial Plan		Y (existing staff levels)	Staff time required to assess potential programs using the Program Rationale Checklist.	RDN Other grant opportunities as available	RDN staff
Continue to place a priority on developing cross-sectoral collaborations and partnerships with a focus on the public health, social service and education sectors. (Recommendation #4)	Ongoing	\$70,000	\$70,000	Y (existing staff levels, may require increase on a project specific basis)	Staff time required to foster relationships (e.g. host meetings, attend inter-agency discussions, etc.). May require annual funds for promotion of initiatives, conference attendance, etc.	RDN Grants from senior levels of government Other grant opportunities as available	RDN staff Community partners
Allocate additional resources to the implementation and promotion of cross-sectoral partnerships and collaborations undertaken by the RDN in District 69. (Recommendation #5)	Immediate Term (1 – 2 Years)	\$10,000	\$25,000	Y (increase staff levels)	Annual funds for the promotion of cross-sectoral partnerships (e.g. ads, materials, attendance at conferences/ events hosted by cross-sectoral partnerships).	RDN Grants from senior levels of government Other grant opportunities as available	RDN staff Community partners
It is recommended that RDN Recreation Services work with local municipalities and School District 69 to further clarify roles and responsibilities relating to future recreation planning and capital development. (Recommendation #6)	Immediate Term (1 – 2 Years)		\$5,000	Y (existing staff levels)	Incremental staff time likely required. \$10,000 allocated for external expertise (e.g. facilitator, leading practices/ benchmarking research support).	RDN Grants from senior levels of government School District 69	RDN staff Community partners Local government School District 69

SERVICE DELIVERY AND PROGRAMMING RECOMMENDATIONS (CONTINUED)

Recommendation (Summarized*) <i>* See recommendations in Sections 4 and 5 for full text/description.</i>	Timing	Resource Requirements				Funding Sources (Anticipated or Required)	Parties Involved
		Operating (Annual)	Project Based (Estimated "One-Time" \$)	Staffing Resources	Assumption		
The RDN should allocate additional resources to community group capacity building. (Recommendation #7)	Immediate Term (1 – 2 Years) Short Term (2– 5 Years)	\$10,000 (immediate term) \$75,000 (short term)		Y (existing staff levels in immediate term, incremental in short term)	Immediate term: additional funds (\$10,000) to host group training and success sharing sessions (room rentals, guest speakers, materials, etc.). Short term: \$75,000 for new internal staff position or alternative approach based on best available option at the time of implementation (i.e. contracted position, funding to community partner organization to deliver initiative, etc.).	RDN Grants from senior levels of government Other grant opportunities as available	RDN staff Community organizations
It is recommended that RDN Recreation Services develop and implement a more specific engagement framework. (Recommendation #8)	Immediate Term (1 – 2 Years)		\$15,000	Y (existing staff levels)	Staff time required to develop and implement the framework. One-time project based funds may be required for external expertise (e.g. engagement expert to review framework), hosting of staff training, etc.	RDN Other grant opportunities as available	RDN staff RDN Board of Directors (approval) District 69 Recreation Commission
RDN Recreation Services should continue to strategically utilize project/initiative focused groups such as steering committees and "task forces" on an ad-hoc basis. (Recommendation #9)	Ongoing			Y (existing staff levels)	Staff time required to support these groups.	RDN	RDN staff RDN Board of Directors District 69 Recreation Commission
RDN Recreation Services should continue to prioritize diversity and balance in its program offerings. (Recommendation #10)	Ongoing	Varies depending on service function as per 5 year Financial Plan		Y (existing staff levels)		RDN	RDN staff Community partners District 69 Recreation Commission

SERVICE DELIVERY AND PROGRAMMING RECOMMENDATIONS (CONTINUED)

Recommendation (Summarized*) <i>* See recommendations in Sections 4 and 5 for full text/description.</i>	Timing	Resource Requirements				Funding Sources (Anticipated or Required)	Parties Involved
		Operating (Annual)	Project Based (Estimated "One-Time" \$)	Staffing Resources	Assumption		
Recommendation identifies programming focus areas (Nature interaction and outdoor skill development for children, youth and teens; Activity camps for children, youth and teens; and Fitness and wellness programming for adults and seniors). (Recommendation #11)	Ongoing	TBD as per fees and charges bylaw		Y (existing staff levels)	Staff time required to monitor trends, data and use decision making tools (Program Rationale Checklist).	RDN Other grant opportunities as available	RDN staff Community partners
RDN Recreation Services should continue to offer arts and cultural opportunities as part of its programming mix. Arts and cultural programming offered by the RDN should be primarily introductory level and focused on skill development and building arts and cultural capacity in Oceanside. (Recommendation #12)	Ongoing	TBD as per fees and charges bylaw		Y (existing staff levels)	Staff time required to monitor trends, data and use decision making tools (Program Rationale Checklist).	RDN Other grant opportunities as available	RDN staff Community partners
Leverage the expertise of existing arts and cultural resources in the community and create alignment between RDN programming and community organization programming. Engage with the Town of Qualicum Beach and City of Parksville to gain a further understanding of the previous planning that both municipalities have undertaken related to arts and culture. (Recommendation #13)	Immediate Term (1 – 2 Years)/ Ongoing		\$15,000	Y (existing staff levels depending on prioritization)	Staff time to increase collaborations and monitor program trends, needs and successes.	RDN Local governments Grants	RDN staff Local governments
Sustain the Financial Assistance Program and Inclusion Support Program and engage with community partners and other organizations to increase the awareness of these support programs. (Recommendation #14)	Immediate Term (1 – 2 Years)	\$23,000		Y (existing staff levels)		RDN Grants from senior levels of government Other grant opportunities as available	RDN Staff District 69 Recreation Commission RDN Board Local Community Organizations and Partners

SERVICE DELIVERY AND PROGRAMMING RECOMMENDATIONS (CONTINUED)

Recommendation (Summarized*) <i>* See recommendations in Sections 4 and 5 for full text/description.</i>	Timing	Resource Requirements				Funding Sources (Anticipated or Required)	Parties Involved
		Operating (Annual)	Project Based (Estimated "One-Time" \$)	Staffing Resources	Assumption		
Consider supporting the start-up of a local KidSport chapter. (Recommendation #15)	Short Term (2 – 5 Years)	TBD	\$10,000	Y (existing staff levels depending on prioritization)	Seed funding will likely be required from the RDN. The RDN's ongoing contribution could be support staff to assist with processing applications, organizing meetings, events support.	RDN Grants from senior levels of government Other grant opportunities as available	RDN staff Community partners Sport organizations
Continue to place a priority on the marketing of recreation programs and opportunities in District 69. (Recommendation #16)	Ongoing	\$93,000		Y (existing staff levels)	Assumes current p/t staff position sustained.	RDN	RDN staff
Undertake the following strategic planning initiatives in the next three to five years: Community Events Support Strategy, Older Adults/ Age Friendly Strategy, update of the Youth Recreation Strategic Plan, and continued regular fees and charges review. (Recommendation #17)	Immediate Term (1 – 2 Years)/ Short Term (2– 5 Years)		\$100,000	Y (existing staff levels depending on prioritization)	Assumes \$25,000 required per study for external expertise. *Could be less if some or all aspects of these projects are completed internally. Staff resources required to support these planning initiatives.	RDN Grants from senior levels of government Other grant opportunities as available	RDN staff Community partners Stakeholders in each study area District 69 Recreation Commission RDB Board of Directors (approval)

INFRASTRUCTURE RECOMMENDATIONS: POTENTIAL CAPITAL PROJECTS

While demand exists for a number of capital projects, financial resource limitations will require priorities to be set. The RDN and its partner organizations will also need to further explore funding mechanisms, responsibilities and undertake additional planning steps before new capital development occurs. Capital cost escalation is anticipated to range between 8-10% annually and will require updating of these costs on an ongoing basis.

Presented in the following chart is additional detail and implementation requirements pertaining to each potential capital project. A prioritization level has also been identified, however it is important to note that this level of prioritization may not be aligned with development timing due to other factors and requirements (e.g. need to undertake partner/stakeholder discussions, land considerations, project resourcing).

Project	Priority	Required Next Steps and Timing	Estimated Capital Cost (2018, \$M)	Potential Annual Operating Impact (Incremental to Current)	Additional Considerations and Potential Funding Sources
Future curling facility options. (Recommendations #20, 21)	1	<ol style="list-style-type: none"> 1. Clarify lifespan/availability of the District 69 Arena. (Immediate) 2. Initiate discussions with the City, Town and curling stakeholders to clarify long-term curling needs. (Immediate) 3. Conduct feasibility analysis to determine the scale of facility that is required. (Short Term) 4. Develop a business case to determine an operational and capital funding model. (Short Term) 5. Detailed design (Undetermined) 6. Development (Undetermined) 	\$4M – \$9M	TBD	<ul style="list-style-type: none"> • Demolition costs for the District 69 Arena are estimated at \$1M (likely to be required in the Short Term). • Funding sources to be determined through feasibility analysis and a business case. • Operational impact will be dependent upon the model and scale (size of facility).
Upgrades to the track at Ballenas Secondary School. (Recommendation #24)	2	<ol style="list-style-type: none"> 1. Confirm project scope and approvals with School District 69 (Immediate) 2. Initiate discussions with stakeholders to determine ability to pay and confirm levels of use. Develop a business plan if needed (Immediate) 3. Determine operational and capital funding model (Immediate) 4. Further refine costs and select a supplier/installer (Short Term) 5. Development (Short Term) 	\$0.5M – \$1M	TBD	<ul style="list-style-type: none"> • Operational budget should include a capital reserve for future track replacement. • Grants. • Operational impact will be dependent upon the ability of users to pay for track time.

Timing Legend

Immediate: 1 – 2 Years • Short Term: 2 – 5 Years • Medium/Long Term: 5 – 10 Years • Undetermined: Unknown

Priority Legend

The letter “T” in the priority column indicates a tied priority.

INFRASTRUCTURE RECOMMENDATIONS: POTENTIAL CAPITAL PROJECTS (CONTINUED)

Project	Priority	Required Next Steps and Timing	Estimated Capital Cost (2018, \$M)	Potential Annual Operating Impact (Incremental to Current)	Additional Considerations and Potential Funding Sources
Ravensong Aquatic Centre expansion. (Recommendation #18—Option 1)	T3	1. Confirm preferred option (Immediate)	\$8.6M	Similar to current or moderate increase in net expenditures	<ul style="list-style-type: none"> Capital funding may require additional taxpayer support as validated through a referendum process. Grants from all levels of government. Consider Amenity Contributions. It is suggested that the RDN develop a sponsorship and naming policy to further clarify opportunities (see Recommendation #32). It is assumed that the inclusion of a wellness centre will offset some incremental aquatic operational costs that will be accrued due to expansion.
Ravensong Aquatic Centre expansion with 2 lanes added to main existing tank. (Recommendation #18—Option 2)		2. Determine a funding model and procure capital funds accordingly (Immediate – Short Term) 3. Develop a business case to further clarify operational impacts and determine the best model for the potential wellness centre (Short Term) 4. Detailed design (Short Term) 5. Development (Short Term to Medium/Long Term)	\$10.9M		
Consider a retrofit to an existing natural surface field to artificial turf. (Recommendation #24)	T3	1. Optimize use of existing field to further clarify need as per Recommendation #24 (Immediate) 2. Conduct feasibility analysis to determine the operational viability, capital costs, stakeholder support, potential funding model and location for a retrofit project (Short Term) 3. Proceed with vendor selection and development if warranted (Short Term)	\$1.5M – \$3M	\$0.075M – \$0.200M	<ul style="list-style-type: none"> Operational impact will be dependent upon the ability of users to pay for field time and location factors (e.g. economies of scale with other adjacent facilities). Capital funding sources to be determined.

Timing Legend

Immediate: 1 – 2 Years • Short Term: 2 – 5 Years • Medium/Long Term: 5 – 10 Years • Undetermined: Unknown

Priority Legend

The letter “T” in the priority column indicates a tied priority.

INFRASTRUCTURE RECOMMENDATIONS: POTENTIAL CAPITAL PROJECTS (CONTINUED)

Project	Priority	Required Next Steps and Timing	Estimated Capital Cost (2018, \$M)	Potential Annual Operating Impact (Incremental to Current)	Additional Considerations and Potential Funding Sources
Leisure ice repurposing at Oceanside Place (only if deemed necessary). (Recommendation #30)	T3	<ol style="list-style-type: none"> 1. Analyze efforts to increase utilization within its current use (Immediate) 2. If repurposing if necessary, determine best future use (Short Term) 3. Conduct cost and operational analysis of potential new uses (Short Term) 4. Detailed design (Undetermined) 5. Development (Undetermined) 	\$0.100M – \$1M	TBD	<ul style="list-style-type: none"> • Capital and operating costs will be dependent on the targeted use of the space.
New indoor recreation and fitness space. (Recommendations #26, 29)	T4	<ol style="list-style-type: none"> 1. Identify opportunities to acquire land (Immediate – Short Term) 2. Revisit need, feasibility, potential scale and financial impacts in 5+ years (Medium/Long Term) 3. Detailed design (Undetermined) 4. Potential development (Undetermined) 	\$10M – \$20M	\$0.500M – \$1M	<ul style="list-style-type: none"> • Capital and operational funding models will require further exploration through feasibility analysis. • The need for, and viability of, this project will be impacted by other projects (i.e. inclusion of a wellness facility in the Ravensong Aquatic Centre, availability of decommissioned schools, trends, etc.)
Outdoor multi-use sport complex. (Recommendation #23)	T4	<ol style="list-style-type: none"> 1. Identify opportunities to acquire land (Immediate – Short Term) 2. Revisit need, feasibility, potential scale and financial impacts in 5+ years (Medium/Long Term) 3. Detailed design (Undetermined) 4. Potential development (Undetermined) 	\$5M – \$10M	\$0.200M – \$0.400M	<ul style="list-style-type: none"> • Capital and operational funding models will require further exploration through feasibility analysis. • The need for, and viability of, this project will be impacted by other projects (i.e. optimization of existing fields, potential artificial turf retrofit of an existing field). • Development Cost Charges/ Amenity Contributions may be potential funding sources depending on facilities and amenities.

Timing Legend

Immediate: 1 – 2 Years • Short Term: 2 – 5 Years • Medium/Long Term: 5 – 10 Years • Undetermined: Unknown

Priority Legend

The letter “T” in the priority column indicates a tied priority.

SUMMARY OF CAPITAL PROJECTS

The following chart provides a further summary of the steps and impacts identified in the previous chart.

Project	Priority	Planning Pre-Requisites					Capital Costs and Timing				Estimated Operating Impact (Incremental to Current)
		Partner/Stakeholder Discussions	Land Acquisition	Additional Planning (Feasibility Analysis and/or Business Case)	Resourcing (Funding Model)	Detailed Design/ Vendor Procurement	Immediate (1 – 2 Years)	Short Term (2 – 5 Years)	Medium to Long Term (5 – 10 Years)	Undetermined	TBD
Future curling facility options. (Recommendations #20, 21)	1	Immediate	TBD	Short Term	Short Term	Undetermined		\$1M ^A		\$4M – \$9M	TBD
Upgrades to the track at Ballenas Secondary School. (Recommendation #24)	2	Immediate	N/A	Immediate	Immediate	Immediate Term	\$0.5M – \$1M				Similar to current or moderate increase in net expenditures
Ravensong Aquatic Centre expansion. (Recommendation #18— Option 1) Ravensong Aquatic Centre expansion with 2 lanes added to main existing tank. (Recommendation #18— Option 2)	T3 ^B	Ongoing	N/A	Short Term	Immediate	Short Term – Medium/ Long Term	\$8.6M ^C \$10.9M ^C				\$0.075M – \$0.200M
Consider a retrofit to an existing natural surface field to artificial turf. (Recommendation #24)	T3 ^B	Short Term	N/A	Short Term	Short Term	Short Term – Medium/ Long Term		\$1.5M – \$3M			TBD
Leisure ice repurposing at Oceanside Place (only if deemed necessary). (Recommendation #30) ^D	T3 ^B	TBD	N/A	TBD	TBD	TBD				\$0.100M – \$1M	\$0.500M – \$1M
New indoor recreation and fitness space. (Recommendations #26, 29)	T4 ^B	TBD	TBD	Medium/ Long Term	TBD	TBD				\$10M – \$20M	\$0.200M – \$0.400M
Outdoor multi-use sport complex. (Recommendation #23)	T4 ^B	TBD	TBD	Medium/ Long Term	TBD	TBD				\$5M – \$10M	

A Estimated cost to demolish the existing facility if required.

B The letter “T” in the priority column indicates a tied priority.

C Timing to be clarified through further planning and resourcing discussions.

D Only required if utilization can’t be increased in the existing configuration/use.

INFRASTRUCTURE RECOMMENDATIONS: PLANNING AND OPTIMIZATION INITIATIVES

Outlined as follows are required implementation actions and resources for the infrastructure recommendations that are intended to optimize current facilities and spaces, further explore/clarify the previously identified capital projects, or undertake other initiatives that do not have a direct or known capital cost.

Recommendation (Summarized*) <i>* See recommendations in Sections 4 and 5 for full text/description.</i>	Timing		Resource Requirements			Funding Sources (Anticipated or Required)	Parties Involved
	Recommended Timeframe	Timeframe Rationale	Project Based (Estimated "One-Time" \$)	Staffing Resources	Assumption		
Work collaboratively with the City of Parkville and Town of Qualicum to determine the best long term course of action for curling infrastructure in District 69. (Recommendation #21)	Immediate Term (1 – 2 Years)	The lease for the land between the RDN and City ends in March, 2023.		Y	Will require some RDN staff time to participate in and/or facilitate these discussions.	Grants from senior levels of government (continue to work with stakeholders to identify opportunities to leverage capital grants)	Parkville Curling Club City of Parkville
	Short Term (2 – 5 Years)	All involved groups and stakeholders will need to work together to determine the best course of action for curling infrastructure in District 69.	\$20,000		Retain external professionals for review.	User group fundraising/contributions	Town of Qualicum Beach Qualicum Beach Curling Club RDN Board, staff and District 69 Recreation Commission
	Medium/Long Term (5 – 10 Years)	Depending on the outcome of discussions, the RDN should then allocate resources for their level of participation.	TBD				Other regional curling stakeholders
Work with partners in District 69 (City of Parkville, Town of Qualicum Beach, School District 69, and community sport organizations) to make better use of underutilized field spaces. (Recommendation #22)	Immediate (1 – 2 Years)	To occur on an ongoing basis.	\$30,000	Y	Will require some RDN staff time to identify opportunities and work with partners. May require external expertise to assist with assessment and identification of enhancement opportunities.	RDN User groups and stakeholders	RDN staff Town of Qualicum Beach City of Parkville School District 69 Sport field user groups

INFRASTRUCTURE RECOMMENDATIONS: PLANNING AND OPTIMIZATION INITIATIVES (CONTINUED)

Recommendation (Summarized*) <i>* See recommendations in Sections 4 and 5 for full text/description.</i>	Timing		Resource Requirements			Funding Sources (Anticipated or Required)	Parties Involved
	Recommended Timeframe	Timeframe Rationale	Project Based (Estimated "One-Time" \$)	Staffing Resources	Assumption		
Identify opportunities to retrofit or upgrade existing outdoor facilities (i.e. Track at Ballenas Secondary School and retrofit of a natural surface field to artificial turf. (Recommendation #24)	Short Term (2 – 5 Years)	Required to explore needs and viability.	\$25,000	Y (TBD)	Estimated capital cost range (in 2017 dollars). \$25,000 allocated for future feasibility analysis.	RDN (additional tax requisition) Grants from seniors levels of government Capital sponsorships User group fundraising/ contributions/fees	RDN Board of Directors District 69 Recreation Commission Local government Sport field stakeholder groups
Identify opportunities to integrate a dedicated medium scale (3,000 ft2 to 5,000 ft2) fitness and wellness space into an existing facility. (Recommendation #25)	Short Term (2 – 5 Years)	Timing dependent on other potential projects and initiatives (e.g. Ravensong Aquatic Centre expansion)	\$20,000	Y (TBD)	Included in the estimated cost for the Ravensong Aquatic Centre expansion. Other opportunities that require further exploration are the retrofit of the leisure ice area at Oceanside Place and future new facility development.	RDN (additional tax requisition) Grants from seniors levels of government Capital sponsorships	RDN Board of Directors District 69 Recreation Commission RDN staff Stakeholders
Continue to place a priority on maximizing the use of current facilities and spaces and ensuring that recreational opportunities are geographically well balanced. (Recommendation #27)	Ongoing	To occur on an ongoing basis.		Y (existing staff levels)	RDN staff time required to assess current state and identify opportunities on a regular basis.	RDN	RDN staff
Should expansion or the re-purposing of spaces occur at the Ravensong Aquatic Centre and/or Oceanside Place, opportunities to increase the programming capability and capacity of these facilities should be pursued. (Recommendation #28)	Ongoing	As required based on projects that occur.	\$25,000	Y (existing staff levels depending on prioritization)	RDN staff time to assess current state and identify opportunities on an ongoing basis.	RDN (additional tax requisition) Grants from seniors levels of government Capital sponsorships User group fundraising/ contributions/fees	RDN staff Community partners User groups and stakeholders

INFRASTRUCTURE RECOMMENDATIONS: PLANNING AND OPTIMIZATION INITIATIVES (CONTINUED)

Recommendation (Summarized*) <i>* See recommendations in Sections 4 and 5 for full text/description.</i>	Timing		Resource Requirements			Funding Sources (Anticipated or Required)	Parties Involved
	Recommended Timeframe	Timeframe Rationale	Project Based (Estimated "One-Time" \$)	Staffing Resources	Assumption		
Place a priority on maximizing the use of the leisure ice surface space based on highest and best use considerations. (Recommendation #30)	Immediate Term (1 – 2 Years) for maximizing the space in current use. Short Term (2 – 5 Years) to determine if retrofit is needed.	Immediate term focus on increasing use as a leisure ice space. Consider retrofit if utilization cannot be increased.		Y (existing staff levels)	Capital cost identifies range of potential retrofit cost. Net operations assumed to be the same or better for all potential options (use as leisure ice or retrofit).	RDN Potential user groups (depending on type of retrofit if pursued)	RDN staff RDN Board of Directors District 69 Recreation Commission Oceanside Place facility users
RDN Recreation Services should continued to be involved as a key stakeholder in future parks, trails, and open space planning. (Recommendation #31)	Ongoing	To occur on an ongoing basis.		Y (existing staff levels)		N/A	
Develop a sponsorship and naming policy and strategy. (Recommendation #32)	Immediate Term (1 – 2 Years)	Conducting this project in the immediate term can help clarify potential revenue sources for future capital projects.	\$25,000	Y (existing staff levels)	\$25,000 allocated for external review.	RDN	RDN staff District 69 Recreation Commission Stakeholders
Conduct a Recreation Facility Needs Assessment every 5 years and use the information collected to update the Recreation Services Master Plan and other pertinent strategic documentation. (Recommendation #33)	Medium to Long Term (5 – 10 Years)	Assumed to occur at the mid point between Master Plans (in five years from completion of the 2017 Recreation Services Master Plan).	\$25,000	Y (existing staff levels)	\$25,000 allocated to complete the Needs Assessment and Master Plan update.	RDN Local partners Other grant opportunities as available	RDN staff RDN Board of Directors District 69 Recreation Commission Stakeholders
Develop and implement a Facility Project Development Framework to outline a transparent and standardized process for evaluating major facility projects and initiatives. (Recommendation #34)	Ongoing	Process to be used on an ongoing basis to inform decision making and next steps.	\$10,000	Y	Staff time required to communicate process requirements internal and externally and to assist with required research and analysis.	N/A	RDN staff RDN Board of Directors District 69 Recreation Commission Stakeholders

INFRASTRUCTURE PRIORITIZATION FRAMEWORK

The following Infrastructure Prioritization Framework has been developed to provide an example and potential tool that could be used to score and rank potential projects and initiatives. As outlined in the following chart, the Framework provides a scoring metric that takes into account a number of factors, considerations and realities that will need to be measured when determining priorities.

Criteria	3 Points	2 Points	1 Point	0 Points	Weighting
Resident Demand^E	The type of facility/amenity was a top 2 priority as identified in the resident survey.	The type of facility/amenity was a 3 – 4 priority as identified in the resident survey.	The type of facility/amenity was a 5 – 7 priority as identified in the resident survey.	N/A	1
Group and Stakeholder Demand^F	The type of facility/amenity was identified as a high priority during the stakeholder consultation.	The type of facility/amenity was identified as a moderate priority during the stakeholder consultation.	The type of facility/amenity was identified as a low priority during the stakeholder consultation.	N/A	1
Current Provision	The facility/amenity project would add a completely new recreation opportunity in District 69.	The facility/amenity project would significantly improve existing provision.	N/A	The facility/amenity is already adequately provided (the project would not improve existing provision).	1
Capital Cost Impacts^G	The facility/amenity project has an estimated capital cost of <\$1M.	The facility/amenity project has an estimated capital cost of \$1M – \$2M	The facility/amenity project has an estimated capital cost of \$3M – \$5M	The facility/amenity project has an estimated capital cost of >\$5M.	1
Operating Cost Impacts	The facility/amenity project is not projected to require an incremental operating subsidy (above current)	The facility/amenity project is projected to require a small incremental subsidy (<\$100,000) (above current).	The facility/amenity project is projected to require a moderate incremental subsidy (\$100,000 – \$200,000) (above current).	The facility/amenity project is projected to require a incremental subsidy (>\$200,000) (above current).	1
Economic Impact	The facility/amenity will draw significant non-local spending to District 69 (e.g. event and competition hosting, regional attraction).	The facility/amenity will draw moderate non-local spending to District 69 (e.g. event and competition hosting, regional attraction).	N/A	The facility/amenity has no or limited potential to draw non-local spending to District (primarily a localized facility/amenity).	1
Cost Savings Through Partnerships or Grants	Partnership and/or grant opportunities exist in development and/or operating that equate to 50% or more of the overall facility cost.	Partnership and/or grant opportunities exist in development and/or operating that equate to 25% – 49% or more of the overall facility cost.	Partnership and/or grant opportunities exist in development and/or operating that equate to 10% – 24% or more of the overall facility cost.	No potential partnership or grant opportunities exist at this point in time.	1
Age and Ability Level	The facility/amenity project would provide opportunities for all ages and ability levels.	N/A	The facility/amenity may be somewhat accessible to all ages and abilities but is primarily focused on a specific age group or level of competition.	The facility/amenity would not provide opportunities for all ages and abilities.	1

E See ranking on page 34 of the MP (also in the Executive Summary of the State of Recreation in District 69 Research Report).

F **High Priority:** Identified as a priority for new development or enhancement by over 40% of Community Group Questionnaire respondents and/or a prevalent need identified during the stakeholder interviews.

Moderate Priority: Identified as a priority for new development or enhancement by 20 - 39% of Community Group Questionnaire respondents and/or a moderate need identified during the stakeholder interviews.

Low Priority: Identified as a priority for new development or enhancement by <20% of group survey respondents and/or identified as a low need during the stakeholder interviews.

G See the appendices for estimated capital costs for each potential project.

FACILITY PROJECTS SCORING

Based on the scoring metrics outlined in the Infrastructure Prioritization Framework presented on the previous page, the potential facility/amenity projects have been scored and ranked, to demonstrate how the Framework works and could be used in the future. However it is important to reiterate that this ranking is for example purposes only and may require further refinement (e.g. weighting of the scoring metrics). Decision making related to any of these potential facility/amenity projects is the responsibility of the RDN Board of Directors.

Note: The projects ranked in this Framework are based on the list of facility/amenity types identified in the Resident Survey and Community Group Questionnaire. The scoring charts and estimated capital costs associated with each facility/amenity type are provided in the appendices.

INDOOR Facility/Amenity Project	Rank
Ravensong Aquatic Centre Expansion ^H	1
Health/Wellness Centre (e.g. addition to existing facility or new facility)	2
Performing Arts Centre	3
Multi-purpose Recreation Facility (e.g. addition to existing facility or new facility)	3
Teen/Youth Centre	4
Seniors Centre	4
Ice Arena (development of new ice sheets)	4

H As defined in Recommendation #18.

OUTDOOR Facility/Amenity Project	Rank
Walking/Hiking Trails	1
Natural Parks and Protected Areas	2
Picnic Areas and Passive Parks	2
Bicycle/Roller Blade Paths	3
Playgrounds	4
Synthetic Turf Field (retrofit of natural surface field to synthetic turf)	4
Multi-sport Complex (including synthetic turf, track and field, field house building) ^I	5

I As defined in Recommendation #23.





APPENDICES

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BENEFITS HUB RESEARCH SOURCES

- 2 Moore SC, et al. (2012) Leisure Time Physical Activity of Moderate to Vigorous Intensity and Mortality: A Large Pooled Cohort Analysis. *PLoS Medicine* 9 (11): e1001335. doi:10.1371/journal.pmed.1001335
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B

RAVENSONG AQUATICS CENTRE FEASIBILITY STUDY (2009)—TEST FACILITY PLANS

0919 RAVENSONG AQUATIC CENTRE EXPANSION – FEASIBILITY REVIEW REPORT 2013 COST UPDATE
November 14, 2013

VI TEST FACILITY PLANS

The following pages describe 2 possible options that can be derived from above components. These plans are illustrative in nature, intended to show two of the possible many configurations of above component options. The 2 distinct plans highlight the 2 site planning approaches; we have kept the actual facility comparable in size and choice of wellness area and pool layout. Both approaches respect existing site constraints, including the current property boundaries defined by lease agreement with the Township of Qualicum.

VI.a Approach #1 – retention of existing entry point, single level facility with leisure pool expansion

This option is comparable to the previous 2006 feasibility study in the location and size of Wellness Centre, Multi-Purpose Room, Entry and Universal Change Room.



0919 RAVENSONG AQUATIC CENTRE EXPANSION – FEASIBILITY REVIEW REPORT 2013 COST UPDATE
November 14, 2013

VI.b Approach #2 – reversal of the entry location

The main difference between this test plan and the previous plan is the reversal of the entry location. The result is an improved overall organization of the facilities relationship between the entry, the pool hall and the MP room. The illustrative perspective sketch below indicates this new entry situation with views to the expanded pool.



SKETCH PLAN OF OVERALL FACILITY APPROACH #2 – NOT TO SCALE



SKETCH PERSPECTIVE OF POSSIBLE EXPANSION

Room Legend

- Administration
- Control / Reception
- Corridor
- Entry Lobby
- Mechanical and Storage
- Men's Change Room
- New MP Room
- Staff Area
- Universal (Family) Change Room
- Wellness Centre
- Wellness Support Spaces
- Women's Change Room



AQUATICS OPTIONS—CAPITAL COST CHARTS (ESTIMATES PROJECT 2018 DOLLARS)

OPTION 1

Component		Area (m ²)	Area (f ²)	Cost (per m ²)	Cost (per f ²)	Cost
Hard Constructions Cost						
Pool including Pool Mechanical	New	600	6,458	\$6,056.36	\$562.60	\$3,633,816
Universal Change Rooms	New	160	1,722	\$5,619.04	\$522.00	\$899,046
Control Area	Renovation	26	280	\$1,624.00	\$150.80	\$42,224
Entry Lobby	New	22	237	\$2,560.12	\$237.80	\$56,323
Staff Area	Renovation	40	431	\$2,809.52	\$261.00	\$112,381
Wellness Centre	New	420	4,521	\$2,934.80	\$272.60	\$1,232,616
Multi Purpose Room	New	105	1,130	\$3,558.88	\$330.60	\$373,682
Sprinkler Upgrade						\$232,000
Site Development						\$250,000
Total Hard Construction Cost						\$6,832,088
Soft Costs						
Design and Management Fees						
Loose Furnishings and Equipemt						
Construction Contingency						
Development Cost Charges						
Owner Administration Costs						
Owner Legal Costs				27%		\$1,844,664
Total Soft Costs						\$1,844,664
Total Project Cost (2018, \$)						\$8,676,752

Note: All construction costs include 7% PST.

OPTION 2

Component		Area (m ²)	Area (f ²)	Cost (per m ²)	Cost (per f ²)	Cost
Hard Constructions Cost						
Pool including Pool Mechanical	New	600	6,458	\$6,056.36	\$562.60	\$3,633,816
2 Lane Pool Expansion	Renovation	450	4,844	2,500.00	\$232.26	\$1,125,000
Hot Pool	New	100	1,076	6,500.00	\$603.86	\$650,000
Universal Change Rooms	New	160	1,722	\$5,619.04	\$522.00	\$899,046
Control Area	Renovation	26	280	\$1,624.00	\$150.80	\$42,224
Entry Lobby	New	22	237	\$2,560.12	\$237.80	\$56,323
Staff Area	Renovation	40	431	\$2,809.52	\$261.00	\$112,381
Wellness Centre	New	420	4,521	\$2,934.80	\$272.60	\$1,232,616
Multi Purpose Room	New	105	1,130	\$3,558.88	\$330.60	\$373,682
Sprinkler Upgrade						\$232,000
Site Development						\$250,000
Total Hard Construction Cost						\$8,607,088
Soft Costs						
Design and Management Fees						
Loose Furnishings and Equipemt						
Construction Contingency						
Development Cost Charges						
Owner Administration Costs						
Owner Legal Costs				27%		\$2,323,914
Total Soft Costs						\$2,323,914
Total Project Cost (2018, \$)						\$10,931,002

Note: All construction costs include 7% PST.

OPTION 3

Component		Area (m ²)	Area (f ²)	Cost (per m ²)	Cost (per f ²)	Cost
Hard Constructions Cost						
New Aquatic Facility						
<i>New Facility</i>	2,889	31,100	\$5,200.00	\$483.09	\$15,024,099	
<i>Site Development</i>					\$1,000,000	
Total Hard Construction Cost						\$16,024,099
Soft Costs						
Design and Management Fees						
Loose Furnishings and Equipemt						
Construction Contingency						
Development Cost Charges						
Owner Administration Costs						
Owner Legal Costs				25%		\$4,006,025
Total Soft Costs						\$4,006,025
Total Project Cost (2018, \$)						\$20,030,124

Note: All construction costs include 7% PST.

D

DETAILED AMENITY SCORING

INDOOR Facility/Amenity Project	Resident Demand	Group and Stakeholder Demand	Current Provision	Capital Cost Impacts	Operating Cost Impacts	Economic Impact	Cost Savings Through Partnerships or Grants	Age and Ability Level	Total Score	Rank
Ravensong Aquatic Centre Expansion ^A	3	3	2	0	3	2	Unknown	3	16	1
Health/Wellness Centre (e.g. addition to existing facility or new facility)	3	3	3	1	2	0	Unknown	3	15	2
Performing Arts Centre	2	2	2	0	0	2	Unknown	3	11	3
Multi-purpose Recreation Facility (e.g. addition to existing facility or new facility)	2	3	2	0	1	0	Unknown	3	11	3
Teen/Youth Centre	1	2	2	2	1	0	Unknown	1	9	4
Seniors Centre	1	3	1	2	1	0	Unknown	1	9	4
Ice Arena (development of new ice sheets)	1	2	1	0	0	2	Unknown	3	9	4

OUTDOOR Facility/Amenity Project	Resident Demand	Group and Stakeholder Demand	Current Provision	Capital Cost Impacts	Operating Cost Impacts	Economic Impact	Cost Savings Through Partnerships or Grants	Age and Ability Level	Total Score	Rank
Walking/Hiking Trails	3	3	2	3	2	0	Unknown	3	16	1
Natural Parks and Protected Areas	3	2	2	3	2	0	Unknown	3	15	2
Picnic Areas and Passive Parks	2	3	2	3	2	0	Unknown	3	15	2
Bicycle/Roller Blade Paths	2	2	2	3	2	0	Unknown	3	14	3
Playgrounds	1	2	2	3	2	0	Unknown	1	11	4
Synthetic Turf Field (retrofit of natural surface field to synthetic turf)	1	2	3	1	1	2	Unknown	1	11	4
Multi-sport Complex (including synthetic turf, track and field, field house building) ^B	1	2	3	0	1	2	Unknown	1	10	5

A As defined in Recommendation #18.

B As defined in Recommendation #23.

E

ESTIMATED CAPITAL COSTS FOR AMENITY SCORING

INDOOR Facility/Amenity Project	Estimated Capital Cost (2017 \$)
Ravensong Aquatic Centre Expansion^A	\$8M – \$10M
Health/Wellness Centre (e.g. addition to existing facility or new facility)	\$3M – 5M
Performing Arts Centre	\$5M – \$7M
Multi-purpose Recreation Facility (e.g. addition to existing facility or new facility)	\$8M – \$20M
Teen/Youth Centre	\$1M – \$2 M
Seniors Centre	\$10M – \$20M
Ice Arena	\$10M – \$20M

A As defined in Recommendation #18.

OUTDOOR Facility/Amenity Project	Estimated Capital Cost (2017 \$)
Trails (new development of major enhancement)	N/A ^B
Natural Parks and Protected Areas	N/A ^B
Picnic Areas and Passive Parks	N/A ^B
Playgrounds	\$100K – \$200K
Synthetic Turf Field (retrofit of natural surface field to synthetic turf)	\$1.5M – \$3M
Multi-sport complex (including synthetic turf, track and field, field house building) ^C	\$5M – \$10 M

B Project specific; assumed as <\$1M for scoring purposes.

C As defined in Recommendation #23.

F

DISTRICT 69 RECREATION SERVICES— FINANCIAL OVERVIEW

Service Area	Oceanside Place	Ravensong Aquatic Centre	Northern Community Recreation Program Services	Total
Operating Revenues	\$639,079	\$723,972	\$486,957	\$1,850,008
Operating Expenses	\$1,995,488	\$2,629,527	\$1,866,207	\$6,491,222
Cost Recovery	32%	28%	26%	29%
Required Operating Subsidy	\$1,356,409	\$1,905,555	\$1,379,250	\$4,641,214

Oceanside Place	2017	2018	2019	2020	2021
Taxes and Revenues (property taxes, recreation fees, rentals, concession, etc.)	\$2,572,978	\$2,630,521	\$2,688,371	\$2,747,563	\$2,808,128
Operating Expenditures	\$2,250,986	\$2,302,006	\$2,293,216	\$2,329,993	\$2,368,655
Capital Expenditures	\$119,875	\$109,871	\$346,825	\$142,840	\$145,500
Capital Financing Charges	\$273,052	\$273,052	\$273,052	\$273,052	\$273,052
Net Surplus/(Deficit) for the Year	\$(69,935)	\$(54,408)	\$(22,722)	\$1,678	\$20,921
Surplus Applied to Future Years	\$158,572	\$104,164	\$81,442	\$83,120	\$104,041

Ravensong Aquatic Centre	2017	2018	2019	2020	2021
Taxes and Revenues (property taxes, recreation fees, rentals, concession, etc.)	\$2,637,699	\$2,676,846	\$2,736,675	\$2,777,600	\$2,819,349
Operating Expenditures	\$2,629,527	\$2,666,231	\$2,703,642	\$2,771,779	\$2,715,124
Capital Expenditures	\$107,050	\$620,235	\$254,325	\$102,040	\$207,500
Capital Financing Charges	\$0	\$0	\$0	\$0	\$0
Net Surplus/(Deficit) for the Year	\$(98,878)	\$(9,620)	\$(21,292)	\$(11,219)	\$(3,275)
Surplus Applied to Future Years	\$137,777	\$128,157	\$106,865	\$95,646	\$92,371

Northern Community Recreation Program Services	2017	2018	2019	2020	2021
Taxes and Revenues (property taxes, recreation fees, rentals, concession, etc.)	1,866,745	2,052,610	2,047,087	2,089,603	2,122,945
Operating Expenditures	1,824,164	2,038,832	2,044,331	2,082,579	2,111,650
Capital Expenditures	2,325	57,161	37,825	11,540	3,000
Capital Financing Charges	-	55,000	35,000	-	-
Net Surplus/(Deficit) for the Year	40,256	11,617	-	-	8,295
Surplus Applied to Future Years	69,775	73,734	73,665	69,149	77,444



PUBLIC DRAFT MASTER PLAN REVIEW “WHAT WE HEARD” REPORT

REGIONAL DISTRICT OF NANAIMO DISTRICT 69 (OCEANSIDE) RECREATION SERVICES MASTER PLAN

PUBLIC DRAFT MASTER PLAN REVIEW “WHAT WE HEARD” REPORT

JANUARY 2018





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ONE

OVERVIEW

The Regional District of Nanaimo (RDN) is developing a new Recreation Services Master Plan to guide the future provision of recreation and related services in District 69 for the next 10 years (District 69 encompasses the City of Parksville, Town of Qualicum Beach and Electoral Areas E, F, G, and H). The last Recreation Services Master Plan was completed in 2006.

A draft Master Plan was presented to the RDN Board of Directors in October 2017. As the development of the draft Master Plan involved significant engagement throughout early 2017, the project team wanted to ensure that the public and stakeholders were provided with an opportunity to review the draft Master Plan and provide input that will be considered in the refinement and finalization of the Master Plan.

Five public open house events were held in late November 2017:

- Monday, Nov 20, 5:30 – 7:30 pm, Nanoose Place
- Tuesday, Nov 21, 1:00 – 3:00 pm, Qualicum Beach Civic Centre
- Tuesday, Nov 21, 5:30 – 7:30 pm, Arrowsmith Hall
- Wednesday, Nov 22, 5:30 – 7:30 pm, Oceanside Place Arena
- Thursday, Nov 23, 5:30 – 7:30 pm, Lighthouse Community Centre

Panels were provided at each open house event with an overview of the project process, key findings from the engagement and research, and the draft recommendations. A comment form was available for attendees to complete.

A PDF of the open house materials and a web based version of the comment form was also made available through the RDN's website. Residents were additionally able to provide comments in an online forum setting through the Get Involved RDN website.



TWO

KEY THEMES

In total 71 comments forms were completed by attendees at the open house events or online through the RDN website. Summarized below are the key themes from the feedback provided.

Perspectives on the Service Delivery Recommendations

(Question 1 on the comment form)

- 33 comments indicated some level of agreement with the service delivery recommendations.
- 14 comments offered negative viewpoints or disagreement with the service delivery recommendations or suggested that further clarification or refinement is needed. The majority of these comments related to aquatics infrastructure (even though the question was not related to the infrastructure recommendations).
- 5 comments were provided on the need for the RDN to enhance the communication of recreation opportunities (3 of these comments were specific to the RDN website).
- 5 comments suggested that increased pickleball opportunities are needed and were not specifically identified in the service delivery recommendations.
- 3 comments suggested that the RDN should prioritize track and field opportunities (including facilities) more than it currently does.
- 2 comments were provided on the need to ensure adequate opportunities exist for youth.



Perspectives on the Infrastructure Recommendations

- 22 comments indicated some level of agreement with the infrastructure recommendations.
- 13 comments expressed that a new track and field / outdoor multi- sport complex should be a higher priority in the Master Plan.
- Aquatics options:
 - » 12 comments suggested that the aquatics options presented are not sufficient and that a new and larger scale facility is required (e.g. 50 metre pool on a new site).
 - » 8 comments supported Option 2 as presented (expansion of the existing aquatics facility, addition of two lanes to the existing main tank and the addition of a wellness centre).
 - » 6 comments supported Option 1 as presented (expansion of the existing aquatics facility and the addition of a wellness centre).
 - » 6 comments expressed opposition to any aquatics facility expansion.
- 5 comments expressed overall displeasure / dissatisfaction with the infrastructure recommendations (new specific reason(s) provided).
- 4 comments reiterated the importance of sustaining curling in District 69 (through either the existing facilities or a new facility).
- 4 comments expressed the need for a multi-purpose indoor recreation facility.
- 2 comments suggested that more attention needs to be given to the geographic distribution of facilities.
- 2 comments indicated that more attention needs to be given to trails and park spaces in the Master Plan.

Additional/Overall Comments on the Master Plan

- 8 comments reiterated the need for a higher prioritization of track and field in the Master Plan.
- 7 comments reiterated the need for pool upgrades or a new facility.
- 5 comments referred to the growth and need to provide more pickleball spaces or times.
- 5 comments on the important of curling.
- 4 comments identified other infrastructure needs not specifically identified in the Master Plan recommendations (1 comment on racquetball courts, 1 comment on signage, 1 comment on general needs for space, 1 comment on cycling infrastructure).
- 3 comments on the benefits of developing a multi-purpose recreation facility.
- 3 comments on the need to enhance programming opportunities.
- 3 comments expressing general dissatisfaction with the Master Plan.
- 2 comments on the need for focus more on seniors' recreation in the Master Plan.



Location of Residency

Area	#
City of Parksville	20
Town of Qualicum Beach	11
Area E	18
Area F	5
Area G	7
Area H	1
Other	0
Total	62

* 9 respondents did not indicate their location of residency.



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A

OPEN HOUSE COMMENT FORM

OPEN HOUSE FEEDBACK FORM



Please consider the presentation materials when providing your feedback. Feedback provided from residents and stakeholders will be used to refine and finalize the Master Plan.

1. Do you agree with the **Service Delivery and Programming** Recommendations?

2. Do you agree with the **Infrastructure** Recommendations?

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

☐ City of Parksville

☐ Town of Qualicum Beach

☐ Electoral Area E

☐ Electoral Area F

☐ Electoral Area G

☐ Electoral Area H

☐ Other (please specify): _____

B

DISPLAY PANELS

DISTRICT 69 (OCEANSIDE)

DRAFT RECREATION SERVICES MASTER PLAN

PROJECT OBJECTIVES

(What is the Master Plan looking to achieve?)

- Determine future roles and responsibilities for the provision of recreation (and related) opportunities in District 69.
- Clarify future roles and responsibilities.
- Identify programming focus areas and tactics for addressing new and emerging trends.
- Identify opportunities to optimize the efficiency, sustainability and utilization of existing facilities.
- Strategies to address key infrastructure issues and questions, including:
 - » Future needs for indoor aquatics (potential Ravensong Aquatic Centre Expansion).
 - » Need and feasibility for an outdoor multi-sport complex.
 - » Future of the District 69 Community Arena (Parkville Curling Club facility).
 - » Community needs for indoor programming and wellness spaces.

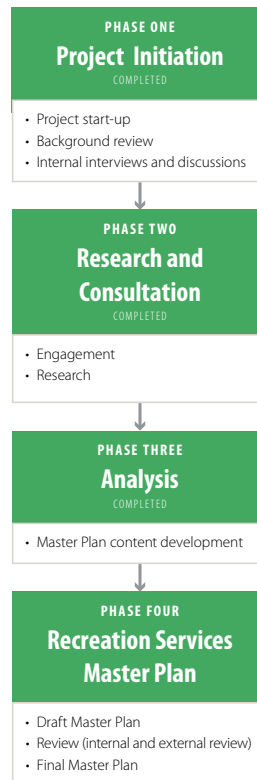
* District 69 includes the City of Parkville; Town of Qualicum Beach; and Electoral Areas E, F, G, and H.



PROJECT METHODOLOGY

(How was the draft Master Plan developed?)

Project Process



Public and Stakeholder Engagement

A number of consultation mechanisms were used to gather feedback and perspectives from residents, stakeholders and user groups.

Consultation Mechanism	Responses/ Participants
Resident Survey	1,687
Community Group Questionnaire	60
Stakeholder Interviews/Discussions	29 <i>(interviews/discussion sessions)</i>

SUMMARY OF KEY FINDINGS FROM THE RESIDENT SURVEY

- Overall, satisfaction levels for RDN provided recreation services in District 69 are strong and have improved over the past decade.
 - » 80% of residents expressed satisfaction with the current provision of recreation services; this figure has increased by 13% since 2006.
- Recreation services and opportunities are highly valued by residents.
 - » 97% of residents indicated that recreation is important to their household's quality of life (69% believe that it is "very important").
 - » 99% of residents indicated that recreation is important to the community in which they live (82% believe that it is "very important").
- Among District 69 households, some level of demand exists for new and enhanced facilities.
 - » 51% of households believe that new or enhanced indoor recreation facilities are needed in District 69.
 - » 49% of households believe that there is a need for new or enhanced parks and outdoor recreation spaces.



SUMMARY OF KEY FINDINGS FROM THE RESIDENT SURVEY

Resident Survey: Infrastructure Priorities

Indoor Facility Priorities			
#	Type	Want New	Want Existing Enhanced
1	Indoor Swimming Pool	39%	26%
2	Health and Wellness/Fitness Centre	35%	19%
3	Multi-purpose Recreation Facility	33%	14%
4	Performing Arts Centre	18%	16%
5	Teen/Youth Centre	22%	11%
6	Seniors Centre	14%	18%
7	Ice Arena	2%	17%

Outdoor Facility Priorities			
#	Type	Want New	Want Existing Enhanced
1	Walking/Hiking Trails	45%	39%
2	Natural Parks and Protected Areas	36%	32%
3	Picnic Areas and Passive Parks	27%	30%
4	Bicycle/Roller Blade Paths	31%	20%
5	Playgrounds	14%	20%
6	Track and Field Facility	13%	13%
7	Sport Fields	8%	15%



SUMMARY OF KEY FINDINGS FROM THE USER GROUP AND STAKEHOLDER CONSULTATION

- Stakeholder and user groups identified a number of preferences for new and enhanced facilities, often pertaining to their program or activity.
 - » Sport field user groups expressed that more premium quality fields (natural and/or synthetic turf) would help enhance their program and event hosting capabilities.
 - » The benefits of developing a new indoor multi-purpose recreation facility was expressed during a number of the stakeholder and user group discussions.
- Ensuring that recreation programming is geographically distributed throughout District 69 was identified as being important for many groups.
 - » The current use of decommissioned school sites in District 69 for recreation and community programming was identified as having positive local impacts.
 - » Some concerns were expressed over the impact that the development of a new indoor multi-purpose recreation facility could have on smaller facilities and the local availability of programming.
- A lack of a critical mass of youth was commonly identified as impacting programming opportunities for younger residents.
- User groups and stakeholders generally expressed positive sentiments towards RDN recreation staff, but would like to continue to work to improve communications and collaborations.



KEY FINDINGS FROM THE PROJECT RESEARCH

- District 69 has diverse demographics and population characteristics that influence recreational pursuits and interests (i.e. age, income, culture, community type).
- Population growth has been moderate in District 69 over the past decade.
 - » The current population of District 69 is 46,665 residents. Population projections anticipate that the population could range between approximately 51,000 and 57,000 residents within ten years.
- The majority of major RDN operated facilities in District 69 are well utilized and have a strong mix of opportunities.
 - » Available data supports that capacity issues exist at the Ravensong Aquatic Centre during peak times.
- A number of local, regional and provincial trends are impacting recreational preferences and demands, including:
 - » Increasing demands for “unstructured” and “spontaneous” opportunities.
 - » Diversifying activity interests, in some cases impacting traditional activities.
 - » Preference for multi-purpose “hub” facilities with multiple amenities and spaces that can accommodate a wide array of programs.
- While current operational roles and responsibilities between the RDN, municipalities within District 69, and community partner organizations are generally well understood; less clarity exists pertaining to future responsibilities for planning and capital development.



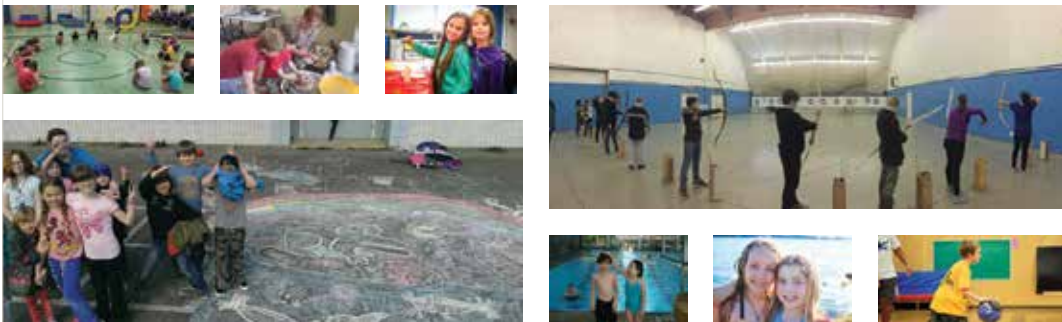
MASTER PLAN RECOMMENDATIONS

The Master Plan contains a total of 34 recommendations that provide future direction over the next ten years across the following areas of recreation services.

- **Service Delivery and Programming:** How will the RDN provide recreation services?
- **Infrastructure:** How will the RDN prioritize future facility investment and maximize the benefits that current facilities provide to residents and user groups?

Provided on the following display panels is an overview of the recommendations.

Feedback provided at the open houses will be used to further refine and finalize the Master Plan.



SUMMARY OF SERVICE DELIVERY AND PROGRAMMING RECOMMENDATIONS

- The RDN should undertake a governance review for recreation service provision in District 69. The review should focus on:
 - » Opportunities to maximize overall efficiency.
 - » Establishing a refreshed mandate for all involved entities (i.e. review terms of references for commission/committees, advisory groups, project working groups, etc.).
 - » Clarifying decision making responsibilities.
- The RDN should sustain the current organizational model and delivery model for recreation services in District 69.
 - » Continue to utilize a combination of direct and indirect delivery methods.
- Continue to place a priority on cross-sectoral collaborations (i.e. with the health care sector, education providers, arts and cultural groups, etc.) and invest additional resources in this area.
- Develop and implement a more specific engagement framework (to help guide future projects and initiatives).
- Work with local municipalities and School District 69 to clarify roles and responsibilities pertaining to future recreation planning and capital development.
- Allocate additional resources to community group capacity building (e.g. assist groups with volunteer recruitment, skill development, strategic planning, etc.).
- Continue to strategically utilize project/initiative focused groups such as steering committees and “task forces” on an ad-hoc basis.



SUMMARY OF SERVICE DELIVERY AND PROGRAMMING RECOMMENDATIONS

- Program focus areas of the future should include:
 - » Nature interaction and outdoor skill development for children and youth; activity camps for children/youth/teens; and fitness and wellness programming for adults and seniors.
 - » A diversity and balance of opportunities for all ages and ability levels.
 - » Continued offerings of arts and culture programs within the program “mix” of RDN Recreation Services. Where possible opportunities to expand arts and culture programming should be explored.
- Continue to prioritize accessibility and ensure that all residents are able to experience the benefits of recreation.
 - » Sustain the Financial Assistance Program and Inclusion Support Program.
 - » Further engage with community partners and other organizations to increase the awareness of the above programs.
 - » Consider supporting the start-up of a local KidSport chapter in District 69.
- Continue to place a priority on the marketing of recreation programs and opportunities in District 69.
- Recommended strategic initiatives:
 - » Development of a Community Events Support Strategy.
 - » Development of an Older Adults/Age Friendly Strategy.
 - » Update of the Youth Recreation Strategic Plan.



INFRASTRUCTURE RECOMMENDATIONS

Indoor Aquatics Recommendations

- Based on current population size, market demand and programming needs it is deemed that one indoor aquatics facility is sufficient to serve District 69.
- Three potential options were identified to enhance indoor aquatics provision in District 69.
- Each of the options also includes a small scale wellness facility as this type of facility could be efficiently developed within the project scope and help offset operating costs.

**Additional details of the three indoor aquatics options are provided on the next display panels.*



INFRASTRUCTURE RECOMMENDATIONS

Indoor Aquatics Options

Option	Description	Capital Costs
Option 1: Addition of a New Leisure Aquatics and Small Lap Pool Area and Wellness Centre	<p><i>* Reflects the optimal option (Approach #2) as identified in the 2010 expansion study.</i></p> <p>New leisure aquatics focused area and a small lap pool (3 lanes) to increase lane swimming and program space capacity. The addition would also include a medium scale fitness/wellness facility (~4,500 ft²) and a new multi-purpose room. Upgrades would also occur to amenity spaces such as change rooms, lobby areas, and public circulation spaces (including the potential re-configuration of the main entry areas).</p>	\$8,676,752
Option 2: Option 1 With the Addition of Two (2) Lanes to the Existing Program Tank	In addition to the upgrades identified in Option 1, the existing program tank would be expanded by 2 lanes. This option would require the hot pool to be relocated into the new leisure and 3 lane lap pool area and will eliminate the existing small leisure pool.	\$10,931,002
Option 3: Replacement (New Facility Development)	<p>A replacement new facility would be constructed using the general parameters outlined in Option 2, including:</p> <ul style="list-style-type: none"> • 8 lane x 25 metre program tank • Dedicated leisure aquatics area • ~4,500 ft² fitness/wellness facility • Multi-purpose room 	<p>\$20,030,124 (excluding site purchase and costs)</p>

A scoring metric was developed and used to rank the three potential options based on considerations such as cost (capital and operating), community and user group benefits, and impacts on existing facilities.

Based on this scoring, Option 1 and Option 2 were both deemed as strong options (Option 1 scored slightly higher than Option 2). Option 3 is not deemed to be a strong or viable option.



(Addition of a new leisure aquatics and 3 lane lap pool area, fitness/wellness centre and amenity upgrades/re-configuration.)



** Concept image only. Refinement of the facility layout and amenities will occur if the project moves forward into detailed design.*

Ravensong Aquatic Centre Expansion
Concept Study

REGIONAL
DISTRICT
OF NANAIMO

OPTION 2

(Same component additions as Option 1 plus the addition of two swimming lanes to the existing lap pool. The addition of the main lap pool by two lanes would require the hot pool to be relocated into the new leisure & 3 lane lap pool and will eliminate the existing small leisure pool.)



- KEY
- Lobby & Washrooms - Existing with Renovations
 - Lobby - Expansion
 - Reception & Admin - Existing with Renovations
 - Reception & Admin - Expansion
 - Wellness Centre - Expansion
 - Multi-purpose Room - Expansion
 - Change Rooms - Existing
 - Universal Change Room - Expansion
 - Natatorium - Existing
 - Natatorium - Expansion
 - Mechanical & Storage - Expansion
 - Qualicum Beach Civic Centre - Existing
 - Pedestrian Staircase
 - Landscaping
 - Extent of Existing Building
 - Entrance

November 7 2017

Ravensong Aquatic Centre Expansion
Concept Study

Option 2

* Concept image only. Refinement of the facility layout and amenities will occur if the project moves forward into detailed design.

02



INFRASTRUCTURE RECOMMENDATIONS

- **District 69 Arena** (Parksville Curling Club):
 - » Curling is the most appropriate type of use for the facility at present time.
 - » The RDN should work collaboratively with the City, Town and curling stakeholders to determine future needs for curling facilities in the region.
 - * These discussions will be required as both curling facilities in the region are ageing and the City of Parksville's Community Park Master Plan suggests alternative uses for the site in the future.
- **Sport field** recommendations:
 - » Work with partners (City, Town, School District 69) to make better use of underutilized fields.
 - » Defer the development of a full scale outdoor multi-sport complex for at least five years.
 - » Monitor sport field utilization for 3 – 5 years, and if warranted consider retrofitting an existing grass field to artificial turf.
- **Fitness and Wellness Centre** recommendations:
 - » Identify opportunities to integrate a dedicated medium scale fitness and wellness space into an existing facility (e.g. Ravensong Centre expansion).
 - » Revisit a larger scale fitness and wellness space in ten years (as part of a new multi-purpose facility development of major expansion project).
- **Community program space** recommendations:
 - » Continue to place a priority on maximizing the use of current facilities and spaces and ensure geographic balance.
 - » Re-visit the need for a new indoor multi-purpose recreation facility in 5 years.
- Optimize use of the leisure ice space (Oceanside Pond) at Oceanside Place. Consider repurposing if utilization cannot be increased.
- Ensure that RDN Recreation Services are involved as a stakeholder in future parks, trails and open space planning.
- Develop a sponsorship and naming policy and strategy.
- Conduct a Recreation Facility Needs Assessment every 5 years and use this information to “refresh” the Master Plan.
- Develop and implement a Facility Project Development Framework (standard planning process) to help inform future decision and maximize transparency.

C

PROMOTIONAL POSTER

HELP US PLAN FOR THE FUTURE OF RECREATION

The Regional District of Nanaimo is developing a Recreation Services Master Plan for District 69 (Oceanside).



This November, **get involved** provide your feedback on the **Draft Recreation Services Master Plan for District 69 (Oceanside)**.

Mon, Nov 20, 5:30-7:30 pm, Nanoose Place
Tue, Nov 21, 1:00-3:00 pm, Qualicum Beach Civic Centre
Tue, Nov 21, 5:30-7:30 pm, Arrowsmith Hall
Wed, Nov 22, 5:30-7:30 pm, Oceanside Place Arena
Thu, Nov 23, 5:30-7:30 pm, Lighthouse Community Ctr

Children's activity corner available at each open house

Get involved RDN rdn.bc.ca/recreation or
call 250-248-3252 or 250-752-5014









REGIONAL DISTRICT OF NANAIMO DISTRICT 69 (OCEANSIDE) RECREATION SERVICES MASTER PLAN

THE STATE OF RECREATION IN DISTRICT 69 (OCEANSIDE) RESEARCH REPORT

OCTOBER 2017

DOCUMENT # 1 OF 2 (RECREATION SERVICES MASTER PLAN TO BE PRODUCED AS A SEPARATE DOCUMENT.)





EXECUTIVE SUMMARY

The State of Recreation in District 69 Research Report (contained herein) encompasses the research and engagement findings that will inform the new District 69 Recreation Services Master Plan. The findings provided in this report document are the product of numerous forms of research and engagement as outlined below.

SATE OF RECREATION REPORT: ENGAGEMENT INPUTS

Consultation Mechanism	Responses/ Participants
Resident Survey	1,687
Community Group Questionnaire	60
Stakeholder Interviews/ Discussions	29 <i>(interviews/discussion sessions)</i>

SATE OF RECREATION REPORT: OTHER RESEARCH INPUTS

- Trends and leading practices
- Strategic planning and policy documents (e.g. 2016 – 2020 RDN Board Strategic Plan).
- Data analysis (utilization, financial)
- Population and demographics
- Programming analysis
- Facility inventory

While all of the research and engagement is important and will be considered in the development of the Master Plan, a number of key findings emerged and are summarized below.

- Residents value recreation and understand the benefits that recreation services provide to both their household and the community in which they live. Sixty-nine percent (69%) of households indicated that recreation is “very important” to their household’s quality of life and 82% indicated that recreation is “very important” to the community in which they live.
- The majority (80%) of District 69 households expressed satisfaction with recreation services. This figure represents a 13% improvement from 2006.
- Operational and day-to-day roles and responsibilities are well understood between the RDN and its partners (e.g. community organizations, School District 69, local municipalities); however opportunities exist to further clarify roles and responsibilities related to future facility planning and potential new development.
- Key trends in recreation include: multi-use facilities, physical literacy, evolving nature of volunteerism, importance of partnerships, and social inclusion. The RDN is generally well aligned with these trends in the provision of recreation in District 69.
- Demographics and community characteristics are diverse across District 69. Residents and community organizations have an array of needs, demands and perspectives on recreation.

EXECUTIVE SUMMARY

Related to future recreation infrastructure needs in District 69, some demand exists for new or enhanced facilities. The resident survey found that 51% of households believe new or enhanced indoor recreation facilities are needed in District 69; while 49% believe new or enhanced parks and outdoor recreation facilities are needed. Of note, a fairly significant proportion of residents are “unsure” if new or enhanced facilities are needed (30% answered “unsure” for indoor facilities; 29% answered “unsure” for outdoor facilities). The adjacent charts present the ranked order of indoor and outdoor amenity priorities from the household survey.¹

It is also important to note that while this report document provides valuable information that will be critical to developing future strategic direction for recreation in District 69, the Master Plan will also need to consider a number of other factors such as available resources and capacity, timing, and existing service responsibilities (e.g. sustaining current infrastructure). The Master Plan will provide recommendations, tools, and options that will further priorities, potential projects, and initiatives.

Indoor Facility Priorities			
#	Type	Want New	Want Existing Enhanced
1	Indoor Swimming Pool	39%	26%
2	Health and Wellness/ Fitness Centre	35%	19%
3	Multi-purpose Recreation Facility	33%	14%
4	Performing Arts Centre	18%	16%
5	Teen/Youth Centre	22%	11%
6	Seniors Centre	14%	18%
7	Ice Arena	2%	17%

Outdoor Facility Priorities			
#	Type	Want New	Want Existing Enhanced
1	Walking/Hiking Trails	45%	39%
2	Natural Parks and Protected Areas	36%	32%
3	Picnic Areas and Passive Parks	27%	30%
4	Bicycle/Roller Blade Paths	31%	20%
5	Playgrounds	14%	20%
6	Track and Field Facility	13%	13%
7	Sport Fields	8%	15%

¹ Based only on the resident survey findings. Rank is based on the combined % of “want new” and “want existing enhanced”.



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ONE

INTRODUCTION AND PROJECT CONTEXT

INCLUDED IN THIS SECTION:

- Overview of District 69 Recreation (historical context and areas of responsibility).
- Project background and purpose.
- Overview of the project process and methodology being used to develop the updated Recreation Services Master Plan.

OVERVIEW: DISTRICT 69 RECREATION

The Regional District of Nanaimo (RDN) has delivered recreation services in District 69 since 1984. District 69 encompasses the City of Parksville, Town of Qualicum Beach and Electoral Areas E, F, G, and H. Guidance and recommendations are provided by the District 69 Recreation Commission which advises the RDN Board of Directors. The following chart summarizes areas of responsibility for RDN recreation provision in District 69. **Note: Additional analysis of District 69 Recreation facility operations, utilization, and financial requirements is provided in Section 3.**

Function	Description
Major Facility Operations	Operation of Oceanside Place (includes 2 arenas, leisure ice, and program rooms) and the Ravensong Aquatic Centre.
Direct Recreation Programming	Provision of numerous recreation programs for children, youth, adults, and seniors in District 69 (under the Northern Community Recreation Program Services). This programming currently utilizes a variety of community facilities which includes RDN operated facilities, decommissioned school buildings (Craig Street Commons, Qualicum Commons) and not-for-profit operated facilities.
Sports Field Bookings and Allocations	The bookings and allocations of sport fields in Parksville and Qualicum Beach. <i>* The City of Parksville, Town of Qualicum Beach, and School District 69 are responsible for maintenance.</i>
Facilitation and In-Direct Provision	The RDN also facilitates recreation opportunities in a number of other ways, which include: <ul style="list-style-type: none">• Agreements with community organizations to provide programming in their communities.• Grants for community projects and initiatives• Provision of subsidized facility time to community organizations and sports associations for programming and events (e.g. ice at Oceanside Place, pool time at the Ravensong Aquatic Centre)• Allocation of resources (staff and financial) to support programming offered by organizations (e.g. RDN staff fulfilling bookings and scheduling functions on behalf of community groups)• Ongoing facility lease arrangements with community organizations (Parksville Curling Club)

AN UPDATED RECREATION SERVICES MASTER PLAN

The RDN initiated the development of a new Recreation Services Master Plan for District 69 in the fall of 2016. The Master Plan will provide the RDN with a long-term strategic plan for the delivery of recreation opportunities in District 69 and will help guide future decision making and actions in a number of key areas including the management of current facilities, future infrastructure needs, and programming partnerships. The RDN last completed a Master Plan for District 69 Recreation in 2006, which provided valuable direction over the past decade in a number of areas and helped set priority initiatives (a number of which have been successfully executed upon). In some instances, the updated Master Plan will refresh and reset future priorities while also further embedding current practices that work well. Key areas of focus for the updated Master Plan include:

- Clarifying RDN roles and responsibilities for the provision of recreation (and related) opportunities in District 69.
- Identifying the future role of partnerships and collaborations in recreation provision.
- Identifying programming focus areas and tactics for addressing new and emerging trends.
- Identifying opportunities to optimize efficiency and the overall use of existing facilities.

The Master Plan is also tasked with providing guidance related to the following three (3) specific infrastructure issues.

1. Ravensong Aquatic Centre Expansion: demand and feasibility analysis
2. Outdoor Multi-Sport Complex: demand and feasibility analysis
3. District 69 Community Arena (curling facility):
 - a. current and future demand to operate as a curling facility; and
 - b. exploration of potential alternative use (if future demand/viability determined to be in question)

PROJECT PROCESS

Research and engagement is critical to the development of the updated District 69 Recreation Services Master Plan. The Master Plan project has been organized into four (4) distinct project phases as illustrated by the following graphic. **The information gathered and analyzed through Phases 1 – 3 of the project is summarized in this report document and will be used to inform the strategies and recommendations outlined in the Master Plan.** This approach ensures that the Master Plan is grounded in sound and well-rounded research and engagement and is ultimately reflective of community needs.



TWO

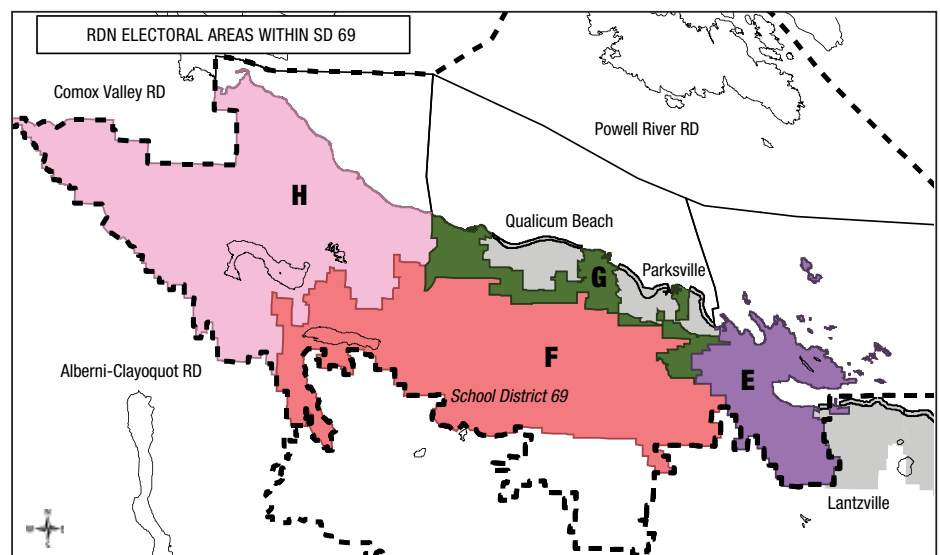
DISTRICT 69 (OCEANSIDE) OVERVIEW

INCLUDED IN THIS SECTION:

- Profile and overview of the District 69 (Oceanside) area.
- Analysis of key population characteristics and indicators.
- Inventory of recreation facilities in District 69.
- Overview of recreation programming in District 69.
- Planning review summary.

AREA PROFILE

District 69, commonly referred to as Oceanside, spans a linear oriented area on the eastern coast of Vancouver Island within the Regional District of Nanaimo. District 69 is located immediately north of the City of Nanaimo/Lantzville area and extends to the southern boundary of the Comox Valley Regional District. The region is known for its natural beauty and abundant outdoor recreational opportunities, which continues to attract both visitors and residents. The accompanying map provides a visual overview of District 69.



Also important to understand within the context of recreation planning and overall provision is that District 69 encompasses a diverse area which includes a mix of urban and rural communities. The following chart summarizes each of the jurisdictions (municipality or electoral area) included within District 69. As reflected in the chart, the total population of District 69 is 46,665 residents. This population figure represents approximately 30% of the RDN's overall population of 155,698.¹

Jurisdiction	Communities	Population (2016)
City of Parksville	Parksville	12,514
Town of Qualicum Beach	Qualicum Beach	8,943
Area E	Nanoose Bay	6,125
Area F	Errington, Coombs, Hilliers, Whiskey Creek, Meadowood	7,724
Area G	San Pareil, French Creek, Surfside, Dashwood	7,465
Area H	Qualicum Bay, Bowser, Deep Bay, Dunsmuir, Horne Lake, Spider Lake	3,884
Total		46,665

POPULATION AND DEMOGRAPHICS

Note: Complete 2016 Statistics Canada Census data is not currently available. As such, the majority of demographic and population characteristics data reflected is from the 2011 Statistics Canada Census.

As previously mentioned, the population of District 69 is 46,665 which is an increase of 5.0% since 2011. Each jurisdiction experienced growth over the past five years including a 10.7% increase in Area H, bringing its population up to 3,884. The Electoral Areas comprise 54% of District 69's population while the municipalities of Parksville and Qualicum Beach make up the remaining 46%.

Jurisdiction	Population (2016)	Percentage of District 69 Population	Percent Growth Since 2011
Parksville	12,514	27%	4.5%
Qualicum Beach	8,943	19%	2.9%
Area E (Nanoose Bay)	6,125	13%	7.9%
Area F (Errington, Coombs, Hilliers, Whiskey Creek, Meadowood)	7,724	17%	4.1%
Area G (San Pareil, French Creek, Surfside, Dashwood)	7,465	16%	4.3%
Area H (Qualicum Bay, Bowser, Deep Bay, Dunsmuir, Horne Lake, Spider Lake)	3,884	8%	10.7%
Total	46,665		

¹ Population figures from Statistics Canada, 2016 Census of the Population.

Population Growth Scenarios

Three rudimentary growth scenarios are presented below to show that there is a possibility of having to provide recreation services to over 50,000 residents by 2026. The scenarios are based on previous growth increases. For example, from 2011 to 2016, the average annual increase in population was 1.0%; if this rate were to be applied to the next ten years, the 2026 population would be 51,536.

Growth Scenario	Annual Growth	Scenario Based on Growth Experienced From	Projected District 69 Population in 2026
High	1.8%	2001 to 2011	55,767
Moderate	1.6%	2001 to 2016	54,681
Low	1.0%	2011 to 2016	51,536

Age Distribution

Based on the 2011 Census Profile, District 69 has lower proportions of people in each age segment under 50 years old compared to the province as whole (39% of District 69's population is under the age of 50 compared to 62% in BC). Nearly two-thirds (61%) of District 69's population is above the age of 50 and the 60 – 69 age category is District 69's largest (21%).²

Age Category	District 69 (2011) ²	BC (2011)
Age 0 – 4 Years	3%	5%
Age 5 – 9 Years	3%	5%
Age 10 – 19 Years	9%	12%
Age 20 – 29 Years	6%	13%
Age 30 – 39 Years	7%	13%
Age 40 – 49 Years	11%	15%
Age 50 – 59 Years	17%	15%
Age 60 – 69 Years	21%	11%
Age 70 – 79 Years	14%	7%
Age 80+ Years	9%	4%

2 2011 Census Profile does not include age distribution data for Area H.

Immigration (2001 – 2011)

From 2001 to 2011, District 69 received an influx of 820 immigrants which totaled 1.9% of the population in 2011. Area E received the highest percentage of immigrants (3.5%) while Area G received the least (0.8%).

Jurisdiction	Percentage of Population that Immigrated from 2001 to 2011
Parksville	1.9%
Qualicum Beach	1.8%
Area E	3.5%
Area F	1.2%
Area G	0.8%
Area H	3.4%
District 69	1.9%

Household Income and Unemployment Rate (2011)

Area E has the highest median after-tax household income (\$61,854) while Area F has the lowest (\$41,161) followed by Area H (\$44,661). District 69's unemployment rate is 7.8%.³

Jurisdiction	Median After-Tax Household Income	Unemployment Rate
Parksville	46,207	8.9%
Qualicum Beach	51,236	6.8%
Area E	61,854	7.0%
Area F	44,161	6.5%
Area G	55,137	10.1%
Area H	44,661	6.3%
District 69	50,543	7.8%

3 50,543 is the average median after-tax household income of each jurisdiction.

Renters and Spending on Shelter Costs (2011)

Area F and Parksville have the highest percentage of renters (24% and 22% respectively). Area F has the highest percentage of households that spend 30% or more of their household income on shelter costs (32%).

Jurisdiction	Percentage of Households that are Rented	Percentage of Households that Spend 30% or More of Household Income on Shelter Costs
Parksville	22%	26%
Qualicum Beach	10%	17%
Area E	9%	21%
Area F	24%	32%
Area G	8%	22%
Area H	20%	24%
District 69	16%	24%

Active Transportation Commuters (2011)

Of those who commute to a usual workplace, 7.8% of District 69 commuters do so by way of walking or cycling. Ten percent of commuters in Parksville and Qualicum Beach bike or walk to work.

Jurisdiction	Percentage of Commuters that Walk or Bike to Work
Parksville	10.4%
Qualicum Beach	10.1%
Area E	6.0%
Area F	6.0%
Area G	7.5%
Area H	3.5%
District 69	7.8%



FACILITY INVENTORY

The RDN operates two major indoor recreation facilities; Oceanside Place and the Ravensong Aquatic Centre. Identified as follows is an overview of the main amenity spaces at each facility.

Oceanside Place	Ravensong Aquatic Centre
<ul style="list-style-type: none"> • 2 regulation size ice arenas • Leisure skating area • Multipurpose program room • Lobby space and customer service desk (registration point for RDN programming) 	<ul style="list-style-type: none"> • 6 lane program tank • Leisure swimming pool • Sauna • Steam room • Whirl pool • Lobby space and customer service desk (registration point for RDN programming) <p><i>* Located adjacent to the Qualicum Beach Civic Centre (Town operated facility).</i></p>

Also located throughout District 69 are numerous community and recreation facilities that provide valuable space for programs, activities and events offered by community organizations and the Regional District of Nanaimo. In some instances, the RDN provides financial or in-kind support for facilities (e.g. assistance with promotions, staff resources).

Presented in the chart below is an overview of **publically provided** (RDN, municipal or community organization operated) recreation and related infrastructure in District 69.

Indoor

Facility/Amenity Type	Location(s)	# of Facility/Amenity Type in District 69
Indoor Ice Arenas	• Parksville (Oceanside Place)	2 (indoor ice sheets)
Indoor Aquatic Facilities	• Qualicum Beach (Ravensong Aquatic Centre)	1
Community Type Gymnasium Spaces ^A	<ul style="list-style-type: none"> • Parksville (Parksville Community and Conference Centre, Craig Street Commons) • Qualicum Beach (Civic Centre, Qualicum Commons) • Area E (NanOOSE Place) • Area H (Lighthouse Community Centre) 	6
Curling Facilities	<ul style="list-style-type: none"> • Parksville (Parksville Curling Club, 5 ice sheets) • Qualicum Beach (Qualicum and District Curling Club, 4 ice sheets) 	2 (facilities) 9 (total sheets of ice)
Multi-Purpose Program Spaces (including halls)	<ul style="list-style-type: none"> • Parksville (Parksville Community and Conference Centre, Craig Street Commons, Oceanside Place, Parksville Society of Organized Services, Shelly Road Centre) • Qualicum Beach (Civic Centre, Qualicum Commons, Community Hall) • Area E (NanOOSE Place) • Area F (Errington War Memorial Hall, Bradley Centre, Arrowsmith Hall, Coombs Rodeo Hall) • Area G (Little Qualicum Hall) • Area H (Lighthouse Community Centre/Qualicum Bay Lions Hall) 	15 (facility locations) ^B

Indoor (Continued)

Facility/Amenity Type	Location(s)	# of Facility/Amenity Type in District 69
Indoor Lawn Bowling Facilities	• Qualicum Beach (Qualicum Beach Lawn Bowling Club)	1
Dedicated Visual Arts Facilities	• Parksville (Oceanside Community Art Gallery) • Qualicum Beach (The Old School House)	2
Performing Arts Facilities	• Parksville (Chrysler Theatre- Parksville Community and Conference Centre) • Qualicum Beach (E.C.H.O. Village Players Theatre)	2

A Not including operational school facilities which have varying levels of community gymnasium access.

B A number of the 15 locations identified have multiple program rooms and spaces. Does not include school classroom spaces that can be booked for some programs and classes.

Outdoor

Facility/Amenity Type	Location(s)	# of Facility/Amenity Type in District 69
Sports Field Sites (playfields and ball diamonds)	• Parksville (Community Park, Springwood Park, Ballenas Secondary, Craig Street Commons, Winchelsea Elementary) • Qualicum Beach (Community Park, Kwalikum Secondary, Arrowview Elementary, Qualicum Beach Elementary) • Area E (Jack Bagley Field) • Area F (Errington Elementary, Former French Creek Community School) • Area G (Oceanside Elementary School) • Area H (Bowser Elementary)	16 total sites: 3 major/multi-field sport field sites (Parksville Community Park, Qualicum Beach Community Park, Springwood Park) 13 school sites with sport fields (including the Jack Bagley Field) ^C
Lacrosse Boxes	• Parksville (Community Park)	1
Skateboard Parks	• Parksville (Community Park) • Qualicum Beach (Community Park)	2
Tennis Courts	• Parksville (Springwood Park: 6 courts; Community Park: 2 courts) ^D • Qualicum Beach (3 courts) • Area H (Bowser: 4 courts)	14
Track and Field Spaces	• Parksville (Ballenas Secondary School)	1 ^E

C School fields have varying levels of public use due to size of field, condition or lack of amenities.

D The court spaces at Ballenas Secondary School have been re-surfaced for multi-use and are no longer available for tennis (lines and nets have been removed).

E While included in the inventory, it is notable that the track is not rubberized or of regulation size.

In addition to the facilities identified in the charts above, there exists a number of playground and cement sport court spaces (e.g. basketball courts) located throughout District 69. The continued growth of pickleball has also resulted in a number of the above spaces being adapted to accommodate this emerging sport. The Lacrosse Box in the Parksville Community Park is used for pickleball and a number of the tennis court sites identified in the chart now have pickleball lines on selected courts. The area also includes an abundance of trails and pathways, community parks, and natural space areas which contribute to recreation and leisure opportunities.

Private Sector and Regional Provision

The private sector and other municipalities in the Nanaimo region also provide recreation facilities and amenities that are accessed by District 69 residents. Identified in the following chart are major recreation facility and amenity types that are not currently provided by the RDN or not-for-profit organizations in District 69, but are available locally or regionally through private sector providers or municipalities located outside of District 69.

Facility/Amenity Type	Other Local Providers/Regional Provision
Indoor Artificial Turf Field Facility	• Arbutus Meadows (located in Area E of District 69)
Outdoor Artificial Turf Fields	• Provided by the City of Nanaimo (Merle Logan and Beban fields)
Fitness Centres	<ul style="list-style-type: none"> • Private facilities and studios are located throughout the study area and broader region. • Public facilities provided in Nanaimo by the City of Nanaimo
Major Aquatics Facility (50 metre program tank, specialty leisure aquatics amenities)	• Provided by the City of Nanaimo (Nanaimo Aquatic Centre)
Major Track and Field Facility (rubberized track, support amenities)	• Provided by the City of Nanaimo (Rotary Bowl recently transferred to the City)



RECREATION PROGRAMMING

Programs by Service Area

In 2015, the RDN provided 243 programs in District 69 including 40 at Oceanside Place (skating) and 57 at the Ravensong Aquatic Centre (swimming). RDN staff directly delivers programs, events, and services through its service area called Northern Community Recreation Program Services. 146 programs were offered through this service area in 2015 and 119 were offered in 2016.

2015 Program Statistics		
RDN Service Area	Programs	Registrations
Oceanside Place	40	690 ^F
Ravensong Aquatic Centre	57	2,539
Northern Community Recreation Services	146	6,444
Total	243	9,673

^F RDN programming only. Does not include programs offered by youth or adult sport organizations.

Northern Community Recreation Program Services

As seen in the chart above, 146 programs were offered by the RDN (Northern Community Recreation Program Services) in 2015. This number increased from 96 programs offered in the previous year. Opportunities are available for residents of all age groups within the six District 69 jurisdictions such as sports and fitness, arts and crafts, and summer camps. This service area also coordinates the delivery of the financial assistance program and inclusions services and manages the service agreement for the provision of recreation opportunities provided in Area F by the Arrowsmith Community Recreation Association.



Events

The RDN hosts or provides assistance to a variety of events and awareness weeks. Examples include Active Aging Week, Qualicum Beach Day, Qualicum Beach Family Day, Kite Festival, Kidfest, Terry Fox Run, Youth Week, Hi Neighbour Day, Nanoose Family Day, Volunteer Week, Storybook Village, and Winter Wonderland.

Financial Assistance Program

The Financial Assistance Program is available for low-income residents who live in District 69 and want to participate in recreation programs. Over 100 households received access to department programs and facilities in 2015, with the majority being for public swim admissions. This program is provided in collaboration with the Society of Organized Services (SOS) as the RDN and SOS offer complementary programs and refer clients to each other depending on eligibility.

Inclusion Services

At no charge to the participant, the RDN provides inclusion services to ensure that all people have the opportunity to participate in programs. This service focuses on including people with disabilities in the general recreation programs provided. The most requested programs have been swimming, skating, and summer camps. In 2015, over 1,000 hours of inclusion service was provided to 25 individuals. Support workers are accommodated with free registration or admission when directly working with a client.

Arrowsmith Community Recreation Association

Area F programs are provided by the Arrowsmith Community Recreation Association and supported by the RDN. There are three part-time program coordinators that work with members of the community to develop and deliver local programs and events. Each program is community-driven and flexible to accommodate the needs of Area F residents. Most of the opportunities take place at Errington Hall, Coombs Fairgrounds, Bradley Centre, and Errington Elementary School.

Free Admission

Children 3 years and under and adults 80 years and older receive free admission at Oceanside Place Arena and Ravensong Aquatic Centre.

Leaders in Training

Leaders In Training is a program for youth to develop leadership skills through training and volunteer experience. Workshops are provided in leadership, teamwork, and child management along with 45 volunteer hours in RDN summer camps and events. In 2015, a total of 51 youth were trained for leadership volunteer opportunities, each completing 16 hours of training and totaling a combined 1,575 hours of volunteering.

Program Types

A variety of program offerings are available to residents in District 69. The following chart provides an overview of current program offerings by typology and age category using the most recent Active Living Guide published by the RDN (Spring/Summer 2017). As reflected in the chart, introductory and recreational sport, education and skill development, aquatic safety, and arts and culture programs are available for each age category. Aquatic fitness is only available for adults and seniors and more specialized sport training opportunities are only offered for youth via specific sport camps. However, it is important to note that the identification of these gaps does not necessarily suggest that additional programming is required. Other factors to consider in this regard include the appropriateness of programming (e.g. does the age category warrant programming based on the Canadian Sport for Life framework), demand, and facility availability.

	Preschool	Children	Youth	Adults and Seniors
Program Type				
Introductory Sport/Recreational Sport	✓	✓	✓	✓
Fitness (classes excluding aquatics)			✓	✓
Fitness (aquatics)				✓
Sport Training			✓	
Aquatics Safety	✓	✓	✓	✓
Arts and Culture	✓	✓	✓	✓
Education and Skill Development	✓	✓	✓	✓
Nature Education		✓	✓	✓

PLANNING REVIEW

The consulting team reviewed a number of previous RDN planning and guiding documents that are pertinent to recreation in District 69. Reviewing these background documents is important in order to ensure that the updated Master Plan leverages previous data and takes into account the historical context for recreation service delivery in District 69. Summarized below are the documents that were reviewed.

- Regional District of Nanaimo Board Strategic Plan 2016 – 2020
- Recreation Services Master Plan for Oceanside (2006)
- RDN 2014 Community Survey
- Ravensong Aquatic Centre Expansion Update (2013)
- District 69 Arena (Parksville Curling Club) Building Assessment (2014)
- District 69 Track and Field Facility Feasibility Study (2008)
- RDN Operational and Efficiency Review and Recommendation Worksheets (2015)
- Youth Recreation Strategic Plan (2011 – 2016)
- Recreation Program Rationale Checklist (2013)
- District 69 Fees and Charges Report (2014)

The following documents developed by the City of Parksville and Town of Qualicum Beach were also reviewed.

- City of Parksville Vision, Mission, and Core Values (2015)
- Qualicum Beach Vision Statement (2011)

The planning review also included the following provincial and national frameworks and guiding documents. Reviewing and identifying these documents reflects an understanding of broader leading practices and perspectives in the delivery of recreation opportunities.

- A Framework for Recreation in Canada 2015: Pathways to Wellbeing
- Active People, Active Places—BC Physical Activity Strategy (2015)
- The Way Forward—A Strategic Plan for the Parks, Recreation, and Culture Sector of BC (2008)
- Canadian Sport for Life (CS4L) and Long Term Athlete Development (LTAD)



THREE

OPERATIONS AND UTILIZATION ANALYSIS

INCLUDED IN THIS SECTION:

- Utilization analysis for Oceanside Place and the Ravensong Aquatic Centre.
- Financial overview of major District 69 Recreation functions (annual operating cost analysis).

The RDN directly manages the following recreation services in District 69:

- Oceanside Place
- Ravensong Aquatic Centre
- Northern Community Recreation Program Services

Current and projected financials are presented for each service area as they have their own budgets. Operating expenditures and revenues are compared to calculate a cost recovery percentage. The amount of taxes for each service area is presented along with capital asset expenditures and capital financing charges. A consolidated review of past business plans and external assessments provide insight into utilization. Oceanside Place is well used however additional capacity does exist to increase utilization while the Ravensong Aquatic Centre is used to full capacity during many peak hours.



OCEANSIDE PLACE

Facility Context

Oceanside Place is a facility containing two regulation sized ice arenas, a leisure ice surface, and a variety of meeting and gathering spaces. Spaces in the facility are rented to community groups and used for directly delivered RDN programming.

Financial Plan 2017 – 2021

The RDN developed five-year financial projections for each of the three service areas. Through property taxes and revenues, Oceanside Place generates between \$2.5M to \$2.8M each year to cover operating expenditures, capital expenditures, and capital financing charges. For each of the next five years, the RDN will allocate \$273,052 to Oceanside Place's capital financing charges.

Oceanside Place	2017	2018	2019	2020	2021
Taxes and Revenues (property taxes, recreation fees, rentals, concession, etc.)	\$2,572,978	\$2,630,521	\$2,688,371	\$2,747,563	\$2,808,128
Operating Expenditures	\$2,250,986	\$2,302,006	\$2,293,216	\$2,329,993	\$2,368,655
Capital Expenditures	\$119,875	\$109,871	\$346,825	\$142,840	\$145,500
Capital Financing Charges	\$273,052	\$273,052	\$273,052	\$273,052	\$273,052
Net Surplus/(Deficit) for the Year	\$(69,935)	\$(54,408)	\$(22,722)	\$1,678	\$20,921
Surplus Applied to Future Years	\$158,572	\$104,164	\$81,442	\$83,120	\$104,041

In the chart below, property taxes were removed from the revenues row in order to calculate a recovery rate. From an operating standpoint in 2017, Oceanside Place will bring in \$639,079 while operating expenses will total \$2.25M. Using these figures (operating revenues divided by operating expenditures), the cost recovery for Oceanside Place is 28% and over \$1.6M is required to subsidize operations.

Oceanside Place	2017	2018	2019	2020	2021
Operating Revenues					
Operations	\$18,600	\$18,600	\$18,600	\$18,600	\$18,600
Recreation Fees	\$48,000	\$49,440	\$50,923	\$52,451	\$54,024
Facility Rentals	\$458,650	\$472,410	\$486,582	\$501,179	\$516,215
Vending Sales	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000
Concession	\$5,000	\$5,000	\$5,000	\$5,000	\$5,000
Recreation Other	\$88,150	\$90,795	\$93,518	\$96,324	\$99,213
Interdepartmental Recoveries	\$17,579	\$17,579	\$17,579	\$17,579	\$17,579
Miscellaneous	\$100	\$100	\$100	\$100	\$100
Total Revenues	\$639,079	\$656,924	\$675,302	\$694,233	\$713,731

Operating Expenditures					
Administration	\$144,251	\$145,694	\$147,150	\$148,622	\$150,108
Legislative	\$500	\$500	\$500	\$500	\$500
Professional Fees	\$15,000	\$15,000	\$15,000	\$20,000	\$15,000
Building Ops.	\$338,045	\$341,425	\$344,840	\$348,288	\$355,254
Veh. and Equip. Ops.	\$73,226	\$73,959	\$74,698	\$75,445	\$76,200
Operating Costs	\$91,265	\$93,090	\$94,952	\$96,851	\$98,788
Program Costs	\$33,600	\$33,936	\$34,275	\$34,618	\$34,964

Oceanside Place	2017	2018	2019	2020	2021
Wages and Benefits	\$1,147,029	\$1,169,970	\$1,193,369	\$1,217,237	\$1,229,409
Contributions to Reserve Funds	\$95,540	\$115,900	\$75,900	\$75,900	\$95,900
Debt Interest	\$312,530	\$312,532	\$312,532	\$312,532	\$312,532
Total Expenditures	\$2,250,986	\$2,302,006	\$2,293,216	\$2,329,993	\$2,368,655
Cost Recovery					
Revenues/Expenditures	28%	29%	29%	30%	30%
Required Operating Subsidy					
Expenditures – Revenues	\$1,611,907	\$1,645,082	\$1,617,914	\$1,635,760	\$1,654,924

Utilization

In 2016, Oceanside Place accommodated 8,215 hours of ice usage. The percentage of ice booked has ranged from 62% to 85% since 2012. Over 20,000 public skate admissions were tallied each year.

Oceanside Place	2012	2013	2014	2015	2016
Total Hours of Ice Available	11,800	12,050	9,978	9,725	9,620
Total Hours of Ice Booked	9,360	7,417	7,350	7,300	8,215
Percentage of Total Ice Booked	79%	62%	74%	75%	85%
Program Registrants	800	818	730	690	479
Public Skate Admissions	23,000	20,866	21,700	21,900	21,900

RAVENSONG AQUATIC CENTRE

Facility Context

Ravensong Aquatic Centre contains a 25 metre pool and a leisure pool. The pools are used by community groups and for RDN programming.

Financial Plan 2017 – 2021

The Ravensong Aquatic Centre's debt has recently been paid off and no further capital financing charges are required as displayed below in the 2017-2021 Financial Plan. Over the next five years, nearly \$1.3M is expected to be allocated to capital expenditures.

Ravensong Aquatic Centre	2017	2018	2019	2020	2021
Taxes and Revenues (property taxes, recreation fees, rentals, concession, etc.)	\$2,637,699	\$2,676,846	\$2,736,675	\$2,777,600	\$2,819,349
Operating Expenditures	\$2,629,527	\$2,666,231	\$2,703,642	\$2,771,779	\$2,715,124
Capital Expenditures	\$107,050	\$620,235	\$254,325	\$102,040	\$207,500
Capital Financing Charges	\$0	\$0	\$0	\$0	\$0
Net Surplus/(Deficit) for the Year	\$(98,878)	\$(9,620)	\$(21,292)	\$(11,219)	\$(3,275)
Surplus Applied to Future Years	\$137,777	\$128,157	\$106,865	\$95,646	\$92,371

Cost recovery for the Ravensong Aquatic Centre is expected to increase from 25% to 28% over the next five years. The required operating subsidy is approximately \$2M each year as operating revenues are expected to range from \$667,370 to \$748,716 while operating expenditures are projected around \$2.6M to \$2.7M.

Ravensong Aquatic Centre	2017	2018	2019	2020	2021
Operating Revenues					
Operations	\$2,740	\$2,740	\$2,740	\$2,740	\$2,740
Recreation Fees	\$199,720	\$205,712	\$211,883	\$218,239	\$224,787
Facility Rentals	\$83,145	\$85,639	\$88,209	\$90,855	\$93,580
Vending Sales	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500
Recreation Other	\$365,265	\$376,223	\$387,510	\$399,135	\$411,109
Miscellaneous	\$15,000	\$15,000	\$15,000	\$15,000	\$15,000
Total Revenues	\$667,370	\$686,814	\$706,842	\$727,469	\$748,716
Operating Expenditures					
Administration	\$172,190	\$172,190	\$172,190	\$172,190	\$172,190
Legislative	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000
Professional Fees	\$20,000	\$20,000	\$20,000	\$20,000	\$20,000
Building Ops.	\$249,315	\$254,301	\$259,387	\$264,575	\$269,867
Veh. and Equip. Ops.	\$28,580	\$28,580	\$28,580	\$28,580	\$28,580
Operating Costs	\$157,363	\$158,937	\$160,526	\$162,131	\$163,753
Program Costs	\$87,475	\$88,350	\$89,233	\$90,126	\$91,027
Wages and Benefits	\$1,463,424	\$1,492,693	\$1,522,546	\$1,552,997	\$1,568,527
Contributions to Reserve Funds	\$450,180	\$450,180	\$450,180	\$480,180	\$400,180
Total Expenditures	\$2,629,527	\$2,666,231	\$2,703,642	\$2,771,779	\$2,715,124
Cost Recovery					
Revenues/Expenditures	25%	26%	26%	26%	28%
Required Operating Subsidy					
Expenditures – Revenues	\$1,962,157	\$1,979,417	\$1,996,800	\$2,044,310	\$1,966,408

Utilization

The Ravensong Aquatic Centre was in use for 95% of available hours in 2016 which is considered very high and nearing (or at) full capacity. The number of program registrants has remained relatively constant since 2012 and the pool facilitated over 93,000 public swims in 2016.

Ravensong Aquatic Centre	2012	2013	2014	2015	2016	2017
Percentage of Hours Used	98%	93%	93%	93%	95%	95%
Program Registrants	2,412	2,700	2,539	2,539	2,550	2,833
Total Program Attendance	23,242	22,650	21,427	21,427	25,500	28,330
Total Public Swim Admissions	85,000	90,490	89,127	89,127	93,724	95,562

NORTHERN COMMUNITY RECREATION PROGRAM SERVICES

Service Delivery Context

The purpose of Northern Community Recreation Program Services is to plan, develop and coordinate the delivery of a range of recreation programs and services to all age groups within the communities of Parksville, Qualicum Beach and Electoral Areas E, F, G and H. This includes services such as recreation grants, financial assistance program, inclusion support for individuals with disabilities, summer programs, support for community events, and community development initiatives. The department acts as the booking agent for sports fields within the City of Parksville and the Town of Qualicum Beach and School District 69. The department also oversees a service contract for additional local programming in Electoral Area F with Arrowsmith Community Recreation Association. Regional District staff act in a resource capacity and monitor the outcomes and performance of the Association.

Financial Plan 2017 – 2021

Over the next five years combined, \$22,426 is allocated to capital expenditures while no financing charges are expected. Operating expenditures are projected to surpass \$2M in 2021 and therefore taxes/revenues will rise to match it.

Northern Community Recreation Program Services	2017	2018	2019	2020	2021
Taxes and Revenues (property taxes, municipal agreements, recreation fees, etc.)	\$1,866,745	\$1,909,893	\$1,948,303	\$1,990,002	\$2,020,512
Operating Expenditures	\$1,824,164	\$1,910,736	\$1,942,531	\$1,977,794	\$2,006,729
Capital Expenditures	\$2,325	\$1,536	\$2,825	\$11,540	\$4,200
Capital Financing Charges	\$0	\$0	\$0	\$0	\$0
Net Surplus/(Deficit) for the Year	\$40,256	\$(2,379)	\$2,947	\$668	\$9,583
Surplus Applied to Future Years	\$69,775	\$67,396	\$70,343	\$71,011	\$80,594

Northern Community Recreation Program Services requires \$1.4M to \$1.5M in operating subsidies each year. Cost recovery is projected to remain around 22% until 2021.

Northern Community Recreation Program Services	2017	2018	2019	2020	2021
Operating Revenues					
Operations	\$5,945	\$6,123	\$6,307	\$6,496	\$6,691
Recreation Fees	\$360,436	\$365,558	\$371,041	\$376,313	\$381,664
Operating Grants	\$58,000	\$58,000	\$58,000	\$58,000	\$58,000
Miscellaneous	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000
Total Revenues	\$425,381	\$430,681	\$436,348	\$441,809	\$447,355
Operating Expenditures					
Administration	\$114,617	\$114,617	\$114,617	\$114,617	\$114,617
Professional Fees	\$22,300	\$12,300	\$12,300	\$18,300	\$12,300
Building Ops.	\$14,282	\$14,282	\$14,282	\$14,282	\$14,282
Veh. and Equip. Ops.	\$14,386	\$14,386	\$14,386	\$14,386	\$16,449
Operating Costs	\$102,727	\$102,727	\$102,727	\$102,727	\$102,727
Program Costs	\$504,452	\$511,179	\$518,024	\$524,991	\$532,080

Northern Community Recreation Program Services	2017	2018	2019	2020	2021
Wages and Benefits	\$668,185	\$681,548	\$695,181	\$709,083	\$716,174
Transfer to Other Gov./Org.	\$373,035	\$389,517	\$400,834	\$409,228	\$417,920
Contributions to Reserve Funds	\$10,180	\$70,180	\$70,180	\$70,180	\$80,180
Total Expenditures	\$1,824,164	\$1,910,736	\$1,942,531	\$1,977,794	\$2,006,729
Cost Recovery					
Revenues/Expenditures	23%	23%	22%	22%	22%
Required Operating Subsidy					
Expenditures – Revenues	\$1,398,783	\$1,480,055	\$1,506,183	\$1,535,985	\$1,559,374

Utilization

Northern Community Recreation Program Services provided organized programming for 5,782 people in 2016, to produce a total program attendance of 27,016. A range of 116 to 234 households have been supported by the Financial Assistance Program over the past five years and at least 20 individuals have received inclusion support each year.

Northern Community Recreation Program Services	2013	2014	2015	2016	2017
Program Registrants	3,800	2,841	6,444	5,782	7,081
Total Program Attendance	14,300	16,776	17,000	27,016	32,572
Households supported by the Financial Assistance Program	180	125	116	234	191

SUMMARY: FINANCIAL PLAN SUMMARY (2017)

In 2017, the combined cost recovery for the three services areas is expected to be 26%. Nearly \$5M will be required to subsidize the operations of the service areas.

Service Area	Oceanside Place	Ravensong Aquatic Centre	Northern Community Recreation Program Services	Total
Operating Revenues	\$639,079	\$667,370	\$425,381	\$1,731,830
Operating Expenditures	\$2,250,986	\$2,629,527	\$1,824,164	\$6,704,677
Cost Recovery	28%	25%	23%	26%
Required Operating Subsidy	\$1,611,907	\$1,962,157	\$1,398,783	\$4,972,847

USE BY GEOGRAPHIC RESIDENCY

Recreation Facility and Field Use Analysis (2015 Review)

In 2015, a review was conducted to analyze the geographic residency of the users of specific public recreation facilities that are supported by RDN taxpayers. The purpose of the information and analysis was for general management information, to guide marketing campaigns, to provide a basis for apportioning the net public subsidy to specific members of the RDN, and to fulfill the requirements of cost sharing agreements. Based on usage from each area, the percentage of tax payer subsidy from each facility type is presented below. **Note: Findings from the household survey fielded as part of the Master Plan project also provides utilization data for a number of recreation facilities and amenities. Please see Section 5 for these findings.**

Analysis of Pool Use (Ravensong Aquatic Centre)

Electoral Area/Municipality	E	F	G	H	PV	QB
Percent of Facility Usage ^A	3.9% ^B	22%	21%	7%	27%	24%

A Not including out-of-area users/visitors.

B Area E is not a member of the cost sharing agreement for Ravensong Aquatic Centre.

Analysis of Arena Use (Oceanside Place)

Electoral Area/Municipality	E	F	G	H	PV	QB
Percent of Facility Usage ^C	11%	13%	22%	4%	34%	15%

C Not including out-of-area users/visitors.

Analysis of Sports Field Use

Electoral Area/Municipality	E	F	G	H	PV	QB
Percent of Facility Usage ^D	13%	16%	22%	5%	30%	14%

D Not including out-of-area users/visitors.



ACCOMPLISHMENTS

Over the course of each year, the RDN keeps notes of recreation accomplishments. While the whole list is not displayed below, the following snapshot highlights the operational successes of recreation services in District 69.

Northern Community Recreation Program Services

2013

- Renewed agreement with VIHA–Integrated Health Network (IHN) to provide seated fitness programs to IHN (and public) clients. VIHA–IHN also sponsored their clients with two or more designated chronic illnesses with access to RDN recreation services.
- Development of new youth recreation website and social media platforms.
- Five Canada Summer Jobs students were placed with the department.

2014

- Offered an expanded afterschool drop in sports program in Qualicum Beach that has been well attended
- Developed and launched the Grade Five Activity Pass and Grade Six Activity Card to help promote physical fitness in this age group.
- Developed and launched the Corporate and Volunteer Group Recreation Pass.

2015

- Leaders In Training (LITs): 35 youth were trained for summer leadership volunteer opportunities, LITs completed a total of 16 training hours each, and completed 1,575 combined hours of volunteering in July and August.
- Final year of implementation of the Youth Recreation Strategic Plan involving grant funding available to secondary schools and rural recreation organizations.
- Co-hosted forum with Island Health open to local governments, School District and First Nation Band members to increase mutual understanding of the organizations and explore potential partnerships.

2016

- Co-hosted forum with Island Health open to local governments, School District and First Nation Band members to increase mutual understanding of the organizations and explore potential partnerships.
- Distributed \$47,260 in grant funding from Island Health in the intervention of the five modifiable risk factors; unhealthy eating, overweight/obesity, physical inactivity, tobacco use and harmful alcohol use affecting wellbeing.
- Transitioned to new registration and facility booking system which involved the training of all reception and programming staff, transfer of existing active client database, transfer of all current memberships, review and update of procedures regarding inputting of programs, activity guide design and download process, reserving and registering clients, and an extensive communication campaign.
- Initiated a Seniors Round Table to enable community partner groups including PAGOSA, VIU Elder College, and others with the ability to collaborate on various projects and reduce the duplication of efforts in regards to services and activities for this demographic.
- Met all operating and capital financial plans.
- Recognized 48 local athletes, artist and performers through the District 69 Performance Recognition Program.

Ravensong Aquatic Centre

2013

- Provided learn to swim programs for 2,496 children.
- Completed implementation of vending changeover to Complete Vending and increase Healthy Food and Beverage Initiative.
- Replaced original (1994) atmospheric boilers with High Efficiency Condensing Boilers.

2014

- Provided higher level aquatic leadership instruction to 203 learners.
- Continued operation of the Aquatic Centre providing over 4,700 hours of use and 90,000 admissions for public sessions.
- Aquatic programs that were offered and supported away from Ravensong, within the community, included Qualicum Beach Mile Swim, School Salmon Observation, Polar Bear Swim at Parksville Beach, various School District 69 outings to the beach, Horne Lake Summer First Aid, and Little Qualicum River Hatchery.

2015

- Provided swim lessons for 2,575 children and adults.
- Established a FTE Team Leader to lessen the work load on the Aquatic Programmer as per the Operational and Efficiency Review recommendations.
- Celebrated the 20th Anniversary of Ravensong Aquatic Centre.

2016

- Provided swim lessons to over 2,000 local children and youth.
- Provided Swim to Survive lessons for all grade seven students in District 69.
- Open to the public for over 5,400 hours.
- Ran over 340 aquafit and water based exercise programs.
- Site location was used for filming Hallmark Channel television production Chesapeake Shores.
- Met all operating and capital financial plans.

Oceanside Place

2013

- Implementation of P.A.D. (Public Access Defibrillator) Program.
- Renewed facility advertising agreement after RFP process.
- Ten year anniversary celebration for Oceanside Place held.

2014

- Extended Winter Wonderland and developed a New Year's event for the Community.
- Continued to coordinate energy and sustainability to develop and implement a comprehensive energy management strategy for RDN recreation facilities.
- Implemented training sessions for use of PAD (AED) for public user groups.

2015

- Implemented pickle ball program and orientation sessions for all ages as a dry floor activity.
- Reviewed all arena services policy and procedures and developed new tracking system.
- Enhanced facility concession services with establishing a seating area and in accordance with the Healthy Food and Beverage Initiative.

2016

- Continued development and support of programs for Female and Co-ed Hockey, drop in hockey for youth, birthday parties for youth, and public skate sessions for adults.
- Continued with the Annual Winter Wonderland and New Year's event for the Community.
- Participated in Asset Management Plan development for Recreation.
- Continued to host local, regional and provincial tournaments/events involving youth, adults and seniors in hockey, lacrosse and figure skating.
- Continued to develop a Pickleball program, orientation sessions, and tournaments for all ages as a dry floor activity.
- Entered into new agreements for Vending and Concession services in accordance with the Healthy Food and Beverage Initiative.
- Met all operating and capital financial plans.
- Continued to work with Parksville and District 69 Curling Club on state of good repair in the operation of the District 69 Arena.





FOUR

TRENDS AND LEADING PRACTICES

INCLUDED IN THIS SECTION:

- Overview of trends in recreation participation, infrastructure and service provision.
- Pertinent leading practices with potential application in District 69.

A review of trends can help identify leading practices in the delivery of recreation services as well as emerging or evolving interests that may be important to consider when developing programming and infrastructure. Summarized in the following section are selected trends related to participation, infrastructure, and public sector provision of recreation opportunities (service delivery). The data presented in this section has been taken from a variety of publically available provincial and national research databases and sources as noted.



PARTICIPATION TRENDS

Physical Activity and Wellness Levels

The **BC Physical Activity Strategy**, published in 2015, identified a number of participation indicators that reveal both encouraging and troubling physical activity trends. Summarized below are key findings outlined in the Strategy.

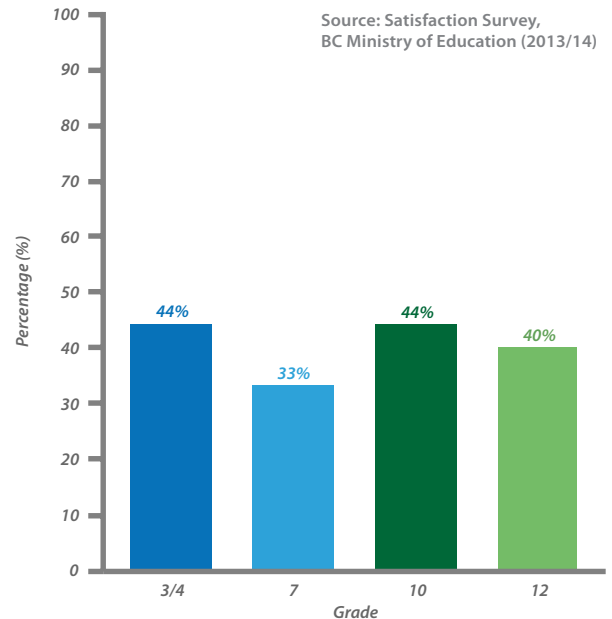
- **British Columbia is the most active province in Canada.** Almost 64% of British Columbians (age 12 and over) are active in their leisure time, highest among all provinces in Canada. However, about 1.5 million British Columbians are classified as inactive, and many of those who report being active do not do enough activity to achieve health benefits.
- **Physical activity levels among children and youth are concerning.** While 88% of students in Grades 3 and 4 report that they get physical activity at school, only 44% report doing at least 30 minutes of moderate or vigorous activity each day.

ParticipACTION is a national non-profit organization that strives to help Canadians sit less and move more. **The Report Card on Physical Activity for Children and Youth** is a comprehensive assessment of child and youth physical activity, taking data from multiple sources, including the best available peer-reviewed research, to assign grades for indicators such as overall physical activity, active play, sleep, and others. The most recent report card (2016) is a “wake-up call” for children and youth activity levels.

- Only 9% of Canadian kids aged 5 to 17 get the 60 minutes of heart-pumping activity they need each day.
- Only 24% of 5 to 17-year-olds meet the Canadian Sedentary Behaviour Guidelines recommendation of no more than 2 hours of recreational screen time per day.
- In recent decades, children’s nightly sleep duration has decreased by about 30 to 60 minutes.
- Every hour kids spend in sedentary activities delays their bedtime by 3 minutes. And the average 5 to 17-year-old Canadian spends 8.5 hours being sedentary each day.
- 33% of Canadian children aged 5 to 13, and 45% of youth aged 14 to 17, have trouble falling asleep or staying asleep at least some of the time.
- 36% of 14 to 17-year-olds find it difficult to stay awake during the day.
- 31% of school-aged kids and 26% of adolescents in Canada are sleep-deprived.

Percentage of Students Who Report Meeting the Daily Physical Activity (DPA) Policy Requirements

Source: BC Physical Activity Strategy (2015)



Overall Physical Activity

70% of children aged 3 to 4 meet the recommendation of 180 minutes of daily activity at any intensity. However, as the guidelines change to 60 minutes of moderate- to vigorous-intensity physical activity per day for those aged **5 to 17, only 9%** are meeting the guidelines.^{2012-13 CHMS}

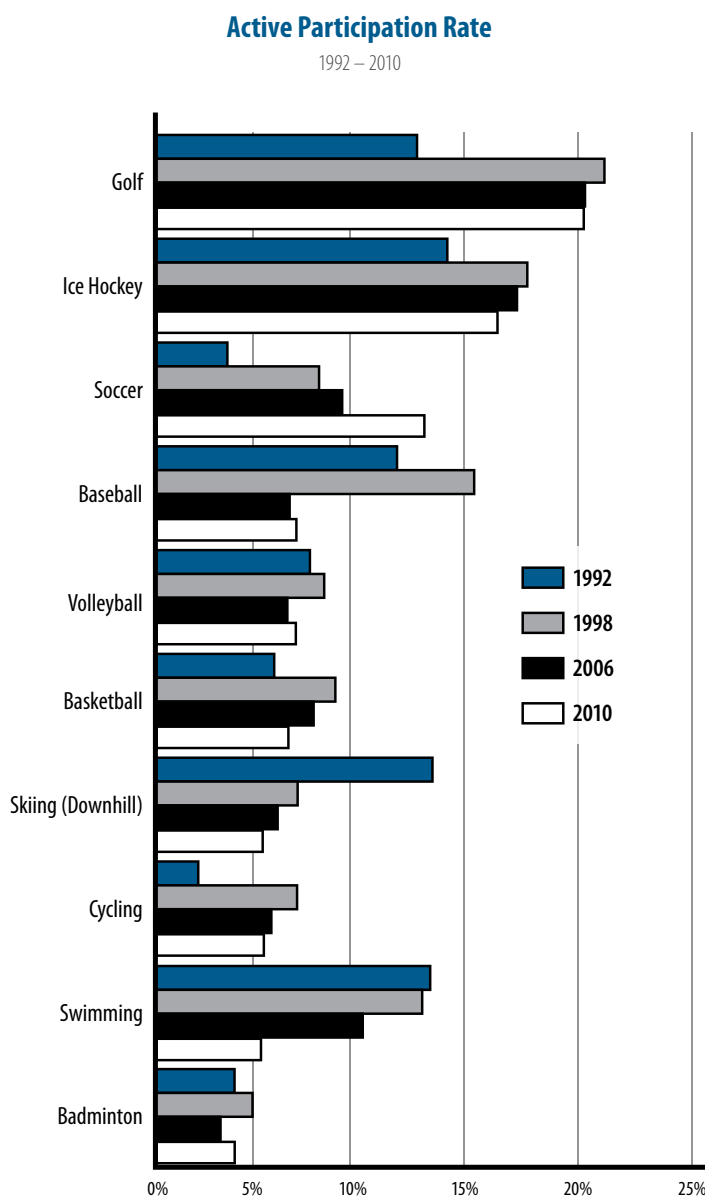
Physical Activity Preferences

The **2013 Canadian Community Health Survey** reveals data that provides some insight into the recreation and leisure preferences of Canadians. The top 5 most popular adult activities identified were walking, gardening, home exercise, swimming and bicycling. The top 5 most popular youth activities were walking, bicycling, swimming, running/jogging and basketball.¹

Participation levels and preferences for sporting activities continue to garner much attention given the impact on infrastructure development and overall service delivery in most municipalities. The **Canadian Fitness & Lifestyle Research Institutes 2011 – 2012 Sport Monitor Report** identified a number of updated statistics and trends pertaining to sport participation in Canada.²

- The highest proportion of Canadians prefers non-competitive sports or activities. Nearly half (44%) of Canadians preferred non-competitive sports while 40% like both non-competitive and competitive sports. Only 8% of Canadians prefer competitive sports or activities and 8% prefer neither competitive nor non-competitive sports.
- Sport participation is directly related to age. Nearly three-quarters (70%) of Canadians aged 15 – 17 participate in sports, with participation rates decreasing in each subsequent age group. The largest fall-off in sport participation occurs between the age categories of 15 – 17 and 18 – 24 (~20%).
- In contrast to children and youth populations (in which gender participation rates are relatively equal), substantially more adult men (45%) than adult women (24%) participate in organized sport.
- Participation in sport is directly related to household income levels. Households with an annual income of greater than \$100,000 have the highest participation levels, nearly twice as high as households earning between \$20,000 and \$39,999 annually and over three times as high as households earning less than \$20,000 annually.
- The highest proportion of sport participants play in “structured environments.” Just under half (48%) of sport participants indicated that their participation occurs primarily in organized environments, while 20% participate in unstructured or casual environments; 32% do so in both structured and unstructured environments.
- Community sport programs and venues remain important. The vast majority (82%) of Canadians that participate in sport do so within the community. Approximately one-fifth (21%) participate at school while 17% participate in sports at work. A significant proportion (43%) also indicated that they participate in sporting activities at home.

A research paper entitled “Sport Participation 2010” published by Canadian Heritage also identified a number of trends pertaining to participation in specific sports. The following graph illustrates national trends in active sport participation from 1992 – 2010. As reflected in the graph, swimming (as a sport) has experienced the most significant decrease while soccer has had the highest rate of growth while golf and hockey remain the two most played sports in Canada. **Note: Data includes both youth, amateur, and adult sport participants.**³



1 Statistics Canada: <http://www.statcan.gc.ca/daily-quotidien/140612/dq140612b-eng.htm>

2 Canadian Fitness & Lifestyle Research Institutes 2011 – 2012 Sport Monitor: <http://www.cflri.ca/node/78>

3 Government of Canada: http://publications.gc.ca/collections/collection_2013/pc-ch/CH24-1-2012-eng.pdf

The Paper further identifies a number of broad participation trends related specifically to sport focused participation utilizing Statistics Canada data from the 2010 Federal Census and the General Social Survey. Broader trends effecting overall sport participation noted by the Paper include:

- National sport participation levels continue to decline. In 2010, 7.2 million or 26% of Canadians age 15 and older participated regularly in sport; this represents a 17% decline over the past 18 years.
- The gender gap in sport participation has increased.
- Sport participation decreases as Canadians age; the most significant drop off occurs after age 19.
- Education and income levels impacts impact sport participation. Canadians with a University education and those making more than \$80,000 annually have the highest rates of sport participation.
- Established immigrants participate in sport less than recent immigrants and Canadian born.
- Students (15 years and older) participate in sport in greater numbers than any labour force group.
- Participation is highly concentrated in a few sports. Participants in golf, ice hockey, and soccer tend to prefer these three sports and have less diversity in their overall sporting pursuits than participants of other sports.
- Women are more likely than men to have a coach. Female sport participants tend to use the services of a coach more often than male sport participants and this difference appears to increase with age.
- The most important benefit of sport participation is relaxation and fun. Relaxation and fun were ranked as being important by 97% of sport participants.
- A lack of time and interest are the main reasons for not participating in sport.

Unstructured Recreation

There is an increasing demand for more flexibility in timing and activity of choice for recreational pursuits. People are seeking individualized informal pursuits that can be done alone or in small groups, at flexible times, and often near or at home. This does not eliminate the need for structured activities, but instead suggests that planning for the general population is as important as planning for traditional structured use environments.

The **Canadian Fitness and Lifestyle Research Institute** conducts a **Physical Activity Monitor (PAM)** survey that tracks physical activity and sport participation among Canadians. Additionally, the telephone survey tracks changes in physical activity patterns over time, along with factors influencing participation. The 2014-15 PAM asked 18 and older Canadians about the type of physical activities they participated in 12 months prior to the survey. This is a breakdown of the 10 most common activities by gender.

Activity	Proportion participating in the previous 12 months	
	Men	Women
Walking for exercise	80%	88%
Gardening or yard work	80%	69%
Bicycling	55%	43%
Social Dancing	33%	45%
Ice Skating	34%	24%
Exercise classes or aerobics	15%	39%
Yoga or tai chi	15%	39%
Golfing	33%	13%
Baseball or softball	23%	12%
Basketball	21%	11%
Ice hockey	21%	4%
Football	18%	4%



Flexibility and Adaptability

Recreation and parks consumers have a greater choice of activity options than at any time in history. As a result, service providers are being required to ensure that their approach to delivery is fluid and is able to quickly adapt to meet community demand. Many municipalities have also had to make hard decisions on which activities they are able to directly offer or support, versus those which are more appropriate to leave to the private sector to provide.

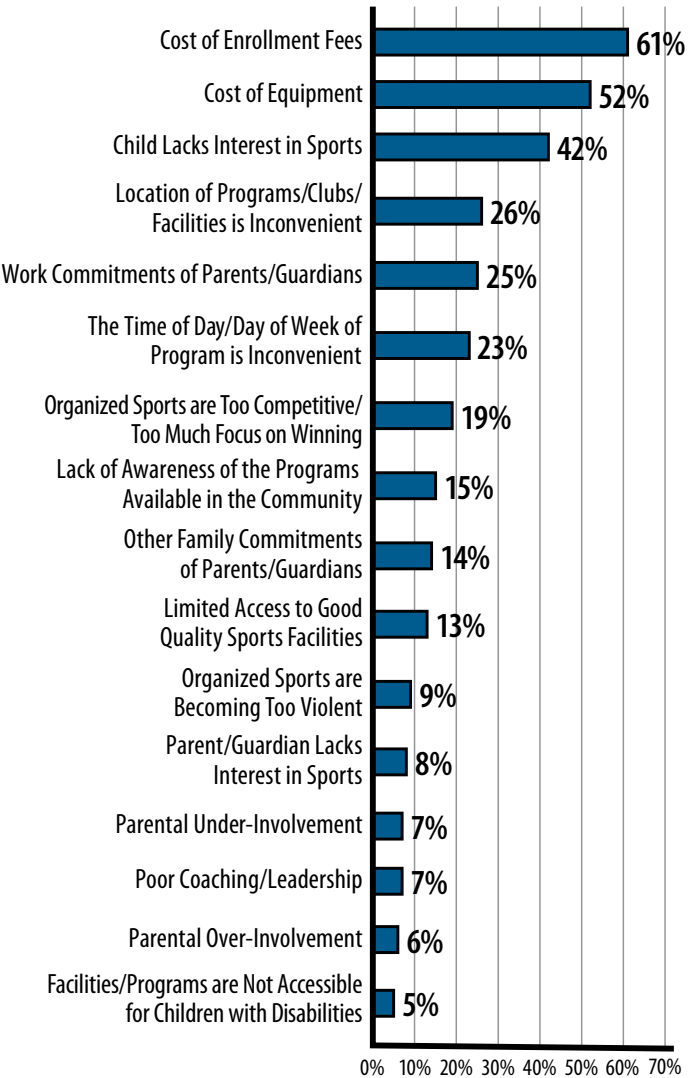
Ensuring that programming staff and management are current on trends is important in the identification and planning of programming. Regular interaction and data collection (e.g. customer surveys) from members are other methods that service providers use to help identify programs that are popular and in demand. The development of multi-use spaces can also help ensure that municipalities have the flexibility to adapt to changing interests and activity preferences.



Barriers to Participation

Research and available data supports that many Canadians face barriers that impact their ability to reap the numerous physical, social, and mental benefits that are accrued from participation in recreation and leisure pursuits. Understanding these barriers can help service providers identify strategies to mitigate issues and encourage participation.

The adjacent graph adapted from the 2014 CIBC – KidSport Report reflects barriers to participation in sport for 3 to 17 year olds in Canada. As reflected in the graph, the cost of enrollment, the cost of equipment, and a lack of interest were identified as the top 3 barriers.



INFRASTRUCTURE TRENDS

Managing Aging Infrastructure

A report published in 2009 by the **British Columbia Recreation and Parks Association** titled “A Time for Renewal” identified a number of statistics related to the aging condition of recreation infrastructure in the province. Findings published in the report included:

- 68% of BC’s indoor recreation facilities are 25 years or older, and 42% of facilities are 35 years or older.
- Recreation infrastructure development is not keeping up with current or projected population growth.
- An estimated \$4 billion dollars is needed for the rehabilitation of existing indoor facilities based on life-cycle stage assumptions.
- An estimated \$1.2 billion dollars is needed to build new indoor facilities to proportionately accommodate BC’s ten-year population growth predictions.

Another more recent report, the **Canadian Infrastructure Report Card**⁴ included an assessment and analysis of the state of sport and recreation facilities across Canada. The report revealed a number of concerns and issues that will impact the delivery of sport and recreation infrastructure over the next number of years. Key findings from the report included the following.

- The Report Card demonstrates that Canada’s infrastructure, including sport and recreation facilities, is at risk of rapid deterioration unless there is immediate investment.
- The average annual reinvestment rate in sport and recreation facilities is currently 1.3% (of capital value) while the recommended target rate of reinvestment is 1.7% – 2.5%.
- Almost 1 in 2 sport and recreation facilities are in ‘very poor’, ‘poor’ or ‘fair’ condition and need repair or replacement.
- In comparison to other municipal infrastructure assessed in the Report Card, sport and recreation facilities were in the worst state and require immediate attention.

The Report Card indicated that the extrapolated replacement value of sport and recreation facilities in ‘poor’ or ‘very poor’ condition is \$9 billion while those in ‘fair’ condition require \$14 billion.

Multi-Use Spaces

Recreation and parks facilities are being designed to accommodate multiple activities and to encompass a variety of different components. The benefits of designing multi-use spaces include the opportunity to create operational efficiencies, attract a wide spectrum of users, and procure multiple sources of revenue. Providing the opportunity for all family members to take part in different opportunities simultaneously at the same location additionally increases convenience and satisfaction for residences.

Creating spaces within a facility that are easily adaptable and re-configurable is another growing trend observed in many newer and retrofitted facilities. Many performing arts venues are being designed in such a manner that staging, seating, and wall configurations can be easily changed as required. Similarly, visual arts spaces such as studios and galleries are being designed in a manner that allows them to be used for a multitude of different art creation and display purposes. Gymnasium spaces and field house facilities are being designed with adjustable barriers, walls, bleachers, and other amenities that can be easily set-up or removed depending on the type of activity or event.

Integrating Indoor and Outdoor Environments

A new concept in recreation infrastructure planning is to ensure that the indoor environment interacts seamlessly with the outdoor recreation environment. This can include such ideas as indoor/outdoor walking trails, indoor/outdoor child play areas, and indoor/outdoor aquatics facilities. Although there are a number of operational issues that need to be considered when planning indoor/outdoor environments (e.g. cleaning, controlled access, etc.) the concept of planning an indoor facility to complement the site it is located on (and associated outdoor amenities included) as well as the broader community parks and trail system is prudent and will ensure the optimization of public spending on both indoor and outdoor recreation infrastructure. Integrating indoor and outdoor environments can be as “simple” as ensuring interiors have good opportunities to view the outdoors.

4 http://www.canadainfrastructure.ca/downloads/Canadian_Infrastructure_Report_2016.pdf

Ensuring Accessibility

Many current recreation and cultural facilities are putting a significant focus on ensuring that user experiences are comfortable including meeting accessibility requirements and incorporating designs that can accommodate various body types. Programming is made as accessible as possible via “layering” to provide the broadest appeal possible to people of all abilities.

Meeting the needs of various user groups is also an important aspect of accessibility. Incorporating mobile technologies, rest spaces, child-friendly spaces, crafts areas, and educational multi-purpose rooms for classes and performances is an emerging trend. Accessibility guidelines set by governments, as well as an increased understanding of the needs of different types of visitors is fueling this trend. Technology is also being embraced as a modern communication tool useful for effectively sharing messages with younger, more technologically savvy audiences.

Revenue Generating Spaces

Facility operators of community facilities are being required to find creative and innovative ways to generate the revenues needed to both sustain current operations and fund future expansion or renovation projects. By generating sustainable revenues outside of regular government contributions, many facilities are able to demonstrate increased financial sustainability and expand service levels.

Lease spaces provide one such opportunity. Many facilities are creating new spaces or redeveloping existing areas of their facility that can be leased to food and beverage providers and other retail businesses. Short term rental spaces are another major source of revenue for many facilities. Lobby areas, programs rooms, and event hosting spaces have the potential to be rented to the corporate sector for meetings, team building activities, holiday parties, and a host of other functions.

Social Amenities

The inclusion of social amenities provides the opportunity for multi-purpose community recreation facilities to maximize the overall experience for users as well as to potentially attract non-traditional patrons to the facility. Examples of social amenities include attractive lobby areas, common spaces, restaurants and cafeterias, spectator viewing areas, meeting facilities, and adjacent outdoor parks or green space. It is also becoming increasingly uncommon for new public facilities, especially in urban areas, to not be equipped with public wireless Internet.

Another significant benefit of equipping facilities with social amenities is the opportunity to increase usage and visitation to the facility during non-peak hours. Including spaces such as public cafeterias and open lobby spaces can result in local residents visiting the facility during non-event or non-program hours to meet friends or is simply a part of their daily routine. Many municipalities and non-profit organizations have encouraged this non-peak hour use in order to ensure that the broader populace perceives that the facility is accessible and available to all members of the community.

SERVICE DELIVERY TRENDS

Partnerships

Partnerships in the provision of recreation and parks opportunities are becoming more prevalent. These partnerships can take a number of forms, and include government, not for profit organizations, schools and the private sector. While the provision of recreation and parks services has historically relied on municipal levels of the government, many local governments are increasingly looking to form partnerships that can enhance service levels and more efficiently lever public funds.

Examples of partnerships include facility naming and sponsorship arrangements, lease/contract agreements, the contracted operation of spaces, entire facilities, or delivery of programs. According to one study⁵ over three-quarters (76%) of Canadian municipalities work with schools in their communities to encourage the participation of municipal residents in physical activities. Just under half of Canadian municipalities work with local non-profits (46%), health settings (40%), or workplaces (25%) to encourage participation in physical activities amongst their residents. Seventy-six percent (76%) of municipalities with a population of 1,000 to 9,999 to 80% of municipalities over 100,000 in population have formed agreements with school boards for shared use of facilities. In fact since 2000, the proportion of municipalities that have reported working with schools, health settings, and local non-profit organizations has increased by 10% to 20%.

5 “Municipal Opportunities for Physical Activity” Bulletin 6: Strategic partnerships. 2010, Canadian Fitness & Lifestyle Research Institute.

Social Inclusion

The concept of social inclusion is becoming an issue communities are addressing. While always an important issue, its significance has risen as communities have become more diversified through immigration.

Social inclusion is about making sure that all children and adults are able to participate as valued, respected, and contributing members of society. It involves the basic notions of belonging, acceptance, and recognition. For immigrants, social inclusion would be manifested in full and equal participation in all facets of a community including economic, social, cultural, and political realms. It goes beyond including “outsiders” or “newcomers.” In fact social inclusion is about the elimination of the boundaries or barriers between “us” and “them.”⁶ There is a recognition that diversity has worth unto itself and is not something that must be overcome.⁷

Community Development

The combined factors of decreasing support from other levels of government, increasing demand for new and exciting recreation infrastructure and programs, and the changing nature of the volunteer has led many local government providers (e.g. municipalities and regional districts) to adopt a community development focus in service delivery. This, in addition to the direct delivery of recreation facilities and programs, includes the facilitation of empowering local non-profit groups to operate facilities and/or offer programs to residents thereby leveraging public resources and providing more value for public investment.

Community development is the process of creating change through a model of greater public participation; the engagement of the entire community from the individual up. The concept of community development has a broader reach than just the delivery of recreation and parks programs and facilities; it is commonly understood to be the broader involvement of the general public in decision making and delivery. Community development in recreation delivery encompasses supporting and guiding volunteer groups to ultimately become self-sufficient while providing facilities and programs.

While issues of social inclusion are pertinent for all members of a community, they can be particularly relevant for adolescents of immigrant families. Immigrant youth can feel pulled in opposite directions between their own cultural values and a desire to “fit in” to their new home. This tension can be exacerbated in those situations in which parents are experiencing stress due to settlement. Children living in families which are struggling are more likely to be excluded from some of the aspects of life essential to their healthy development. Children are less likely to have positive experiences at school, less likely to participate in recreation, and less likely to get along well with friends, if they live in families struggling with parental depression, family dysfunction, or violence.⁸

Financial barriers to participation in recreation, sport, and cultural activities continue to exist for many British Columbia residents. Understanding the potential benefits that can result from engaging citizens in a broad range of activities and programs, municipalities have undertaken a number of initiatives aimed at removing financial barriers. Current initiatives being led or supported by many municipalities include the Canadian Parks and Recreation Association’s ‘Everybody Gets to Play’ program, KidSport, and JumpStart.

Sport Tourism

Sport Tourism is often a driver of partnerships and infrastructure development. Available Statistics Canada data (2014) indicates that the sports tourism industry in British Columbia is valued at \$300 million annually, and is the fastest growing segment of the tourism industry.⁹ **Note: The following chart has been adapted from the Canadian Sport Tourism Alliance.**

Sport Tourism	Volume: Person Visits		
	2011	2012	Change
Canada: Same-Day	9,235,000	8,598,000	-6.9%
Canada: Overnight	8,954,000	9,903,000	10.6%
Canada: Total	18,189,000	18,501,000	1.7%
U.S.A.	499,500	501,800	0.5%
Overseas	366,300	371,800	1.5%
Total	19,054,800	19,374,600	1.7%

6 Omidvar, Ratna, Ted Richmand (2003). Immigrant Settlement and Social Inclusion in Canada. The Laidlaw Foundation.

7 Harvey, Louise (2002). Social Inclusion Research in Canada: Children and Youth. The Canadian Council on Social Development’s “Progress of Canada’s Children”.

8 Harvey, Louise (2002). Social Inclusion Research in Canada: Children and Youth. The Canadian Council on Social Development’s “Progress of Canada’s Children”.

9 Sport Tourism (Destination BC), Destination BC: Tourism Business Essentials: Sport Tourism Guide.

Many local governments (municipalities and regional districts) are reacting to the growth and opportunities associated with sport tourism by dedicating resources to the attraction and retention of events. The emergence of sport councils (or similar entities) is a trend that is continuing in many communities and regions. These organizations often receive public support and are tasked with building sport tourism capacity and working with community sport organizations and volunteers in the attraction and hosting of events. Some local governments have also decided to dedicate internal staff resources to sport tourism through the creation of new positions or re-allocation of roles.

Sport tourism generates non-local spending in a community and region (economic impact), can offset operating costs of facilities (through rentals), and can enhance community profile at the provincial, national, and international level. Sport tourism can also generate opportunities for local athlete development and can lead to varying forms of community legacy such as infrastructure development and endowment funds.

While sport tourism can be highly beneficial to a community, it is important to consider a number of factors when allocating resources in order to ensure that investment provides positive and long-lasting impacts. This is especially the case when considering the pursuit of larger scale events and competitions. Best practices that should be followed include:

- Infrastructure investment (enhancement or new development) needs to be sustainable and beneficial to a wide array of residents.
- Volunteer capacity needs to be accurately assessed and deemed appropriate.
- The pursuit of events needs to be strategically aligned with community values and goals.

Volunteerism

The **2010 Canadian Survey of Giving, Volunteering and Participating**¹⁰ helps reveal a number of current trends in individual volunteerism and the broader volunteer sector. Encouragingly, data from the Survey reflects that overall volunteerism is on the rise. Since 2007 (last available data) over 800,000 more Canadians have volunteered. In contrast to the commonly held perspective that youth aren't interested in volunteering, data from the Survey reflects that Canadians aged 15 – 24 volunteer more than any other age group.

However data from the Survey supports that the nature of volunteerism is changing. Between 2007 and 2010, the average annual volunteer hours contributed by Canadians decreased by approximately 6% from 166 to 156. Hours contributed to volunteerism on an annual basis appear to be highly influenced by age. While a higher proportion of Canadians aged 45 – 54 volunteer on an annual basis as compared to individuals aged 55 – 64, the number of hours they contribute is less.

The British Columbia sub-segment findings of the Survey further reveal a number of trends specific to the province.

- British Columbians volunteer at a higher rate than the national average. Nearly half (49.8%) of BC residents aged 15 and over volunteered in 2010 as compared to the national average of 47.0%.
- Some interesting contrasts exist between provincial and national averages with regards to volunteerism by age-segment. Residents aged 44 and younger as well those aged 55 and older volunteer at a higher proportion in British Columbia. However volunteerism is lower than national averages in the 45 – 54 age segment.
- Education and income levels appear to influence volunteer behaviour. British Columbians with a University degree had the highest rates of volunteerism. Rates of volunteerism also increase in lock-step with household income levels.
- The presence of school aged children in a household influence volunteerism. Nearly 60% of households with school aged children volunteer as compared to just 41% of households without children and 45% of households with children that are not school aged.

Volunteer Canada¹¹ also provides a resources which identifies additional trends related to volunteerism. Identified below are nine key trends that are currently impacting the volunteer sector provincial and nationally.

- **Much comes from the few.** While 47% of Canadians volunteer, over one-third (34%) of all volunteer hours were contributed by 5% of total volunteers.
- **The new volunteer.** Young people volunteer to gain work related skills (Canadians aged 15 – 24 volunteer more than any other age group). New Canadians also volunteer to develop work experience and to practice language skills. Persons with disabilities may volunteer as a way to more fully participate in community life.
- **Volunteer job design.** Volunteer job design can be the best defense for changing demographics and fluctuations in funding.

10 Volunteer Canada: <http://volunteer.ca/content/canada-surveygiving-volunteering-and-participating>

11 Volunteer Canada: volunteer.ca

- **Mandatory volunteering.** There are mandatory volunteer programs through Workfare, Community Service Order and school mandated community work.
- **Volunteering by contract.** The changing volunteer environment is redefining volunteer commitment as a negotiated and mutually beneficial arrangement rather than a one-way sacrifice of time by the volunteer.
- **Risk management.** Considered part of the process of job design for volunteers, risk management ensures the organization can place the right volunteer in the appropriate activity.
- **Borrowing best practices.** The voluntary sector has responded to the changing environment by adopting corporate and public sector management practices including standards, codes of conduct, accountability and transparency measures around program administration, demand for evaluation, and outcome measurement.
- **Professional volunteer management.** Managers of volunteer resources are working toward establishing an equal footing with other professionals in the voluntary sector.
- **Board governance.** Volunteer boards must respond to the challenge of acting as both supervisors and strategic planners.

Providing Recreation and Leisure Opportunities for Older Adults

By 2031, almost one in four people in British Columbia (approximately 1.3 million people) will be over the age of 65.¹² This trend will require all sectors of public health and wellness to ensure that adequate opportunities exist for older adults to be healthy and active.

The World Health Organization's (WHO) *Global Strategy on Diet, Physical Activity and Health* identifies a number of benefits that can result due to the provision of quality and appropriate physical activity opportunities for older adults.

- Lower rates of all-cause mortality, coronary heart disease, high blood pressure, stroke, type 2 diabetes, colon cancer and breast cancer, a higher level of cardiorespiratory and muscular fitness, healthier body mass and composition;
- Biomarker profile that is more favourable for the prevention of cardiovascular disease, type 2 diabetes and the enhancement of bone health; and
- Exhibit higher levels of functional health, a lower risk of falling, and better cognitive function; have reduced risk of moderate and severe functional limitations and role limitations.

The WHO further outlines six specific guideline recommendations for older adult physical activity levels.

1. Older adults should do at least 150 minutes of moderate-intensity aerobic physical activity throughout the week or do at least 75 minutes of vigorous-intensity aerobic physical activity throughout the week or an equivalent combination of moderate- and vigorous-intensity activity.
2. Aerobic activity should be performed in bouts of at least 10 minutes duration.
3. For additional health benefits, older adults should increase their moderate-intensity aerobic physical activity to 300 minutes per week, or engage in 150 minutes of vigorous-intensity aerobic physical activity per week, or an equivalent combination of moderate-and vigorous-intensity activity.
4. Older adults, with poor mobility, should perform physical activity to enhance balance and prevent falls on 3 or more days per week.
5. Muscle-strengthening activities, involving major muscle groups, should be done on 2 or more days a week.
6. When older adults cannot do the recommended amounts of physical activity due to health conditions, they should be as physically active as their abilities and conditions allow.

Impact of the "Baby Boom" Generation

The baby boom generation is generally characterized as being born between the years of 1946-1965. Therefore, this age segment ranges between the ages of 52 and 71, comprising a significant portion of the "senior" population. Research has indicated that of all the generations within the older adult age group, the "baby boomer" generation will have the greatest impact on the future planning and delivery of recreation services. This is largely because of the size of this age cohort and the fact that their interests and behaviours will result in a new type of older adult.¹³

As the "baby boom" generation is a major contributor of the senior population expansion, it is interesting to note the accompanying social trends of this generation. Compared to preceding generations, "baby boomers" are found to be more highly educated, have longer life expectancy and more personal wealth. With higher education, more are recognizing the importance of physical activity, causing the recent decrease of inactivity in the senior population. However, inactivity and sedentary behaviour is still a consistent health issue for the senior population.

12 Seniors in British Columbia—A Healthy Living Framework.

13 Leisureplan International Inc. City of Vaughan Older Adult Recreation Strategy.

Identifying and Mitigating Barriers to Participation

As the senior population of Canada, British Columbia and Vancouver Island continues to grow, demand for recreation services will increase significantly for years to come. Therefore, a comprehensive understanding of senior behaviour and recreational preferences is essential to the effective delivery of recreational services and the prevention of sedentary behaviour. Although a lack of resources may be a contributing factor to inactivity in the senior population, other social and psychological factors are as much if not greater of a contributor to senior inactivity. The most common barriers confronting recreation and physical activity participants in the older adult age group are:

- Physical accessibility, which can include a lack of transportation to recreation spaces
- Safety concerns, including fear of injury
- Lack of available or accessible information of current programs and services provided to older adults, especially those that have cognitive or language limitations
- Lack of physical and emotional support from family or friends
- Social isolation
- Lack of motivation
- Cost
- Migration Factors

Meeting Evolving Recreation Demands and Preferences

Although many “traditional” activities such as bingo, bridge and shuffleboard remain popular among older adult populations, demands and preferences are evolving. Specifically, younger cohorts of older adults (notably the “baby boom” generation) have differing preferences than previous generations and are participating in more light to moderately vigorous forms of physical activity, such as:

- Pickleball
- Trekking
- Hiking
- Water aerobics
- Dancing
- Yoga

Participants and providers alike are also focusing on providing more opportunities for multi-generational activities and programming. This trend is driven both by participants demand (e.g. opportunities to engage in programming with younger family members and friends) as well as an increasing recognition of the social and community benefits that multi-generational interaction can provide.





CONSULTATION FINDINGS

INCLUDED IN THIS SECTION:

- Overview of the project consultation program.
- Resident Survey findings.
- Community Group Questionnaire findings.
- Key themes and findings from the stakeholder interviews/discussion sessions.

OVERVIEW

Engagement with residents, community organizations and recreation stakeholders was identified as a key aspect of the project and provided the consulting team with valuable qualitative and quantitative information on the current state and future needs of recreation in District 69. To ensure that a diversity of feedback could be obtained, three different consultation mechanisms were used which included surveys and in-person discussions. The chart below provides an overview of the consultation mechanism and levels of participation.

Consultation Mechanism	Responses/ Participants
Resident Survey	1,687
Community Group Questionnaire	60
Stakeholder Interviews/Discussions	29 <i>(interviews/discussion sessions)</i>

Provided as follows in this section are the detailed consultation findings and analysis.



RESIDENT SURVEY

A household survey was conducted to gather the thoughts and perspectives of District 69 residents. Postcards were sent to 17,526 households in the study area. Each postcard contained a unique access code and instructions on how to access the online survey. Hardcopies were also available in case households did not receive the postcard. In total, 1,687 responses were submitted which results in a confidence level of $\pm 2.3\%$ nineteen times out of 20; a very high level of statistical reliability. Results from each jurisdiction are presented in addition to overall results and subsegment analysis.

Respondents by Area

Location	Household Responses	Margin of Error ^A	Percentage of Total Responses	Percentage of District 69 Residents ^B
Parksville	439	4.5%	26%	27%
Qualicum Beach	421	4.6%	25%	19%
Area E (Nanose Bay)	242	6.0%	14%	13%
Area F (Errington, Coombs, Hilliers, Whiskey Creek, Meadowood)	130	8.4%	8%	17%
Area G (San Pareil, French Creek, Surfside, Dashwood)	267	5.8%	16%	16%
Area H (Qualicum Bay, Bowser, Deep Bay, Dunsmuir, Horne Lake, Spider Lake)	102	9.5%	6%	8%
Don't Know/Did Not Respond	86	—	5%	—
Total	1,687	2.3%	100%	100%

A Within the percentage 19 times out of 20.

B Private dwellings (2016 census data).

Respondent Profile

Do you own or rent your primary residence?	%
Own	95%
Rent	5%
How long have you lived in District 69 (Oceanside)?	%
Less than 5 years	29%
5 – 10 years	21%
More than 10 years	50%
Do you expect to be residing in the District 69 (Oceanside) area for the next five years?	%
Yes	94%
Unsure	4%
No	1%
Which of the following best describes the type of household in which you live?	%
Single Adult(s) with no Dependent Children	22%
Single Parent with Dependent Children	2%
Couple with no Dependent Children	58%
Couple with Dependent Children	18%

Age Category	Survey Profile	Census Profile
Age 0 – 4 Years	3%	3%
Age 5 – 9 Years	4%	3%
Age 10 – 19 Years	7%	7%
Age 20 – 29 Years	3%	6%
Age 30 – 39 Years	6%	7%
Age 40 – 49 Years	8%	9%
Age 50 – 59 Years	14%	16%
Age 60 – 69 Years	31%	23%
Age 70 – 79 Years	20%	16%
Age 80+ Years	4%	9%

Importance of Recreation

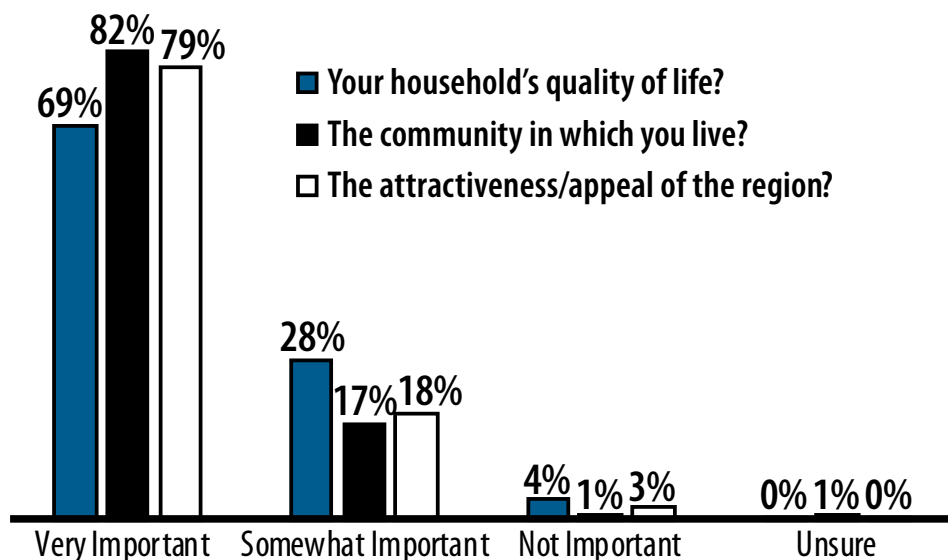
Overall Results

QUESTION:

Overall, how important are recreation opportunities (facilities and programs) to:

- Your household's quality of life?
- The community in which you live?
- The attractiveness/appeal of the region?

Respondents were asked to indicate the level of importance recreation is to their household's quality of life, to the community, and to the attractiveness of the region. 82% of households believe that recreation opportunities are "very important" to the community in which they live.



Results by Area

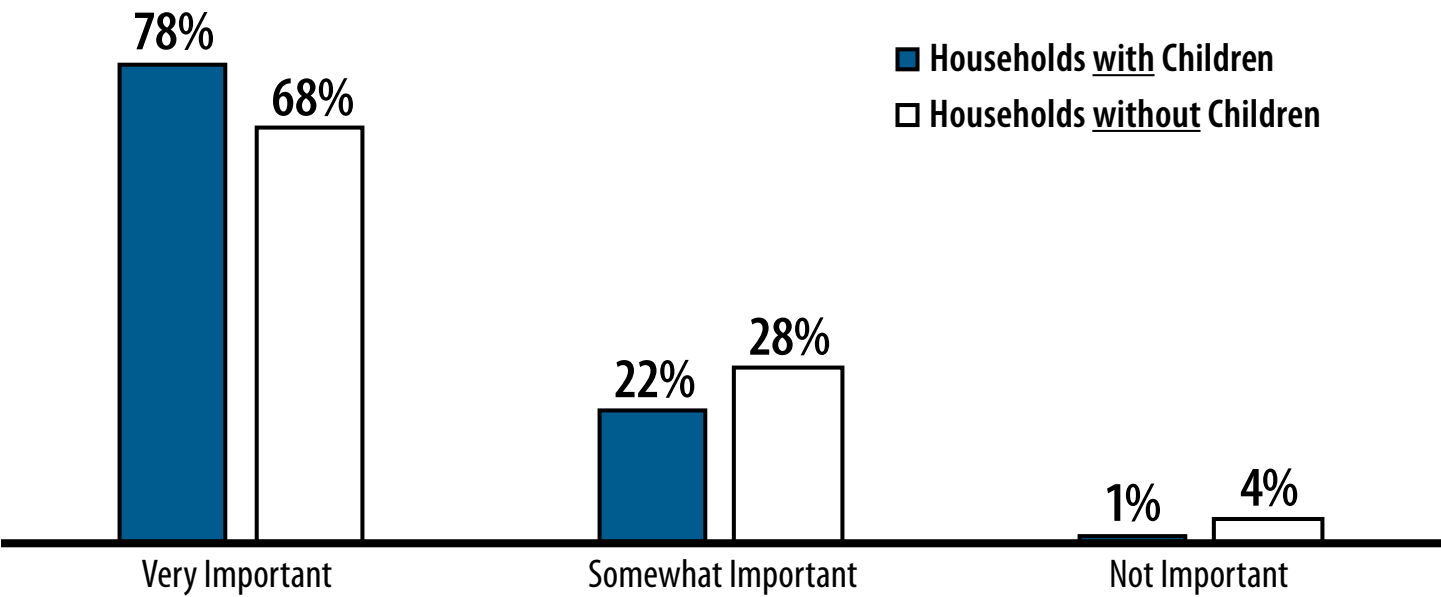
Your household's quality of life?	PV	QB	E	F	G	H
Very Important	70%	74%	63%	67%	71%	62%
Somewhat Important	27%	23%	30%	31%	27%	30%
Not Important	2%	2%	7%	2%	2%	7%
Unsure	0%	0%	0%	0%	0%	1%

The community in which you live?	PV	QB	E	F	G	H
Very Important	87%	87%	73%	78%	79%	75%
Somewhat Important	12%	12%	25%	21%	20%	19%
Not Important	1%	1%	2%	1%	0%	4%
Unsure	0%	0%	0%	1%	1%	3%

The attractiveness/appeal of the region?	PV	QB	E	F	G	H
Very Important	80%	83%	73%	72%	78%	73%
Somewhat Important	19%	15%	23%	21%	18%	21%
Not Important	1%	2%	4%	5%	2%	5%
Unsure	0%	0%	0%	2%	1%	1%

Households with Children VS. Households without Children

Overall, how important are recreation opportunities (facilities and programs) to your household’s quality of life?



Additional Analysis

Households with members over the age of 60 years	Very Important	Somewhat Important	Not Important
Overall, how important are recreation opportunities (facilities and programs) to...			
Your household’s quality of life?	70%	27%	2%
The community in which you live?	74%	23%	2%
The attractiveness/appeal of the region?	63%	30%	7%

Takeaways

- Residents appear to understand that recreation benefits individuals and the communities in which they live.
- This is clear indication that recreation is perceived as a public good.

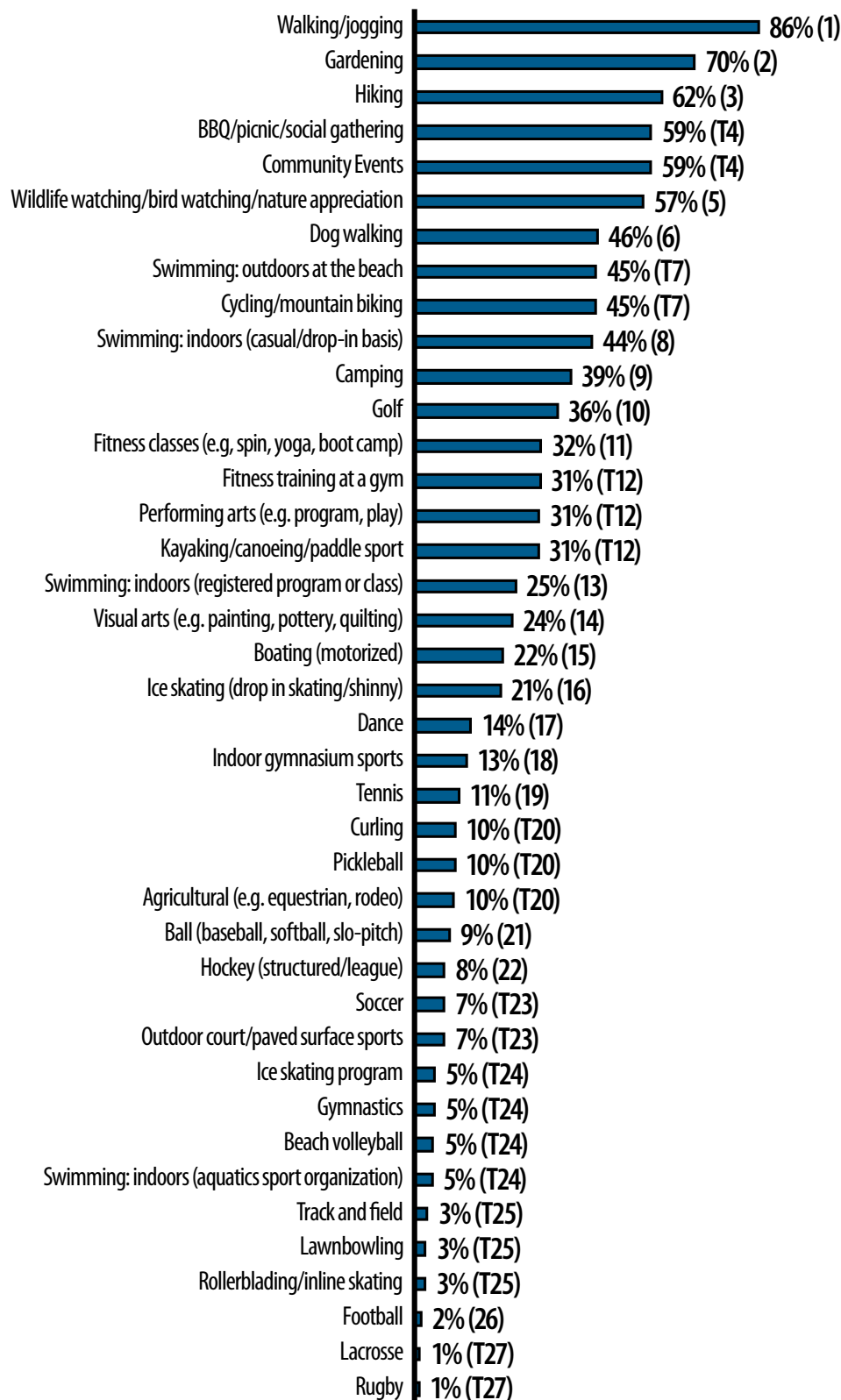
Recreation Activities

QUESTION:

Which of the following recreation (and related) activities did you and/or members of your household actively participate in during the past 12 months

Walking/jogging (86%), gardening (70%), and hiking (62%) are the top 3 activities in regard to the percentage of households participating in them. The top structured sports on the list include gymnasium sports (13%), tennis (11%), curling (10%), and pickleball (10%).

Overall Results



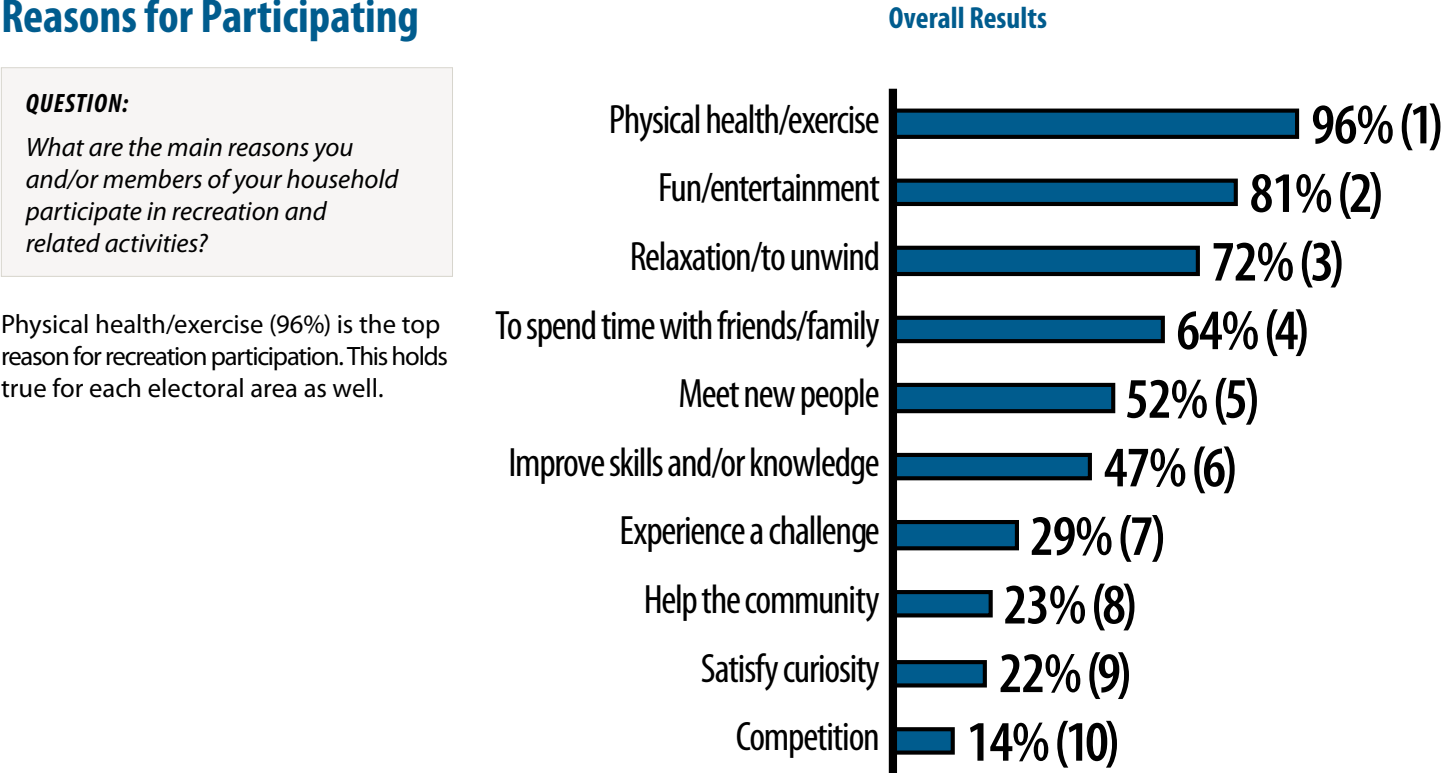
Results by Area

Activity	PV	QB	E	F	G	H
Walking/jogging	86%	88%	88%	84%	84%	86%
Gardening	64%	73%	69%	71%	76%	79%
Hiking	59%	60%	67%	72%	59%	72%
BBQ/picnic/social gathering	64%	58%	59%	58%	59%	64%
Community Events	65%	60%	52%	54%	63%	57%
Wildlife watching/bird watching/nature appreciation	53%	53%	62%	61%	61%	76%
Dog walking	41%	39%	54%	58%	46%	56%
Swimming: outdoors at the beach	44%	44%	45%	55%	45%	54%
Cycling/mountain biking	43%	46%	47%	43%	46%	52%
Swimming: indoors (casual/drop-in basis)	47%	46%	38%	54%	43%	45%
Camping	39%	26%	41%	57%	44%	53%
Golf	36%	40%	35%	22%	38%	32%
Fitness classes (e.g. spin, yoga, boot camp)	30%	38%	31%	32%	26%	30%
Fitness training at a gym	30%	31%	35%	32%	34%	27%
Performing arts (e.g. program, play)	30%	37%	23%	32%	34%	28%
Kayaking/Canoeing/Paddle Sport	27%	25%	39%	32%	31%	51%
Swimming: indoors (registered program or class)	28%	28%	18%	29%	23%	25%
Visual arts (e.g. painting, pottery, quilting)	25%	26%	17%	27%	23%	38%
Boating (motorized)	20%	14%	30%	28%	25%	35%
Ice skating (drop in skating/shinny)	24%	18%	19%	27%	25%	19%
Dance	14%	13%	13%	19%	16%	17%
Indoor gymnasium sports	13%	11%	11%	19%	15%	17%
Tennis	12%	11%	8%	9%	13%	12%
Curling	14%	8%	10%	6%	13%	4%
Pickleball	11%	10%	10%	4%	14%	6%
Agricultural (e.g. equestrian, rodeo)	9%	7%	11%	28%	5%	17%
Ball (baseball, softball, slo-pitch)	11%	8%	7%	7%	10%	7%
Hockey (structured/league)	9%	5%	10%	9%	10%	3%
Outdoor court/paved surface sports	8%	6%	6%	9%	8%	13%
Soccer	8%	6%	8%	9%	9%	8%
Gymnastics	5%	4%	6%	9%	5%	6%
Ice skating program	8%	3%	4%	9%	4%	4%
Beach Volleyball	7%	3%	4%	7%	5%	4%
Swimming: indoors (aquatics sport organization)	4%	4%	8%	4%	5%	5%
Track and field	3%	3%	5%	5%	3%	2%
Lawnbowling	4%	2%	1%	2%	4%	1%
Rollerblading/inline skating	4%	1%	2%	4%	4%	1%
Football	2%	1%	2%	4%	2%	0%
Lacrosse	2%	1%	1%	1%	2%	1%
Rugby	1%	1%	3%	0%	2%	1%

Reasons for Participating

QUESTION:
What are the main reasons you and/or members of your household participate in recreation and related activities?

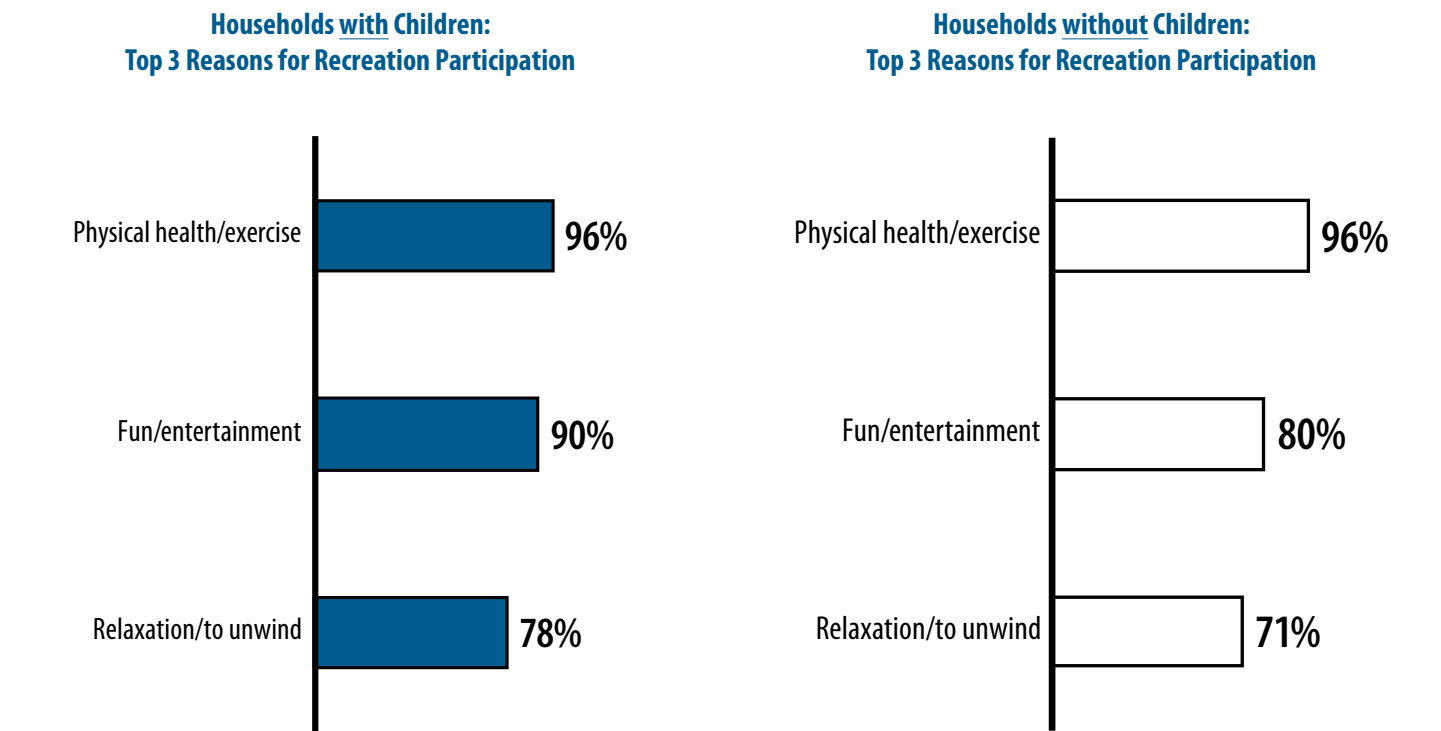
Physical health/exercise (96%) is the top reason for recreation participation. This holds true for each electoral area as well.



Results by Area

Reason	PV	QB	E	F	G	H
Physical health/exercise	95%	96%	96%	95%	97%	98%
Fun/entertainment	82%	81%	78%	78%	84%	90%
Relaxation/to unwind	73%	70%	70%	77%	71%	81%
To spend time with friends/family	64%	66%	62%	71%	65%	65%
Meet new people	55%	52%	49%	55%	50%	52%
Improve skills and/or knowledge	45%	44%	51%	52%	48%	49%
Experience a challenge	26%	29%	31%	31%	30%	37%
Help the community	22%	25%	22%	28%	19%	25%
Satisfy curiosity	23%	21%	20%	25%	23%	25%
Competition	14%	12%	18%	16%	16%	12%

Households with Children VS. Households without Children



Additional Analysis

Households with members over the age of 60 years	%
Top 3 reasons for recreation participation	
Physical Health/Exercise	96%
Fun/Entertainment	79%
Relaxation/unwind	69%

Households with members 9 years and younger	%
Top 3 reasons for recreation participation	
Fun/Entertainment	96%
Physical Health/Exercise	95%
To spend time with friends/family	84%

Takeaways

- Physical health/exercise is the top reason for participating in recreation.
- Fun/entertainment is the second most prevalent reason. This reason is especially high among households with members nine years and younger.

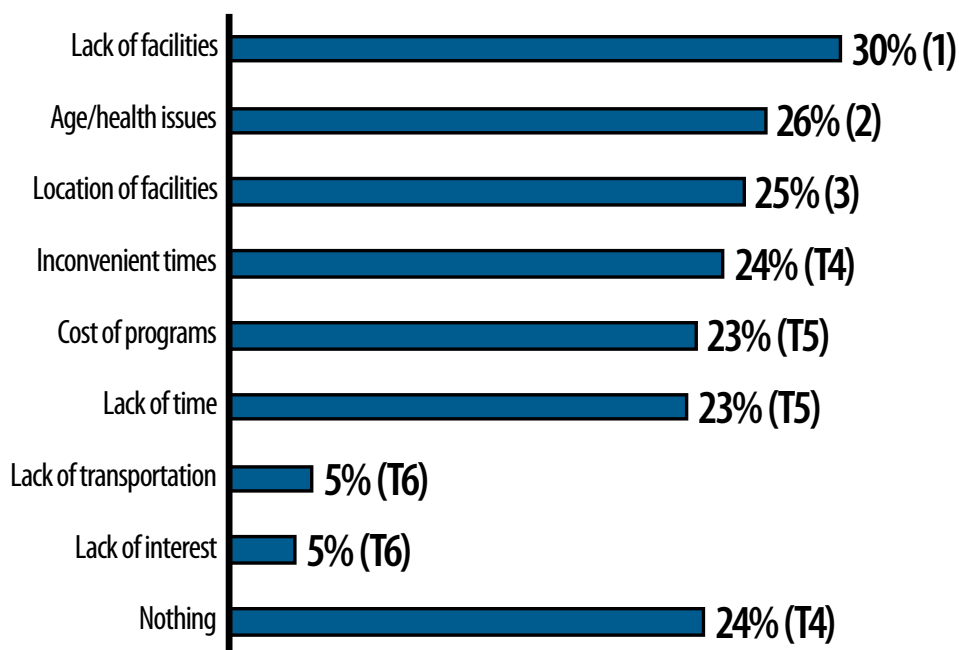
Barriers to Participation

QUESTION:

What, if anything, limits you and/or members of your household from participating in recreation opportunities?

Overall, lack of facilities (30%) is the number one barrier to recreation participation. Cost of programs is a higher barrier in Area F compared to the overall results. Lack of transportation is more prevalent in Area H compared to other areas.

Overall Results

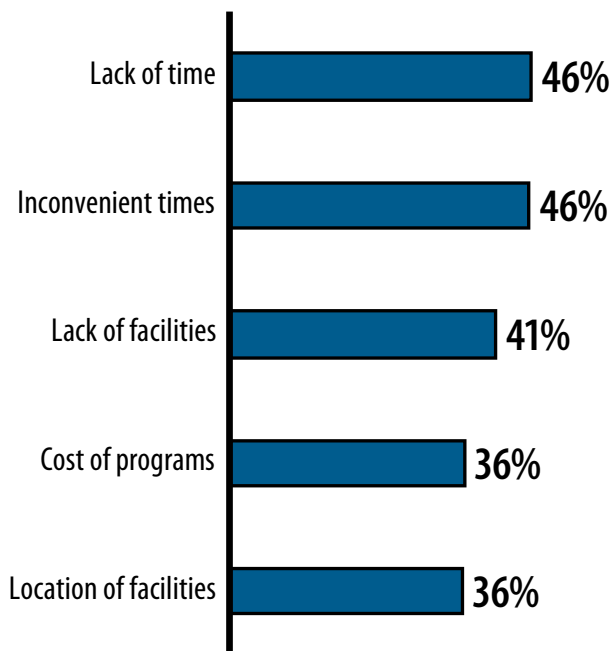


Results by Area

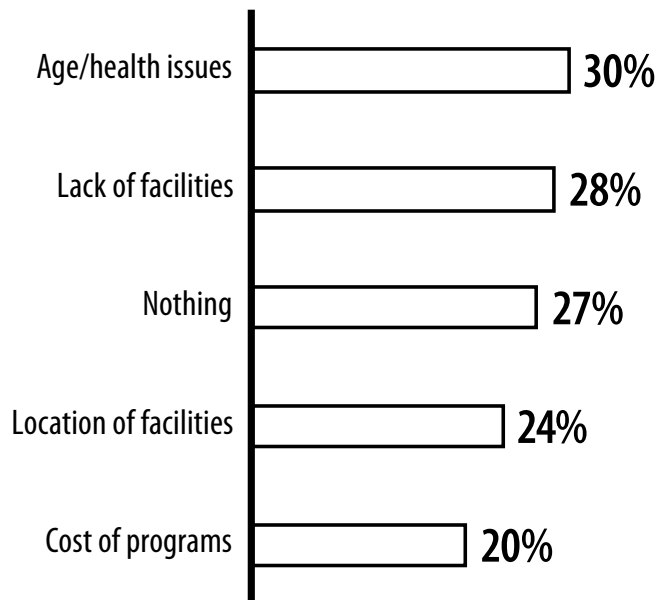
Barrier	PV	QB	E	F	G	H
Lack of facilities	31%	30%	28%	39%	31%	26%
Age/health issues	29%	28%	20%	20%	29%	21%
Location of facilities	32%	10%	36%	30%	23%	43%
Inconvenient times	26%	21%	23%	30%	29%	26%
Cost of programs	24%	22%	17%	38%	22%	25%
Lack of time	21%	19%	24%	34%	22%	29%
Lack of transportation	5%	4%	6%	8%	5%	12%
Lack of interest	5%	3%	5%	6%	4%	5%
Nothing	21%	27%	28%	14%	24%	19%
Competition	14%	12%	18%	16%	16%	12%

Households with Children VS. Households without Children

Households with Children: Top 5 Participation Barriers



Households without Children: Top 5 Participation Barriers



Additional Analysis

Household Type	Cost of Programs	Lack of Transportation	Location of Facilities
Single Adult(s) with no Dependent Children	25%	5%	24%
Single Parent with Dependent Children	30%	20%	40%
Couple with no Dependent Children	18%	3%	23%
Couple with Dependent Children	37%	11%	35%

Takeaways

- Lack of facilities is the top overall barrier.
- Area H residents see the location of facilities as their top barrier; lack of transportation is more of barrier here than other jurisdictions.
- Cost of programs is a barrier for Area F residents.

Utilization: City of Parksville

QUESTION:

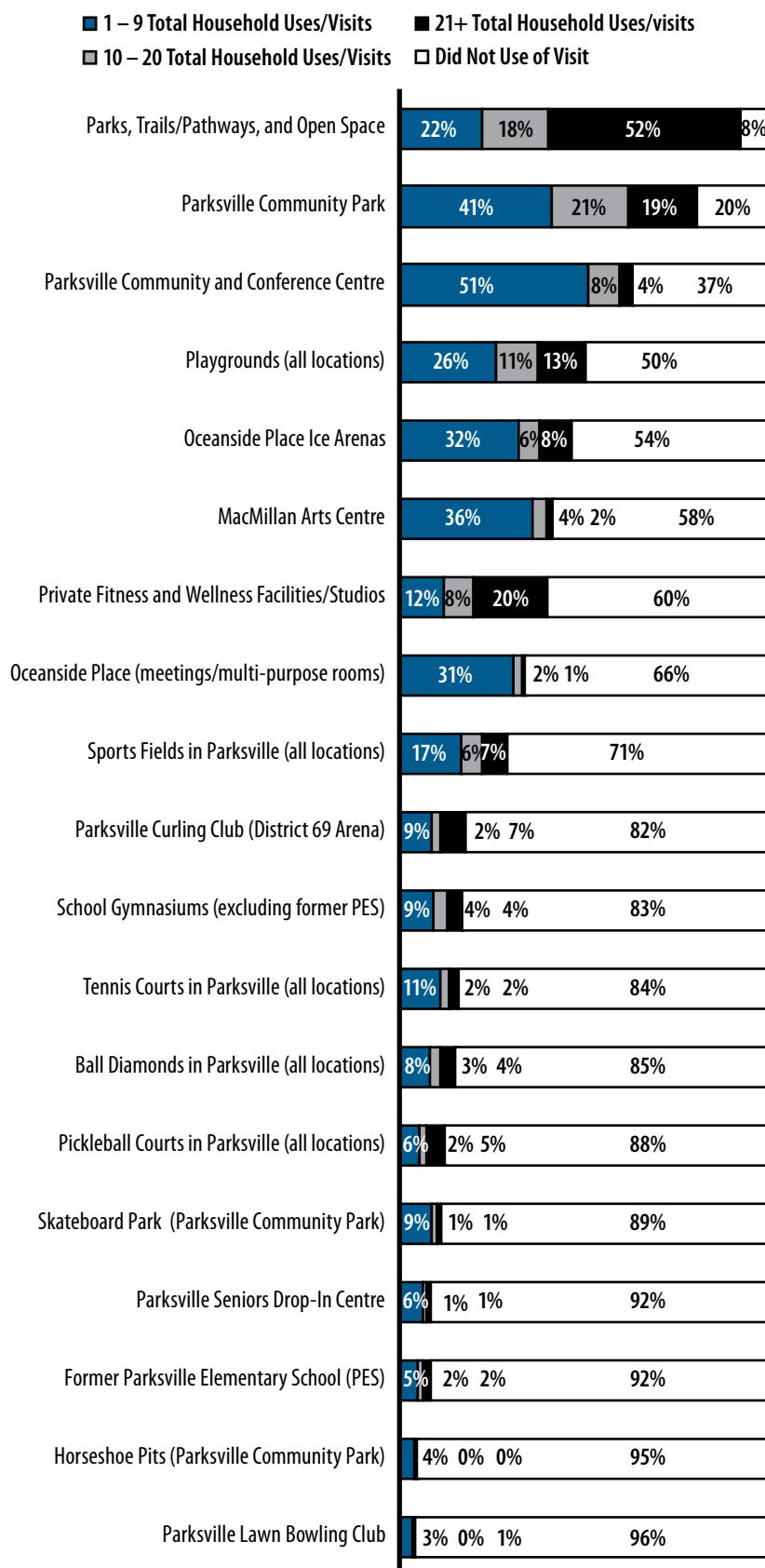
For each of the following recreation facilities and spaces in the **City of Parksville**, please estimate how frequently in the previous twelve (12) months someone in your household used or visited it.

92% of all respondent households have used the parks, trails, pathways, and open spaces in Parksville over the past year. Over half of Parksville households (53%) have use the Oceanside Place Ice Arenas in the past year.

Takeaways

- Parksville parks, trails/pathways, and open space are highly utilized by residents in each jurisdiction.
- Over half of Parksville, Area F, and Area G residents used Oceanside Place arenas while less Area H and E residents used the facility.
- About a quarter of Parksville and Area G residents used the District 69 Arena (curling club) while other jurisdictions were significantly lower.

Overall Results



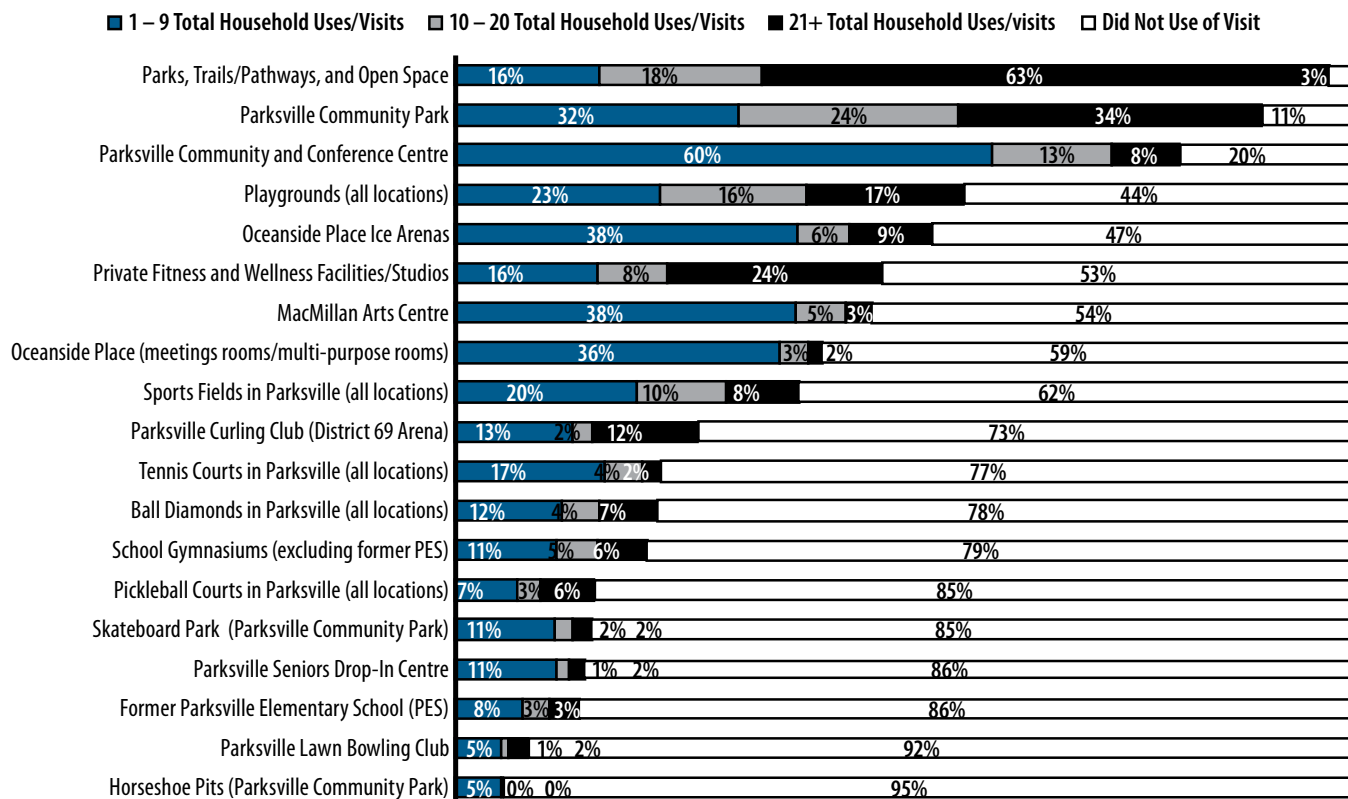
Results by Area

Percentage of households who used the space at least once in the past year.

Recreation Space	PV	QB	E	F	G	H
Parks, Trails/Pathways, and Open Space	97%	89%	94%	93%	91%	85%
Parksville Community Park	89%	76%	74%	85%	87%	55%
Parksville Community and Conference Centre	80%	58%	52%	64%	66%	33%
Playgrounds (all locations)	56%	43%	46%	59%	58%	37%
Oceanside Place Ice Arenas	53%	43%	35%	54%	57%	33%
MacMillan Arts Centre	46%	44%	29%	42%	43%	36%
Private Fitness and Wellness Facilities/Studios	47%	34%	42%	47%	44%	19%
Oceanside Place (meetings/multi-purpose rooms)	41%	32%	27%	30%	43%	17%
Sports Fields in Parksville (all locations)	38%	21%	27%	33%	33%	23%
Parksville Curling Club (District 69 Arena)	27%	10%	16%	12%	24%	4%
School Gymnasiums (excluding former PES)	21%	14%	13%	24%	21%	7%
Tennis Courts in Parksville (all locations)	23%	9%	13%	12%	22%	13%
Ball Diamonds in Parksville (all locations)	22%	12%	9%	15%	18%	5%
Pickleball Courts in Parksville (all locations)	16%	10%	12%	5%	19%	4%
Skateboard Park (Parksville Community Park)	15%	5%	6%	17%	18%	9%
Parksville Seniors Drop-In Centre	14%	5%	6%	4%	8%	5%
Former Parksville Elementary School (PES)	14%	3%	5%	18%	9%	4%
Horseshoe Pits (Parksville Community Park)	5%	3%	3%	3%	9%	4%
Parksville Lawn Bowling Club	8%	1%	1%	1%	10%	0%

Results from City of Parksville Households

Recreation Space Usage in the Past Year



Utilization: Town of Qualicum Beach

QUESTION:

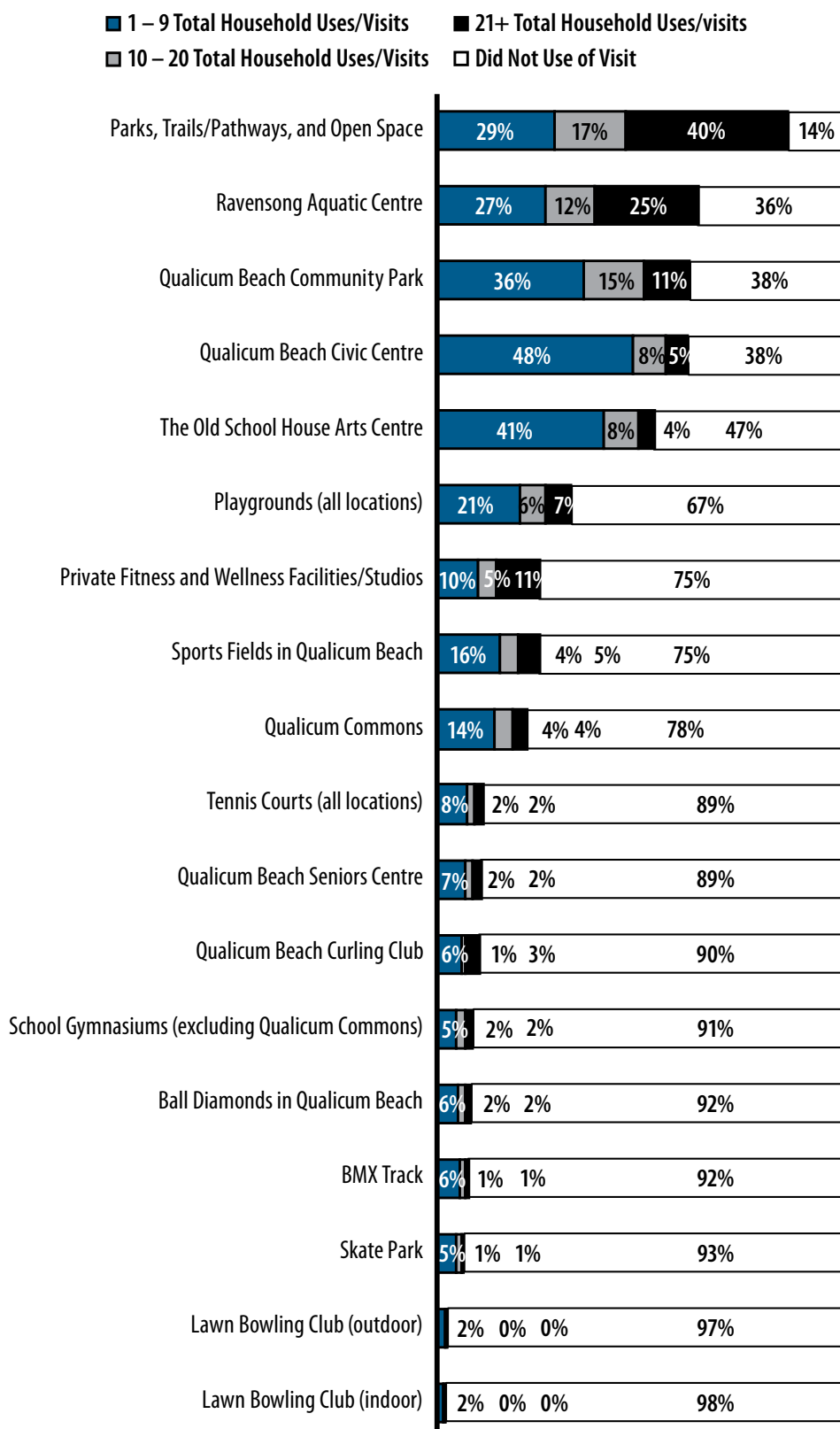
For each of the following recreation facilities and spaces in the **Town of Qualicum Beach**, please estimate how frequently in the previous twelve (12) months someone in your household used or visited it.

One-quarter of all respondents used Ravensong Aquatic Centre on over 21 occasions in the past year while 64% used it at least once.

Takeaways

- A lower proportion of Area E residents used Ravensong Aquatic Centre compared to other jurisdictions.

Overall Results



Results by Area

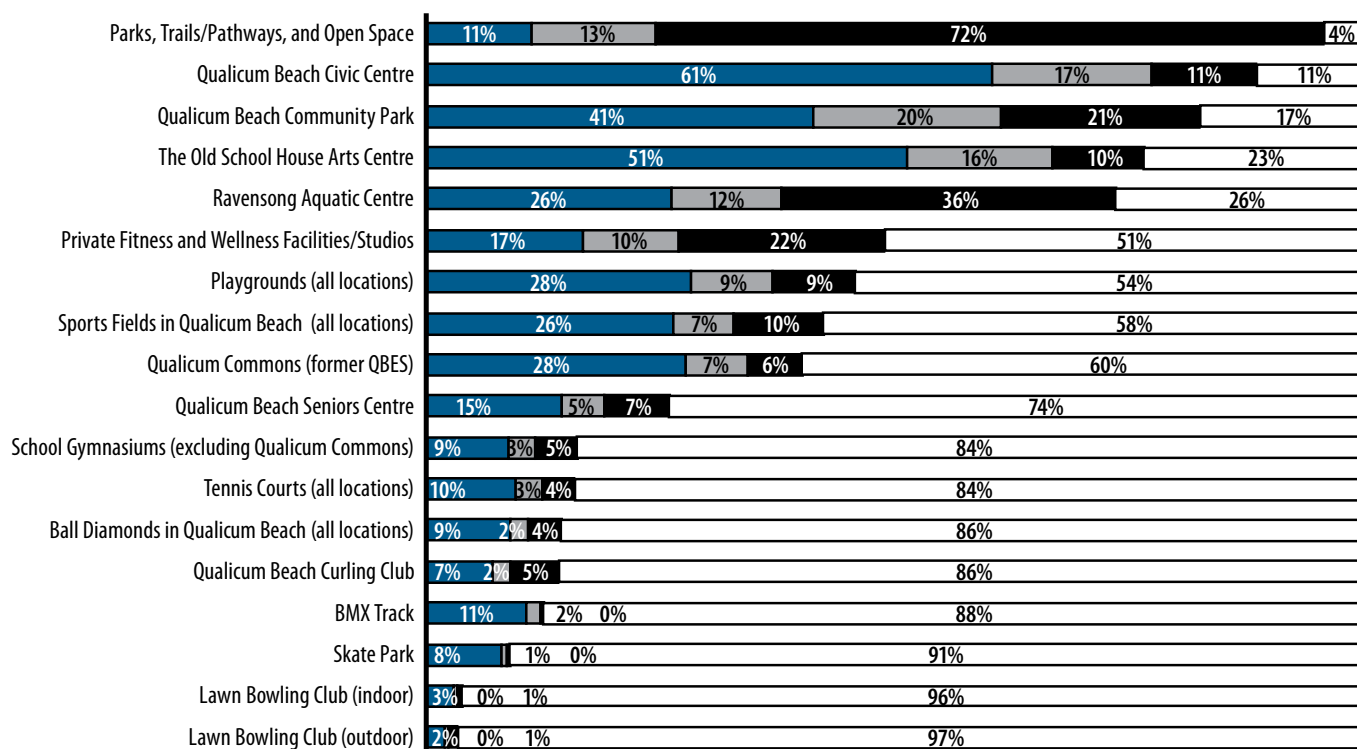
Percentage of households who used the space at least once in the past year.

Recreation Space	PV	QB	E	F	G	H
Parks, Trails/Pathways, and Open Space	83%	96%	75%	92%	84%	90%
Ravensong Aquatic Centre	68%	74%	35%	80%	64%	61%
Qualicum Beach Community Park	54%	83%	43%	72%	59%	54%
Qualicum Beach Civic Centre	50%	89%	30%	77%	64%	55%
The Old School House Arts Centre	45%	77%	30%	51%	54%	51%
Playgrounds (all locations)	30%	46%	17%	39%	33%	34%
Private Fitness and Wellness Facilities/Studios	13%	49%	6%	26%	26%	25%
Sports Fields in Qualicum Beach	17%	42%	13%	28%	25%	23%
Qualicum Commons	14%	40%	11%	35%	17%	16%
Tennis Courts (all locations)	8%	16%	6%	11%	17%	13%
Qualicum Beach Seniors Centre	5%	26%	3%	8%	8%	8%
Qualicum Beach Curling Club	12%	14%	5%	6%	13%	3%
School Gymnasiums (excluding Qualicum Commons)	6%	16%	5%	11%	10%	9%
Ball Diamonds in Qualicum Beach	7%	14%	2%	8%	10%	7%
BMX Track	3%	13%	4%	10%	11%	11%
Skate Park	4%	9%	3%	14%	7%	14%
Lawn Bowling Club (outdoor)	4%	3%	1%	0%	3%	2%
Lawn Bowling Club (indoor)	2%	4%	1%	0%	3%	2%

Results from Town of Qualicum Beach Households

Recreation Space Usage in the Past Year

■ 1 – 9 Total Household Uses/Visits ■ 10 – 20 Total Household Uses/Visits ■ 21+ Total Household Uses/visits □ Did Not Use of Visit



Utilization: Area E

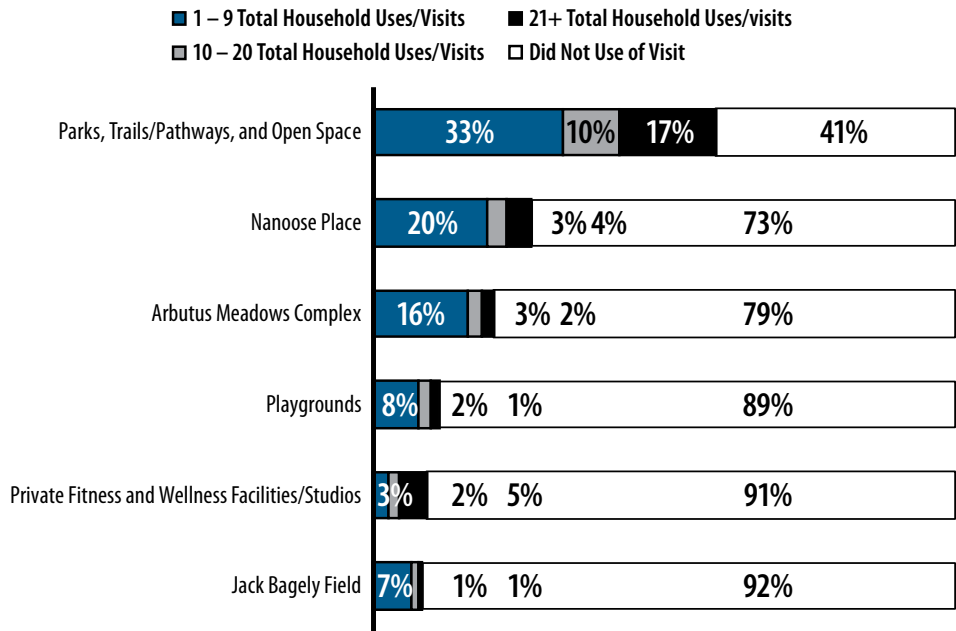
QUESTION:
For each of the following recreation facilities and spaces in **Electoral Area E (Nanoose Bay)**, please estimate how frequently in the previous twelve (12) months someone in your household used or visited it.

As seen on the second graph, 95% of Area E households used parks and outdoor spaces and 74% used Nanoose Place in the past year.

Takeaways

- Nanoose Place receives most of its usage by Area E residents
- With the exception of Area H residents, all jurisdictions made good use (at least 49%) of Parks, trails/pathways, and open space in Area E.

Overall Results



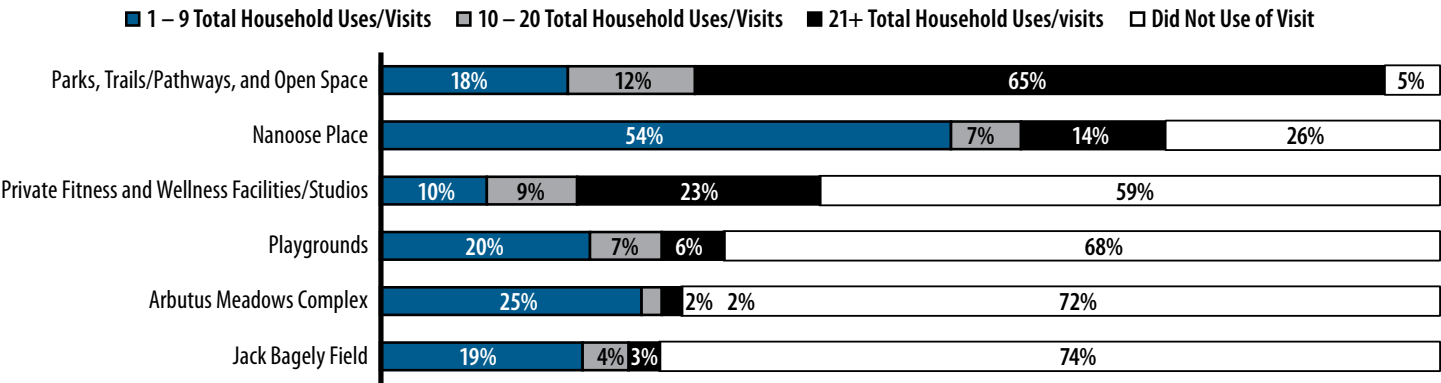
Results by Area

Percentage of households who used the space at least once in the past year.

Recreation Space	PV	QB	E	F	G	H
Parks, Trails/Pathways, and Open Space	57%	49%	95%	50%	53%	36%
Nanoose Place	24%	14%	74%	14%	17%	7%
Arbutus Meadows Complex	22%	16%	29%	26%	22%	9%
Playgrounds	10%	4%	32%	5%	9%	3%
Private Fitness and Wellness Facilities/Studios	3%	4%	41%	0%	2%	1%
Jack Bagely Field	6%	3%	26%	8%	3%	5%

Results from Area E Households

Recreation Space Usage in the Past Year



Utilization: Area F

QUESTION:

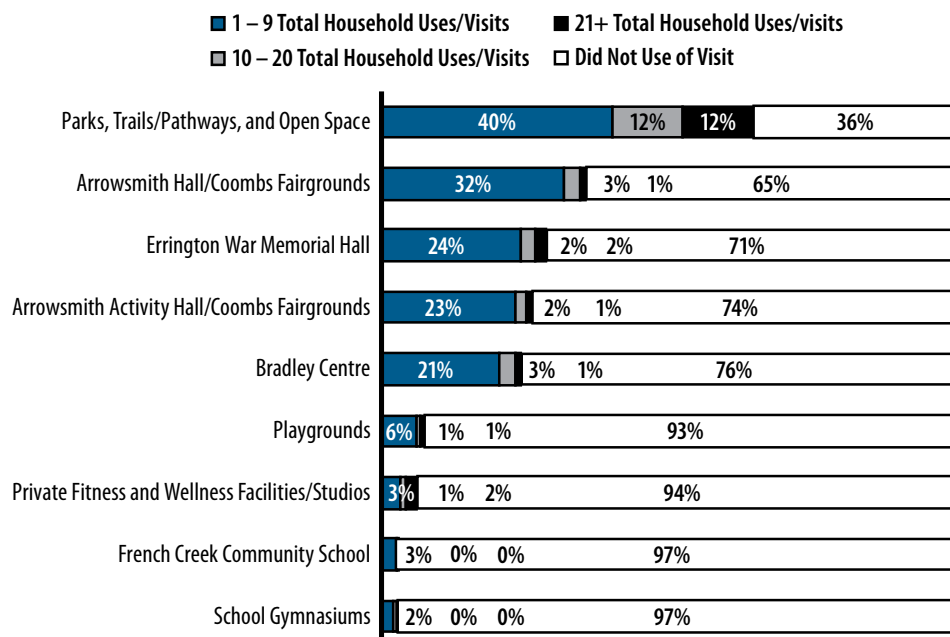
For each of the following recreation facilities and spaces in **Electoral Area F (Errington, Coombs, Hilliers, Whiskey Creek, Meadowood)**, please estimate how frequently in the previous twelve (12) months someone in your household used or visited it.

Sixty-nine percent (69%) of Area F households used Arrowsmith Hall/ Coombs Fairgrounds in the past year.

Takeaways

- At least 59% of residents in each jurisdiction used parks, trails/ pathways, and open space in Area F.

Overall Results



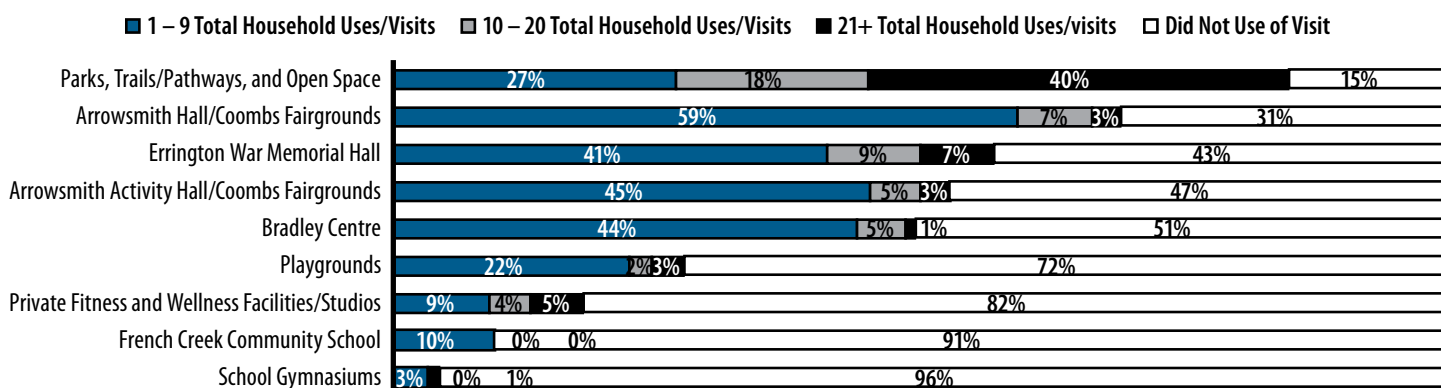
Results by Area

Percentage of households who used the space at least once in the past year.

Recreation Space	PV	QB	E	F	G	H
Parks, Trails/Pathways, and Open Space	66%	64%	59%	85%	62%	59%
Arrowsmith Hall/Coombs Fairgrounds	37%	33%	24%	69%	35%	29%
Errington War Memorial Hall	30%	27%	14%	57%	30%	26%
Arrowsmith Activity Hall/Coombs Fairgrounds	29%	26%	16%	53%	25%	18%
Bradley Centre	24%	21%	16%	50%	24%	25%
Playgrounds	6%	5%	5%	28%	6%	7%
Private Fitness and Wellness Facilities/Studios	4%	7%	3%	18%	7%	3%
School Gymnasiums	2%	4%	2%	4%	2%	2%
French Creek Community School	2%	1%	0%	10%	5%	2%

Results from Area F Households

Recreation Space Usage in the Past Year



Utilization: Area G

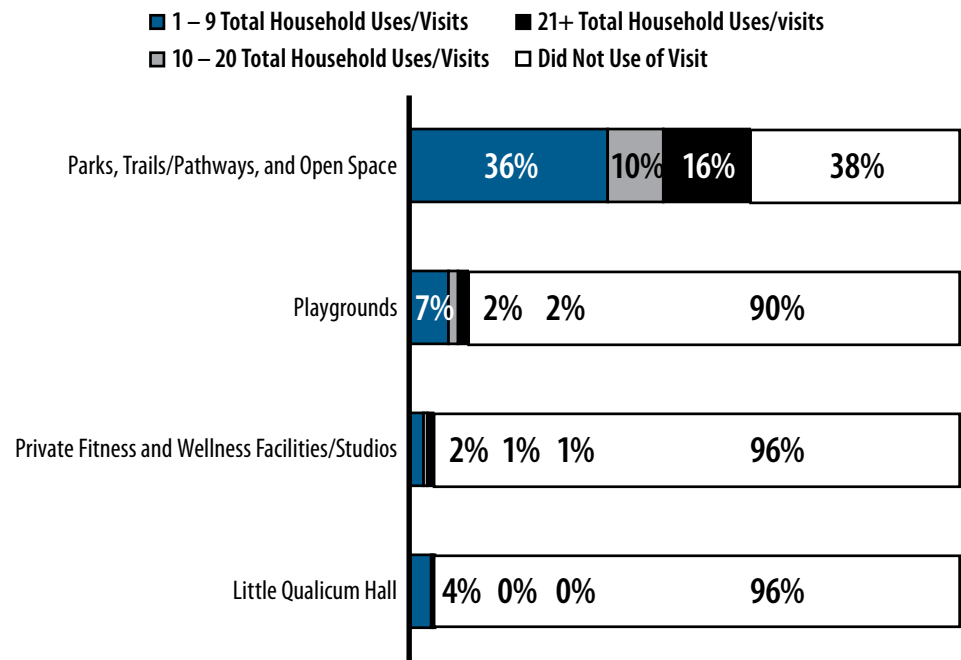
QUESTION:
For each of the following recreation facilities and spaces in **Electoral Area G (San Pareil, French Creek, Surfside, Dashwood)**, please estimate how frequently in the previous twelve (12) months someone in your household used or visited it.

Eighty-four percent (84%) of Area G households used parks and outdoor spaces in the past 12 months.

Takeaways

- Parks, trails/pathways, and open space are well utilized.

Overall Results



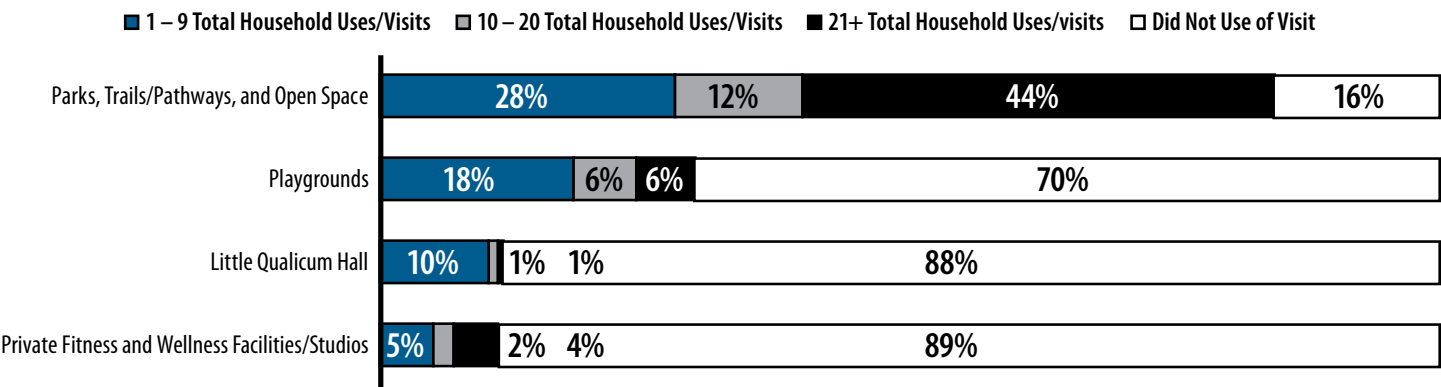
Results by Area

Percentage of households who used the space at least once in the past year.

Recreation Space	PV	QB	E	F	G	H
Parks, Trails/Pathways, and Open Space	60%	60%	48%	62%	84%	50%
Playgrounds	7%	7%	4%	11%	30%	5%
Private Fitness and Wellness Facilities/Studios	2%	5%	3%	1%	11%	3%
Little Qualicum Hall	3%	3%	1%	4%	12%	6%

Results from Area G Households

Recreation Space Usage in the Past Year



Utilization: Area H

QUESTION:

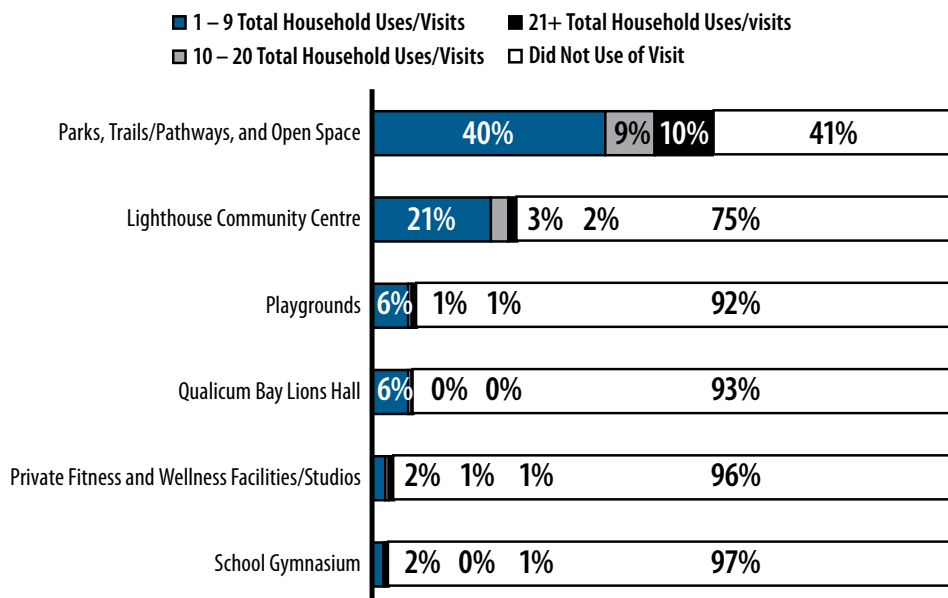
For each of the following recreation facilities and spaces in **Electoral Area H (Qualicum Bay, Bowser, Deep Bay, Dunsmuir, Horne Lake, Spider Lake)**, please estimate how frequently in the previous twelve (12) months someone in your household used or visited it.

In regard to Area H households, 82% used the Lighthouse Community Centre in the past year.

Takeaways

- At least 45% of residents in other jurisdictions used parks, trails/pathways, and open space in Area H.
- One-third of Area F residents used the Lighthouse Community Centre.

Overall Results



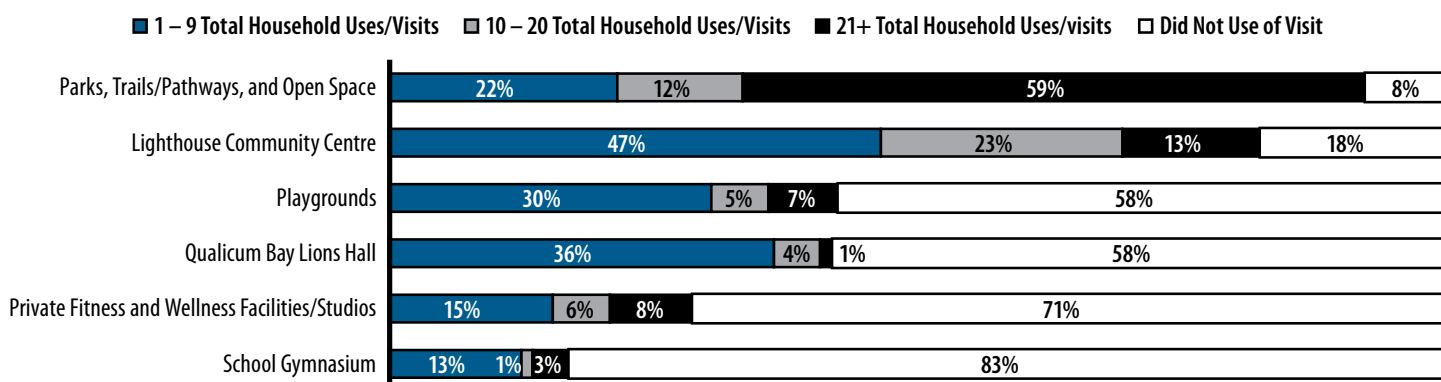
Results by Area

Percentage of households who used the space at least once in the past year.

Recreation Space	PV	QB	E	F	G	H
Parks, Trails/Pathways, and Open Space	55%	65%	45%	64%	53%	92%
Lighthouse Community Centre	18%	25%	8%	32%	22%	82%
Playgrounds	4%	4%	3%	13%	6%	42%
Qualicum Bay Lions Hall	4%	5%	0%	8%	6%	42%
Private Fitness and Wellness Facilities/Studios	1%	2%	0%	4%	2%	29%
School Gymnasium	1%	2%	0%	5%	3%	17%

Results from Area H Households

Recreation Space Usage in the Past Year



Leaving District 69 for Recreation

QUESTION:

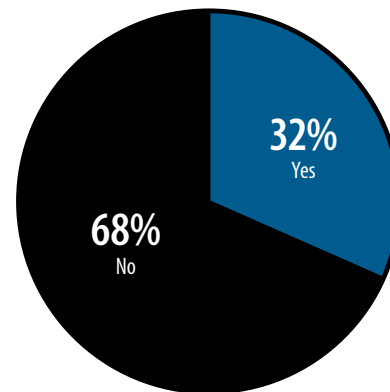
Do members of your household travel outside of District 69 (Oceanside) to access recreation facilities because they are not readily or sufficiently available?*

If "Yes", what types of facilities do members of your household travel outside of District 69 (Oceanside) to access because they are not readily or sufficiently available?

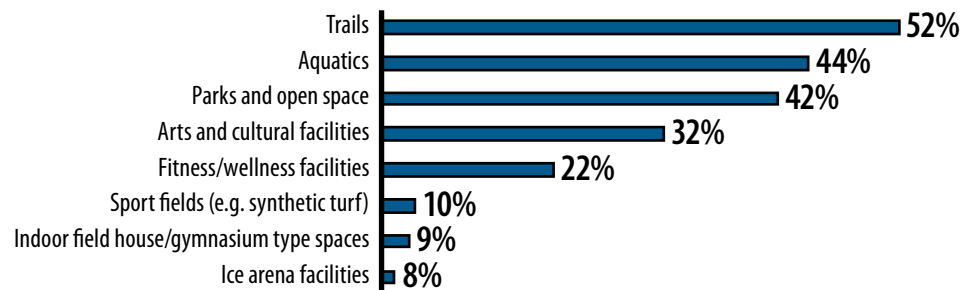
* Excluding "away games" and competitions.

Over two-thirds (68%) of households do not leave District 69 for recreation activities that are not sufficiently provided in Oceanside. Of those who do leave, 52% leave for trails and 44% leave for aquatics.

Overall Results



Amenities Residents Leave District 69 to Access



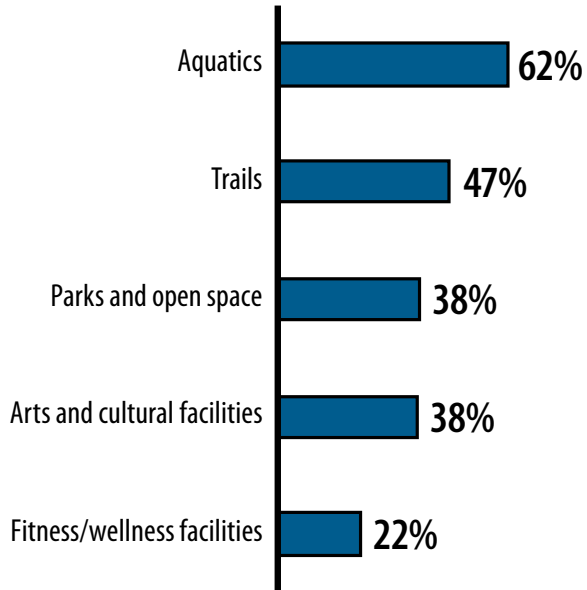
Results by Area

Leave District 69 for Recreation	PV	QB	E	F	G	H
Yes	33%	26%	39%	34%	33%	41%
No	67%	75%	61%	66%	67%	59%

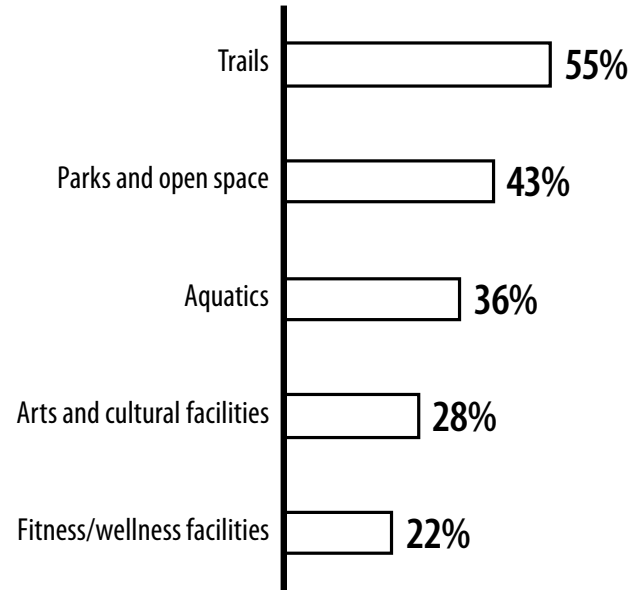
Amenity Residents Leave District 69 to Access	PV	QB	E	F	G	H
Trails	51%	50%	51%	52%	48%	67%
Aquatics	56%	30%	35%	46%	56%	43%
Parks and open space	41%	34%	41%	48%	39%	60%
Arts and cultural facilities	30%	31%	39%	30%	28%	29%
Fitness/wellness facilities	19%	18%	25%	9%	32%	31%
Sport fields (e.g. synthetic turf)	12%	10%	7%	9%	11%	7%
Indoor field house/gymnasium type spaces	9%	9%	7%	11%	15%	2%
Ice arena facilities	5%	8%	7%	16%	12%	7%

Households with Children VS. Households without Children

**Households with Children:
Top 5 Amenities Sought Outside of District 69**



**Households without Children:
Top 5 Amenities Sought Outside of District 69**



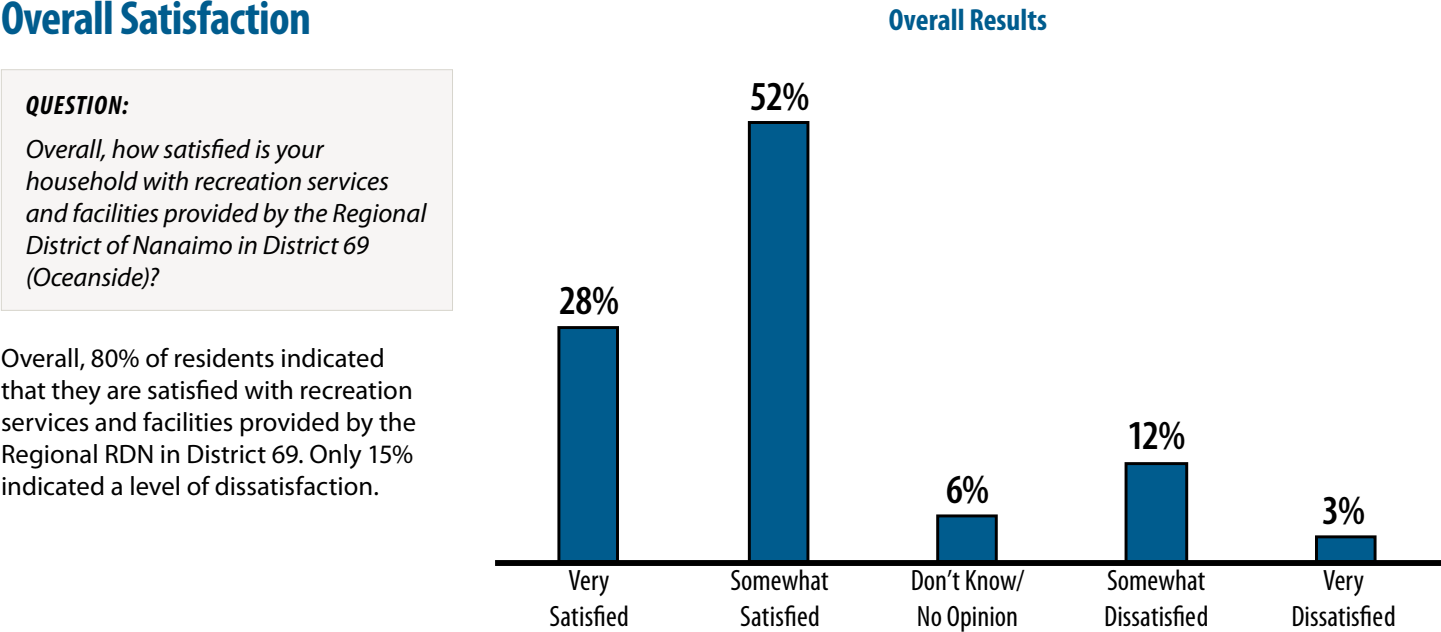
Takeaways

- Households with children are the main demographic likely to leave District 69 for use of aquatic spaces.

Overall Satisfaction

QUESTION:
Overall, how satisfied is your household with recreation services and facilities provided by the Regional District of Nanaimo in District 69 (Oceanside)?

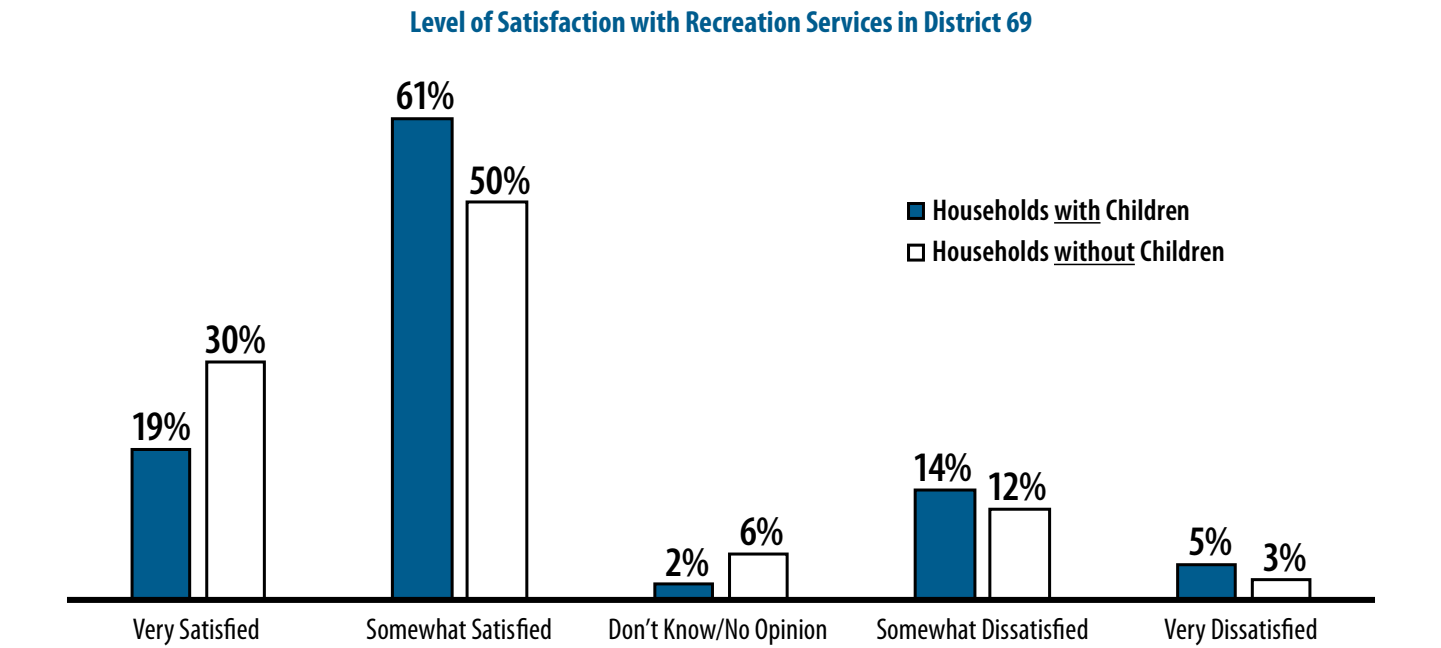
Overall, 80% of residents indicated that they are satisfied with recreation services and facilities provided by the Regional RDN in District 69. Only 15% indicated a level of dissatisfaction.



Results by Area

Level of Satisfaction	PV	QB	E	F	G	H
Very Satisfied	26%	33%	26%	22%	28%	28%
Somewhat Satisfied	53%	52%	51%	54%	50%	50%
Don't Know/No Opinion	4%	2%	12%	2%	5%	9%
Somewhat Dissatisfied	13%	11%	8%	22%	13%	12%
Very Dissatisfied	4%	2%	3%	2%	3%	2%

Households with Children VS. Households without Children

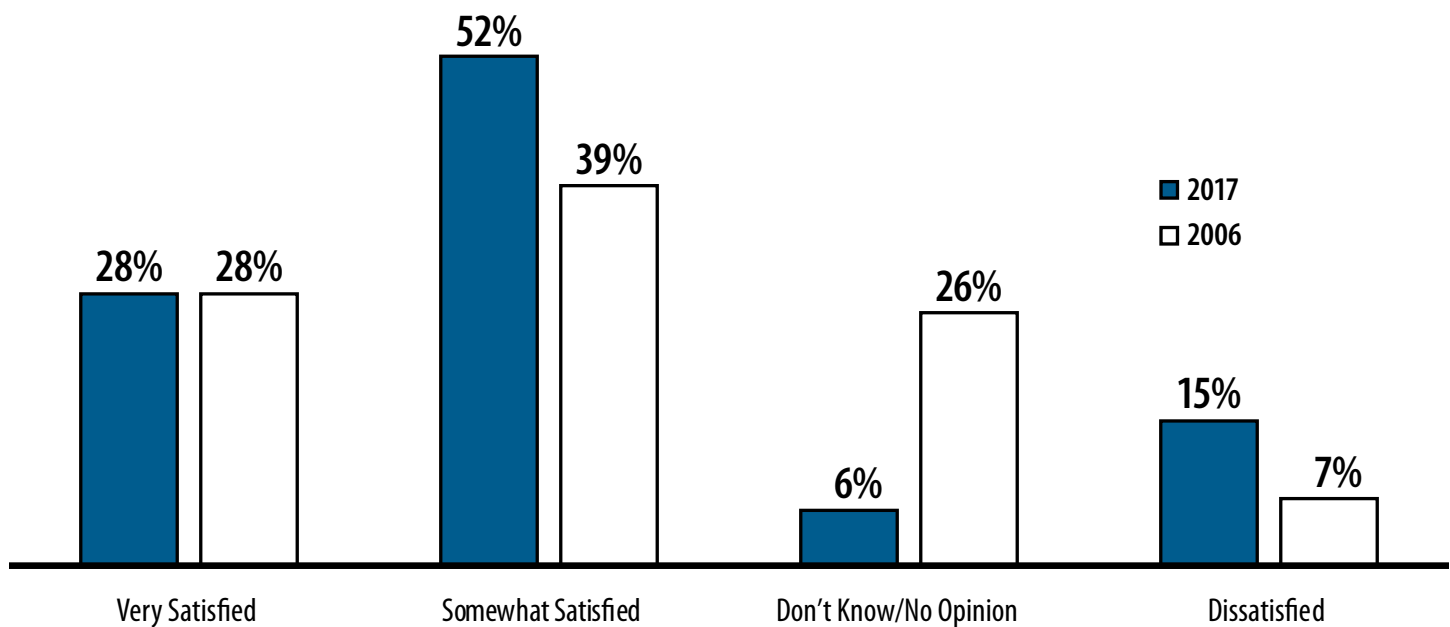


Additional Analysis

Importance of Recreation to Quality of Life	Very Satisfied	Somewhat Satisfied	Don't Know/ No Opinion	Somewhat Dissatisfied	Very Dissatisfied
Respondents who identified that recreation is "very important" to their household's quality of life	28%	51%	3%	13%	4%
Respondents who identified that recreation is "not important" to their household's quality of life	38%	27%	30%	5%	0%

2006 VS. 2017 Satisfaction Comparison

Level of Satisfaction with Recreation Services in District 69



Takeaways

- The majority of residents are satisfied with recreation services.
- Overall satisfaction levels improved by 13% from 2006 to 2017 (67% to 80%). Dissatisfaction levels increased by 8% (7% to 15%). Also worth noting, 20% fewer residents in 2017 indicated that they didn't know / had no opinion (possibly reflecting increased awareness or RDN recreation offerings in District 69).
- Area F displays the highest level of dissatisfaction among the six jurisdictions.

Satisfaction: Facility Maintenance

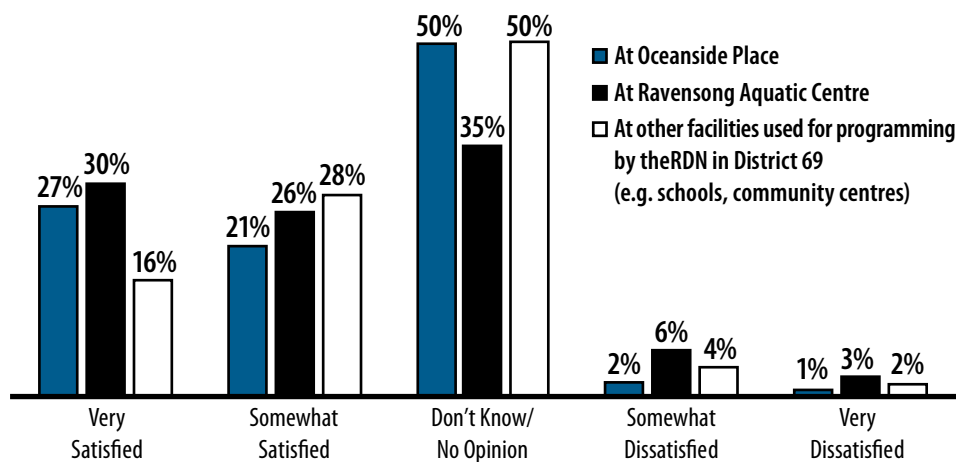
QUESTION:

Please indicate your level of satisfaction with the following aspects of recreation services in District 69 (Oceanside): **Facility Maintenance**.

Forty-eight percent (48%) of residents are satisfied to some extent with the facility maintenance at Oceanside Place.

* Those that responded "Don't Know/No Opinion" may not be facility users and thus weren't able to indicate their level satisfaction.

Overall Results



Results by Area

At Oceanside Place	PV	QB	E	F	G	H
Very Satisfied	31%	24%	17%	29%	34%	21%
Somewhat Satisfied	26%	20%	17%	24%	23%	12%
Don't Know/No Opinion	39%	55%	63%	44%	40%	64%
Somewhat Dissatisfied	3%	1%	2%	3%	2%	2%
Very Dissatisfied	1%	1%	1%	0%	2%	1%

At Ravensong Aquatic Centre	PV	QB	E	F	G	H
Very Satisfied	29%	39%	13%	32%	31%	26%
Somewhat Satisfied	28%	26%	17%	41%	26%	26%
Don't Know/No Opinion	33%	24%	67%	15%	33%	42%
Somewhat Dissatisfied	7%	8%	2%	10%	7%	5%
Very Dissatisfied	3%	3%	1%	3%	3%	2%

At other facilities used for programming by the RDN in District 69 (e.g. schools, community centres)	PV	QB	E	F	G	H
Very Satisfied	18%	19%	11%	17%	16%	13%
Somewhat Satisfied	29%	28%	24%	39%	30%	23%
Don't Know/No Opinion	46%	47%	61%	40%	47%	59%
Somewhat Dissatisfied	5%	5%	3%	4%	4%	3%
Very Dissatisfied	2%	1%	2%	1%	2%	2%

Satisfaction: Customer Service

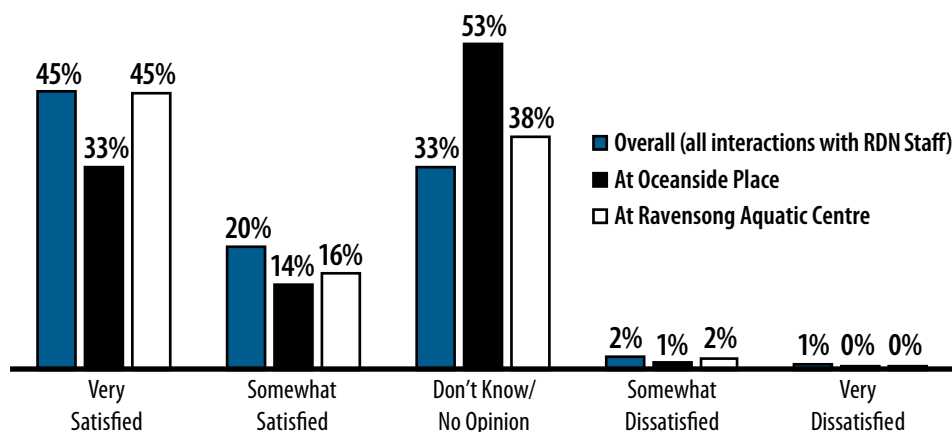
QUESTION:

Please indicate your level of satisfaction with the following aspects of recreation services in District 69 (Oceanside): **Customer Service.**

Although customer service levels appear to be higher at Ravensong compared to Oceanside Place, dissatisfaction is very low at both facilities.

** Those that responded "Don't Know/No Opinion" may not have interacted with staff and thus weren't able to indicate their level satisfaction.*

Overall Results



Results by Area

Overall (all interactions with RDN staff)	PV	QB	E	F	G	H
Very Satisfied	48%	49%	34%	48%	48%	34%
Somewhat Satisfied	20%	19%	18%	25%	22%	19%
Don't Know/No Opinion	30%	30%	47%	22%	28%	43%
Somewhat Dissatisfied	2%	2%	1%	4%	1%	4%
Very Dissatisfied	1%	1%	1%	1%	1%	0%

At Oceanside Place	PV	QB	E	F	G	H
Very Satisfied	40%	30%	21%	33%	39%	23%
Somewhat Satisfied	17%	11%	13%	16%	15%	6%
Don't Know/No Opinion	42%	59%	65%	49%	43%	68%
Somewhat Dissatisfied	1%	0%	0%	2%	2%	3%
Very Dissatisfied	1%	0%	0%	0%	1%	0%

At Ravensong Aquatic Centre	PV	QB	E	F	G	H
Very Satisfied	46%	54%	20%	54%	47%	42%
Somewhat Satisfied	16%	16%	10%	23%	18%	11%
Don't Know/No Opinion	36%	28%	68%	20%	34%	44%
Somewhat Dissatisfied	2%	2%	1%	2%	1%	4%
Very Dissatisfied	1%	1%	0%	0%	0%	0%

Satisfaction: Programming

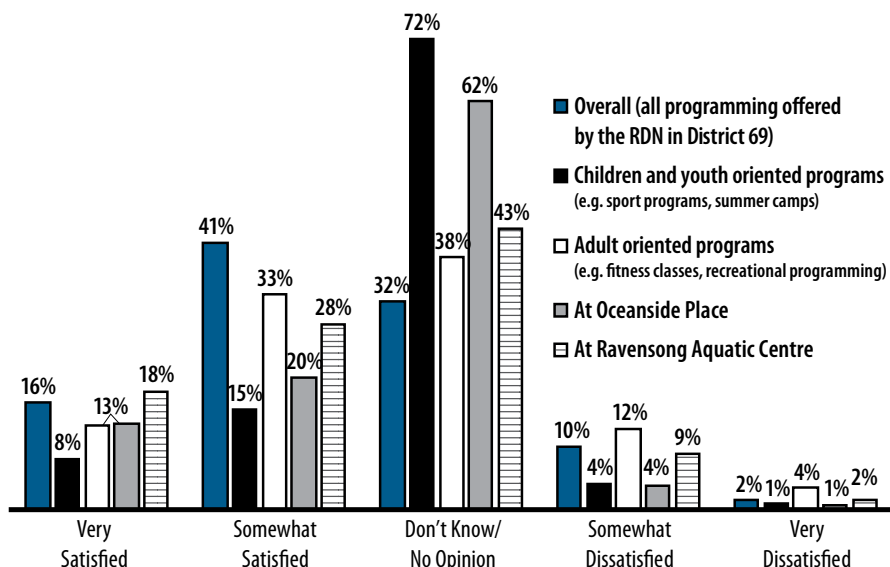
QUESTION:

Please indicate your level of satisfaction with the following aspects of recreation services in District 69 (Oceanside):
Programming.

Overall, fifty-seven percent (57%) are satisfied with recreation programming and 12% are dissatisfied. Levels of dissatisfaction are higher for adult oriented as compared to the other programming categories, but are still relatively low (16%).

* Those that responded "Don't Know/No Opinion" may not have registered or participated in RDN programming and thus weren't able to indicate their level satisfaction.

Overall Results

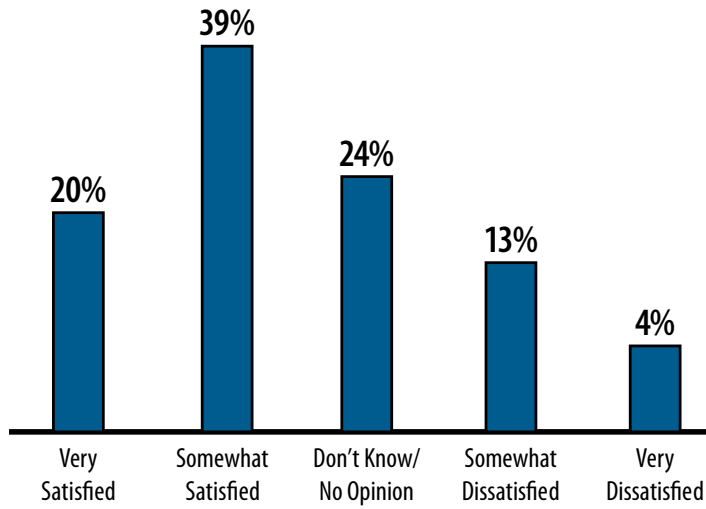


Results by Area

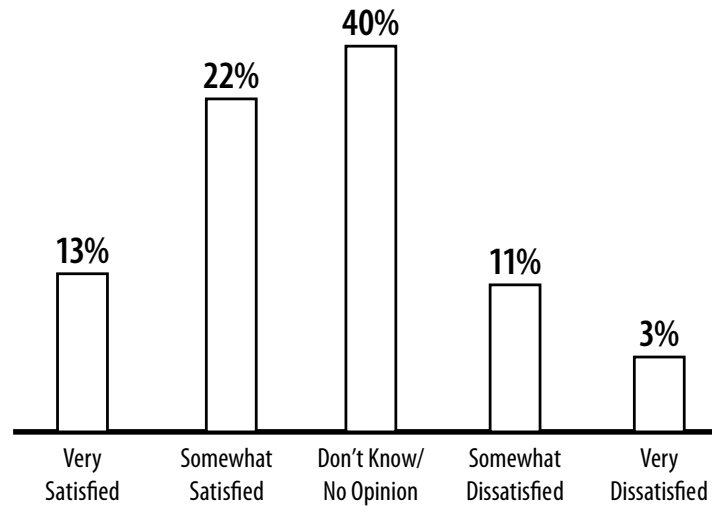
Overall (all programming offered by the RDN in District 69)	PV	QB	E	F	G	H
Very Satisfied	19%	16%	9%	14%	19%	18%
Somewhat Satisfied	38%	45%	31%	52%	43%	36%
Don't Know/No Opinion	29%	29%	51%	19%	27%	34%
Somewhat Dissatisfied	11%	8%	8%	14%	10%	11%
Very Dissatisfied	2%	1%	1%	1%	2%	1%
Children and youth oriented programs (e.g. sport programs, summer camps)	PV	QB	E	F	G	H
Very Satisfied	10%	6%	6%	10%	8%	9%
Somewhat Satisfied	14%	15%	13%	23%	16%	17%
Don't Know/No Opinion	71%	76%	78%	60%	67%	70%
Somewhat Dissatisfied	4%	3%	3%	6%	8%	2%
Very Dissatisfied	1%	0%	1%	1%	2%	2%
Adult oriented programming (e.g. fitness classes, recreational programming)	PV	QB	E	F	G	H
Very Satisfied	12%	14%	9%	11%	13%	15%
Somewhat Satisfied	33%	38%	23%	38%	36%	25%
Don't Know/No Opinion	37%	33%	57%	28%	33%	41%
Somewhat Dissatisfied	13%	12%	10%	19%	11%	14%
Very Dissatisfied	4%	3%	0%	3%	7%	4%
At Oceanside Place	PV	QB	E	F	G	H
Very Satisfied	16%	10%	9%	10%	18%	14%
Somewhat Satisfied	24%	19%	15%	28%	23%	13%
Don't Know/No Opinion	55%	69%	73%	57%	51%	68%
Somewhat Dissatisfied	4%	2%	3%	5%	7%	4%
Very Dissatisfied	1%	1%	0%	0%	1%	0%
At Ravensong Aquatic Centre	PV	QB	E	F	G	H
Very Satisfied	17%	23%	7%	20%	19%	17%
Somewhat Satisfied	29%	33%	16%	44%	25%	29%
Don't Know/No Opinion	42%	31%	72%	22%	44%	43%
Somewhat Dissatisfied	9%	11%	4%	10%	10%	10%
Very Dissatisfied	3%	3%	1%	4%	2%	1%

Households with Children VS. Households without Children

Households with Children:
Satisfaction with Children and Youth Oriented Programs



Households without Children:
Satisfaction with Adult Oriented Programs



Satisfaction: Registration Process

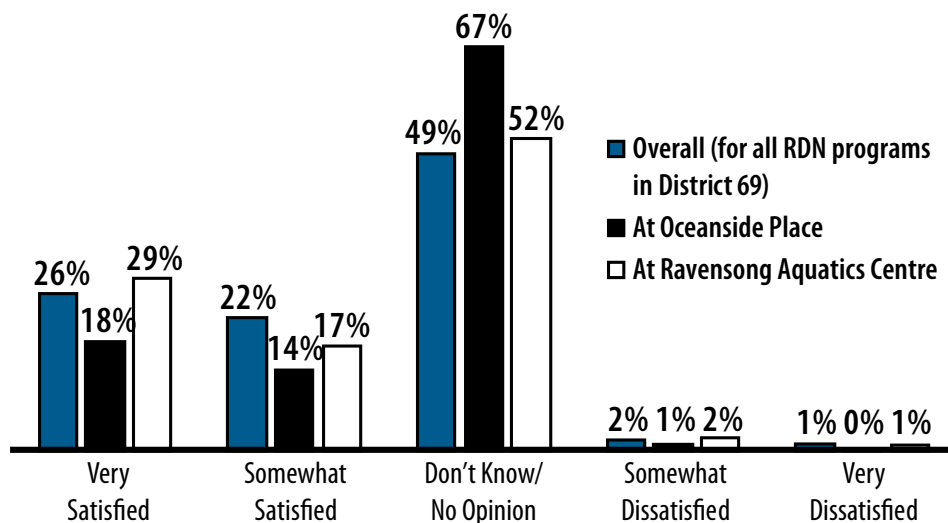
QUESTION:

Please indicate your level of satisfaction with the following aspects of recreation services in District 69 (Oceanside): **Registration Process.**

Only 3% of respondents are dissatisfied with the registration process for overall RDN programming.

* Those that responded "Don't Know/No Opinion" may not have registered in RDN programming and thus weren't able to indicate their level satisfaction.

Overall Results



Results by Area

Overall (for all RDN programs in District 69)	PV	QB	E	F	G	H
Very Satisfied	26%	29%	22%	31%	26%	25%
Somewhat Satisfied	26%	21%	18%	33%	23%	13%
Don't Know/No Opinion	46%	48%	59%	36%	46%	57%
Somewhat Dissatisfied	2%	2%	1%	0%	4%	4%
Very Dissatisfied	1%	0%	1%	1%	1%	1%
At Oceanside Place	PV	QB	E	F	G	H
Very Satisfied	23%	14%	14%	21%	21%	17%
Somewhat Satisfied	15%	14%	10%	22%	14%	7%
Don't Know/No Opinion	60%	72%	75%	57%	62%	73%
Somewhat Dissatisfied	2%	1%	0%	0%	2%	3%
Very Dissatisfied	0%	0%	1%	0%	1%	0%
At Ravensong Aquatic Centre	PV	QB	E	F	G	H
Very Satisfied	29%	37%	12%	37%	24%	29%
Somewhat Satisfied	18%	20%	10%	29%	16%	14%
Don't Know/No Opinion	50%	40%	76%	32%	56%	53%
Somewhat Dissatisfied	3%	2%	2%	1%	3%	4%
Very Dissatisfied	0%	0%	0%	1%	1%	1%

Satisfaction: Instruction

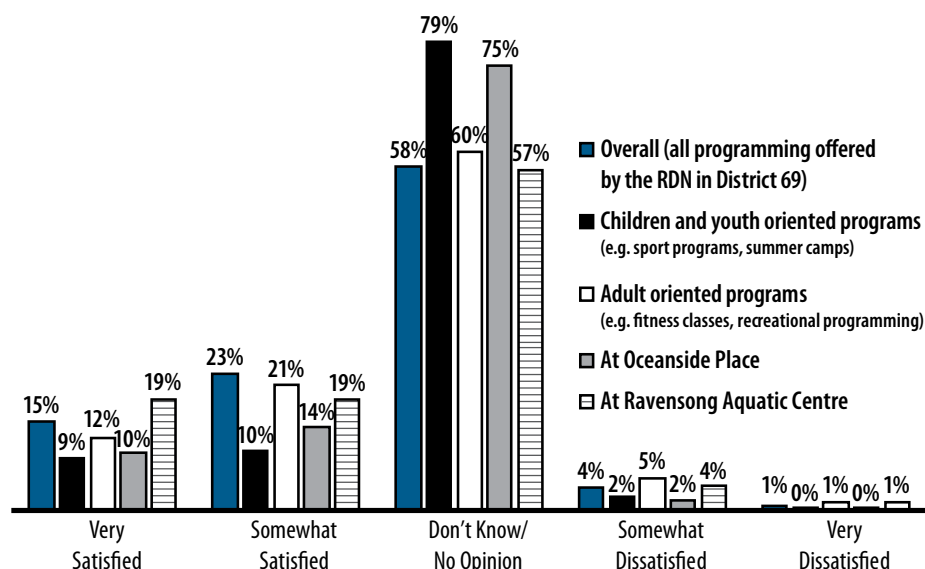
QUESTION:

Please indicate your level of satisfaction with the following aspects of recreation services in District 69 (Oceanside):
Instruction.

Please refer to the additional analysis chart to see the level of satisfaction results from household that used the Ravensong Aquatic Centre and the Oceanside Place Ice Arenas on 10 or more occasions in the past year.

* Those that responded "Don't Know/No Opinion" may not have participated in RDN programming and thus weren't able to indicate their level satisfaction.

Overall Results

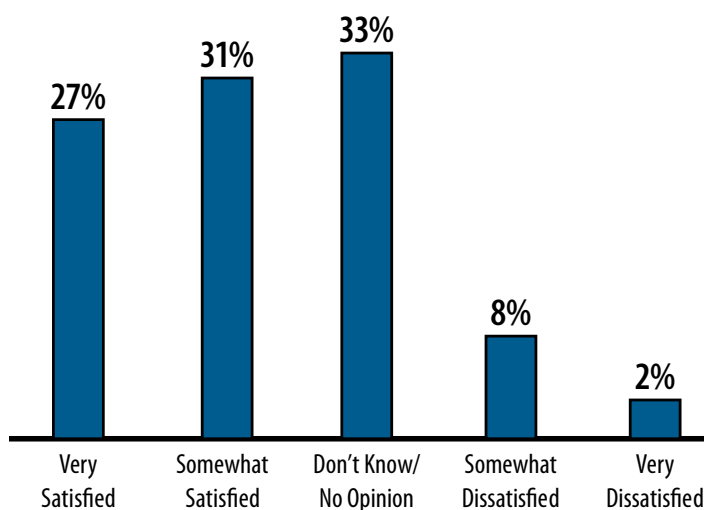


Results by Area

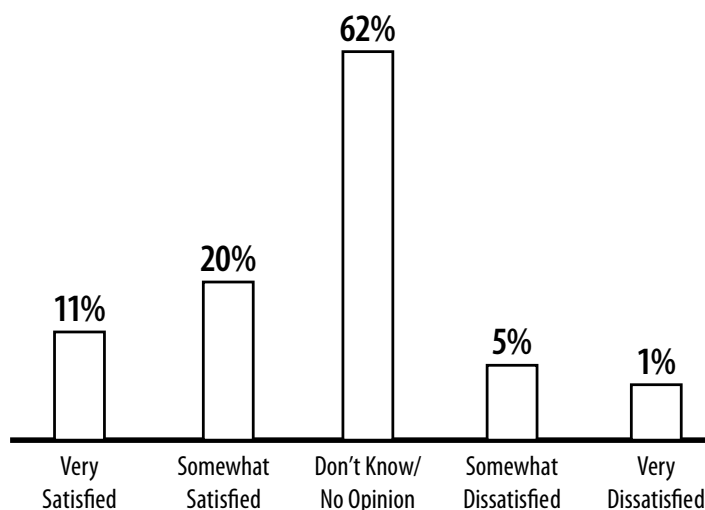
Overall (all programming offered by the RDN in District 69)	PV	QB	E	F	G	H
Very Satisfied	17%	16%	10%	16%	14%	14%
Somewhat Satisfied	25%	24%	17%	31%	25%	17%
Don't Know/No Opinion	53%	57%	68%	48%	55%	65%
Somewhat Dissatisfied	4%	3%	3%	6%	5%	4%
Very Dissatisfied	1%	1%	1%	0%	1%	0%
Children and youth oriented programs (e.g. sport programs, summer camps)	PV	QB	E	F	G	H
Very Satisfied	12%	6%	6%	11%	8%	11%
Somewhat Satisfied	10%	10%	7%	16%	14%	7%
Don't Know/No Opinion	77%	82%	85%	70%	75%	77%
Somewhat Dissatisfied	1%	3%	2%	4%	3%	4%
Very Dissatisfied	1%	0%	1%	0%	0%	1%
Adult oriented programming (e.g. fitness classes, recreational programming)	PV	QB	E	F	G	H
Very Satisfied	13%	14%	7%	13%	12%	14%
Somewhat Satisfied	22%	26%	14%	22%	24%	12%
Don't Know/No Opinion	57%	55%	74%	56%	57%	66%
Somewhat Dissatisfied	7%	4%	5%	9%	5%	7%
Very Dissatisfied	2%	1%	1%	0%	2%	1%
At Oceanside Place	PV	QB	E	F	G	H
Very Satisfied	14%	7%	7%	13%	10%	10%
Somewhat Satisfied	15%	14%	9%	17%	18%	8%
Don't Know/No Opinion	69%	78%	83%	69%	70%	78%
Somewhat Dissatisfied	2%	1%	1%	1%	2%	4%
Very Dissatisfied	1%	0%	0%	1%	1%	0%
At Ravensong Aquatic Centre	PV	QB	E	F	G	H
Very Satisfied	19%	23%	7%	24%	19%	19%
Somewhat Satisfied	20%	23%	12%	21%	20%	12%
Don't Know/No Opinion	55%	48%	78%	44%	58%	62%
Somewhat Dissatisfied	4%	5%	2%	9%	2%	6%
Very Dissatisfied	2%	1%	1%	2%	1%	1%

Households with Children VS. Households without Children

Households with Children: Satisfaction with Instruction of Children and Youth Oriented Programs



Households without Children: Satisfaction with Instruction of Adult Oriented Programs



Additional Analysis

Households that used Oceanside Place Ice Arenas on 10+ occasions	Very Satisfied	Somewhat Satisfied	Don't Know/No Opinion	Somewhat Dissatisfied	Very Dissatisfied
Facility Maintenance at Oceanside Place	61%	34%	4%	2%	1%
Customer Service at Oceanside Place	73%	21%	4%	2%	1%
Programming at Oceanside Place	37%	45%	10%	8%	1%
Registration Process at Oceanside Place	55%	27%	16%	2%	1%
Instruction at Oceanside Place	26%	31%	39%	3%	0%

Households that used Ravensong Aquatic Centre on 10+ occasions	Very Satisfied	Somewhat Satisfied	Don't Know/No Opinion	Somewhat Dissatisfied	Very Dissatisfied
Facility Maintenance at Ravensong	47%	36%	2%	11%	5%
Customer Service at Ravensong	75%	19%	2%	3%	1%
Programming at Ravensong	30%	42%	9%	14%	5%
Registration Process at Ravensong	54%	26%	16%	4%	1%
Instruction at Ravensong	37%	32%	20%	8%	2%

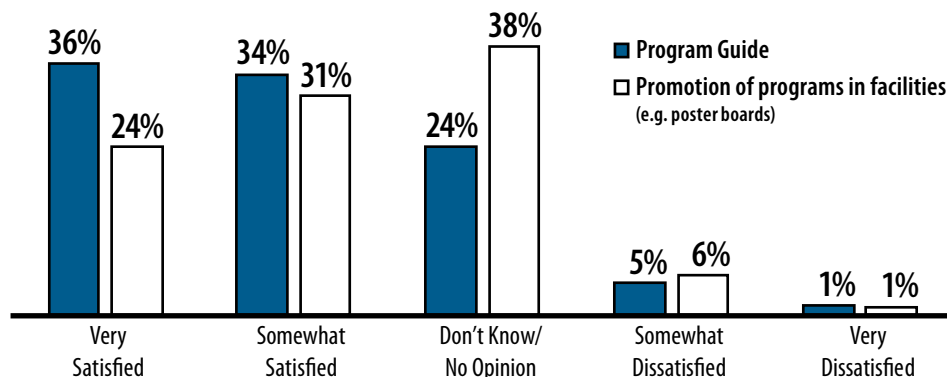
Satisfaction: Promotions and Marketing

Overall Results

QUESTION:

Please indicate your level of satisfaction with the following aspects of recreation services in District 69 (Oceanside):
Promotions and Marketing.

Over two-thirds (70%) of households are satisfied to some extent with the Program Guide.



Results by Area

Program Guide	PV	QB	E	F	G	H
Very Satisfied	38%	39%	26%	35%	37%	38%
Somewhat Satisfied	33%	37%	34%	41%	32%	33%
Don't Know/No Opinion	22%	19%	36%	17%	23%	28%
Somewhat Dissatisfied	5%	5%	3%	7%	5%	1%
Very Dissatisfied	2%	1%	0%	1%	3%	1%

Promotion of programs in facilities (e.g. poster boards)	PV	QB	E	F	G	H
Very Satisfied	27%	26%	15%	29%	22%	24%
Somewhat Satisfied	30%	39%	24%	31%	31%	26%
Don't Know/No Opinion	35%	29%	54%	34%	37%	44%
Somewhat Dissatisfied	6%	6%	5%	6%	7%	5%
Very Dissatisfied	2%	0%	1%	0%	3%	0%

Takeaways

- Facility Maintenance: Maintenance is more of a concern at Ravensong Aquatic Centre than Oceanside Place.
- Customer Service: Customer service is very high, especially among households that regularly use Oceanside Place and Ravensong Aquatic Centre.
- Programming: More dissatisfaction was expressed for adult program opportunities than for child programs.
- Registration Process: Of the households that use the facilities on 10+ occasions, satisfaction is higher at Oceanside Place than Ravensong Aquatic Centre.
- Instruction: Satisfaction is generally high.
- Promotions and Marketing: Satisfaction is high in regards to the Program Guide.

Need for New/Enhanced Indoor Spaces

QUESTION:

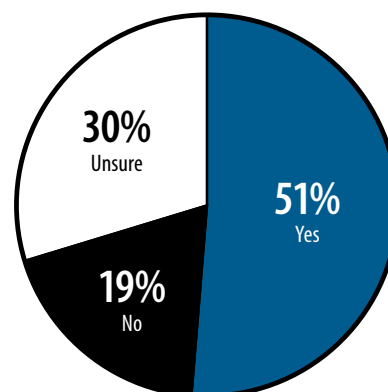
Do you or members of your household feel that new or enhanced indoor recreation facilities are needed in District 69 (Oceanside)?

If you answered "Yes" or "Unsure", from the list below, please identify the indoor recreation facilities that you or members of your household feel should be developed and/or enhanced.

Just over half (51%) of respondents believe there is a need for new or enhanced indoor facilities and 30% were unsure. Of these respondents, the need for a new swimming pool was expressed by 39% while 26% believe that existing facilities should be enhanced.

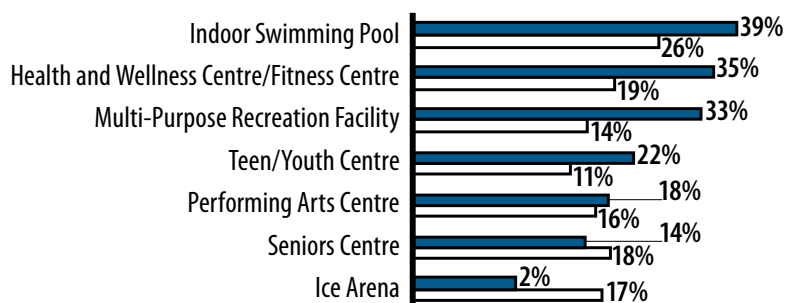
Space was also provided for residents to write-in other types of indoor recreation facilities that they believe are needed. Fifty-nine (59) respondents wrote that indoor pickleball courts should to be developed and 47 respondents specifically mentioned that new/enhanced curling facilities are needed.

Overall Results



If "Yes" or "Unsure"...

■ New facility/facilities should be developed □ Existing facility/facilities should be enhanced



Results by Area

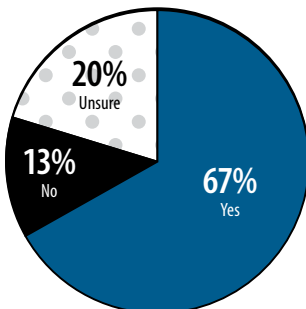
Need for New/Enhanced Spaces	PV	QB	E	F	G	H
Yes	58%	54%	40%	53%	55%	35%
No	15%	16%	28%	18%	16%	30%
Unsure	27%	30%	32%	30%	30%	34%

New Facility/Facilities Should Be Developed	PV	QB	E	F	G	H
Indoor Swimming Pool	51%	27%	41%	42%	39%	45%
Health and Wellness Centre/Fitness Centre	31%	43%	29%	37%	38%	37%
Seniors Centre	16%	13%	13%	10%	14%	18%
Ice Arena	1%	2%	1%	6%	4%	6%
Performing Arts Centre	16%	20%	15%	19%	19%	24%
Multi-Purpose Recreation Facility	33%	36%	29%	40%	35%	31%
Teen/Youth Centre	21%	24%	16%	28%	24%	24%

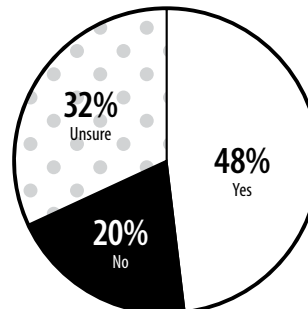
Existing Facility/Facilities Should Be Enhanced	PV	QB	E	F	G	H
Indoor Swimming Pool	20%	39%	17%	33%	23%	18%
Health and Wellness Centre/Fitness Centre	18%	20%	18%	21%	20%	14%
Seniors Centre	16%	20%	16%	23%	21%	14%
Ice Arena	16%	16%	16%	20%	21%	11%
Performing Arts Centre	16%	17%	11%	15%	18%	8%
Multi-Purpose Recreation Facility	14%	16%	10%	12%	18%	13%
Teen/Youth Centre	12%	9%	12%	15%	13%	8%

Households with Children VS. Households without Children

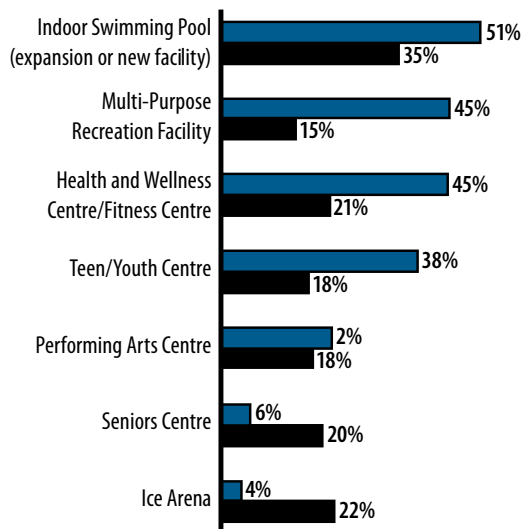
Households with Children: Need for New/Enhanced Indoor Spaces



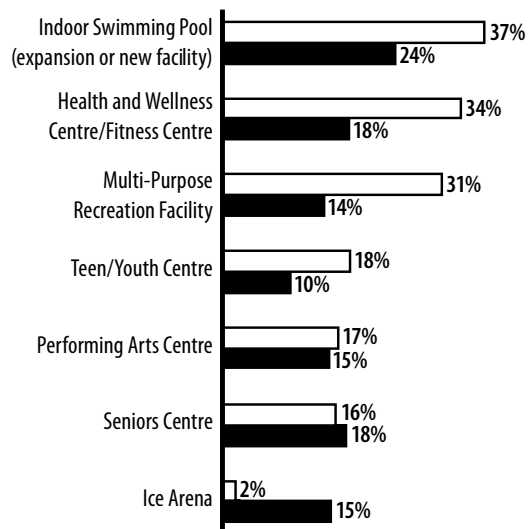
Households without Children: Need for New/Enhanced Indoor Spaces



Households with Children: If "Yes" or "Unsure"



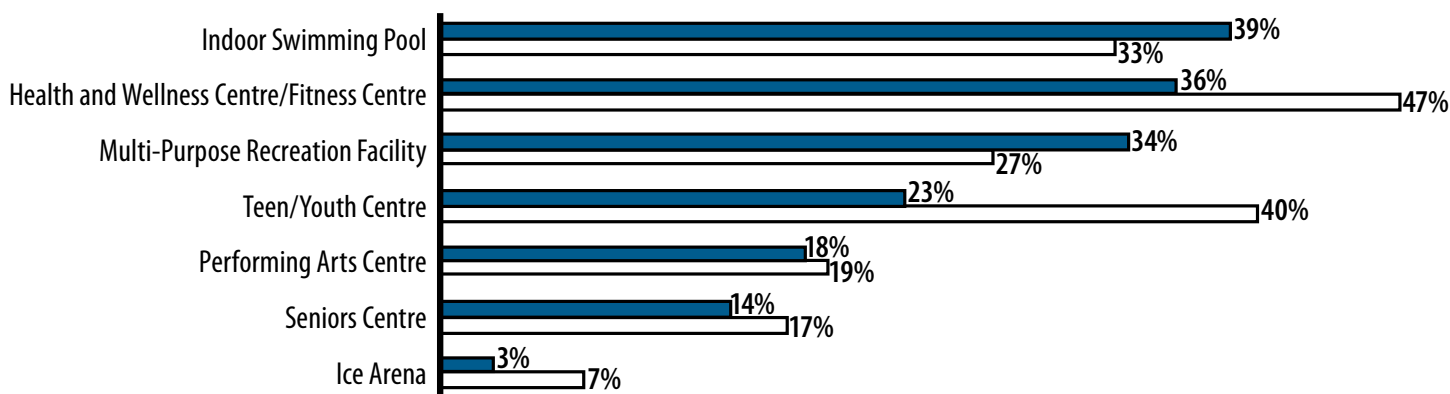
Households without Children: If "Yes" or "Unsure"



2006 VS. 2017 Need for New/Enhanced Indoor Spaces Comparison

Need for New/Enhanced Indoor Spaces in District 69

■ 2017: New facility/facilities should be developed □ 2006: Respondents wanting new recreation facilities



Need for New/Enhanced Outdoor Spaces

QUESTION:

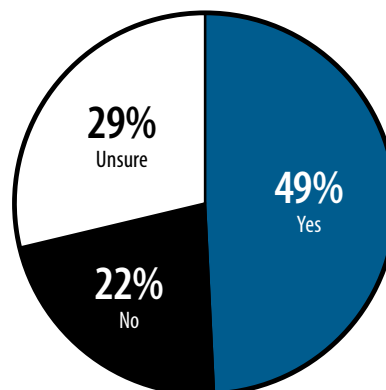
Do you or members of your household feel that new or enhanced parks and outdoor recreation facilities are needed in District 69 (Oceanside)?

If you answered "Yes" or "Unsure", from the list below, please identify the parks and outdoor recreation facilities that you or members of your household feel should be developed and/or enhanced.

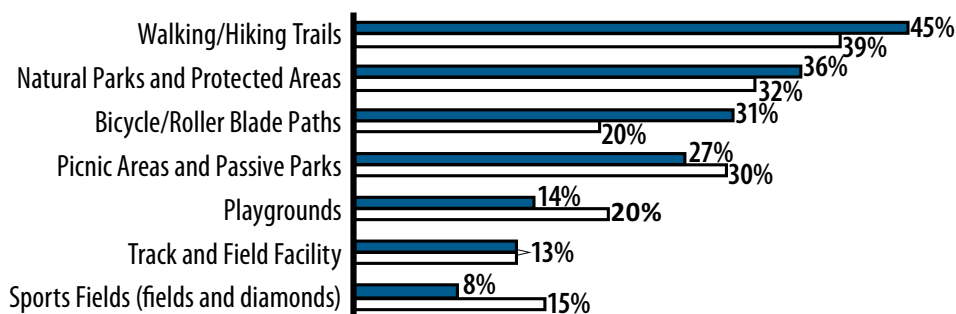
Nearly half of households indicated "yes" for new/enhanced outdoor spaces. Walking/hiking trails surfaced as the top need followed by natural parks and protected areas.

Space was also provided for residents to write-in other types of outdoor facilities and spaces that they believe are needed. Forty-seven (47) respondents wrote that new/enhanced pickleball courts are needed.

Overall Results



If "Yes" or "Unsure"...

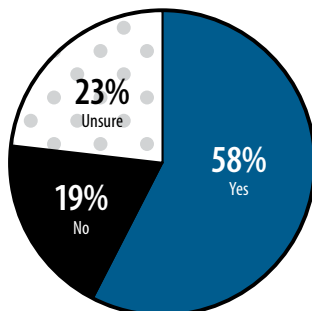


Results by Area

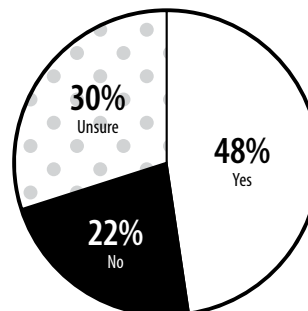
Need for New/Enhanced Spaces	PV	QB	E	F	G	H
Yes	46%	49%	50%	50%	51%	62%
No	23%	21%	25%	19%	23%	15%
Unsure	31%	30%	26%	31%	26%	24%
New Facility/Facilities Should Be Developed	PV	QB	E	F	G	H
Walking/Hiking Trails	49%	37%	49%	44%	43%	53%
Natural Parks and Protected Areas	33%	30%	45%	42%	35%	47%
Bicycle/Roller Blade Paths	31%	27%	32%	32%	32%	40%
Picnic Areas and Passive Parks	27%	25%	25%	31%	23%	41%
Playgrounds	13%	15%	12%	20%	14%	17%
Track and Field Facility	13%	13%	12%	16%	13%	15%
Sports Fields (fields and diamonds)	9%	7%	5%	10%	12%	5%
Existing Facility/Facilities Should Be Enhanced	PV	QB	E	F	G	H
Walking/Hiking Trails	38%	43%	32%	35%	40%	51%
Natural Parks and Protected Areas	34%	33%	30%	30%	30%	38%
Bicycle/Roller Blade Paths	23%	21%	14%	17%	18%	21%
Picnic Areas and Passive Parks	31%	29%	26%	34%	32%	32%
Playgrounds	20%	20%	15%	25%	23%	23%
Track and Field Facility	15%	11%	10%	13%	18%	11%
Sports Fields (fields and diamonds)	16%	14%	13%	20%	15%	16%

Households with Children VS. Households without Children

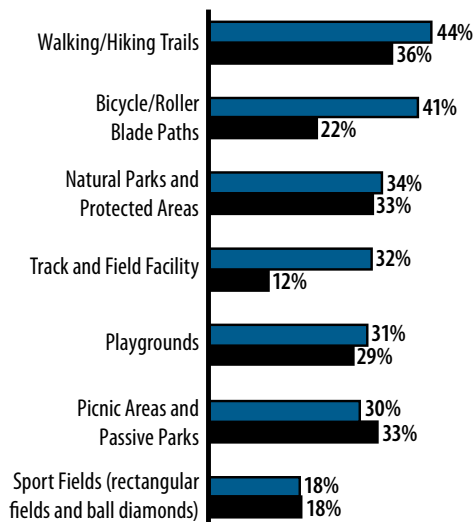
Households with Children: Need for New/Enhanced Outdoor Spaces



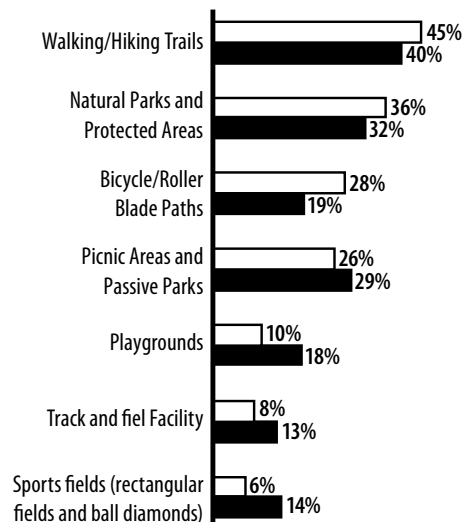
Households without Children: Need for New/Enhanced Outdoor Spaces



Households with Children: If "Yes" or "Unsure"



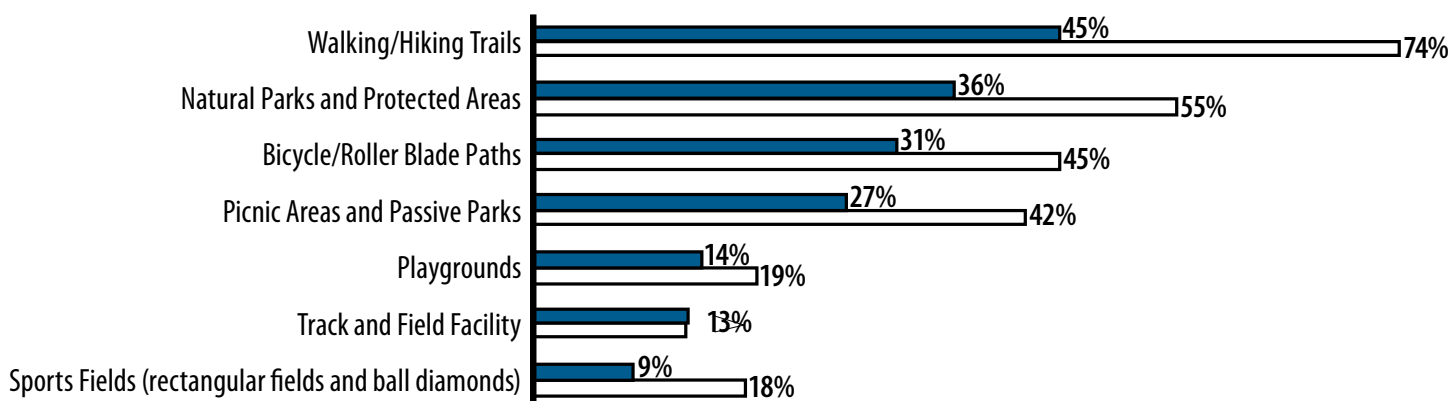
Households without Children: If "Yes" or "Unsure"



2006 VS. 2017 Need for New/Enhanced Outdoor Spaces Comparison

Need for New/Enhanced Outdoor Spaces in District 69

■ 2017: New facility/facilities should be developed □ 2006: Respondents wanting new recreation facilities



Willingness to Increase Taxes

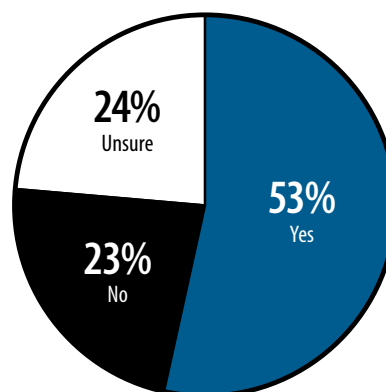
QUESTION:

Would your household support an annual increase in taxation in order to provide new or improved recreation, parks, and trails facilities and services?

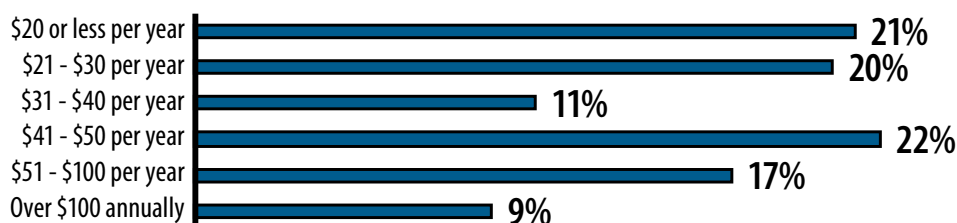
If you answered "Yes" or "Unsure", how much in additional taxes per year would you be willing to pay to provide new or improved recreation, parks, and trails facilities and services?

Fifty-three percent (53%) of respondent households would support an annual increase in taxation in order to provide new or improved services. As indicated in the additional analysis, regular users of the Ravensong Aquatic Centre and Oceanside Place Ice Arenas are more likely to support an increase as opposed to non-users.

Overall Results



If "Yes" or "Unsure"...



Results by Area

Willingness to Increase	PV	QB	E	F	G	H
Yes	54%	60%	46%	47%	55%	54%
No	22%	20%	29%	26%	21%	25%
Unsure	24%	20%	25%	27%	25%	22%

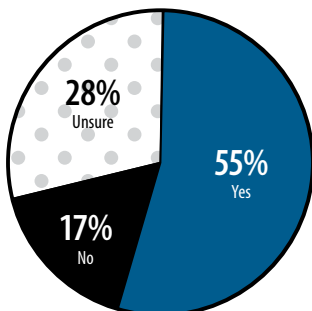
Increase Amount	PV	QB	E	F	G	H
\$20 or less per year	22%	16%	24%	30%	19%	18%
\$21 - \$30 per year	24%	19%	17%	23%	19%	20%
\$31 - \$40 per year	11%	10%	10%	11%	11%	16%
\$41 - \$50 per year	21%	22%	23%	17%	21%	26%
\$51 - \$100 per year	14%	20%	19%	8%	19%	17%
Over \$100 annually	8%	13%	8%	11%	10%	3%

Takeaways

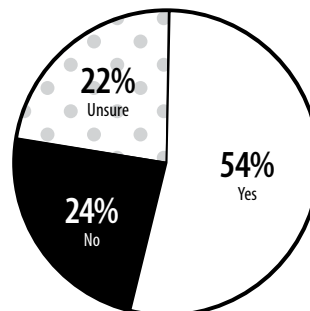
- Willingness exists in each jurisdiction to increase taxes to improve recreation services.
- Large proportions of "unsure" responses suggests that willingness depends on a specific project or amenity type.
- Households that use Oceanside Place and Ravensong Aquatic Centre are more willing to increase taxes than those who did not use the facilities.

Households with Children VS. Households without Children

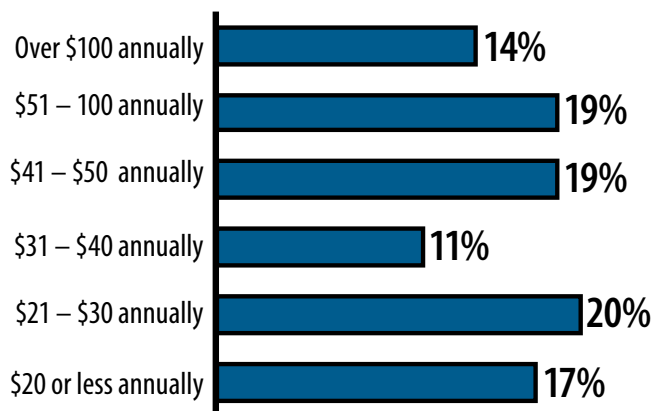
Households with Children: Willingness to Increase Taxes



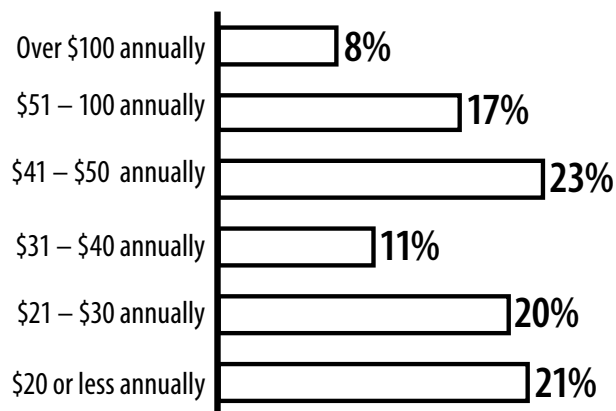
Households without Children: Willingness to Increase Taxes



Households with Children: If "Yes" or "Unsure"



Households without Children: If "Yes" or "Unsure"



Additional Analysis

Households that used the facility on 10+ occasions in the past year	Yes	No	Unsure
Ravensong Aquatic Centre	63%	13%	24%
Oceanside Place Ice Arenas	64%	14%	22%
Parksville Curling Club	63%	16%	21%

Households that did not use the facility in the past year	Yes	No	Unsure
Ravensong Aquatic Centre	43%	34%	24%
Oceanside Place Ice Arenas	48%	29%	23%
Parksville Curling Club	51%	25%	24%

Types of Programming Desired

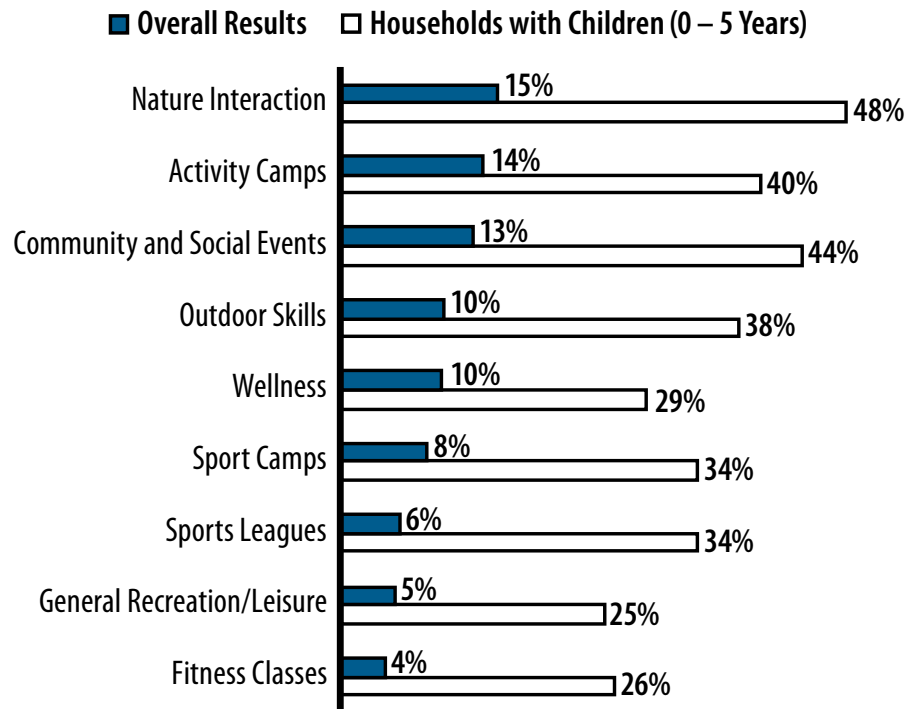
QUESTION:

Please identify the types of recreational programs that you think should be more readily available and/or improved in District 69 (Oceanside) for each age group.

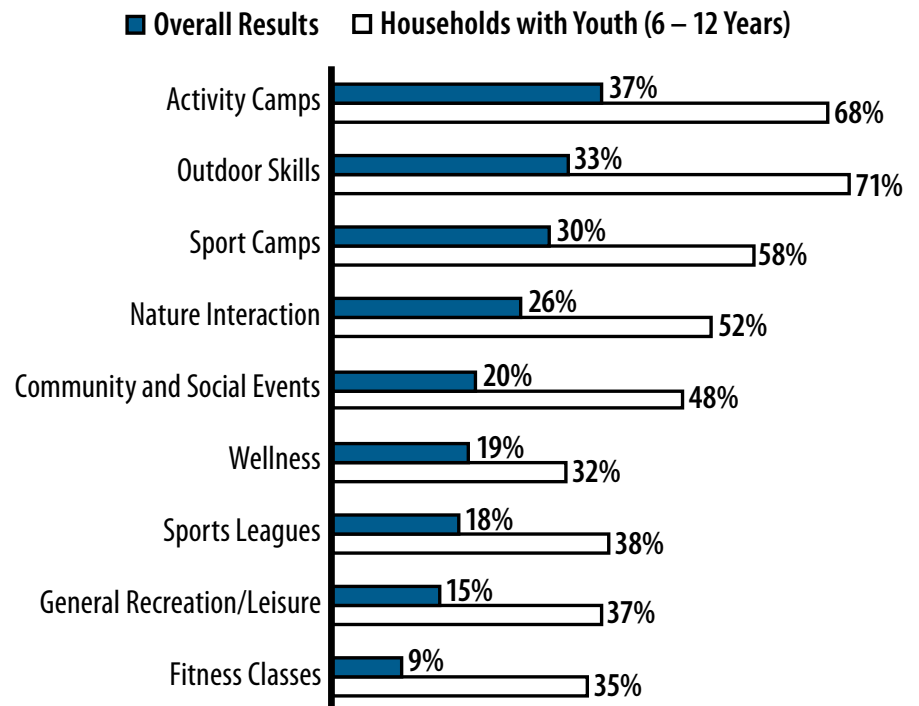
Each of the following graphs shows overall results as well as results provided by households with members in the correlating age categories. Nature interaction is the top program need for children 5 years and young while wellness programs are wanted for adults and seniors.

The graphs on this page indicate the overall results and distinction by age of household members.

Children (0 – 5 Years)



Youth (6 – 12 Years)



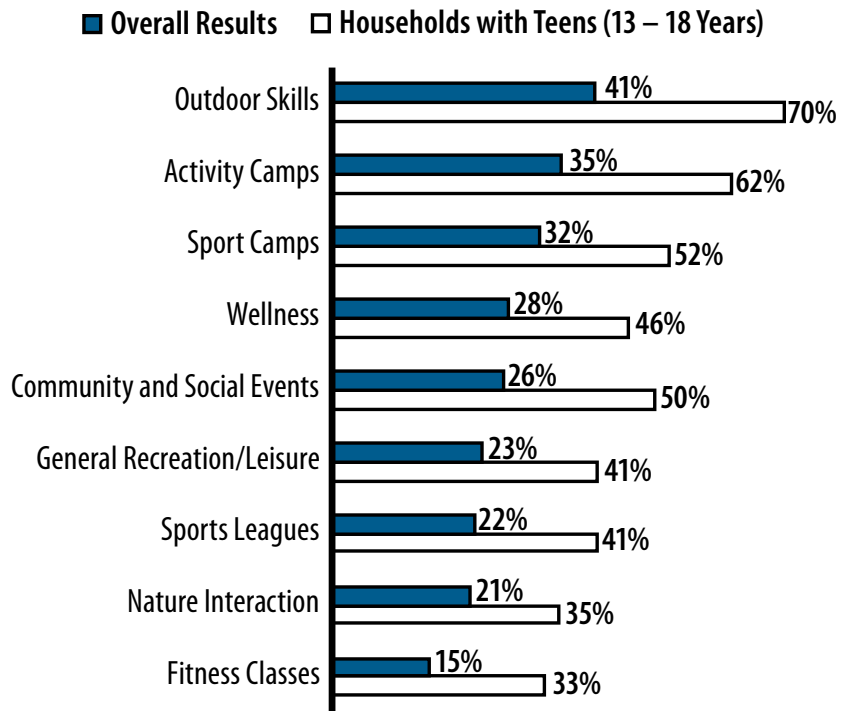
Types of Programming Desired (Continued)

QUESTION:

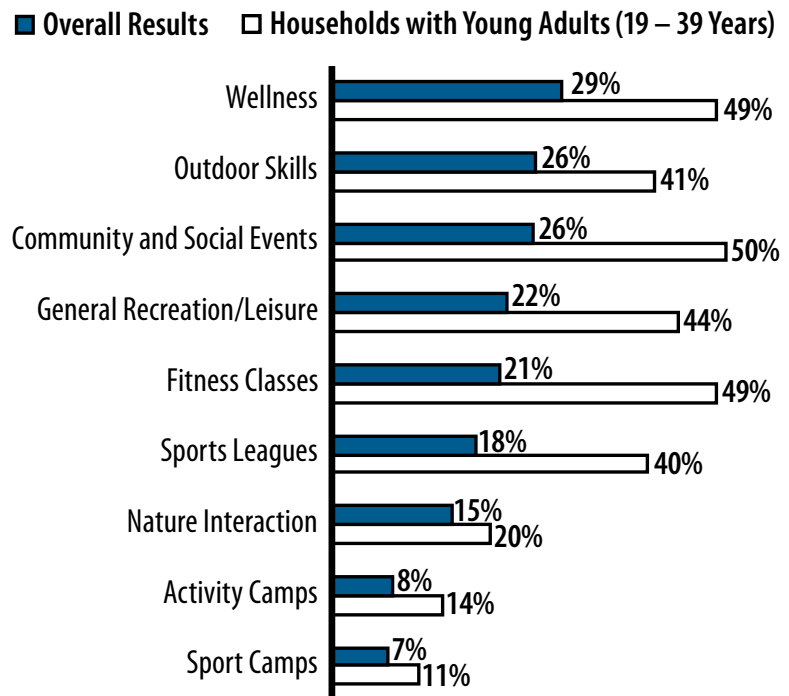
Please identify the types of recreational programs that you think should be more readily available and/or improved in District 69 (Oceanside) for each age group.

The graphs on this page indicate the overall results and distinction by age of household members.

Teens (13 – 18 Years)



Young Adults (19 – 39 Years)



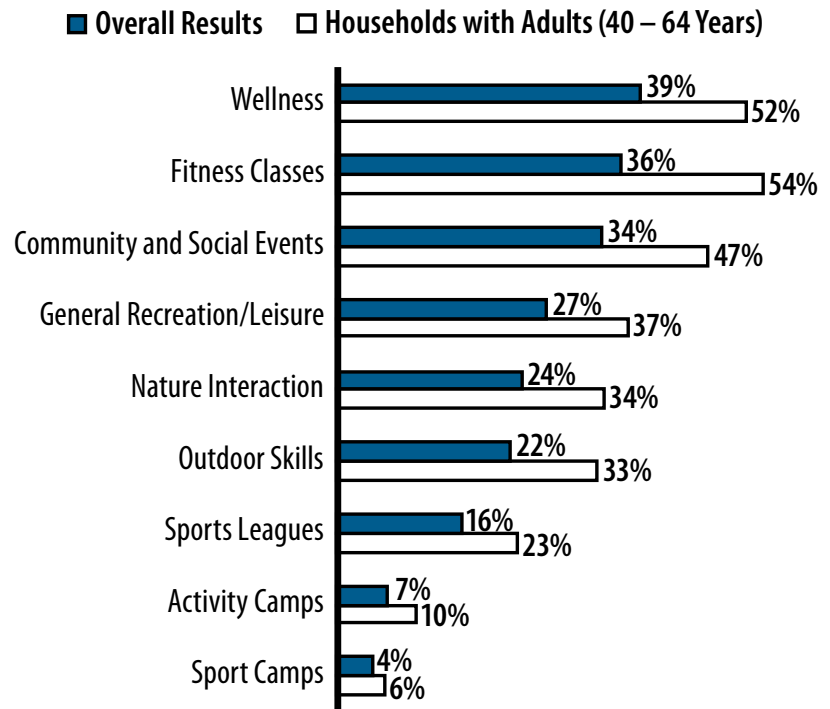
Types of Programming Desired (Continued)

QUESTION:

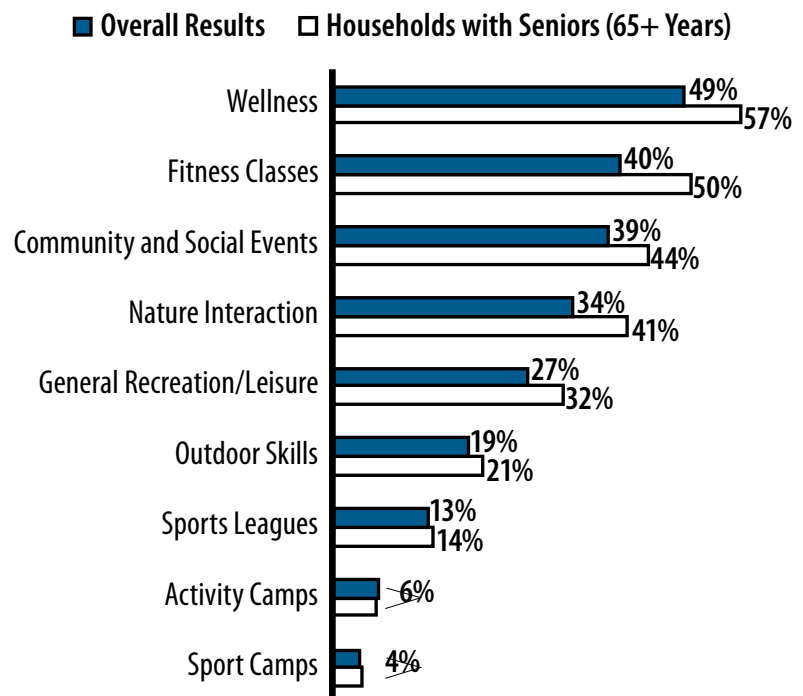
Please identify the types of recreational programs that you think should be more readily available and/or improved in District 69 (Oceanside) for each age group.

The graphs on this page indicate the overall results and distinction by age of household members.

Adults (40 – 64 Years)



Seniors (65+ Years)



Results by Area

Children (0 – 5 Years)	PV	QB	E	F	G	H
Nature Interaction	14%	14%	16%	19%	15%	16%
Activity Camps	12%	12%	10%	17%	19%	12%
Community and Social Events	13%	11%	8%	24%	13%	13%
Outdoor Skills	8%	8%	10%	16%	11%	13%
Wellness	10%	7%	8%	9%	13%	12%
Sport Camps	6%	7%	5%	13%	13%	6%
Sports Leagues	5%	4%	4%	9%	7%	8%
General Recreation/Leisure	6%	4%	5%	12%	4%	6%
Fitness Classes	3%	4%	2%	5%	7%	6%
Youth (6 – 12 Years)	PV	QB	E	F	G	H
Nature Interaction	36%	37%	32%	38%	42%	42%
Activity Camps	28%	30%	30%	43%	35%	44%
Community and Social Events	27%	33%	26%	26%	35%	29%
Outdoor Skills	23%	27%	22%	35%	26%	32%
Wellness	22%	19%	13%	31%	20%	18%
Sport Camps	18%	18%	15%	20%	23%	24%
Sports Leagues	18%	19%	14%	20%	17%	20%
General Recreation/Leisure	14%	13%	12%	20%	16%	16%
Fitness Classes	9%	8%	7%	13%	13%	10%
Teens (13 – 18 Years)	PV	QB	E	F	G	H
Nature Interaction	36%	38%	40%	49%	43%	54%
Activity Camps	31%	39%	32%	38%	39%	37%
Community and Social Events	26%	38%	28%	29%	37%	34%
Outdoor Skills	25%	27%	21%	36%	32%	31%
Wellness	27%	27%	20%	35%	27%	24%
Sport Camps	24%	22%	21%	29%	25%	23%
Sports Leagues	21%	23%	19%	29%	23%	22%
General Recreation/Leisure	18%	23%	19%	25%	23%	25%
Fitness Classes	14%	16%	12%	18%	18%	15%

Results by Area (Continued)

Young Adults (19 – 39 Years)	PV	QB	E	F	G	H
Nature Interaction	28%	27%	28%	33%	31%	36%
Activity Camps	22%	23%	30%	30%	29%	35%
Community and Social Events	28%	24%	21%	31%	27%	25%
Outdoor Skills	23%	19%	20%	26%	29%	21%
Wellness	21%	18%	23%	24%	27%	20%
Sport Camps	20%	14%	15%	30%	21%	12%
Sports Leagues	14%	15%	14%	17%	17%	21%
General Recreation/Leisure	8%	9%	5%	7%	10%	6%
Fitness Classes	8%	7%	2%	11%	9%	9%
Adults (40 – 64 Years)	PV	QB	E	F	G	H
Nature Interaction	35%	37%	33%	47%	45%	45%
Activity Camps	32%	39%	32%	42%	39%	42%
Community and Social Events	35%	35%	24%	40%	36%	37%
Outdoor Skills	27%	24%	19%	31%	36%	22%
Wellness	20%	26%	20%	24%	25%	33%
Sport Camps	20%	22%	18%	21%	25%	38%
Sports Leagues	19%	12%	10%	18%	23%	12%
General Recreation/Leisure	8%	5%	3%	7%	11%	3%
Fitness Classes	6%	4%	1%	7%	5%	6%
Seniors (65+ Years)	PV	QB	E	F	G	H
Nature Interaction	51%	53%	40%	47%	49%	51%
Activity Camps	41%	49%	30%	37%	36%	39%
Community and Social Events	43%	42%	32%	34%	36%	38%
Outdoor Skills	31%	37%	35%	25%	33%	40%
Wellness	27%	31%	22%	24%	32%	21%
Sport Camps	20%	19%	18%	13%	18%	27%
Sports Leagues	19%	10%	10%	12%	15%	11%
General Recreation/Leisure	9%	4%	4%	4%	9%	5%
Fitness Classes	5%	3%	1%	3%	5%	3%

Methods to Promote Opportunities

QUESTION:

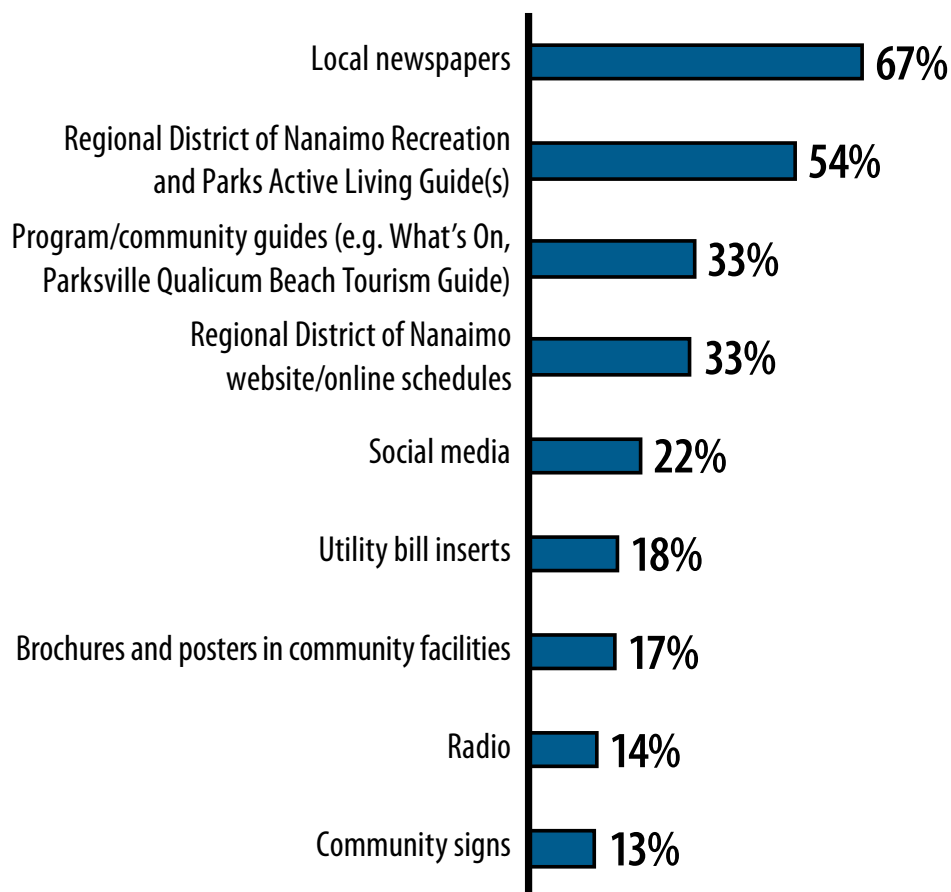
What are the three (3) best ways to get information to your household about recreation opportunities (programs and activities)?

Local newspapers was the top method to promoted opportunities in each electoral area followed by RDN's Recreation and Parks Active Living Guide(s).

Takeaways

- Local newspapers and the Active Living Guide remain popular methods of receiving information.
- Social media is the third most desired promotion method for households with children.

Overall Results

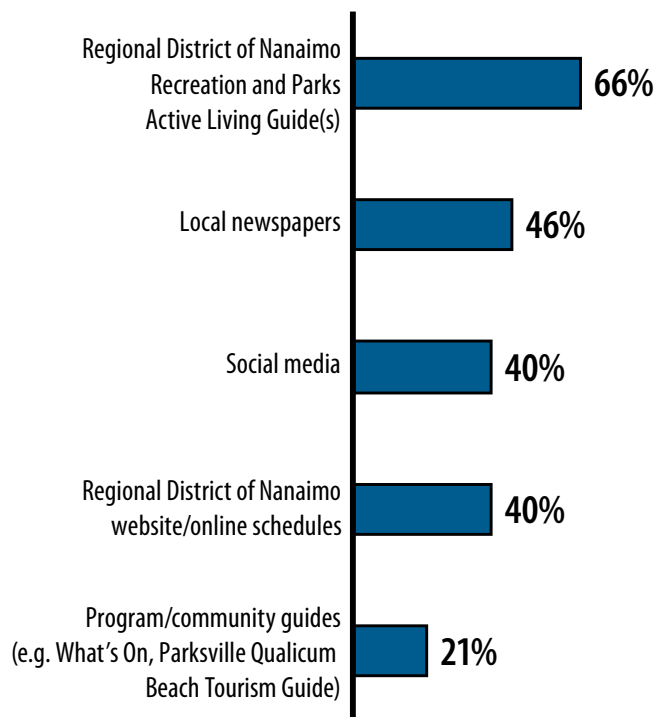


Results by Area

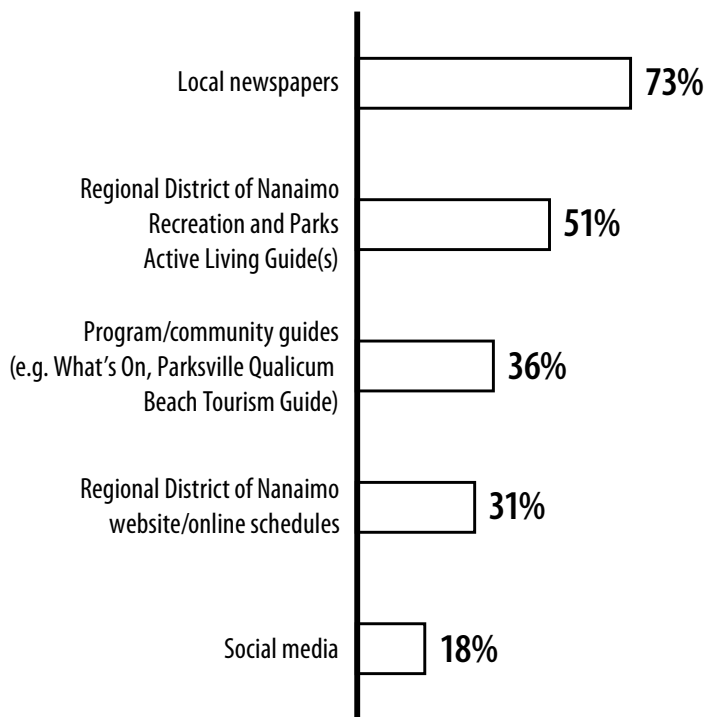
Method	PV	QB	E	F	G	H
Local newspapers	68%	78%	53%	61%	69%	66%
Regional District of Nanaimo Recreation and Parks Active Living Guide(s)	52%	52%	54%	58%	57%	54%
Program/community guides (e.g. What's On, Parksville Qualicum Beach Tourism Guide)	38%	35%	31%	21%	31%	34%
Regional District of Nanaimo website/online schedules	33%	26%	41%	29%	35%	34%
Social media	21%	19%	22%	38%	23%	26%
Utility bill inserts	14%	15%	26%	17%	20%	21%
Brochures and posters in community facilities	18%	22%	14%	15%	11%	18%
Radio	13%	14%	8%	17%	18%	12%
Community signs	15%	13%	14%	14%	12%	14%

Households with Children VS. Households without Children

Households with Children: Top 5 Methods of Communication



Households without Children: Top 5 Methods of Communication



Additional Analysis

Method	RDN Resident for Less than 5 Years	RDN Resident for 5 Years or More
Local newspapers	67%	67%
Regional District of Nanaimo Recreation and Parks Active Living Guide(s)	47%	57%
Program/community guides (e.g. What's On, Parksville Qualicum Beach Tourism Guide)	38%	32%
Regional District of Nanaimo website/online schedules	33%	33%
Social media	25%	22%
Brochures and posters in community facilities	19%	16%
Utility bill inserts	18%	17%
Community signs	14%	13%
Radio	12%	15%

COMMUNITY GROUP QUESTIONNAIRE

A Community Group Questionnaire was fielded to a wide array of organizations in District 69. A web link to an online version of the questionnaire was emailed to group representatives and a paper copy option was also made available for completion. Group representatives were asked to complete the questionnaire by considering the perspectives of all members of their organization. To ensure a diverse range of feedback, only one submission per organization was accepted.

In total, 60 groups provided a response to the questionnaire. Participating groups represented a broad spectrum of activity and program types, interests, sizes, and locations in the Oceanside area. A list of participating groups can be found in the appendices.

Note: Some questions in the questionnaire were not answered by every group. The percentages shown in the findings reflect the response to that specific question.

Profile of Participating Groups

To begin the questionnaire, group representatives were asked a number of questions pertaining to their organization. Summarized as follows are key characteristics of groups that participated in the Community Group Questionnaire.

- Participating groups represent all age ranges.
 - » 10 groups (17%) have participants that are children (ages 0 to 5 years)
 - » 23 groups (38%) have participants that are youth (ages 6 to 12 years)
 - » 28 groups (47%) have participants that are teens (ages 13 to 17 years)
 - » 47 groups (78%) have participants that are adults (ages 18 to 59 years)
 - » 44 groups (73%) have participants that are seniors (ages 60 and older)
- The majority of participating groups (33 groups, 55%) expect to grow in coming years while 25 groups (42%) expect to remain stable. Only 2 groups (3%) expect to experience a decline.
- Participating groups obtain funding for their organization's programs and activities from a variety of sources. The top five funding sources identified by participating groups are:
 1. Registration fees from participants (51 groups, 85%)
 2. Grants or funding support from the private sector (22 groups, 37%)
 3. Grants or funding support from senior levels of government (19 groups, 32%)
 4. Access to free or low cost facilities/spaces (19 groups, 32%)
 5. Grants or funding support from the Regional District of Nanaimo (18 groups, 30%)

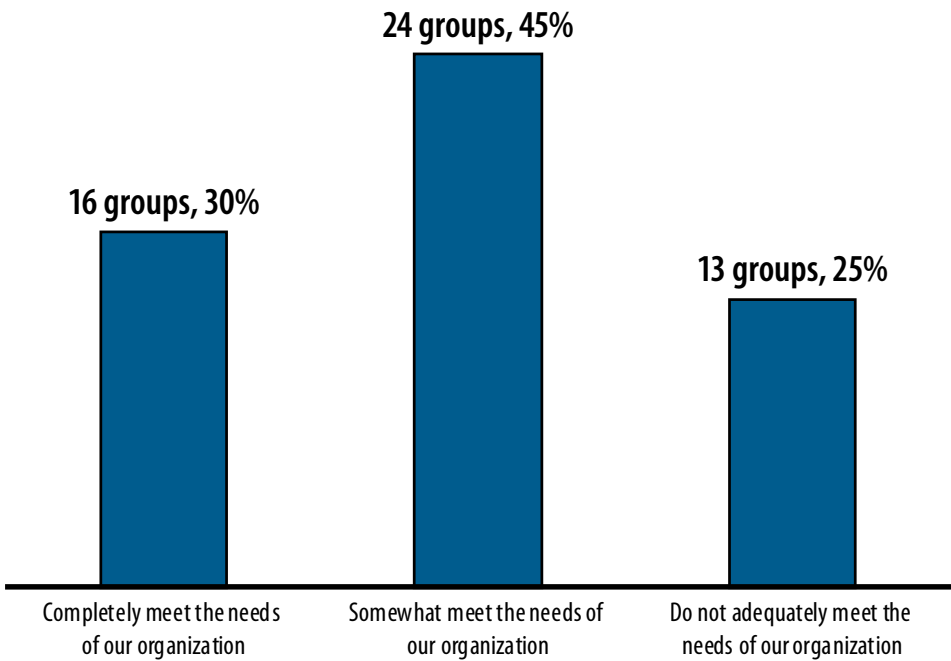
Current Satisfaction with Facilities

As illustrated in the adjacent graph, 40 groups (75%) indicated that current recreation facilities in District 69 meet their organization’s needs to some degree (completely or somewhat) while 25% indicated that current facilities are inadequate for their organization.

Space was provided in the survey for group representatives to identify any enhancements/improvements that would improve their group’s enjoyment of the existing facilities used. In total, 48 comments were provided. Prevalent themes from the comments provided included:

- Challenges related to storage.
- Cost to access to facilities and spaces.
- The need for enhanced amenities such as change rooms/areas and parking.
- Occasional issues with maintenance of the facilities that their group uses.

To what degree do the current recreation facilities and spaces in District 69 (Oceanside) meet the needs of your organization?

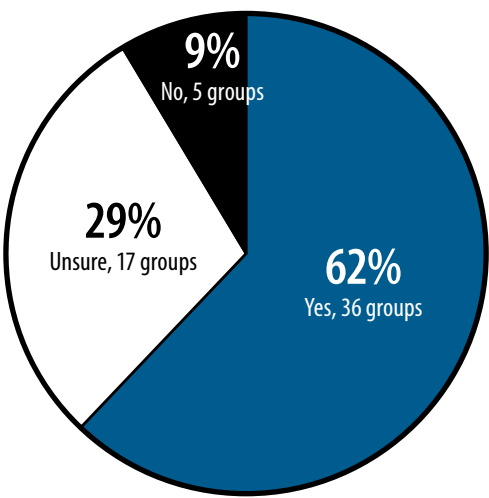


Need for New and Enhanced Indoor Facilities

Group representatives were next asked if their organization believes that new or enhanced **indoor** recreation facilities are needed in District 69 (Oceanside). As illustrated by the adjacent graph, over half of the groups (36 groups, 62%) believe that new or enhanced indoor facilities are needed. A number of participating groups (17 groups, 29%) were unsure.

Group representatives who answered “yes” or “unsure” to the previous question were then provided with a list of **indoor** facility types and asked to indicate if their organization felt that new development of those facilities should occur and/or if existing facilities should be enhanced. Group representatives were provided with the option of selecting both answers if deemed applicable. If group representatives did not believe new or enhanced facilities were needed, they were instructed not to select a response. The chart below provides an overview of the responses.

Does your organization feel that new or enhanced indoor recreation facilities are needed in District 69 (Oceanside)?



Facility/Space	New Facility/ Facilities Should Be Built	Existing Facility/ Facilities Should Be Enhanced
Health and Wellness Centre/Fitness Centre	19 groups (36%)	13 groups (25%)
Teen/Youth Centre	13 groups (25%)	5 groups (9%)
Indoor Swimming Pool	11 groups (21%)	11 groups (21%)
Multi-Purpose Recreation Facility	24 groups (45%)	13 groups (25%)
Performing Arts Centre	10 groups (19%)	8 groups (15%)
Seniors Centre	8 groups (15%)	11 groups (21%)
Ice Arena	3 groups (3%)	10 groups (19%)

Space was also provided for group representatives to identify “other” indoor facility types that should be developed and/or enhanced. Seventeen additional responses were provided. The majority of these responses further described amenities that should be included in facilities identified in the list provided. New facility types (not included in the list) that were identified are noted as follows:

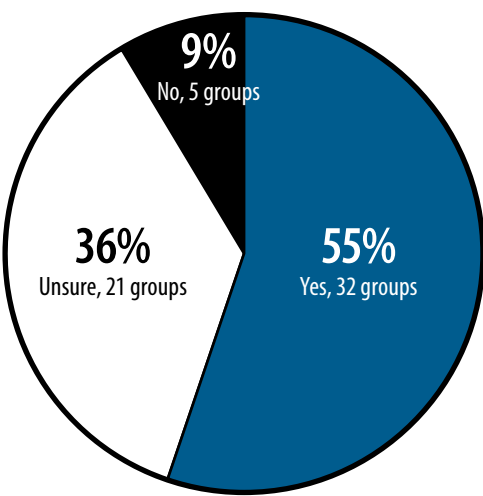
- Curling facility (3 mentions)
- Covered pickleball courts/lacrosse box (1 mention)
- Science centre/interpretive learning facility (1 mention)
- Indoor tennis facility (1 mention)

Need for New and Enhanced Outdoor Facilities

Group representatives were next asked if their organization believes that new or enhanced **parks and outdoor** recreation facilities are needed in District 69 (Oceanside). Over half of participating groups (32 groups, 55%) indicated support for new or enhanced parks and outdoor spaces. Similar to the indoor facility question, a large proportion of groups (21 groups, 36%) are unsure if new or enhanced parks and outdoor facilities are needed.

Group representatives who answered “yes” or “unsure” to the previous question were then provided with a list of **park/open spaces and outdoor recreation** facility types and asked to indicate if their organization felt that new development of those spaces or facilities should occur and/or if existing spaces or facilities should be enhanced. Group representatives were provided with the option of selecting both answers if deemed applicable. If group representatives did not believe new or enhanced facilities were needed, they were instructed not to select a response. The adjacent chart provides an overview of the responses.

Does your organization feel that new or enhanced parks and outdoor recreation facilities are needed in District 69 (Oceanside)?



Facility/Space	New Facility/ Facilities Should Be Built	Existing Facility/ Facilities Should Be Enhanced
Bicycle/Roller Blade Paths	10 groups (19%)	6 groups (11%)
Walking/Hiking Trails	10 groups (19%)	14 groups (26%)
Natural Parks and Protected Areas	7 groups (13%)	13 groups (25%)
Picnic Areas and Passive Parks	10 groups (19%)	14 groups (26%)
Track and Field Facility	14 groups (26%)	4 groups (8%)
Playgrounds	10 groups (19%)	8 groups (15%)
Sports Fields (rectangular fields and ball diamonds)	8 groups (15%)	10 groups (19%)

Space was also provided for group representatives to identify “**other**” parks/ open space and outdoor recreation facility types that should be developed and/ or enhanced. Nineteen additional responses were provided. New facility types mentioned (not included in the list above) are identified as follows:

- All weather or artificial turf sport fields (4 mentions)
- New pickleball facility (2 mentions)
- Public golf course (1 mention)
- Nature centre (1 mention)
- Frisbee golf course (1 mention)
- Skateboard park (1 mention)
- Pump track (1 mention)
- Outdoor chess tables (1 mention)
- Outdoor flat, covered multi-purpose surface (1 mention)

Challenges

Group representatives were asked to identify the main overall challenges being faced by their organization. Fifty (50) group representatives provided a response and identified a wide range of challenges and issues. Identified as follows are those challenges and issues identified by multiple groups:

- Generating awareness of programs and activities
- Space needs, particularly storage
- Lack of human resources (staff and volunteers)
- Attracting new members
- Finding affordable program spaces
- Transportation issues for participants
- Overall program funding

Considering the challenges they mentioned, group representatives were next asked to identify the single most important action that the Regional District of Nanaimo and/or its partners could provide to assist their organization. Forty-nine (49) group representatives provided a response and identified supports that would benefit their organization. The majority of these desired supports were facility related and focused on the following:

- Development of more or enhanced on-site storage
- Building new infrastructure to increase the quality of spaces that are available in the area
- Further subsidization of existing facilities to address financial barriers

Other non-facility related supports that were identified by multiple groups included increased marketing and promotions assistance, funding for staff, and adaptations to bookings and allocation processes.



STAKEHOLDER INTERVIEWS AND DISCUSSIONS

Twenty-nine (29) one-on-one interviews and small group discussion sessions were convened between November 2016 and April 2017 with recreation stakeholders in District 69. The majority of these sessions occurred in person (telephone interviews were arranged only if the stakeholder was not available to attend an in-person session). These sessions provided the opportunity for the consulting team to engage participants in a discussion on the current state of recreation, existing gaps, and potential approaches to address future needs. Findings from the interviews and discussion sessions that were held early on in the engagement process (November and December) also helped inform the development of other engagement tools such as the resident and group surveys.

The types of groups and individuals that participated in the sessions were diverse and included:

- Local amateur sports organizations
- Not for profit community organizations and service providers
- Umbrella groups (those representing multiple organizations)
- Advocacy groups
- Recreation program providers
- Community facility operators
- Private sector providers
- Facility users
- Municipalities located in District 69

* A complete listing of participating organizations can be found in the appendices.

The topics discussed in the sessions were wide ranging as were the perspectives and opinions provided. To ensure anonymity, comments and viewpoints have not been attributed to any specific participants. As such, the summary findings presented as follows reflect **prevalent themes and findings** from the sessions as noted by the consulting team.

Topic Area: Current State of Recreation in District 69

- The variety of program offerings was commonly identified as a strength of recreation in District 69.
- The diversity of District 69 (mix of urban and rural communities) was mentioned as a key factor to recreation, and identified as both a strength and challenge related to program and facility provision.
- Interview/discussion session participants overwhelmingly asserted the importance and benefits of recreation programs, facilities and events to individuals and communities within District 69. Commonly identified benefits included:
 - » Building strong and connected communities.
 - » Bridging generational gaps.
 - » Reduction in deviant behavior and associated costs (financial and societal).
 - » Enhanced ability of communities in District 69 to attract and retain residents (community appeal).
- Overall, interview/discussion session participants believe that the Regional District of Nanaimo is doing a good job in the provision of recreational opportunities. Common sentiments expressed included:
 - » Interactions with RDN staff are generally positive.
 - » Appreciation exists among a number of groups for the support provided by the RDN to their groups (e.g. financial, facilitation of scheduling or registrations).
- Geographic inequalities were identified as an issue by some participants, however the challenges associated with providing programs and facilities to a large and diverse region were also acknowledged.



Topic Area: Trends and Emerging Interests/Activities

- The large population of seniors in the area was referenced by a number of session participants. Trends identified for seniors included:
 - » The continued growth and demand for pickleball.
 - » Trail and pathway use and demand for amenities (e.g. benches, picnic areas, outdoor fitness equipment).
 - » Curling growth and demand (in contrast to overall trends in the sport).
 - » Aquatics fitness programs and lane swimming.
- A number of session participants also perceive that the number of young families moving to the area is increasing, leading to increased demand for day-time parent and tot programming, adult fitness programming, and social opportunities.
- The lack of a critical mass of youth in some areas of District 69 was commonly identified as a challenge that often prohibits the growth of existing programs and/or the emergence of new ones.

Topic Area: Future Facility Needs

- Discussion session participants generally believe that the Ravensong Aquatic Centre is deficient and does not meet community needs for aquatics.
 - » Lack of overall pool capacity, minimal support amenities (e.g. seating areas, lobby space, concessions), and minimal “leisure aquatics” amenities (e.g. play features, slides) were often mentioned during the discussions.
 - » Consensus does not appear to exist among recreation stakeholders and facility users on how to best address current and future needs for aquatics. While some believe expansion of the existing facility is the best “move forward” approach, others believe that the RDN should explore developing a new facility. Debate also occurred in a number of the sessions as to whether the area could support two separate facilities.
- Indoor ice provision is generally viewed as sufficient.
- Varying viewpoints exist on how the RDN should invest future capital and operating resources.
 - » Some session participants expressed that the RDN should focus on developing facilities in under-served rural areas. However the viewpoint that the RDN should focus on population centres or “hubs” was also commonly expressed.

- The need for and benefits of developing a synthetic turf sports field was expressed by a number of user groups.
 - » Benefits identified included: longer playing seasons, increased event and tournament hosting ability, and the potential for sport tourism.
- Concern and a lack of clarity exists over the future of the curling facility in Oceanside.
 - » Session participants that were both affiliated with the Club and not affiliated with the Club expressed that there is a need for a long term solution for the current facility (or a replacement of the current facility).
 - » As identified previously, curling was commonly identified as a growing sport in the area.

Topic Area: Potential Enhancements to Service Delivery

- While not necessarily a significant issue, session participants acknowledged that communication among community groups, the RDN, and municipalities in the area could always be improved.
- A lack of clarity does appear to exist among some stakeholders and organizations as to future responsibilities for planning and capital development.
- Some group representatives expressed that their organizations would benefit from increased support in areas such as grant writing, volunteer recruitment, and promotions and marketing.
 - » Some group representatives believe that the RDN is ideally positioned to lead or facilitate these opportunities.
- Opportunities to further integrate recreation with arts and culture was identified.
 - » Some discussion session participants expressed that the RDN should further engage with the arts and cultural sector in Oceanside to identify collaborative opportunities.
- Some discussion session participants believe that the RDN needs to further clarify and communicate those programs and facilities it will provide directly, and what is more appropriately provided by external providers (not for profit groups, private sector).

SIX

SUMMARY AND KEY FINDINGS

INCLUDED IN THIS SECTION:

- Identification of key summary findings from the research and engagement (for further exploration as the Master Plan is developed).

The research and engagement findings presented in this report document provide the project team with a wealth of information that will be used to inform the development of the Recreation Services Master Plan. Identified as follows in this section are **key summary findings** that have emerged and which will be further explored as recommendations and strategic directions are developed.

Areas of Strength

- Residents value recreational opportunities (69% indicated that recreation is “very important” to their household’s quality of life; 82% indicated that recreation is “very important” to the community in which they live).
- There exists a large number and variety of community organizations in the Oceanside area. Consultation findings suggest that most current organizations are successfully achieving their mandates and expect to remain viable into the future.
- The majority of residents (80%) are satisfied with RDN recreation services in District 69. Since 2006, the number of residents satisfied has increased by 13%.
- While a large multi-purpose RDN facility for recreation programming in District 69 does not currently exist, this circumstance has resulted in a number of successful partnerships, collaborations and a strong community level presence.
- Strong maintenance and management practices are in place for RDN operated facilities and programming.
- Operational roles and responsibilities between the RDN, municipalities located within District 69, and community partner organizations are generally well understood and seamless.
- The RDN has invested resources into the promotions and marketing of programs and opportunities.

Service Delivery Challenges

- Fifty-one percent (51%) of households believe that new or enhanced indoor recreation facilities are needed in District 69, while 49% believe new or enhanced parks and outdoor recreation facilities are needed.
- The service area is diverse; the RDN will be required to determine appropriate levels of service provision within available resources.
- A lack of youth “critical mass” was identified as a barrier to program provision and may impact the viability of executing on some new opportunities.
- Some residents continue to face a variety of challenges that impact their ability to access recreation opportunities. A number of these challenges are complex and may be difficult to fully address (e.g. transportation, cost, physical limitations).

Specific Infrastructure Considerations and Issues

- There exists demand for a multi-purpose recreation facility that could accommodate programming and fitness activities. The development of a facility of this nature would also align with observed trends in recreation provision and create efficiencies for the RDN and partner organizations. However, the benefits of developing this type of facility will need to be carefully weighed with the impacts on existing community infrastructure, cost vs. benefit, and resident accessibility.
- The Ravensong Aquatic Centre remains a highly utilized and in-demand recreation amenity (resident survey findings revealed that Ravensong was the most utilized indoor recreation facility by District 69 residents). Consultation findings additionally reflect that improved indoor aquatics provision is among the highest infrastructure priorities for residents and user groups. However varying viewpoints exist on the best move forward approach to improve indoor aquatics provision in District 69 (e.g. enhancements to the existing facility vs. new development). The option(s) recommended by the Master Plan will need to take into account a variety of factors which include capital and operating costs, benefits, impacts on existing facilities and opportunities to address other identified recreational needs.
- Although overall resident demand for an outdoor multi-purpose or “multi-plex” type of sport facility (e.g. rubberized track, artificial turf field) is lower than some other facility types, demand for this type of facility among potential primary user groups is high. While this type could be required at some point in the future, the Master Plan will need to further clarify potential timing, site and amenity requirements and the overall financial impacts of developing such a facility in District 69.

- In contrast to broader national trends, curling participation in the area is high and is experiencing continued growth. It is likely that there will be a need to sustain the current level of curling facility capacity (e.g. total number of curling sheets in the area).
- Current indoor ice arena provision in District 69 appears to be sufficient.
- While operational and day to day roles and responsibilities are well understood, less clarity exists around roles and responsibilities related to future facility planning and potential new development.
- Trails and pathways are a significant leisure amenity for District 69 residents. While the provision of this amenity is not the responsibility of the District 69 Recreation Department, opportunities to provide input and add a recreational “lens” to planning discussions led by other RDN departments should be further explored. Expanded opportunities to further utilize trails for District 69 recreational programming should also be considered.





APPENDICES

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D: Current Planning Review.	98

A

RESIDENT QUESTIONNAIRE TOOL

DISTRICT 69 (OCEANSIDE) RECREATION SERVICES MASTER PLAN

HOUSEHOLD QUESTIONNAIRE



Survey Code: _____

The Regional District of Nanaimo is developing a Recreation Services Master Plan for District 69, commonly referred to as Oceanside. The Master Plan will provide a long term strategic plan for the delivery of recreation services and will help guide decisions pertaining to current and future infrastructure, programming, and the overall delivery system.

Engagement with residents is a key aspect of the project. This feedback along with other research and engagement being conducted will be used to develop the Master Plan.

Please have an adult in your household complete this questionnaire by considering the needs of all members of your household. Responses are anonymous. If you have any questions on this survey or the project please contact Dean Banman, Regional District of Nanaimo, Recreation and Parks Department at (250) 248 – 3252 or RC Strategies+PERC at 1 (877) 727 – 9204 (toll free number).

Completed questionnaires can be dropped off to the customer service desk at the Ravensong Aquatic Centre or Oceanside Place. Alternatively they can be mailed to RC Strategies+PERC at 2004 Sherwood Drive, Sherwood Park, Alberta, Canada, T8A 0Z1.

SECTION ONE: CURRENT RECREATION PARTICIPATION

1. Overall, how important are recreation opportunities (facilities and programs) to...

Category	Very Important	Somewhat Important	Not Important	Unsure
... your household's quality of life?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... the community in which you live?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
... the attractiveness/appeal of the region?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Which of the following recreation (and related) activities did you and/or members of your household actively participate in during the past 12 months? Select all responses that apply.

- ☐ Agricultural (e.g. equestrian, rodeo)
- ☐ BBQ/picnic/social gathering
- ☐ Ball (baseball, softball, slo-pitch)
- ☐ Beach volleyball
- ☐ Boating (motorized)
- ☐ Camping
- ☐ Community events (e.g. Canada Day, KidFest, Qualicum Beach Family Day)
- ☐ Cricket
- ☐ Curling
- ☐ Cycling/mountain biking
- ☐ Dance
- ☐ Dog walking
- ☐ Fitness training at a gym (e.g. cardio, weight training)
- ☐ Fitness classes (e.g. spin, yoga, boot camp)
- ☐ Football
- ☐ Gardening



- ☐ Golf
- ☐ Gymnastics
- ☐ Hiking
- ☐ Hockey (structured/league)
- ☐ Ice skating program (e.g. figure skating, learn to skate)
- ☐ Ice skating ("drop in" public skating and/or shinny)
- ☐ Indoor gymnasium sports (e.g. basketball, volleyball, badminton)
- ☐ Kayaking/canoeing/paddle sport
- ☐ Lacrosse
- ☐ Lawnbowling
- ☐ Outdoor court/paved surface sports (e.g. street hockey, basketball)
- ☐ Performing arts (e.g. program, play)
- ☐ Pickleball
- ☐ Rollerblading/inline skating
- ☐ Rugby
- ☐ Soccer
- ☐ Swimming: indoors as part of a registered program or class (e.g. swimming lessons, aqua size)
- ☐ Swimming: indoors on a casual/drop-in basis (e.g. "leisure swimming", lane swimming)
- ☐ Swimming: indoors as part of an aquatics sport organization (swim club)
- ☐ Swimming: outdoors at the beach
- ☐ Tennis
- ☐ Track and field
- ☐ Visual arts (e.g. painting, pottery, quilting)
- ☐ Walking/jogging
- ☐ Wildlife watching/bird watching/nature appreciation
- ☐ Other (please specify): _____

3. What are the main reasons you and/or members of your household participate in recreation and related activities?
Please select all that apply.

- ☐ Competition
- ☐ Experience a challenge
- ☐ Fun/entertainment
- ☐ Help the community
- ☐ Improve skills and/or knowledge
- ☐ Meet new people
- ☐ Physical health/exercise
- ☐ Relaxation/ to unwind
- ☐ Satisfy curiosity
- ☐ To spend time with friends/family
- ☐ Other (please specify): _____



4. What, if anything, limits you and/or members of your household from participating in recreation opportunities? Please select all that apply.

- ☐ Lack of time
☐ Lack of interest
☐ Cost of programs
☐ Inconvenient times
☐ Age/health issues
☐ Lack of facilities
☐ Lack of transportation
☐ Location of facilities
☐ Nothing
☐ Other (please specify): _____

5. For each of the following recreation facilities and spaces in District 69 (Oceanside), please estimate how frequently in the previous twelve (12) months someone in your household used or visited it.

Facility/Space	1 – 9 Total Household Uses/Visits	10 – 20 Total Household Uses/Visits	21+ Total Household Uses/Visits	Did Not Use or Visit
City of Parksville				
Oceanside Place Ice Arenas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Oceanside Place (meetings rooms/ multi-purpose rooms)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parksville Curling Club (District 69 Arena)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Skateboard Park (Parksville Community Park)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Horseshoe Pits (Parksville Community Park)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parksville Community Park (playground, gazebo, picnic area, splash park)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tennis Courts in Parksville (all locations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pickleball Courts in Parksville (all locations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sports Fields in Parksville (all locations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ball Diamonds in Parksville (all locations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Former Parksville Elementary School (PES)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parksville Lawn Bowling Club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MacMillan Arts Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parksville Community and Conference Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parksville Seniors Drop-In Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private Fitness and Wellness Facilities/Studios	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
School Gymnasiums (excluding the former Parksville Elementary School)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks, Trails/Pathways, and Open Space (all locations/areas)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds (all locations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Town of Qualicum Beach				
Ravensong Aquatic Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Qualicum Commons (former Qualicum Beach Elementary School)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Qualicum Beach Civic Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Facility/Space	1 – 9 Total Household Uses/Visits	10 – 20 Total Household Uses/Visits	21+ Total Household Uses/Visits	Did Not Use or Visit
Skate Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BMX Track	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Qualicum Beach Community Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lawn Bowling Club (indoor)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lawn Bowling Club (outdoor)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Qualicum Beach Curling Club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tennis Courts (all locations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sports Fields in Qualicum Beach (all locations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private Fitness and Wellness Facilities/Studios	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Qualicum Beach Seniors Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ball Diamonds in Qualicum Beach (all locations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The Old School House Arts Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
School Gymnasiums (excluding Qualicum Commons)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks, Trails/Pathways, and Open Space (all locations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds (all locations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Electoral Area E (NanOOSE Bay)				
NanOOSE Place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private Fitness and Wellness Facilities/Studios	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arbutus Meadows Complex	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jack Bagely Field	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks, Trails/Pathways, and Open Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Electoral Area F (Errington, Coombs, Hilliers, Whiskey Creek, Meadowood)				
Errington War Memorial Hall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bradley Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arrowsmith Hall/Coombs Fairgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arrowsmith Activity Hall/Coombs Fairgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private Fitness and Wellness Facilities/Studios	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
School Gymnasiums	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
French Creek Community School	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks, Trails/Pathways, and Open Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Electoral Area G (San Pareil, French Creek, Surfside, Dashwood)				
Private Fitness and Wellness Facilities/Studios	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Little Qualicum Hall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks, Trails/Pathways, and Open Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Facility/Space	1 – 9 Total Household Uses/Visits	10 – 20 Total Household Uses/Visits	21+ Total Household Uses/Visits	Did Not Use or Visit
Electoral Area H (Qualicum Bay, Bowser, Deep Bay, Dunsmuir, Horne Lake, Spider Lake)				
Lighthouse Community Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Qualicum Bay Lions Hall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Private Fitness and Wellness Facilities/Studios	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
School Gymnasium	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parks, Trails/Pathways, and Open Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. Do members of your household travel outside of District 69 (Oceanside) to access recreation facilities because they are not readily or sufficiently available? **Excluding "away games" and competitions.*

- ☐ Yes
☐ No (Please proceed to Question #8)

7. What types of facilities do members of your household travel outside of District 69 (Oceanside) to access because they are not readily or sufficiently available?

- ☐ Aquatics
☐ Fitness/wellness facilities
☐ Ice arena facilities
☐ Indoor field house/gymnasium type spaces
☐ Sport fields (e.g. synthetic turf)
☐ Arts and cultural facilities
☐ Trails
☐ Parks and open space
☐ Other (please specify): _____

SECTION TWO: SATISFACTION WITH RECREATION SERVICES

8. Overall, how satisfied is your household with recreation services and facilities provided by the Regional District of Nanaimo in District 69 (Oceanside)? **The Regional District of Nanaimo operates Oceanside Place and the Ravensong Aquatic Centre. The RDN also offers numerous programs at various community facilities in District 69.*

- ☐ Very Satisfied
☐ Somewhat Satisfied
☐ Somewhat Dissatisfied
☐ Very Dissatisfied
☐ Don't Know/No Opinion

- 9a. Please indicate your level of satisfaction with the following aspects of recreation services in District 69 (Oceanside).

Category	Very Satisfied	Somewhat Satisfied	Don't Know/No Opinion	Somewhat Dissatisfied	Very Dissatisfied
Facility Maintenance					
At Oceanside Place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At Ravensong Aquatic Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At other facilities used for programming by the RDN in District 69 (e.g. schools, community centres)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Category	Very Satisfied	Somewhat Satisfied	Don't Know/ No Opinion	Somewhat Dissatisfied	Very Dissatisfied
Customer Service					
Overall (all interactions with RDN staff)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At Oceanside Place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At Ravensong Aquatic Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programming					
Overall (all programming offered by the RDN in District 69)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children and youth oriented programs (e.g. sport programs, summer camps)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult oriented programming (e.g. fitness classes, recreational programming)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At Oceanside Place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At Ravensong Aquatic Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Registration Process					
Overall (for all RDN programs in District 69)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At Oceanside Place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At Ravensong Aquatic Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Instruction					
Overall (all programming offered by the RDN in District 69)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children and youth oriented programs (e.g. sport programs, summer camps)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adult oriented programming (e.g. fitness classes, recreational programming)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At Oceanside Place	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
At Ravensong Aquatics Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promotions and Marketing					
Program Guide	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promotion of programs in facilities (e.g. poster boards)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9b. Please use the space below to provide any additional comments on your level of satisfaction related to facility maintenance, customer service, programming, the registration process, instruction, and promotions and marketing.



SECTION THREE: FUTURE FACILITY NEEDS

10. Do you or members of your household feel that new or enhanced **indoor recreation facilities** are needed in District 69 (Oceanside)?

- ☐ Yes
☐ Unsure
☐ No (Please proceed to Question #12)

- 11a. From the list below, please identify the **indoor recreation facilities** that you or members of your household feel should be developed and/or enhanced.

Please do not select a response if you do not think new development or enhancement should occur to the facility type.

Facility Type	New Facility/Facilities Should Be Built	Existing Facility/Facilities Should Be Enhanced
Health and Wellness Centre/Fitness Centre	<input type="checkbox"/>	<input type="checkbox"/>
Teen/Youth Centre	<input type="checkbox"/>	<input type="checkbox"/>
Indoor Swimming Pool (expansion or new facility)	<input type="checkbox"/>	<input type="checkbox"/>
Multi-Purpose Recreation Facility	<input type="checkbox"/>	<input type="checkbox"/>
Performing Arts Centre	<input type="checkbox"/>	<input type="checkbox"/>
Seniors Centre	<input type="checkbox"/>	<input type="checkbox"/>
Ice Arena	<input type="checkbox"/>	<input type="checkbox"/>

- 11b. Please identify any other types of indoor facilities that should be developed and/or enhanced.

12. Do you or members of your household feel that new or enhanced **parks and outdoor recreation facilities** are needed in District 69 (Oceanside)?

- ☐ Yes
☐ Unsure
☐ No (Please proceed to Question #14)

- 13a. From the list below, please identify the **parks and outdoor recreation facilities** that you or members of your household feel should be developed and/or enhanced.

Please do not select a response if you do not think new development or enhancement should occur to the facility type.

Facility Type	New Facility/Facilities Should Be Built	Existing Facility/Facilities Should Be Enhanced
Bicycle/Roller Blade Paths	<input type="checkbox"/>	<input type="checkbox"/>
Walking/Hiking Trails	<input type="checkbox"/>	<input type="checkbox"/>
Natural Parks and Protected Areas	<input type="checkbox"/>	<input type="checkbox"/>
Picnic Areas and Passive Parks	<input type="checkbox"/>	<input type="checkbox"/>
Track and Field Facility	<input type="checkbox"/>	<input type="checkbox"/>
Playgrounds	<input type="checkbox"/>	<input type="checkbox"/>
Sports Fields (rectangular fields and ball diamonds)	<input type="checkbox"/>	<input type="checkbox"/>



13b. Please identify any other types of outdoor facilities that should be developed and/or enhanced.

14. Would your household support an annual increase in taxation in order to provide new or improved recreation, parks, and trails facilities and services?

- ☐ Yes
☐ Unsure
☐ No (Please proceed to Question #16)

15. How much in additional taxes per year would you be willing to pay to provide new or improved recreation, parks, and trails facilities and services?

- ☐ \$20 or less per year
☐ \$21 – \$30 per year
☐ \$31 – \$40 per year
☐ \$41 – \$50 per year
☐ \$51 – \$100 per year
☐ Over \$100 annually

SECTION FOUR: RECREATION PROGRAMMING

16. Please identify the types of recreational programs that you think should be more readily available and/or improved in District 69 (Oceanside) for each age group. Please select the appropriate boxes that indicate program type and age group.

Program Type	Children (0 – 5 Years)	Youth (6 – 12 Years)	Teens (13 – 18 Years)	Adults (19 – 39 Years)	Adults (40 – 64 Years)	Seniors (65+ Years)	No Additional Opportunities Required
Nature Interaction (e.g. birdwatching, educational)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fitness Classes (e.g. yoga, spin)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor Skills (e.g. camping, fishing, survival)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
General Recreation/Leisure (e.g. floor curling, "pick-up" games)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sport Leagues	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sport Camps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Activity Camps (e.g. summer, weekend)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wellness (e.g. healthy eating, mental health)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community and Social Events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



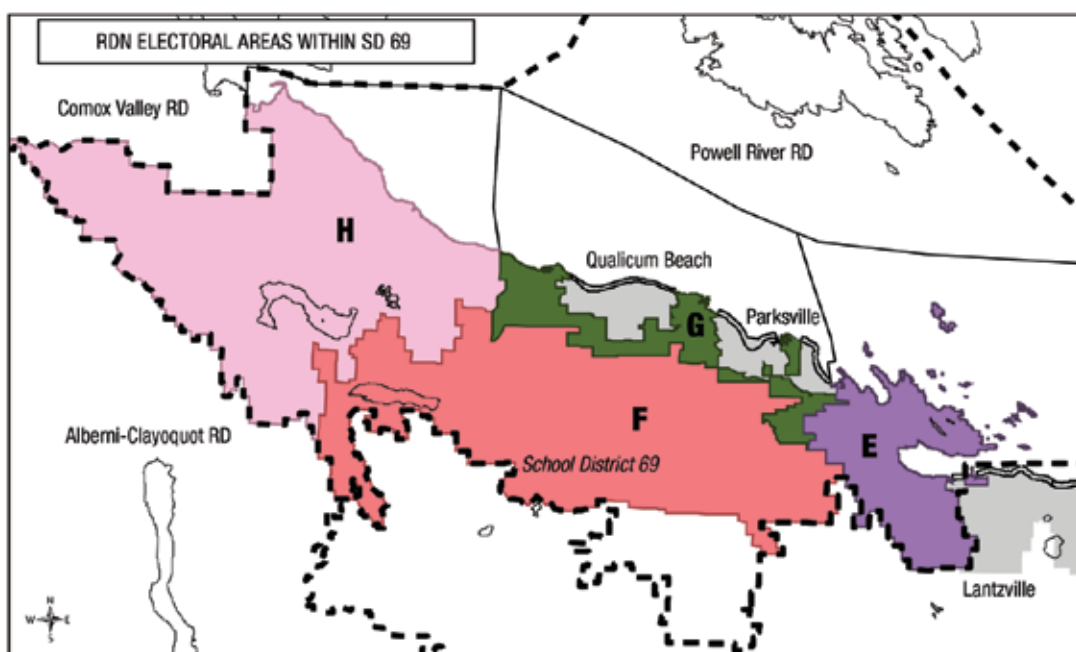
17. What are the three (3) **best ways** to get information to your household about recreation opportunities (programs and activities)?

- ☐ Local newspapers
- ☐ Radio
- ☐ Regional District of Nanaimo website/online schedules
- ☐ Regional District of Nanaimo Recreation and Parks Active Living Guide(s)
- ☐ Program/community guides (e.g. What's On, Parksville Qualicum Beach Tourism Guide)
- ☐ Social media
- ☐ Utility bill inserts
- ☐ Brochures and posters in community facilities
- ☐ Community signs
- ☐ Other (please specify): _____

SECTION FIVE: ABOUT YOUR HOUSEHOLD

18. Where is your primary residence?

- ☐ City of Parksville
- ☐ Town of Qualicum Beach
- ☐ Electoral Area E (NanOOSE Bay)
- ☐ Electoral Area F (Errington, Coombs, Hilliers, Whiskey Creek, Meadowood)
- ☐ Electoral Area G (San Pareil, French Creek, Surfside, Dashwood)
- ☐ Electoral Area H (Qualicum Bay, Bowser, Deep Bay, Dunsmuir, Horne Lake, Spider Lake)
- ☐ Don't Know
- ☐ Other (please specify): _____





19. Do you own or rent your primary residence?
- ☐ Own
☐ Rent
20. How long have you lived in District 69 (Oceanside)?
- ☐ Less than 5 years
☐ 5 – 10 years
☐ More than 10 years
21. Do you expect to be residing in the District 69 (Oceanside) area for the next five years?
- ☐ Yes
☐ Unsure
☐ No
22. Which of the following best describes the type of household in which you live?
- ☐ Single Adult(s) with no Dependent Children
☐ Single Parent with Dependent Children
☐ Couple with no Dependent Children
☐ Couple with Dependent Children
23. Please describe your household by recording the number of members in each of the following age groups.
- | | |
|----------------|----------------|
| 0 – 4 Years: | 40 – 49 Years: |
| 5 – 9 Years: | 50 – 59 Years: |
| 10 – 19 Years: | 60 – 69 Years: |
| 20 – 29 Years: | 70 – 79 Years: |
| 30 – 39 Years: | 80+ Years: |

THANK YOU FOR PROVIDING YOUR FEEDBACK!

DRAW ENTRY FORM

As a token of thanks for completing this questionnaire, four draws will be made for \$75 RDN Recreation and Parks gift certificates (redeemable at Oceanside Place Arena or Ravensong Aquatic Centre for recreation programs, camps, 10x admissions, and memberships). To be included in the draw, complete and return the entry form below with your survey by March 20th. This information will be utilized solely for the purposes of the draw and will not be reported in connection with the responses you have provided.

Name (First Name Only): _____

Phone Number: _____

B

COMMUNITY GROUP QUESTIONNAIRE PARTICIPATING ORGANIZATIONS

1. Better Body's Fitness
2. A Child's P.L.A.C.E
3. Arrowsmith Community Recreation Association
4. Arrowsmith Tennis Club
5. B.C. Masters Swim Program
6. Badminton and Pickleball Program, Lighthouse Community Centre
7. Bard to Broadway Theatre Society
8. Bishops of Bowser Chess Club
9. Bowser Branch #211, The Royal Canadian Legion
10. Cascadia Martial Arts
11. Central Vancouver Island Basketball
12. Coombs Hilliers Recreation and Community Organization
13. District 69 Dart Association
14. Esteem Vocals/Sound Connection Choir
15. ETRA Therapeutic Riding Association
16. Forward House Community Society
17. Fung Loy Kok Taoist Tai Chi
18. Jim's Gym Ltd.
19. Lighthouse Community Hall Society
20. Lighthouse Community Slopitch League
21. Lighthouse Country Business Association
22. Mid Island Distance Running Club
23. Mid Island Floral Art Club
24. Namaskar Yoga Studio
25. Nanaimo Duplicate Bridge Club
26. Nile Creek Environmental Society
27. Oceanside Building Learning Together Society
28. Oceanside Division of Family Practice
29. Oceanside Generals Jr. Hockey Club Society
30. Oceanside Ladies Soccer
31. Oceanside Minor Baseball
32. Oceanside Minor Hockey Association
33. Oceanside Minor Lacrosse Association
34. Oceanside Pickleball Club (OPC)
35. Oceanside Women's Hockey League "OWHL"
36. Parksville & District Historical Society
37. Parksville Adult Badminton Club
38. Parksville Curling Club
39. Parksville Golden Oldies Sports Association
40. Parksville Ladies Pool Group.
41. Parksville Newcomers Club
42. Parksville Oceanside Pickleball Society
43. Parksville Qualicum Beach Tourism
44. Parksville Royals
45. Parksville Slo-Pitch Athletic Group 55+
46. Parksville/Qualicum Tuesday Birdwalk
47. Parkville Quilt House Quilters Guild
48. Qualicum Beach Triathlon Club
49. Qualicum and District Curling Club
50. Qualicum Beach Area Newcomers Club
51. Qualicum Beach Family History Society
52. Qualicum Beach Garden Club
53. Ravensong Action Group
54. Ravensong Aquatic Club
55. Ravensong Waterdancers Synchronized Swimming Club
56. Rivers Oceans and Mountains School
57. Sandy Shores Skating Club
58. Seaside Cruizers Car Club
59. Special Olympics BC - Oceanside
60. VIU—Milner Gardens



INTERVIEW AND DISCUSSION SESSION PARTICIPANTS

1. Aquatics Facility Users*
2. Arbutus Meadows
3. Arrowsmith Community Recreation Association
4. Corcan Meadowood Residents Association
5. District 69 School Division—Parents Advisory Committee
6. District 69 School Division—Senior Administration
7. Lighthouse Community Slo Pitch League
8. Nanoose Place Community Centre
9. Oceanside Division of Family Practice
10. Oceanside Minor Hockey
11. Oceanside Minor Lacrosse Association
12. Oceanside Pickleball
13. Oceanside Rage Girls Fastpitch
14. Oceanside Track and Field Club
15. Oceanside Womens' Hockey League
16. Oceanside Youth Soccer Association
17. Parksville Curling Club
18. Parksville Golden Oldies Sports Association (PGOSA)
19. Parksville Seniors' Drop-In Centre
20. Qualicum Beach Curling Club
21. Qualicum Beach Lions Club
22. Qualicum Beach Newcomers' Club
23. Qualicum Seniors Activity Centre
24. Ravensong Aquatics Club
25. RDN Youth Recreation Advisors*
26. Sandy Shores Skating Club
27. Special Olympics BC—Oceanside
28. Town of Qualicum Beach (Planning Department)
29. City of Parksville

* Conducted as group discussion sessions. The Aquatics Facility User session included over 25 participants, the majority of whom are individual facility users (not part of an organized group).

D

CURRENT PLANNING REVIEW

Regional District of Nanaimo Planning

Regional District of Nanaimo Board Strategic Plan 2016 – 2020

The overarching Strategic Plan presents the RDN's vision, key focus areas, and strategic priorities.

Vision

Our Region is environmentally, socially, and economically healthy; resilient and adaptable to change. Residents of the Region meet their needs without compromising the ability of future residents to do the same.

Focus on Service and Organizational Excellence

- We recognize community mobility and recreational amenities as core services.
- We will fund infrastructure in support of our core services employing an asset management focus.
- We recognize and plan for the impact of our aging population.
- We will advocate for transit improvements and active transportation.
- We will ensure our processes are as easy to work with as possible.

Focus on Relationships

- We value our first nations relationships and will integrate their input in future planning and service delivery.
- We will focus on improved two-way communication within the regional district and with our communities.
- We recognize all volunteers as an essential component of service delivery. We will support the recruitment and retention of volunteers.
- We look for opportunities to partner with other branches of government/community groups to advance our region.

Recreation Services Master Plan for Oceanside (2006)

The previous Recreation Services Master Plan was developed in 2006. The 10-year plan set direction for recreation services including a philosophic foundation and operating guidelines for service delivery and issues related to the continued provision of recreation facilities and programs. Included in this plan were 66 recommendations which provided guidance in a number of areas, which cover:

- The role of the RDN in providing recreation in the Oceanside area.
- Collaboration and partnerships that should be continued, strengthened, and evolved.
- Infrastructure priorities.
- Opportunities to improve access for individuals facing financial or social barriers.
- Opportunities to further use recreation as a community development mechanism.
- Suggested roles and responsibilities for the Board and Commission.

RDN 2014 Community Survey

In 2014, the Regional District of Nanaimo conducted a citizen satisfaction survey to capture the perception of resident quality of life in the area. In total, 1,325 responses were gathered via mailout, telephone, and online methods. Results relating to recreation services are displayed below.

Recreation Related Results

- Of all the RDN services asked about, residents were most satisfied with "parks, trails, and other green space" (89% satisfied, 53% "very satisfied").
- Two-thirds of residents were satisfied with "recreational programs" (66% satisfied, 26% "very satisfied").

RDN Service	E	F	G	H	PV	QB
Satisfaction with parks, trails, and other green space	74%	82%	77%	76%	86%	90%
Satisfaction with recreational programs	49%	74%	69%	57%	75%	77%

Ravensong Aquatic Centre Expansion Update (2013)

Since 2006, the District 69 Recreation Commission and RDN Board have recognized the increasing usage at the Ravensong Aquatic Centre. Feasibility analysis for an expansion to the facility occurred in 2010 and an expansion update was conducted in 2013 to provide the District 69 Recreation Commission and RDN Board an update on past direction and work completed on the possibility of expanding Ravensong Aquatic Centre. Consideration was given to a fitness centre, upgrade of change rooms, pool expansion (leisure pool), multi-purpose room addition, and a new lobby. At the time, the project cost was expected to range from \$7.2M to \$7.8M.

District 69 Arena (Parksville Curling Club) Building Assessment (2014)

The purpose of the assessment was to confirm the integrity and life expectancy of the District 69 Arena including its structure and major operating systems. Herold Engineering oversaw the completion of facility and systems assessment in 2014 and determined that between \$350,000 - \$500,000 was required over the next three to five years to maintain basic functions of the facility. It also recommended that the new Recreation Services Master Plan could take into consideration the future of the District 69 Arena.

Recommendations from the Building Assessment Report (2014)

1. That the Parksville Curling Club continue with capital plan responsibilities as per the existing lease agreement and staff be directed to review funding options, including grants, to replace systems and upgrade the facility to continue as a curling club.
2. That Regional District consider alternative facility uses for the District 69 Arena and associated costs as part of the 2016 Recreation Services Master plan process for District 69.

Arrowsmith Community Recreation Services Delivery Agreement (2017 – 2019)

The Arrowsmith Community Recreation Association (ACRA) currently provides recreation services in Electoral Area F. A service delivery agreement is in place that commits the RDN to support ACRA through 2019, however the agreement could be terminated at the RDN's discretion if desired. The agreement has financial implications as ACRA is supported by the RDN through Northern Community Recreation Program Services.

Funding Support

- 2017: \$72,328
- 2018: \$72,328 + CPI (Victoria)
- 2019: \$72,328 + CPI (Victoria)

District 69 Track and Field Facility Feasibility Study (2008)

Submitted to School District 69 and the RDN in 2008, the feasibility study was funded by the School Community Connections program (which is managed for the BC Provincial Government by the Union of BC). A need for a new track and field facility was expressed and investigated in the study. Best practices are presented as well as options and recommendations for moving towards development of a new track.

Best Practices

- Successful tracks are municipally owned.
- Built to event standards with eight lanes.
- A majority of revenue comes from hosting events.
- Accommodate a variety of community uses when not booked.

Options

1. A minimum investment level of \$709,000 would allow the current track at Ballenas Secondary School to have curbs (inside and outside) installed, for the track to be resurfaced with track based asphalt, with a limited level of lighting installed.
2. An investment of around \$1.5m would allow a quality training track to be developed. This would have curbs, a quality track surface and all other aspects of a full track, except it would be only four or five lanes, or six lanes on the straight-away and three on the back and curves.
3. An investment of \$2.0m to \$2.5m would allow a full eight lane track to be installed.
4. For the same investment in the track and field facility, a start could be made on a major outdoor sports complex with the track facility being the first investment into that park.

Recommendations from the District 69 Track and Field Facility Feasibility Study (2008)

- That two strategies be developed, one for a short term approach and one for a long term approach.
- That the short term approach be option 1, using the funding within the School Community Connections (SCC) program to upgrade the current Ballenas Secondary School track, with the other local government and community partners contributing \$375,000 to the SCC \$125,000, and that the project be scaled as far back as necessary to meet this financial target.
- That the long term approach be to continue with the planning and acquisition of land for a new outdoor sports complex, with a track and field facility being one of the first facilities to be developed in that sports complex.

RDN Operational and Efficiency Review and Recommendation Worksheets (2014)

An Operational and Efficiency Review was conducted for the entire RDN organization, including the Recreation and Parks Department. The purpose of the review was to identify opportunities to streamline service delivery where possible, achieve cost efficiencies, improve service delivery and effectiveness, reduce duplication, enhance services where required and appropriate, and facilitate ongoing performance measurement and analysis.

In connection to the Operational and Efficiency Review, in 2015 the Regional District of Nanaimo developed a comprehensive list of recommendations and desired outcomes for each RDN department. In regards to parks and recreation there are over 100 items listed; relevant items are listed on the following pages.

Recreation Recommendations

Area	Item	Recommendation	Desired Outcome
Recreation and Parks	Department Strategic Plan	That the Department developed a strategic plan to guide its development that recognizes the diverse services it provides to a broad range of residents over varied geographic zones.	The Department has a strategic plan in place that is working in synchronization with other key planning documents to ensure the provision of recreation and parks services is being delivered at optimal levels with the resources that are made available.
Recreation and Parks	Sports Fields	That the RDN work with City of Parksville, SD69, Town of Qualicum Beach and NPOs to increase the sport field inventory to better accommodate adult (soccer and softball) and minor sport leagues and tournaments. Upgrading existing play fields to sport field standards should be considered in addition to reviewing the need for a multi sport field facility as part of the 2016 Recreation Services Master Plan	Adult and minor leagues have the facilities to host a variety of sporting events, tournaments and leagues.
Recreation and Parks	Nature Programming	That outdoor park programming provided by the RDN within regional and community parks expand to residents throughout the Regional District.	Residents and visitors of the Regional District can register or participate in outdoor programming events and activities throughout the RDN parks.
Recreation	H Programmer	Review the business case for the continuation of the programmer office in EA 'H' and the opportunity to more effectively provide service including the consideration of closure of the programmer office in Bowser and reassign duties to other programming portfolios including outdoor programming, park community liaison and permitting. Continuation to provide programs based in EA H based on demand. Review providing funding to NPO to provide services.	More efficient use of programming resources to the broader community while facilitating recreation service provision in EA H.
Recreation	School Newsletters	Review effectiveness of production of hard copies of school newsletters and reduce or discontinue. Expand digital distribution of newsletter in collaboration with School Districts.	Communication with school based users increased with a reduction of production costs.

Area	Item	Recommendation	Desired Outcome
Recreation	Culture Services	Improve partnerships and collaborations with existing NPO cultural groups in efforts to raise the profile of cultural programs and events in District 69.	Cultural events and programs profiled at an optimal level in District 69 with support from Northern Recreation Services.
Recreation	Recreation Facility Space	That the RDN work with SD69 to lease program space in centrally-located/high-demand areas (i.e. Parksville and Qualicum Beach).	Dedicated program space (gymnasium and multi-use rooms) is available to the public in the local communities based on demand for sport and recreation.
Parks	Parks and Open Space Advisory Committees	That consideration be given to restructure of committees such that EA Directors and staff can develop and maintain consistent and achievable community parks and trails program across the Regional District. Review amend the schedule of POSACs in conjunction with other organizational approaches to community meetings (revised EAPC, "pop-up" Board meetings in EAs, etc).	The community parks and trails system is planned and developed jointly and in collaboration with all Electoral Area directors while increasing opportunities in obtaining informed public feedback and input on the system.
Parks	Park Development Plans	Electoral Area Community parks that require development will use a Park Development Plan to provide public input and budget planning.	That all Community Park requiring development have plans that reflect community input and that costing and phasing is included in the 5-year financial plan.
Parks	Park System Plan	That the RDN develop a RDN Parks and Trails System Plan for all regional and community parks and trails.	The RDN has a Park and Trails System plan encompasses both Regional and Community Parks and that factors in the shared staffing resources between the eight parks and trail functions.
Parks	Bicycle Networks Plans	The each Electoral area has an approved Bicycle Network Plan that incorporates linkages to neighbouring municipalities and electoral areas.	Each Electoral Area in Regional District have approved Bicycle Networks Plans that recognize infrastructure integration with MoTI with linkages with neighbouring communities.
Parks	Community Support of Park Developments	That the RDN consider developing a program similar to the City of Nanaimo where community park development or upgrades require significant funding and participation of the community.	Ensures that park development and use of parks funds are fully supported by the community and not just a few special interest groups or one or two residents. Limited parks funds can be used on projects that are fully supported by the community
Oceanside Place	Arena Scheduling	Review facility scheduling process to increase customer service and increase revenue generation opportunities from open facilities.	Customers can review arena availability on weekends and evening in addition having access to this information on weekdays. Increased revenue to support operations and more efficient use of facilities.
Oceanside Place	Arena Advertising	To further review the contracting out of advertising at the arena to ensure the highest return on revenues is being achieved.	The confirmed method of selling and coordinating advertising at the arena is achieving the highest possible return on revenue.

Area	Item	Recommendation	Desired Outcome
Oceanside Place	Dead Ice Usage	Improve the booking process of unused ice times on evenings and weekends. Consider improved on-line software.	Customers can review and book unused ice times on weekends and evening in addition having access to this service on weekdays.
Oceanside Place	Declining dry floor use	Review operational requirements with declining dry floor use	Facility operating at capacity while factoring dry floor opportunities for community and user groups.
Oceanside Place	Facility Operations	Continue with high level of quality in facility operations, ice making and facility maintenance.	Facility operations meeting and exceeding public expectations.
Oceanside Place	Patron and Staff Safety	Continue to ensure staff and user safety remains a priority in facility operations.	Continue with safety program and inspection and make improvements where warranted.
Ravensong Aquatic Centre	Special Event Provision	Continue to provide special events including theme swims and teen night swims	The pool provides a variety of special event and theme swims to encourage pool use to a broad range of demographic groups.
Ravensong Aquatic Centre	Safety	Continue to ensure staff and user safety remains a priority in facility operations.	Continue with safety program and inspection and make improvements where warranted.
Ravensong Aquatic Centre	Upper Level Course Delivery	Ensure upper level aquatic courses are provided to community that in turn will facilitate training and recruitment of local lifeguard/instructors.	Community has improved access to upper level aquatic courses and the facility has a larger trained resource pool to draw from to use as lifeguards/instructors.
Ravensong Aquatic Centre	Increased Pool Space	That clear direction be developed that aligns community demand with aquatic pool per the feasibility study for the Aquatic Centre. Community needs to be verified through Recreation Services Master Plan in 2016.	That adequate and functional aquatic space is available that meets the needs to the community.
Ravensong Aquatic Centre	Fitness Centre: Community Demand	That clear direction be developed that aligns community demand with fitness per the feasibility study for the Aquatic Centre. Community needs to be verified through Recreation Services Master Plan in 2016.	That adequate and functional fitness space is available that meets the needs of the broader community.
Ravensong Aquatic Centre	Staffing Levels/ Facility Expansion	That as part of the facility expansion review, ensure sufficient staffing levels are achievable to operate a larger facility.	Expanded facility has sufficient staff in place to meet increased service demands.
Ravensong Aquatic Centre	Standing Surf Wave/ Wave Rider	Consider a Wave Rider when expanding the Ravensong Aquatic Centre to capitalize on the growing surfing community on Vancouver Island.	The merits of providing a Wave Rider have been considered when planning and designing the expansion of RAC.

Youth Recreation Strategic Plan (2011 – 2016)

The purpose of the plan is to outline a clear vision statement for youth recreation services in District 69 as well as to develop programming priorities with identification of corresponding resource requirements, budget and timelines, and an outline identifying assessment benchmarks.

Vision: Our desired future is...

- Engaged Youth
- Healthy Experiences
- Infinite Possibilities

Mission Statement: Our core principle is...

- To promote and contribute to a vibrant youth recreation network

Strategic Directions

Seven Strategic Directions are outlined in the plan along with specific goals, actions, outcomes, and implementation details. The overarching Strategic Directions are:

1. From Direct Programs to Community Development
2. Enhance Communication
3. Foster Youth Leadership
4. Improve Access to Facilities
5. Review Access to Transportation
6. Build Recreation Team
7. Organizational Culture and Communications

Recreation Program Rationale Checklist (2013)

In 2013, a one-page checklist was developed to help determine whether the RDN should pursue potential new programs or not. Criteria is based on alignment with RDN organizational purpose (vision), financial viability, market positioning, and other key providers/competitors. When staff are considering program design and implementation, they can use this tool to ensure the program meets specific rationale.

Aligns with organizational purpose: Yes or No?

- The program supports the department mission statement in full or part...
 - » To bring fun, enjoyment and vitality to our community.
 - » To enhance health and fitness.
 - » To enrich human development.
 - » To increase positive social behavior.
 - » To provide direct economic benefits.
 - » To improve the quality of life.

- Program contributes to the health of local citizens.
- Program offers life skills development (i.e. lifesaving skills (first aid, swim lessons, water safety), leadership (LIT, Babysitter's certification, SD 69 Work experience).
- Programs for youth (11-18 yrs) support the Youth Recreation Strategic Plan (2011-2016) including these strategies: From direct programs to community development, Enhance communication, Foster youth leadership, and Improve access to facilities.

Financial viability: Good or Poor?

- Program is affordable (i.e. program can be offered at a reasonable cost to ensure access for all, is at market value, is comparable to other publicly offered programs vs private programs)
- Program follows the department's Fees and Charges Policy, or is identified as a department priority (i.e. through annual planning and budget approval, or special circumstances by Commission or management).

Market position: Strong or Weak?

- Quality instructors are available.
- Quality facilities/equipment are available.
- Program meets the needs of the District 69 community (i.e. based on program surveys, community meetings and requests).
- Program is open to public registration/participation.
- Program volume is balanced given demographics and population (# of programs : population age and size of community)

Other key provider/competitor coverage: High or Low?

- RDN Recreation and Parks is the best host/facilitator for the program.
- Program offers introductory and recreational opportunities (i.e. short-term, welcoming programs not otherwise available).

District 69 Fees and Charges Report (2014)

The purpose of this 2014 report was to seek approval of fees and charges bylaws. In addition to the proposed prices, a philosophy was outlined to guide the setting of fees and charges based on recovery rates.

Recovery Rate Philosophy

Area	Item	Recommendation	Recovery Rate
Building Healthy Communities by Meeting Needs	Community events of significance that benefit the majority of the community and/or citizens.	KidFest, Building Learning Together, Active Aging Week, Terry Fox	<75%
Building Healthy Communities and Citizens by Meeting Goals	<p>Programs and services that develop fundamental skills equally benefiting both the community and individual; youth leadership; fundamental physical movement, wellness, programs for people with consistent barriers or at risk.</p> <p>Programs and services that develop fundamental skills benefiting both the community and individual.</p>	<p>Minds in Motion, core summer programs, after school programming, inclusion</p> <p>Fundamental swimming and skating lessons, Leaders in Training</p>	75 – 100%
Building Healthy Citizens by Meeting Needs	Programs and services that develop fundamental skills benefiting the community but more so the individual based on market demand.	Specialized swimming and skating lessons, guided alpine hikes, Non-Impact Aerobics (NIA), Yoga	>100%
Building Satisfied Citizens by Meeting Wants and Demands	Programs and services that meet the hobbies or special interests demands of individuals that are not met by the private sector.	Specialized camps (sport, art, technology), private swim and skating lessons	>125%

Planning Undertaken by Municipalities in District 69

City of Parksville Vision, Mission, and Core Values (2015)

The City of Parksville is a critical partner in the delivery of recreation opportunities to local residents. The City's overarching strategic foundations are important to be aware of to ensure alignment. The following foundation was adopted by City Council in 2015.

Vision Statement

We aspire to be the City of choice for ourselves and future generations in a clean, safe, friendly, economically viable and sustainable environment.

Mission Statement

To provide good governance, prudent financial management, enhancing Parksville's lifestyle through effective leadership, community involvement and commitment to providing services in an effective, efficient manner to all residents.

Corporate Values

- Quality Service
- Fiscal Responsibility
- Environmental Awareness
- Inclusiveness

Qualicum Beach Vision Statement (2011)

The Town of Qualicum Beach also places importance on recreational opportunities. A vision for a desired future state is found in the Town's Official Community Plan.

Qualicum Beach of the future will be recognized for its:

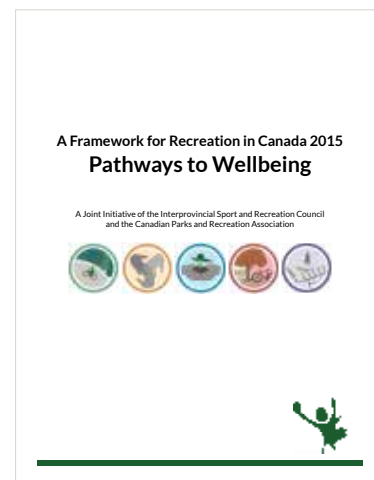
- Outstanding quality of urban and rural life and for its preservation of the natural environment.
- Small-town, village character and ambiance centred around a concentrated, attractive, commercial shopping destination.
- Safe, well-designed neighbourhoods with easy access to nearby rural areas, waterfront, natural areas, shopping, services, schools, workplaces and recreational opportunities.
- Carefully-managed growth and development, while maintaining a sustainable and high quality of life, based on the land use buildout policies contained in this OCP that project a potential maximum capacity of approximately 12,000 people.
- Containment of urban development that is surrounded by a permanently-protected rural green space.
- Preservation and enhancement of the environment, including natural areas, wildlife habitat and air and water quality.
- Vibrant, sustainable economy based on its resource assets, its appeal to tourists, and safe clean industries.
- Efficient up-to-date servicing and infrastructure. Servicing and infrastructure should reflect the goals of the Sustainability Plan, including conservation, reduced consumption, zero waste, renewable energy and reduced water consumption.

Provincial and National Planning

A Framework for Recreation in Canada 2015: Pathways to Wellbeing

The Framework is the guiding document for public recreation providers in Canada. The document was jointly developed by the Canadian Parks and Recreation Association and the Interprovincial Sport and Recreation Council in partnership with various stakeholders. It presents a renewed definition and vision of recreation as well as confirms common values, principles, and goals. The Framework was endorsed in February 2015 by the Provincial and Territorial Ministers of Sport, Physical Activity and Recreation, and is supported by the Government of Canada.

The Framework outlines renewed a definition and vision for recreation in Canada as well as five goals.



Definition of Recreation

Recreation is the experience that results from freely chosen participation in physical, social, intellectual, creative and spiritual pursuits that enhance individual and community wellbeing.

Vision

We envision a Canada in which everyone is engaged in meaningful, accessible recreation experiences that foster:

- Individual wellbeing
- Community wellbeing
- The wellbeing of our natural and built environments

Goals

Goal 1: Active Living

Foster active living through physical recreation.

- Recreation participation throughout the life course
- Physical literacy
- Play
- Reduce sedentary behaviours

Goal 2: Inclusion and Access

Increase access to recreation for populations that face constraints to participation.

- Equitable participation for all regardless of differences such as: socioeconomic status, age, culture, race, Aboriginal status, gender, ability, sexual orientation, or geographic location.

Goal 3: Connecting People and Nature

Help people connect to nature through recreation.

- Natural spaces and places are provided
- Comprehensive systems of parks are accessible
- Public awareness and education are promoted
- Negative impacts to the natural environment are minimized

Goal 4: Supportive Environments

Ensure the provision of supportive physical and social environments that encourage participation in recreation and help to build strong, caring communities.

- Essential spaces and places are provided
- Existing structures and spaces are being used for a variety of purposes
- Aging infrastructure is being renewed
- Active transportation is prevalent
- Partnerships are maximized
- Recreation education campaigns are established
- Assessment tools are used to ensure accountability
- Community initiatives are aligned

Goal 5: Recreation Capacity

Ensure the continued growth and sustainability of the recreation field.

- Increase collaborative efforts among all levels of the recreation field
- Career development to attract and educate new leaders
- Support advanced education in recreation
- Provide development opportunities for organizations and individuals (professional and volunteer)
- Develop community leadership strategies
- Rejuvenate and update volunteer strategies
- Support knowledge development to increase research efforts, data availability, support materials, and the development of new/enhanced post-secondary programs

Active People, Active Place—BC Physical Activity Strategy (2015)

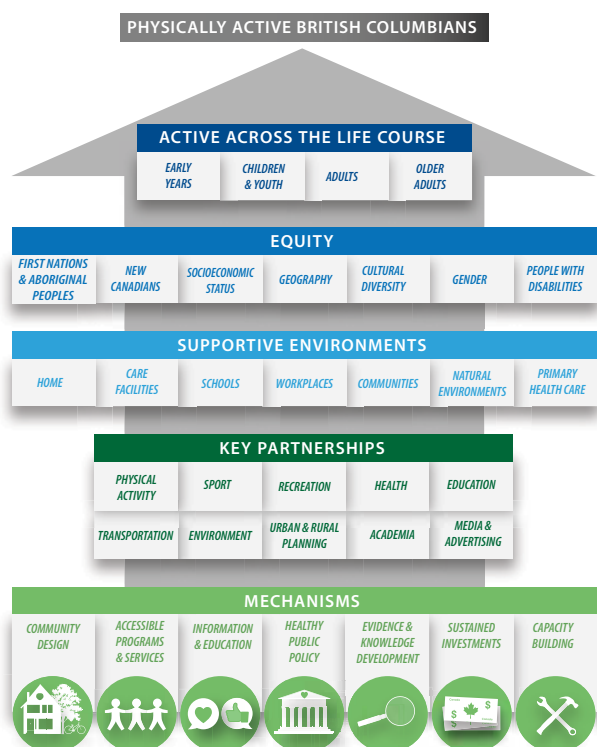
In 2015, the Government of British Columbia established its Physical Activity Strategy to guide and stimulate co-ordinated policies, practices and programs in physical activity that will improve the health and wellbeing of British Columbians.

Seven mechanisms are presented to provide strategic direction.

1. Community Design
2. Effective, Accessible Programs and Services
3. Information and Education
4. Healthy Public Policy
5. Evidence and Knowledge Development
6. Sustained Investments
7. Capacity Building

A number of goals, objectives and actions are presented to further the seven mechanisms. A couple of the objectives pertinent to local government include:

- Enhance opportunities for participation in sport across the life course.
- Build on existing partnerships between local governments, health authorities, school districts, divisions of family practice and sport and recreation at the local level to increase access to affordable physical activity through healthy community design and inclusive programs and services.



The Way Forward—A Strategic Plan for the Parks, Recreation, and Culture Sector of BC (2008)

The British Columbia Recreation and Parks Association (BCRPA) developed a strategic plan in 2008 to assist the parks, recreation and culture sector. The plan's vision is "a high quality of life for all British Columbians healthy individuals and communities and sustainable environments and economies." The plan also outlines a number of roles for BCRPA, provincial government, post-secondary institutions, and local governments; ways that local governments can support the plan are noted as follows:

- Include healthy living elements in Official Community Plans.
- Articulate and communicate the quality of life vision and their central role in it to build clarity among elected officials, staff, and the community to propel parks, recreation and culture work into a central position of community awareness and support.
- Invest time in building partnerships with adjacent communities and other stakeholders to better articulate shared needs and to collaborate in leveraging each other's limited resources for mutual benefit.
- Educate industry associations and academia on community challenges and needs and on the advocacy they would like industry associations to conduct on their behalf to local and senior governments.
- Work with planning and social planning staff to understand and articulate the diversity, needs and preferences of their community's residents with respect to parks, recreation and culture services and its role in a good quality of life—linking parks, recreation and culture issues to other planning and social planning work.
- Integrate the dimensions of quality of life into all aspects of planning for communities, pursuing actively more sustainable development patterns.
- Explore new uses for parks, recreation and culture assets and spaces that increases their use by key groups in the community.
- Adopt green development and management guidelines for all public facilities, both indoor and outdoor.
- Reconsider the range of conventional parks, recreation and culture facilities and rethink the priority for facilities in light of partnerships with stakeholders who have a quality of life vision for BC residents.

Canadian Sport for Life (2014)

Canadian Sport for Life (CS4L) is a movement that promotes quality sport and physical activity. It is led by Sport for Life Society, a federal not-for-profit society that was incorporated in September 2014 and comprises experts from sport, health, recreation, and academia who are employed as independent contractors, yet work cooperatively to promote the movement's goals. The movement introduces two important concepts that influence how recreation and sport activity should be planned, promoted, organized, and delivered.

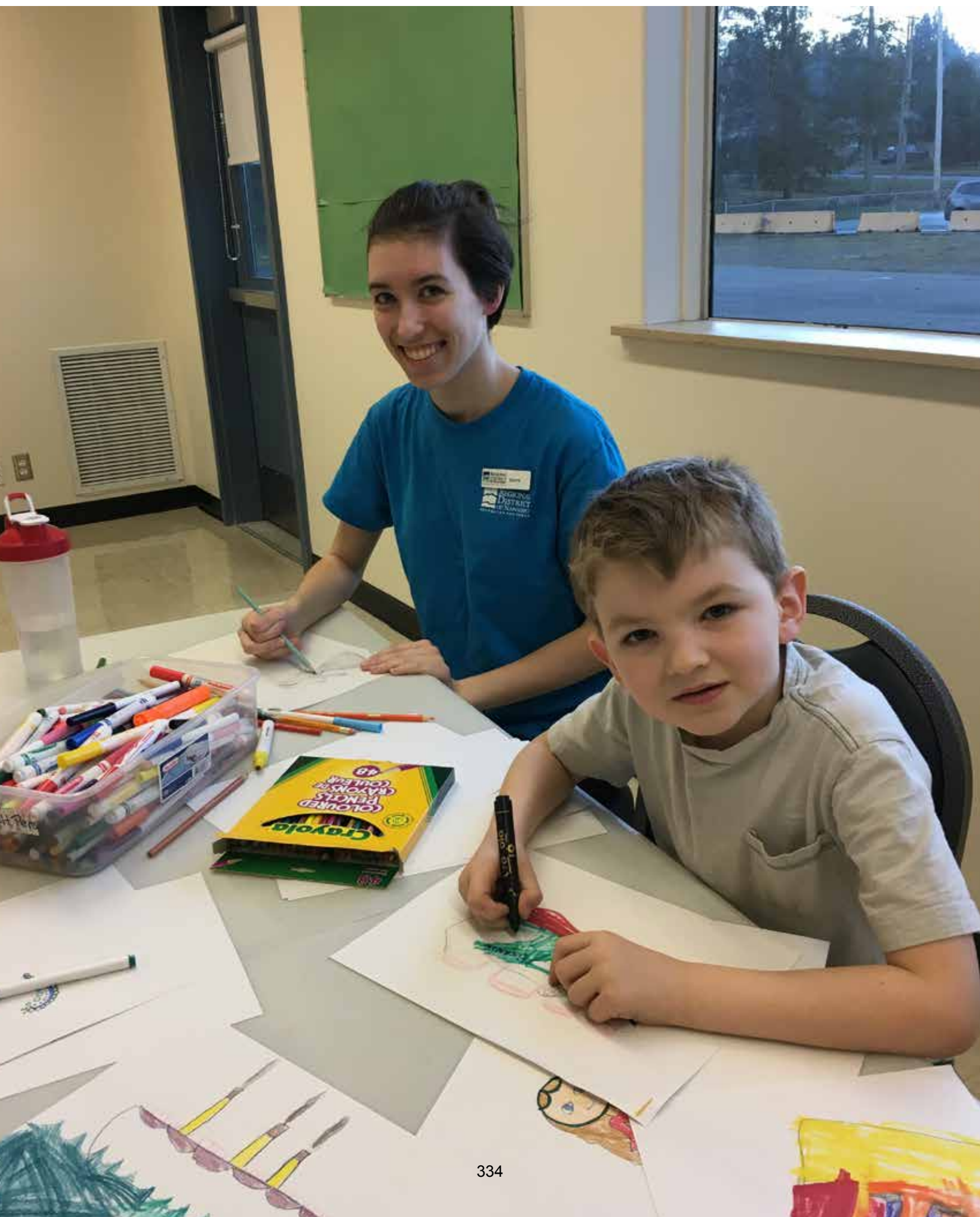
Long-Term Athlete Development is a seven-stage training, competition, and recovery pathway guiding an individual's experience in sport and physical activity from infancy through all phases of adulthood. **Physical literacy** is the motivation, confidence, physical competence, knowledge, and understanding to value and take responsibility for engagement in physical activities for life.

Canadian Sport for Life, with Long-Term Athlete Development and physical literacy, represents a paradigm shift in the way Canadians lead and deliver sport and physical activity. The movement calls on municipalities to help further these two important concepts in a variety of ways as outlined below. As it relates to the provision of indoor recreation services and facilities, it is important to consider these roles and the fundamentals of the two concepts as they define a broader social good that is delivered through recreation, ensuring that these concepts are catalyzed through all municipal recreation services, will optimize the benefits and value for public investment in facilities and infrastructure.

Where municipalities can help further the CS4L movement:

1. Physical Literacy Program Development
2. Municipal Planning and Sport Strategy Development
3. Sport Councils
4. Facility Planning
5. Access and Allocation









REGIONAL DISTRICT OF NANAIMO DISTRICT 69 (OCEANSIDE) RECREATION SERVICES MASTER PLAN

PUBLIC DRAFT MASTER PLAN REVIEW “WHAT WE HEARD” REPORT

JANUARY 2018







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ONE

OVERVIEW

The Regional District of Nanaimo (RDN) is developing a new Recreation Services Master Plan to guide the future provision of recreation and related services in District 69 for the next 10 years (District 69 encompasses the City of Parksville, Town of Qualicum Beach and Electoral Areas E, F, G, and H). The last Recreation Services Master Plan was completed in 2006.

A draft Master Plan was presented to the RDN Board of Directors in October 2017. As the development of the draft Master Plan involved significant engagement throughout early 2017, the project team wanted to ensure that the public and stakeholders were provided with an opportunity to review the draft Master Plan and provide input that will be considered in the refinement and finalization of the Master Plan.

Five public open house events were held in late November 2017:

- Monday, Nov 20, 5:30 – 7:30 pm, Nanoose Place
- Tuesday, Nov 21, 1:00 – 3:00 pm, Qualicum Beach Civic Centre
- Tuesday, Nov 21, 5:30 – 7:30 pm, Arrowsmith Hall
- Wednesday, Nov 22, 5:30 – 7:30 pm, Oceanside Place Arena
- Thursday, Nov 23, 5:30 – 7:30 pm, Lighthouse Community Centre

Panels were provided at each open house event with an overview of the project process, key findings from the engagement and research, and the draft recommendations. A comment form was available for attendees to complete.

A PDF of the open house materials and a web based version of the comment form was also made available through the RDN's website. Residents were additionally able to provide comments in an online forum setting through the Get Involved RDN website.



TWO

KEY THEMES

In total 71 comments forms were completed by attendees at the open house events or online through the RDN website. Summarized below are the key themes from the feedback provided.

Perspectives on the Service Delivery Recommendations

(Question 1 on the comment form)

- 33 comments indicated some level of agreement with the service delivery recommendations.
- 14 comments offered negative viewpoints or disagreement with the service delivery recommendations or suggested that further clarification or refinement is needed. The majority of these comments related to aquatics infrastructure (even though the question was not related to the infrastructure recommendations).
- 5 comments were provided on the need for the RDN to enhance the communication of recreation opportunities (3 of these comments were specific to the RDN website).
- 5 comments suggested that increased pickleball opportunities are needed and were not specifically identified in the service delivery recommendations.
- 3 comments suggested that the RDN should prioritize track and field opportunities (including facilities) more than it currently does.
- 2 comments were provided on the need to ensure adequate opportunities exist for youth.



Perspectives on the Infrastructure Recommendations

- 22 comments indicated some level of agreement with the infrastructure recommendations.
- 13 comments expressed that a new track and field / outdoor multi- sport complex should be a higher priority in the Master Plan.
- Aquatics options:
 - » 12 comments suggested that the aquatics options presented are not sufficient and that a new and larger scale facility is required (e.g. 50 metre pool on a new site).
 - » 8 comments supported Option 2 as presented (expansion of the existing aquatics facility, addition of two lanes to the existing main tank and the addition of a wellness centre).
 - » 6 comments supported Option 1 as presented (expansion of the existing aquatics facility and the addition of a wellness centre).
 - » 6 comments expressed opposition to any aquatics facility expansion.
- 5 comments expressed overall displeasure / dissatisfaction with the infrastructure recommendations (new specific reason(s) provided).
- 4 comments reiterated the importance of sustaining curling in District 69 (through either the existing facilities or a new facility).
- 4 comments expressed the need for a multi-purpose indoor recreation facility.
- 2 comments suggested that more attention needs to be given to the geographic distribution of facilities.
- 2 comments indicated that more attention needs to be given to trails and park spaces in the Master Plan.

Additional/Overall Comments on the Master Plan

- 8 comments reiterated the need for a higher prioritization of track and field in the Master Plan.
- 7 comments reiterated the need for pool upgrades or a new facility.
- 5 comments referred to the growth and need to provide more pickleball spaces or times.
- 5 comments on the important of curling.
- 4 comments identified other infrastructure needs not specifically identified in the Master Plan recommendations (1 comment on racquetball courts, 1 comment on signage, 1 comment on general needs for space, 1 comment on cycling infrastructure).
- 3 comments on the benefits of developing a multi-purpose recreation facility.
- 3 comments on the need to enhance programming opportunities.
- 3 comments expressing general dissatisfaction with the Master Plan.
- 2 comments on the need for focus more on seniors' recreation in the Master Plan.



Location of Residency

Area	#
City of Parksville	20
Town of Qualicum Beach	11
Area E	18
Area F	5
Area G	7
Area H	1
Other	0
Total	62

* 9 respondents did not indicate their location of residency.



APPENDICES

A: Open House Comment Form	5
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A

OPEN HOUSE COMMENT FORM

OPEN HOUSE FEEDBACK FORM



Please consider the presentation materials when providing your feedback. Feedback provided from residents and stakeholders will be used to refine and finalize the Master Plan.

1. Do you agree with the **Service Delivery and Programming** Recommendations?

2. Do you agree with the **Infrastructure** Recommendations?

[illegible]

☐ City of Parksville
☐ Town of Qualicum Beach
☐ Electoral Area E
☐ Electoral Area F
☐ Electoral Area G
☐ Electoral Area H
☐ Other (please specify):

B

DISPLAY PANELS

DISTRICT 69 (OCEANSIDE)

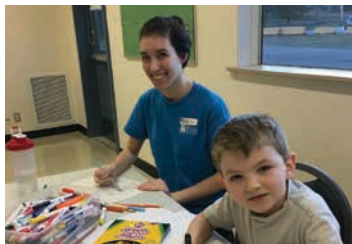
DRAFT RECREATION SERVICES MASTER PLAN

PROJECT OBJECTIVES

(What is the Master Plan looking to achieve?)

- Determine future roles and responsibilities for the provision of recreation (and related) opportunities in District 69.
- Clarify future roles and responsibilities.
- Identify programming focus areas and tactics for addressing new and emerging trends.
- Identify opportunities to optimize the efficiency, sustainability and utilization of existing facilities.
- Strategies to address key infrastructure issues and questions, including:
 - » Future needs for indoor aquatics (potential Ravensong Aquatic Centre Expansion).
 - » Need and feasibility for an outdoor multi-sport complex.
 - » Future of the District 69 Community Arena (Parksville Curling Club facility).
 - » Community needs for indoor programming and wellness spaces.

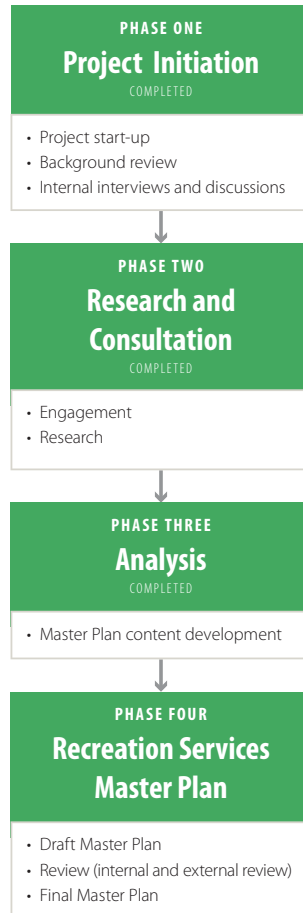
* District 69 includes the City of Parksville; Town of Qualicum Beach; and Electoral Areas E, F, G, and H.



PROJECT METHODOLOGY

(How was the draft Master Plan developed?)

Project Process



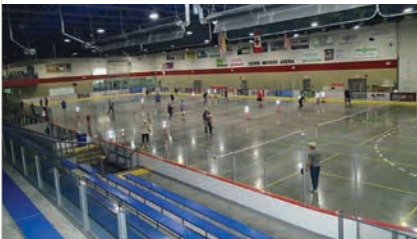
Public and Stakeholder Engagement

A number of consultation mechanisms were used to gather feedback and perspectives from residents, stakeholders and user groups.

Consultation Mechanism	Responses/ Participants
Resident Survey	1,687
Community Group Questionnaire	60
Stakeholder Interviews/Discussions	29 <i>(interviews/discussion sessions)</i>

SUMMARY OF KEY FINDINGS FROM THE RESIDENT SURVEY

- Overall, satisfaction levels for RDN provided recreation services in District 69 are strong and have improved over the past decade.
 - » 80% of residents expressed satisfaction with the current provision of recreation services; this figure has increased by 13% since 2006.
- Recreation services and opportunities are highly valued by residents.
 - » 97% of residents indicated that recreation is important to their household's quality of life (69% believe that it is "very important").
 - » 99% of residents indicated that recreation is important to the community in which they live (82% believe that it is "very important").
- Among District 69 households, some level of demand exists for new and enhanced facilities.
 - » 51% of households believe that new or enhanced indoor recreation facilities are needed in District 69.
 - » 49% of households believe that there is a need for new or enhanced parks and outdoor recreation spaces.



SUMMARY OF KEY FINDINGS FROM THE RESIDENT SURVEY

Resident Survey: Infrastructure Priorities

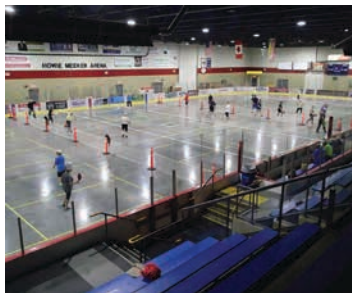
Indoor Facility Priorities			
#	Type	Want New	Want Existing Enhanced
1	Indoor Swimming Pool	39%	26%
2	Health and Wellness/Fitness Centre	35%	19%
3	Multi-purpose Recreation Facility	33%	14%
4	Performing Arts Centre	18%	16%
5	Teen/Youth Centre	22%	11%
6	Seniors Centre	14%	18%
7	Ice Arena	2%	17%

Outdoor Facility Priorities			
#	Type	Want New	Want Existing Enhanced
1	Walking/Hiking Trails	45%	39%
2	Natural Parks and Protected Areas	36%	32%
3	Picnic Areas and Passive Parks	27%	30%
4	Bicycle/Roller Blade Paths	31%	20%
5	Playgrounds	14%	20%
6	Track and Field Facility	13%	13%
7	Sport Fields	8%	15%



SUMMARY OF KEY FINDINGS FROM THE USER GROUP AND STAKEHOLDER CONSULTATION

- Stakeholder and user groups identified a number of preferences for new and enhanced facilities, often pertaining to their program or activity.
 - » Sport field user groups expressed that more premium quality fields (natural and/or synthetic turf) would help enhance their program and event hosting capabilities.
 - » The benefits of developing a new indoor multi-purpose recreation facility was expressed during a number of the stakeholder and user group discussions.
- Ensuring that recreation programming is geographically distributed throughout District 69 was identified as being important for many groups.
 - » The current use of decommissioned school sites in District 69 for recreation and community programming was identified as having positive local impacts.
 - » Some concerns were expressed over the impact that the development of a new indoor multi-purpose recreation facility could have on smaller facilities and the local availability of programming.
- A lack of a critical mass of youth was commonly identified as impacting programming opportunities for younger residents.
- User groups and stakeholders generally expressed positive sentiments towards RDN recreation staff, but would like to continue to work to improve communications and collaborations.



KEY FINDINGS FROM THE PROJECT RESEARCH

- District 69 has diverse demographics and population characteristics that influence recreational pursuits and interests (i.e. age, income, culture, community type).
- Population growth has been moderate in District 69 over the past decade.
 - » The current population of District 69 is 46,665 residents. Population projections anticipate that the population could range between approximately 51,000 and 57,000 residents within ten years.
- The majority of major RDN operated facilities in District 69 are well utilized and have a strong mix of opportunities.
 - » Available data supports that capacity issues exist at the Ravensong Aquatic Centre during peak times.
- A number of local, regional and provincial trends are impacting recreational preferences and demands, including:
 - » Increasing demands for “unstructured” and “spontaneous” opportunities.
 - » Diversifying activity interests, in some cases impacting traditional activities.
 - » Preference for multi-purpose “hub” facilities with multiple amenities and spaces that can accommodate a wide array of programs.
- While current operational roles and responsibilities between the RDN, municipalities within District 69, and community partner organizations are generally well understood; less clarity exists pertaining to future responsibilities for planning and capital development.



MASTER PLAN RECOMMENDATIONS

The Master Plan contains a total of 34 recommendations that provide future direction over the next ten years across the following areas of recreation services.

- **Service Delivery and Programming:** How will the RDN provide recreation services?
- **Infrastructure:** How will the RDN prioritize future facility investment and maximize the benefits that current facilities provide to residents and user groups?

Provided on the following display panels is an overview of the recommendations.

Feedback provided at the open houses will be used to further refine and finalize the Master Plan.



SUMMARY OF SERVICE DELIVERY AND PROGRAMMING RECOMMENDATIONS

- The RDN should undertake a governance review for recreation service provision in District 69. The review should focus on:
 - » Opportunities to maximize overall efficiency.
 - » Establishing a refreshed mandate for all involved entities (i.e. review terms of references for commission/committees, advisory groups, project working groups, etc.).
 - » Clarifying decision making responsibilities.
- The RDN should sustain the current organizational model and delivery model for recreation services in District 69.
 - » Continue to utilize a combination of direct and indirect delivery methods.
- Continue to place a priority on cross-sectoral collaborations (i.e. with the health care sector, education providers, arts and cultural groups, etc.) and invest additional resources in this area.
- Develop and implement a more specific engagement framework (to help guide future projects and initiatives).
- Work with local municipalities and School District 69 to clarify roles and responsibilities pertaining to future recreation planning and capital development.
- Allocate additional resources to community group capacity building (e.g. assist groups with volunteer recruitment, skill development, strategic planning, etc.).
- Continue to strategically utilize project/initiative focused groups such as steering committees and “task forces” on an ad-hoc basis.



SUMMARY OF SERVICE DELIVERY AND PROGRAMMING RECOMMENDATIONS

- Program focus areas of the future should include:
 - » Nature interaction and outdoor skill development for children and youth; activity camps for children/youth/teens; and fitness and wellness programming for adults and seniors.
 - » A diversity and balance of opportunities for all ages and ability levels.
 - » Continued offerings of arts and culture programs within the program “mix” of RDN Recreation Services. Where possible opportunities to expand arts and culture programming should be explored.
- Continue to prioritize accessibility and ensure that all residents are able to experience the benefits of recreation.
 - » Sustain the Financial Assistance Program and Inclusion Support Program.
 - » Further engage with community partners and other organizations to increase the awareness of the above programs.
 - » Consider supporting the start-up of a local KidSport chapter in District 69.
- Continue to place a priority on the marketing of recreation programs and opportunities in District 69.
- Recommended strategic initiatives:
 - » Development of a Community Events Support Strategy.
 - » Development of an Older Adults/Age Friendly Strategy.
 - » Update of the Youth Recreation Strategic Plan.



INFRASTRUCTURE RECOMMENDATIONS

Indoor Aquatics Recommendations

- Based on current population size, market demand and programming needs it is deemed that one indoor aquatics facility is sufficient to serve District 69.
- Three potential options were identified to enhance indoor aquatics provision in District 69.
- Each of the options also includes a small scale wellness facility as this type of facility could be efficiently developed within the project scope and help offset operating costs.

** Additional details of the three indoor aquatics options are provided on the next display panels.*



INFRASTRUCTURE RECOMMENDATIONS

Indoor Aquatics Options

Option	Description	Capital Costs
Option 1: Addition of a New Leisure Aquatics and Small Lap Pool Area and Wellness Centre	<p><i>* Reflects the optimal option (Approach #2) as identified in the 2010 expansion study.</i></p> <p>New leisure aquatics focused area and a small lap pool (3 lanes) to increase lane swimming and program space capacity. The addition would also include a medium scale fitness/wellness facility (~4,500 ft²) and a new multi-purpose room. Upgrades would also occur to amenity spaces such as change rooms, lobby areas, and public circulation spaces (including the potential re-configuration of the main entry areas).</p>	\$8,676,752
Option 2: Option 1 With the Addition of Two (2) Lanes to the Existing Program Tank	In addition to the upgrades identified in Option 1, the existing program tank would be expanded by 2 lanes. This option would require the hot pool to be relocated into the new leisure and 3 lane lap pool area and will eliminate the existing small leisure pool.	\$10,931,002
Option 3: Replacement (New Facility Development)	<p>A replacement new facility would be constructed using the general parameters outlined in Option 2, including:</p> <ul style="list-style-type: none"> • 8 lane x 25 metre program tank • Dedicated leisure aquatics area • ~4,500 ft² fitness/wellness facility • Multi-purpose room 	<p>\$20,030,124 (excluding site purchase and costs)</p>

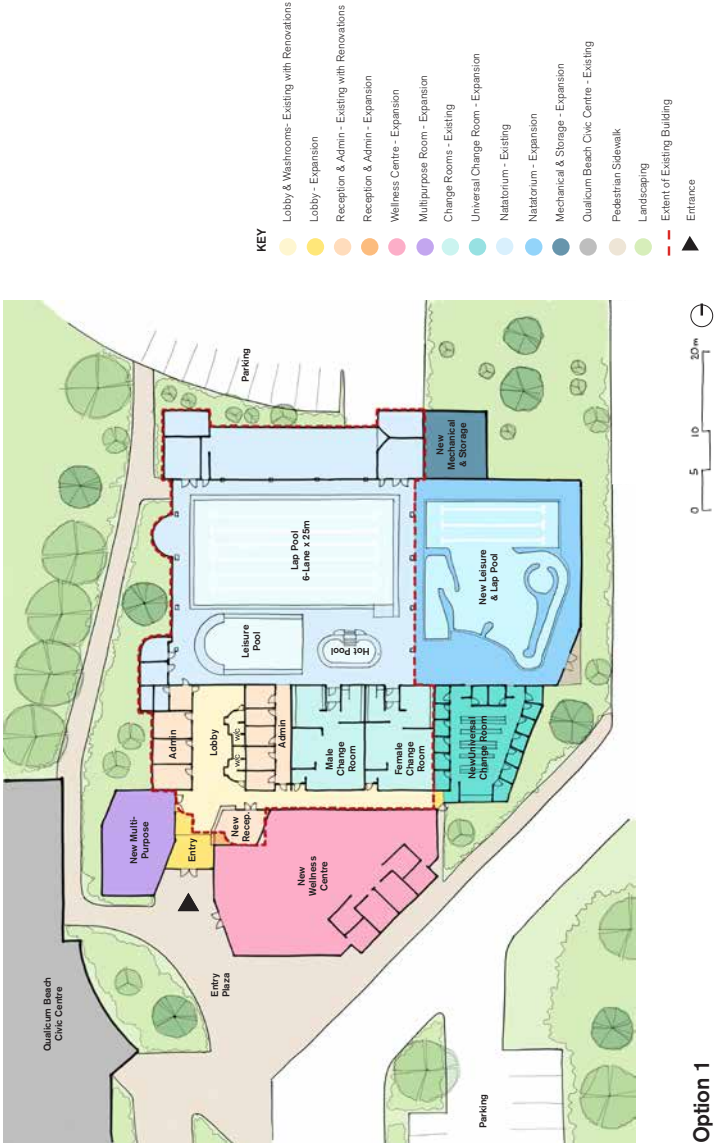
A scoring metric was developed and used to rank the three potential options based on considerations such as cost (capital and operating), community and user group benefits, and impacts on existing facilities.

Based on this scoring, Option 1 and Option 2 were both deemed as strong options (Option 1 scored slightly higher than Option 2). Option 3 is not deemed to be a strong or viable option.



OPTION 1

(Addition of a new leisure aquatics and 3 lane lap pool area, fitness/wellness centre and amenity upgrades/re-configuration.)



Option 1

* Concept image only. Refinement of the facility layout and amenities will occur if the project moves forward into detailed design.

OPTION 2

(Same component additions as Option 1 plus the addition of two swimming lanes to the existing lap pool. The addition of the main lap pool by two lanes would require the hot pool to be relocated into the new leisure & 3 lane lap pool and will eliminate the existing small leisure pool.)



* Concept image only. Refinement of the facility layout and amenities will occur if the project moves forward into detailed design.

INFRASTRUCTURE RECOMMENDATIONS

- **District 69 Arena** (Parksville Curling Club):
 - » Curling is the most appropriate type of use for the facility at present time.
 - » The RDN should work collaboratively with the City, Town and curling stakeholders to determine future needs for curling facilities in the region.
 - * These discussions will be required as both curling facilities in the region are ageing and the City of Parksville's Community Park Master Plan suggests alternative uses for the site in the future.
- **Sport field** recommendations:
 - » Work with partners (City, Town, School District 69) to make better use of underutilized fields.
 - » Defer the development of a full scale outdoor multi-sport complex for at least five years.
 - » Monitor sport field utilization for 3 – 5 years, and if warranted consider retrofitting an existing grass field to artificial turf.
- **Fitness and Wellness Centre** recommendations:
 - » Identify opportunities to integrate a dedicated medium scale fitness and wellness space into an existing facility (e.g. Ravensong Centre expansion).
 - » Revisit a larger scale fitness and wellness space in ten years (as part of a new multi-purpose facility development of major expansion project).
- **Community program space** recommendations:
 - » Continue to place a priority on maximizing the use of current facilities and spaces and ensure geographic balance.
 - » Re-visit the need for a new indoor multi-purpose recreation facility in 5 years.
- Optimize use of the leisure ice space (Oceanside Pond) at Oceanside Place. Consider repurposing if utilization cannot be increased.
- Ensure that RDN Recreation Services are involved as a stakeholder in future parks, trails and open space planning.
- Develop a sponsorship and naming policy and strategy.
- Conduct a Recreation Facility Needs Assessment every 5 years and use this information to "refresh" the Master Plan.
- Develop and implement a Facility Project Development Framework (standard planning process) to help inform future decision and maximize transparency.



PROMOTIONAL POSTER

HELP US PLAN FOR THE FUTURE OF RECREATION

The Regional District of Nanaimo is developing a Recreation Services Master Plan for District 69 (Oceanside).



This November, **get involved** provide your feedback on the **Draft Recreation Services Master Plan for District 69 (Oceanside)**.

Mon, Nov 20, 5:30-7:30 pm, Nanoose Place
Tue, Nov 21, 1:00-3:00 pm, Qualicum Beach Civic Centre
Tue, Nov 21, 5:30-7:30 pm, Arrowsmith Hall
Wed, Nov 22, 5:30-7:30 pm, Oceanside Place Arena
Thu, Nov 23, 5:30-7:30 pm, Lighthouse Community Ctr

Children's activity corner available at each open house

Get involved RDN rdn.bc.ca/recreation or
call 250-248-3252 or 250-752-5014



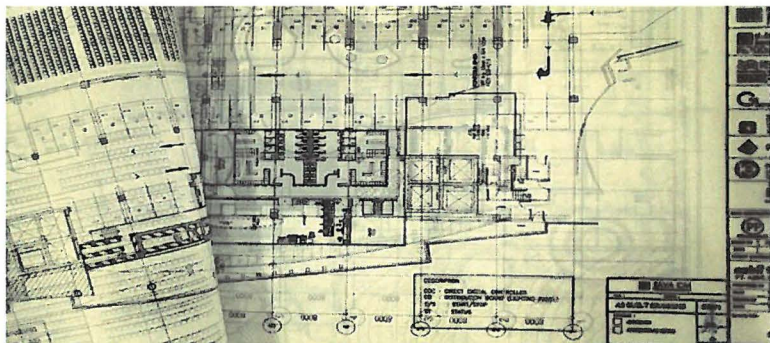








ATTACHMENT 5

2019 Details of Recommended New Services							Appendix B
New Service:	Ravensong Pool Expansion Planning, Design, Referendum (\$290,000)						
Division:	Recreation & Parks Services						
Service Area:	Electoral Areas F, G, H, Town of Qualicum Beach, City of Parksville						
Operating Plan Action #:	RP-S4-1.4 District 69 Recreation Services Master Plan – Develop implementation strategy						
	2018	2019	2020	2021	2022	2023	
Operating Budget:	N/A	290,000					
Admin Fee:			26,100	-	-	-	
Funding Sources:							
Operation Funded	N/A	290,000	26,100	-	-	-	
	N/A	290,000	26,100	-	-	-	
Scope:	This would finance the preliminary work in design and possible borrowing referendum in late 2019.						
							

New Service: Contribution to Reserves for Outdoor Sport Multi-Plex (Oceanside Recreation Master Plan) Board Resolution #18-383

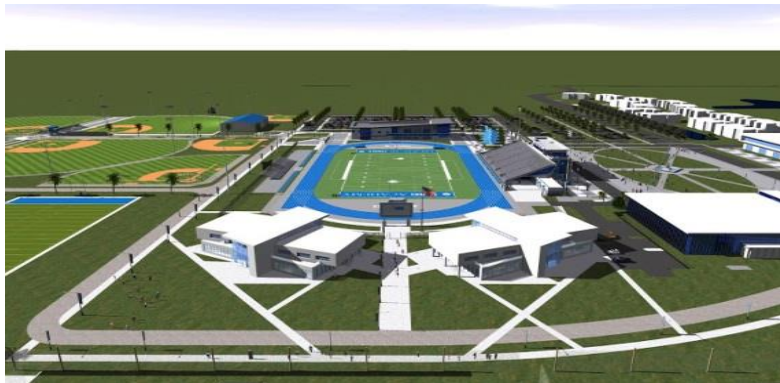
Division: Recreation & Parks Services

Service Area: Electoral Areas E, G, F, H, City of Parksville, Town of Qualicum Beach

Operating Plan Action #: RP-S4-1.4 District 69 Recreation Services Master Plan – Develop implementation strategy

	2018	2019	2020	2021	2022	2023
Operating Budget:	N/A	-	200,000	200,000	200,000	200,000
Admin Fee:		-	18,000	18,000	18,000	18,000
Funding Sources:						
Operation Funded	N/A	-	218,000	218,000	218,000	218,000
	N/A	-	218,000	218,000	218,000	218,000

Scope: This funding would begin to build reserve funds for future recreation infrastructure projects that do not include arena or aquatic services as they are separate service functions.



2019 Details of Recommended New Services

Appendix B

New Service: Professional Fees - track design, cross sectoral collaborations, community capacity building
Division: Recreation & Parks Services
Service Area: Electoral Areas E, F, G, H, Town of Qualicum Beach, City of Parksville
Operating Plan Action #: RP-S4-1.4 District 69 Recreation Services Master Plan – Develop implementation strategy

	2018	2019	2020	2021	2022	2023
Operating Budget:	N/A	100,000	100,000	100,000		
Admin Fee:			9,000	9,000	9,000	-
Funding Sources:						
Operation Funded	N/A	100,000	109,000	109,000	9,000	-
	N/A	100,000	109,000	109,000	9,000	-

Scope: Three RDN board resolutions #18-348, #18-383, #18-381 provide direction to staff on the review and start of implementing a number of large recreation infrastructure projects. This service level increase would provide the funding for the start of the planning of these projects as identified by the RDN Board - purchase strategy for indoor/outdoor sport and recreation facility complex, rubberized track, D69 sub-committee an recreation infrastructure.

